

# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center® (EI-ISAC®). We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Any time we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Closer to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Elections Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Elections Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.