

NorthLakes Community Clinic Announces Consolidation of Services at New Rice Lake Location by June 2025

Rice Lake, Wisconsin — NorthLakes Community Clinic announces plans to consolidate and expand its healthcare services in Rice Lake at a new, integrated facility, while simultaneously relocating its Birchwood clinic operations to the same location.

After opening its doors in January 2025, the 1051 West Avenue Rice Lake facility serves behavioral health patients. By June, it will also include dental care for all ages, pediatric occupational, speech and physical therapies, as well as patient supports. Together, these many service lines mark a significant expansion of healthcare services for the community.

The move combines services currently provided at multiple locations, including the Birchwood Clinic (108 S Main St), Rice Lake Clinic (1035 N Main St), and the new West Avenue location. This strategic relocation will establish one comprehensive healthcare hub to offer a broader array of integrated services under one roof.

"This consolidation represents our commitment to providing accessible, integrated, comprehensive healthcare services to our community," said Ana Tochtermann, chief executive officer of NorthLakes Community Clinic. "By bringing together our various services in one location, we're creating a more convenient and person-centered healthcare experience for our patients."

The new integrated facility will offer:

- Behavioral Health services
- Dental Care for all ages
- Pediatric Occupational Therapy
- Pediatric Speech Therapy
- Pediatric Physical Therapy
- Patient Supports

Patients from both the Birchwood and Rice Lake locations will continue seeing their same healthcare providers in their respective clinics until early June, when all services will move to the new Rice Lake location.

Rice Lake and Birchwood patients with appointments scheduled after June 1, 2025, will have their appointments automatically transferred to the new facility. The clinic is prepared to work with patients concerned about transportation or access to the new location.

NorthLakes will maintain its commitment to accessible healthcare by accepting Medicaid/BadgerCare and offering a Sliding Fee Scale for uninsured or underinsured patients.

All three clinic locations continue to welcome new patients and maintain immediate openings for services. Community members can schedule new appointments in Rice Lake by calling (715) 719-1010.

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About NorthLakes Community Clinic

NorthLakes Community Clinic is a Federally Qualified Health Center (FQHC) with 20 locations across Wisconsin. As an FQHC, the clinic is committed to serving everyone regardless of their ability to pay. The organization offers comprehensive healthcare services including Behavioral Health, Dental, Medical, and various specialty services. For more information, visit nlccwi.org.