

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER MONITORING REQUIREMENTS NOT MET FOR MT VERNON WATER WORKS

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. The results of regular monitoring are an indicator of whether or not our drinking water meets EPA's health standards. 9/20/2022 results showed turbidity levels above the maximum level of 1.0 NTU permitted by the rule. Because of these high levels of turbidity, there is an increased chance that the water may have contained disease-causing organisms.

What should I do?

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).

What does this mean?

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches. If you experience one or more of these symptoms and they persist, contact your doctor. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

What Happened? What is being done? *We began adding Sodium permanganate to our raw water intakes to act as a pre-oxidant and to control Zebra Mussels. This caused a reaction in our clear well and caused our finished water to exceed turbidity levels. The tank is isolated and is currently being pumped out and cleaned.*