

Daycare Licensing Complaints

Rules 407.90 (d)(1) and 407.190 (e)

January 1, 2019 - July 11, 2023

Complaint Result	Complaint Year					Grand Total
	2019	2020	2021	2022	2023	
407.190(e)	35	12	18	36	20	121
Corrected	30	8	14	29	14	95
Substantiated	3	3	3	5	5	19
Unsubstantiated	2	1	1	2	1	7
407.90(d)(1)	48	17	33	69	17	184
Corrected	39	16	26	54	10	145
Substantiated	8	1	6	12	6	33
Unsubstantiated	1		1	3	1	6
Grand Total	83	29	51	105	37	305

407.190 e) With the exception of infants and toddlers, children may be under the direct supervision (staff in the same room) of 50% of the qualified staff required by this Section during nap times, provided the required staff-to-child ratio is maintained on the premises.

407.90 d) Each group of children shall be under the direct supervision of an early childhood teacher or a school-age worker.

1) Infant, toddler and preschool groups, as well as multi-age groups, shall be supervised by an early childhood teacher at all times, except as allowed by Section 407.90(e)(3), Section 407.190(e)(2), or Section 407.190(f).