

## **Automotive service you can trust**

One thing Pat Rawie loves is when children and grandchildren of his original customers drive into **MasterTech Automotive** in Ellisville to have their cars worked on or inspected.

"It says a lot about how much people trust us," Pat said. "Our customers know that our No. 1 priority is making sure they're safe on the road.

"I had one customer tell me that he and his wife were discussing a job-related move when she asked, 'But how are we going to find another MasterTech?'"

Statements like those speak volumes about how Pat has conducted business for over 30 years.

"We have been serving the West County area since 1995," Pat said. "Something that sets us apart is that all my mechanics are hourly. There are no commission sales and no pressure to sell people things they don't need.

"We're just honest and fair upfront. 'Here's what we see. Here's what you need to do. Here's what we expect it to cost. Then, we let our customers make their own informed decisions."

A Certified Master Technician, Pat understands the importance of staying up-to-date with the ever-changing automotive field. His MasterTech diagnostic technicians are extremely knowledgeable about the current technological advances, and the shop uses the most up-to-date equipment to work on cars, both old and new.

"One thing that is getting harder as people keep their cars longer is finding parts," Pat said. "But as long as people can be a little patient with us, we'll do whatever it takes to find the parts to do the repair right."

MasterTech is AAA-approved and has an A+ rating with the Better Business Bureau.



*Owner Pat Rawie*



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