

FOR IMMEDIATE RELEASE

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Annual Health Department housing survey to begin June 2

Eau Claire – Tuesday, June 2, 2026 – Do you live in the Randall Park, Buffington, Upper Westside or Westridge neighborhoods in the city of Eau Claire? Beginning Tuesday, June 2, you may see Health Department staff completing the yearly Residential Environmental Quality Assessment (REQA) housing survey.

The survey assesses the environmental quality of our neighborhoods.

How often is the survey completed?

All residential properties in the city of Eau Claire are surveyed once every five years. The city has been divided into five areas, and each summer a trained Health Department surveyor performs the survey in a designated area. You can find a map of survey areas on the [Health Department's website](#).

How is the survey done?

We use a block-to-block walking survey from the public right-of-way to evaluate homes (owner-occupied and rentals). The Health Department surveyor looks at the exterior condition of all parts of the home, including roof to cellar, fences, retaining walls, chimneys, roofs, siding, windows, foundations, sidewalks, and garages/sheds.



Will Health Department surveyors come on my private property?

No. Our surveyors complete the survey on public property and do not come onto private property. If you are questioning if it is our surveyor outside your residence, please call our office and confirm: 715-839-4718. The Health Department surveyor will be wearing their badge.

What happens when the survey is done?

When the survey is complete, we use the data to prioritize and direct our efforts to neighborhoods and identify properties with urgent safety and health concerns. Homes with identified health and safety issues are then inspected through the city of Eau Claire's housing inspection program (for more information, visit [Chapter 16.08 of the Housing Code](#) on the city's website).

If my home is identified as 'in need of an inspection', what happens?

First, the Health Department will mail you a letter to request an inspection. Then, a Health Department inspector will set a date with you to come to your property and inspect the inside and outside of your home. They will talk with you about any violations that will need to be fixed.

For more information about the City Housing Inspection Program or to view previously-surveyed areas, visit our website at housing.ehealthdepartment.com.