

JEFFERSON COUNTY
PO BOX 34277
LOUISVILLE, KY 40232

TEL:

FAX:

Request ID: 806517

REQUEST FOR SERVICE/COMPLAINT INVESTIGATION REPORT

REQUEST DATE: 06/17/2025

TAKEN BY: kno

SECTION: RETAIL/FOOD ESTABLISHMENT

TYPE: RETAIL-FOOD 10,001 SQ FT OR OVER

PROPERTY NUMBER:

ASSIGNED TO: AREA2,AREA2

ESTABLISHMENT NUMBER: 34796

PERSON OR PREMISES TO SEE:

KROGER L-186

2219 HOLIDAY MANOR CENTER

LOUISVILLE KY, 40222

OWNER:

REQUESTED BY: ANONYMOUS

HOME:

WORK:

Cell:

Email:

CONDITION REPORTED:

CALLER STATED FACILITY HAS RAT INFESTATION IN AISLE 4, RICE BAGS ARE CHEWED OPEN AND MICE DROPPINGS ARE EVERYWHERE.

DATE:	HR/MT:	COMMENTS
EHS:		
EHS #:		
ACT CODE:		
INSP.TYPE:		
NEXT INSP DATE:		
DATE:	HR/MT:	COMMENTS
EHS:		
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ACT CODE:		
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EHS #:		
ACT CODE:		
INSP.TYPE:		
NEXT INSP DATE:		
DATE:	HR/MT:	COMMENTS
DATE: 06/23/2025	HR/MT: 0/45	
EHS/#: TRAVIS BYERLEY/03073		Upon arrival I spoke to the manager, Michael Richey. He stated that they have not seen any more activity and they have not caught any more rodents in the facility. The facility began restocking shelves at 6am. I did not observe any evidence of rodents in the facility. One more follow-up will be conducted next week.
INSP.TYPE: FOLLOWUP		
NEXT INSP DATE: 6/30/2025		
ACT CODES: ADVISED-#B		

Next Inspection Date: 06/30/2025

Status of Complaint: OPEN

Resolved Date:

Complainant Contacted:

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REQUEST FOR SERVICE/COMPLAINT INVESTIGATION REPORT

RECORD OF PAST INVESTIGATIONS

DATE: 06/20/2025 HR/MT: 1/0 EHS/#: TRAVIS BYERLEY/03073 INSP.TYPE: FOLLOWUP NEXT INSP DATE: 6/23/2025	COMMENTS <p>Upon arrival I spoke to the Store Manager, Michael Richey, and Food Safety Managers, Jeff Lanter and Beki Mitchell. They stated that the effected shelves had been cleaned, sanitized, and deconstructed. They were able to remove 3 nests and caught 26 more rodents in aisles 2-4. All product had been removed from the shelves to continue to monitor any activity. New metal kick plates were added all along the backside of the produce section. All kick plates under shelves were removed and will be left off for 30 days to continue to monitor for any activity. The entire back stock room had been clean, sanitized, and reorganized. I did not observe any presence of pests in the facility and gave them permission to begin restocking the shelves on Sunday. A follow-up will be conducted.</p>
ACT CODES: ABATED/CORRECTED-C	

Next Inspection Date: 06/30/2025

Status of Complaint: OPEN

Resolved Date:

Complainant Contacted:

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PO BOX 34277
LOUISVILLE, KY 40232

TEL:

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Request ID: 806517

REQUEST FOR SERVICE/COMPLAINT INVESTIGATION REPORT

DATE: 06/18/2025 HR/MT: 4/30	COMMENTS
EHS/#: TRAVIS BYERLEY/03073 INSP.TYPE: COMPLAINT NEXT INSP DATE: 6/20/2025	<p>Upon arrival I spoke to the Kroger Store Manager, Michael Richey, and Kroger Food Safety Managers, Jeff Lanter and Beki Mitchell, and made them aware of the complaint. They stated that they became aware of the issue yesterday and began cleaning aisles and setting traps to abate the issue. The facility uses EcoLab for pest control and they have been at the facility 2-3 times weekly for the past several weeks. Along with the District Manager, Kroger Facilities Team, and EcoLab Representatives they walked the entire store to determine areas of concern and to observe any evidence of pests. The Facilities Team began covering any open holes throughout the store and sealing the perimeter of the building. In aisles 2-9 traps were set every 12 feet on the bottom shelves along with traps under the kick plates. 9 rodents were caught overnight. Their plan moving forward is to remove all kick plates under shelving to thoroughly clean under. They will be monitoring and cleaning shelves every 30 minutes to 1 hour. EcoLab will also be placing tunnels (devices to track any activity) throughout the aisles and from there they would be able to determine additional steps to take based on any activity. After discussing their plan for abatement of pests I began walking through aisles and observed rodent droppings, food debris, and chewed product throughout aisles 2-3. At this time, I called LMPHW Food Safety Supervisors, Mya Aung and Alison Schleck, and Food Safety Manager, Samantha Gootee, and made them aware of what I found. It was determined that Food Safety Supervisor Mya Aung would meet me at the facility to continue to walk the store. After walking through the facility, we observed rodent droppings, food debris, and chewed food products throughout aisles 2-4, aisle 8, and the dry pasta aisle. Effectuated food was pulled from the shelves and will be sent to their Divert Program for disposal. After discussing our findings with LMPHW management staff it was determined by management to issue an order to cease and desist the sale of products in aisles 2-4, aisle 8, and the dry pasta aisle. The aisles needed to be deconstructed and thoroughly cleaned and sanitized and to continue with their pest control recommendations. The facility must obtain approval from LMPHW to reopen the effectuated aisles.</p> <p>No complainant to contact.</p>
ACT CODES: NOTICE TO CORRECT-E	

Next Inspection Date: 06/30/2025

Status of Complaint: OPEN

Resolved Date:

Complainant Contacted: