

December 11, 2024

City of Eau Claire Announces New City Hall Hours Starting January 2025

The City of Eau Claire is pleased to announce new City Hall hours of operation effective Monday, January 6, 2025. This updated schedule provides an earlier start and longer service hours one day a week. The change reflects the hours most requested by residents while also supporting a healthier work-life balance for our dedicated staff.

New City Hall Hours

Effective January 6, 2025

Monday: 7:30 AM – 6:00 PM

Tuesday / Wednesday / Thursday: 7:30 AM – 4:30 PM

Friday: closed

This change applies only to City Hall, 203 S. Farwell Street. Service Hours at Hobbs/Recreation offices, Central Maintenance Facility, Eau Claire Police Department, and Eau Claire Fire & Rescue are unchanged. See a list of buildings and hours here: <https://www.eauclairewi.gov/our-city/contact-us/building-hours>

“This change is based on valuable feedback from our community,” said City Manager Stephanie Hirsch. “Residents have shared that most of their business with City Hall happens online or over the phone, but they also appreciate the option to speak with someone in person. These new hours reflect that need while also allowing our team to thrive and continue providing top-notch service.”

In 2025, the City of Eau Claire is also rededicating itself to customer service excellence. Residents can look forward to:

- **Website Improvements:** Enhanced tools for completing tasks online quickly and easily with better organization, making things easier to find. Improved accessibility.
- **Increased Community Engagement:** More opportunities for input and involvement in city initiatives.
- **Quality of Care:** A renewed focus on making every interaction with City Hall helpful and efficient.

“We’re excited for the year ahead and the opportunity to better serve our community,” added Hirsch.

Media Inquiries can be directed to City Manager Stephanie Hirsch at 715-839-4902 or Human Resources Director Carrie Riepl at 715-839-4921.

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About the City of Eau Claire: Our mission is to assure the common good through services essential for a safe, sustainable, engaged, and healthy community.