

REQUEST FOR SERVICE/COMPLAINT INVESTIGATION REPORT

REQUEST DATE: 05/05/2025

TAKEN BY: kno

SECTION: RETAIL/FOOD ESTABLISHMENT

TYPE: RETAIL-FOOD 10,001 SQ FT OR OVER

PROPERTY NUMBER:

ASSIGNED TO: ARE12,ARE12

ESTABLISHMENT NUMBER: 65014

PERSON OR PREMISES TO SEE:

KROGER L-739

12450 LAGRANGE RD

LOUISVILLE KY, 40245

OWNER:

REQUESTED BY: ANONYMOUS

HOME:

WORK:

Cell:

Email:

CONDITION REPORTED:

CITIZEN REPORTED MICE IN AISLES 2, 3, 6 AND AISLES 10, MICE ARE CHEWING OPEN FOOD, STORE IS NOT NOTIFYING CUSTOMERS OF THE ISSUE, MOUSE TRAPS CAN BE SEEN THOUGHT STORE.

DATE:	HR/MT:	COMMENTS
EHS:		
EHS #:		
ACT CODE:		
INSP.TYPE:		
NEXT INSP DATE:		
EHS:		
EHS #:		
ACT CODE:		
INSP.TYPE:		
NEXT INSP DATE:		
EHS:		
EHS #:		
ACT CODE:		
INSP.TYPE:		
NEXT INSP DATE:		
EHS:		
EHS #:		
ACT CODE:		
INSP.TYPE:		
NEXT INSP DATE:		

JEFFERSON COUNTY
PO BOX 34277
LOUISVILLE, KY 40232

TEL:

FAX:

Request ID: 803635

REQUEST FOR SERVICE/COMPLAINT INVESTIGATION REPORT

DATE: 05/21/2025 HR/MT: 0/30	COMMENTS
EHS/#: GRACE ELLIS/01739 INSP.TYPE: FOLLOWUP NEXT INSP DATE: ACT CODES: ADVISED-#B	I spoke to the manager Craig Loy. I did not find mice in the facility. The store has ongoing pest control with ECOLAB. There are mouse traps in the store in areas under shelves. 5/22/25 1:21pm I spoke to area food safety manager for Kroger Jeff Lanter. He said the Kroger warehouse was not having a mouse problem, so mice were not coming from food deliveries. Openings were found at this store that could have caused the mouse problem. These openings have been sealed. Areas behind kick plates have been cleaned.
DATE: 05/13/2025 HR/MT: 0/10	COMMENTS
EHS/#: GRACE ELLIS/01739 INSP.TYPE: FOLLOWUP NEXT INSP DATE: 5/21/2025 ACT CODES: ADVISED-#B	I spoke to the manager Danny Hornung. I saw droppings in aisle 6 on some shelves. Droppings were not on food. I did not see a mouse. I did not see open packages. The facility has ongoing pest control with ECOLAB. Recheck.
DATE: 05/06/2025 HR/MT: 0/25	COMMENTS
EHS/#: GRACE ELLIS/01739 INSP.TYPE: COMPLAINT NEXT INSP DATE: ACT CODES: ADVISED-#B	I spoke to the managers Craig Loy and Danny Hornung. ECOLAB was on site for pest control today (5/6/25) as per the ECOLAB report. I found droppings on some shelves in aisles 6 and 10. I did not see droppings in aisles 2 and 3. I saw no droppings on food or open food packages. I did see mouse traps. I saw no mice in the traps. ECOLAB found a mouse in a trap. ECOLAB is providing ongoing pest control. Recheck.

Next Inspection Date: 05/21/2025

Status of Complaint: RESOLVED

Resolved Date: 05/21/2025

Complainant Contacted:

Redaction Log

Reason	Page (# of occurrences)	Description
Personal Privacy Exemption	1 (1)	KRS 61.878(1)(a) exempts from disclosure all records that contain information of a personal nature where the public disclosure thereof would constitute a clearly unwarranted invasion of personal privacy.