



MORNING UPDATE 01/25/2024



We were making a lot of gains throughout the system until yesterday when we were forced to stop treating water for several hours due to malfunctions in the distribution of treatment chemicals. This part of the system was installed approximately one year ago. Third party technicians have now completely replumbed these chemical pumps, installed new chemical pumps, and a backup pump. In addition, the city has implemented further backup plans to help ensure no more delays in the treatment process. Unfortunately, this means that our water levels in the tanks are very low. The water treatment plant is fully operational and filling tanks at this time, but like Monday, this will mean most customers will not have water for the next few hours to two more days. However, these estimates will be longer for customers in the outlying areas and rural customers supplied by Hamilton. The city is in the process of setting up bulk water distribution at multiple locations throughout the city. More details and locations will be posted as soon as information becomes available.

City of Hamilton
Water Department

