



FOR IMMEDIATE RELEASE

CARIBBEAN AIRLINES FLIGHTS
AFFECTED BY TROPICAL STORM KAREN FOR SEPTEMBER
22, 2019

Port of Spain, September 22, 2019. Caribbean Airlines advises that due to Tropical Storm Karen, the following flights for **Sunday September 22, 2019** were cancelled:

| FLIGHT | ROUTING |
|--------------------|-----------------------------------------------|
| SEPTEMBER 22, 2019 | |
| BW 434 | Port-of-Spain to St. Lucia |
| BW 435 | St. Lucia to Port-of-Spain |
| BW 436 | Port-of-Spain to St. Vincent & the Grenadines |
| BW 413 | St. Vincent & the Grenadines to Port-of-Spain |

Passengers are advised to contact Caribbean Airlines reservation offices for rebooking on the next available service

To minimise inconvenience to customers holding **confirmed tickets for travel on September 22 2019**, Caribbean Airlines is allowing persons whose travel plans are impacted by the tropical storm to rebook without change fees, subject to the following conditions:

1. Waiver of all fees for tickets rebooked in the same cabin, for travel up to **October 01, 2019**.
2. It is mandatory that customers contact Caribbean Airlines **BEFORE** the scheduled date of travel.
3. Ability to use ticket for one year from date of issue, for tickets booked for travel on September 22, 2019. **No date change penalty will apply. However, if there is a difference in fare, fees will apply.**
4. ALL changes **MUST** be made through Caribbean Airlines Call Centres or at Caribbean Airlines Ticket Offices
5. Caribbean Airlines **WILL NOT** be responsible for arrangements or transportation to/from an alternate airport or hotel/overnight expenses incurred by affected passengers.

These waivers include travel to OR from the following Airports **ONLY**:

- Piarco International Airport, Trinidad
- George F. Charles, St. Lucia
- Argyle International Airport, St. Vincent

Customers are advised to visit www.caribbean-airlines.com and check their **FLIGHT STATUS** before going to the airport or call the Caribbean Airlines Call Centres for further details:

| | |
|--------------------------------|-------------------|
| USA, Canada & St. Maarten | + 1 800 920 4225 |
| Caribbean & Guyana | + 1 800 744 2225 |
| Trinidad & Tobago and Suriname | + 1 868 625 7200 |
| Caracas | + 58 212 335 7405 |
| Jamaica (International calls) | + 1 800 523 5585 |
| Jamaica (Local calls) | + 1 888 359 2475 |
| All other locations | + 1 800 523 5585 |

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About Caribbean Airlines

Caribbean Airlines was established on September 27, 2006 and commenced operations on January 01, 2007. It is an authentic Caribbean airline which provides passenger and cargo services. The airline's professional teams offer a genuine Caribbean experience on all its services and actively demonstrate the warmth of the islands both on and off the aircraft. Caribbean Airlines operates more than 600 weekly flights to 21 destinations in the Caribbean and North and South America. The airline's fleet is comprised of Boeing 737-800 and ATR72-600 aircraft. Jointly owned by the people of Trinidad & Tobago and Jamaica, headquartered in Trinidad and Tobago, and with an operational base in Jamaica, Caribbean Airlines employs more than 1600 people.

The airline is a member of the International Air Transport Association (IATA) and is recognized as an IATA Operational Safety Audit qualified airline. It is a certified FAA repair station as per regulation 145.

For more information on Caribbean Airlines, visit www.caribbean-airlines.com. Follow Caribbean Airlines on Facebook: www.facebook.com/caribbeanairlines and on Twitter @iflycaribbean.