

Goodwill

Land of Lincoln Goodwill Industries, Inc.



We provide people the skills and resources to become self-sufficient through the power of work.

NEWS

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Land of Lincoln Goodwill Stores Reopen June 2, 2020.

SPRINGFIELD, ILLINOIS... **Land of Lincoln Goodwill Industries (LLGI) will reopen all of its retail stores beginning on June 2, 2020.** With an abundance of caution for our customers and employees and following State of Illinois Phase 3 guidelines, each of the 15 retail stores will operate under reduced hours; 10 am – 6 pm, Monday thru Saturday and Noon – 5 pm on Sunday. The stores will reopen under occupancy limits to support social distancing and signs will be posted at the entrance to each store outlining this and other safety precautions. All retail locations will continue to accept drop-off donations during the same hours. **The Goodwill Outlet Store in Jacksonville will reopen on Monday, June 15, 2020.** A complete list of Land of Lincoln Goodwill retail stores can be found at <https://www.llgi.org/shop>.

“We are pleased to be welcoming our customers back into our stores,” said Ron Culves, Goodwill President & CEO. “We are equally happy to bring our employees back to work to serve our mission of helping others, and while we are anxious to reopen, we want everyone to know we have taken extraordinary measures to safeguard the health and safety of our customers and employee teams.”

Safe Shopping at Goodwill.

Nothing is more important to Goodwill than creating a safe and healthy environment in our retail stores. As a result, customers will experience new safety measures at each retail location as follows:

- All customers and employees are required to wear face coverings when inside the store.
- Signage throughout the store will remind customers of social distancing requirements and one-way directional aisles have been marked.
- Plexiglass guards have been installed at each register.

(more)

Goodwill Retail Stores to Reopen

May 28, 2020

Page 2

- Each retail store will have a stated occupancy limit to assure social distancing and will be enforced by a “Goodwill Greeter” at each location.
- Goodwill team members will be wearing PPE and sanitizing washrooms, countertops and often-touched surfaces on a regular basis throughout the day.
- All Goodwill fitting rooms will be closed. However, customers may return clothing items within 48-hours of purchase with a receipt and the item’s price tag attached.
- Goodwill stores will continue to accept touch less donations following the Stop, Drop and Go process. Donors can STOP at the donation door, DROP their donations on the ground by the donation door, then get back in their vehicles and GO. “If possible, we ask donors to pre-sort their donations before dropping them off by separating clothing, from housewares, from electronics,” said Brian Durbin, Vice President for Retail Operations. Goodwill has instituted a minimum 72 hour quarantine and disinfection plan for all new donations and those items will not be immediately available on the sales floor. A list of acceptable and unacceptable donations can be found on the Goodwill website at <https://www.llgi.org/donate/>. Donors, who wish to receive a donation receipt electronically, can email customercomments@llgi.org and provide a date and location of their drop-off donation. An electronic receipt will be emailed back to them.

The **POWER** of **TOGETHER** 

As we prepare to face a new normal, our mission of helping others through the power-of-work continues. We are planning to bring back our employees, reopen our stores, our Career, Youth Mentoring, and Adult programs when it is safe to do so. With the support of our employees, donors, and customers we believe brighter days are ahead through the power-of-together.

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Land of Lincoln Goodwill Industries is a non-profit organization that provides job training, employment placement services and other community-based programs for people who have a disability, lack education or job experience, or face employment challenges. In central and southern Illinois Goodwill operates 15 retail operations and donation centers in Bloomington/Normal, Champaign, Chatham (2 locations), Clinton, Effingham, Danville, Jacksonville, Lincoln, Litchfield, Quincy, Savoy, Springfield (2 locations), and Vandalia. Goodwill Career Centers are operating virtually to support people with career guidance needs and unemployment filing support.

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