CT DEPARTMENT OF MOTOR VEHICLES PARTIALLY REOPENS
BY APPOINTMENT ONLY
Select DMV Locations Will Reopen on June 23, 2020

WETHERSFIELD, CT – The Connecticut Department of Motor Vehicles will reopen select offices on June 23, 2020. Services will be offered by appointment only. Details are below:

Road Tests (Non-CDL)
- Road testing will resume June 23, 2020. Approximately 1,000 road tests have been rescheduled through June 30th.
- Customers are being called by DMV staff to schedule previously cancelled appointments.

Services Offered by Appointment at the DMV
- Appointments are now available for new licenses and IDs, license and ID renewals, out of state license and registration transfers, and CDL upgrades.
- Locations for Learner’s Permit Knowledge Tests: Wethersfield, Cheshire, Willimantic, Old Saybrook, Norwalk, and Danbury.
- Registration Services (new registrations) will begin on June 30, 2020 at these locations: Wethersfield, Willimantic, and Danbury
  - Appointments can be made by visiting: https://portal.ct.gov/dmv/
  - Link located within the “yellow alert box” to the appointment page.
<table>
<thead>
<tr>
<th>LOCATION</th>
<th>NEW LICENSE</th>
<th>LICENSE RENEWAL</th>
<th>NEW ID</th>
<th>OUT OF STATE TRANSFER-LICENSE AND REGISTRATION</th>
<th>CDL UPGRADE</th>
<th>LEARNER’S PERMIT KNOWLEDGE TESTING</th>
<th>NEW REGISTRATIONS</th>
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<td>Norwich</td>
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<td>Registration Backlog Processing Location</td>
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**Services Offered Online**

- Registration renewal, registration and license status, registration cancellation, emissions test late fees, etc.
  - Online Services: [https://portal.ct.gov/DMV/Online-Services/Online-Services-Old](https://portal.ct.gov/DMV/Online-Services/Online-Services-Old)
- Forms can be accessed online: [https://portal.ct.gov/DMV/Online-Forms/Online-Forms/All-DMV-Forms](https://portal.ct.gov/DMV/Online-Forms/Online-Forms/All-DMV-Forms)

**Drop-box Services**

- **Drop-boxes for Registration Services are located in the following offices:** Danbury, Norwich, and Old Saybrook. Customers are encouraged to visit the DMV’s website to verify availability, as times and locations may change. The average turnaround time is four-weeks. (More info: [https://portal.ct.gov/DMV-reg-drop-off](https://portal.ct.gov/DMV-reg-drop-off))

**Services Offered by Appointment at Partner Locations**

- AAA and Nutmeg/DMV Express: Driver license/ID card renewals; duplicate driver’s license/ID card; or name change name on license or ID card.

**What Customers Can Expect**

- Customers will receive an appointment confirmation via email.
- Reminders will be sent via email.
- Appointment cancellations must be done by email.
- Customers are encouraged to check their email prior to visiting the DMV.
Safety Protocols for Customers Visiting the DMV

- Each visitor will be required to answer a screening questionnaire and to submit to a non-touch temperature scan by a healthcare professional. Visitors with a temperature of 100 degrees or more will be denied access to the building.
- All visitors are required to bring and wear a mask.
- Entrance allowed for the customer only. Exceptions made to accommodate people with disabilities or minors.
- Hand sanitizer will be available at all locations
- Plexiglass will separate staff from customers to abide by social distancing
- There are designated exits and entrances at all locations
- All surfaces are wiped down with disinfectant following each appointment

Deadline Extensions

- Expiration dates have been extended for various credentials with expiration dates between March 10, 2020 and July 31, 2020. Visit [https://www.ctdmv.info/credentials-covered/](https://www.ctdmv.info/credentials-covered/) for details.

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