



60 State Street • Wethersfield • CT • 06161
ct.gov/dmv @CTDMV (Twitter)

FOR IMMEDIATE RELEASE
June 23, 2020

For more information, contact:
Shaun M. Formica, (860) 380-7350
Shaun.Formica@ct.gov

CT DEPARTMENT OF MOTOR VEHICLES PARTIALLY REOPENS BY APPOINTMENT ONLY

Select DMV Locations Will Reopen on June 23, 2020

WETHERSFIELD, CT – The Connecticut Department of Motor Vehicles will reopen select offices on June 23, 2020. Services will be offered by appointment only. Details are below:

Road Tests (Non-CDL)

- Road testing will resume June 23, 2020. Approximately 1,000 road tests have been rescheduled through June 30th.
- Customers are being called by DMV staff to schedule previously cancelled appointments.

Services Offered by Appointment at the DMV

- Appointments are now available for new licenses and IDs, license and ID renewals, out of state license and registration transfers, and CDL upgrades.
- **Locations for Learner's Permit Knowledge Tests:** Wethersfield, Cheshire, Willimantic, Old Saybrook, Norwalk, and Danbury.
- **Registration Services (new registrations) will begin on June 30, 2020 at these locations:** Wethersfield, Willimantic, and Danbury
 - Appointments can be made by visiting: <https://portal.ct.gov/dmv/>
 - Link located within the "yellow alert box" to the appointment page.

| LOCATION | NEW LICENSE | LICENSE RENEWAL | NEW ID | OUT OF STATE TRANSFER-LICENSE AND REGISTRATION | CDL UPGRADE | LEARNER'S PERMIT KNOWLEDGE TESTING | NEW REGISTRATIONS |
|--------------|------------------------------------------|-----------------|--------|------------------------------------------------|-------------|------------------------------------|-------------------|
| Bridgeport | X | X | X | X | | | |
| Enfield | X | X | X | X | | | |
| Waterbury | X | X | X | X | | | |
| Hamden | | | | | X | | |
| New Britain | X | X | X | | | | |
| Cheshire | | | | | | X | |
| Wethersfield | | | | | | X | X |
| Willimantic | | | | | | X | X |
| Old Saybrook | | | | | | X | |
| Norwalk | | | | | | X | |
| Danbury | | | | | | X | X |
| Norwich | Registration Backlog Processing Location | | | | | | |

Services Offered Online

- Registration renewal, registration and license status, registration cancellation, emissions test late fees, etc.
 - Online Services: <https://portal.ct.gov/DMV/Online-Services/Online-Services-Old>
- Forms can be accessed online: <https://portal.ct.gov/DMV/Online-Forms/Online-Forms/All-DMV-Forms>

Drop-box Services

- **Drop-boxes for Registration Services are located in the following offices:** Danbury, Norwich, and Old Saybrook. Customers are encouraged to visit the DMV's website to verify availability, as times and locations may change. The average turnaround time is four-weeks. (More info: <https://portal.ct.gov/DMV-reg-drop-off>)

Services Offered by Appointment at Partner Locations

- AAA and Nutmeg/DMV Express: Driver license/ID card renewals; duplicate driver's license/ID card; or name change name on license or ID card.

What Customers Can Expect

- Customers will receive an appointment confirmation via email.
- Reminders will be sent via email.
- Appointment cancellations must be done by email.
- Customers are encouraged to check their email prior to visiting the DMV.

Safety Protocols for Customers Visiting the DMV

- Each visitor will be required to answer a screening questionnaire and to submit to a non-touch temperature scan by a healthcare professional. Visitors with a temperature of 100 degrees or more will be denied access to the building.
- All visitors are required to bring and wear a mask.
- Entrance allowed for the customer only. Exceptions made to accommodate people with disabilities or minors.
- Hand sanitizer will be available at all locations
- Plexiglass will separate staff from customers to abide by social distancing
- There are designated exits and entrances at all locations
- All surfaces are wiped down with disinfectant following each appointment

Deadline Extensions

- Expiration dates have been extended for various credentials with expiration dates between March 10, 2020 and July 31, 2020. Visit <https://www.ctdmv.info/credentials-covered/> for details.

###