

**LOUISIANA DEPARTMENT OF ENVIRONMENTAL QUALITY
INTRA-AGENCY ROUTING FORM**

TO: Enforcement Division

FROM: Surveillance Division

Routing Date: ~~December 5, 2024~~ 11/27/24

Facility Information

Company Name: Bogalusa City of - WWTP			
Facility Site Name: Bogalusa City of - WWTP			
Agency Interest No: 19934		Alt. AI No: LA0046515; T-221646	
Mailing Address: PO Box 1179		Physical address: 214 Arkansas St	
City, State, Zip:	Bogalusa, LA 70429-1179	City, Parish:	Bogalusa, Washington
Responsible Party/Contact Person: Mr. Tyrin Truong			
Responsible Party/Contact Person Telephone No: (985) 732-6200			

Inspection/Referral Information

Inspection Date: November 4, 2024	Hours Spent On Inspection/Report:	12
Media: Check all that apply		
Air (inc. asbestos/lead): <input type="checkbox"/>	Water: <input checked="" type="checkbox"/>	Haz. Waste: <input type="checkbox"/>
Solid Waste (inc. tires): <input type="checkbox"/>	UST: <input type="checkbox"/>	Radiation: <input type="checkbox"/>
Complaint? <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Follow up? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
		<i>If yes</i> Enforcement Action Number
Inspector/Team Leader Name: Christopher Whittaker		
Inspector/Team Leader Contact No.: (504) 736-7739		
Approved By:	<i>[Signature]</i>	Date: 12/12/24
Approved By:	<i>[Signature]</i> 12/18/24	Date:
Circuit Rider Review:	<i>[Signature]</i>	Date: 12/19/24

Rec # 1 - 12/12/24

ENF

Basis for Routing (check all that apply)

Areas of Concern: <input checked="" type="checkbox"/>	Contamination Above RECAP: <input type="checkbox"/>
<input type="checkbox"/> Conveyance Notice Only	Activity Number: INS20250002
Other: <input type="checkbox"/> Please Explain:	

Additional Information: *This section should state the specific reason for the referral, actions that have been taken by the referring division and supporting documentation. This section should also provide sufficient discussion and/or documentation for the Division receiving the referral to take action including documentation of events leading to the referral and company contact information.*

Nature and reason for referral:

Subject Item:	Requirement:	Comments:
AI 19934	LAC 33:IX.501.D	The facility had a sewage overflow reaching waters of the state in violation of LAC 33:IX.501.D and La. R.S. 30:2076 (A) (1) (a).
AI 19934	LAC 33:IX.2701.E	The permittee did not properly operate and maintain all facilities and systems of treatment and control which are installed and used by the permittee to achieve compliance in violation of 33:IX.2701.E



LPDES Compliance Inspection Report

Section A: National Data System Coding (ICIS)

Agency Interest Number: 19934	LPDES Permit Number LA0046515	Inspection Date 11/4/2024	Inspection Type PCE	Inspection By: State	If Joint Lead Inspector
Facility Type Municipal					
Class Major					
Facility Evaluation Rating (1,2,3,4,5) an 1 = very unreliable; 3 = satisfactory; 5 = very reliable 1					

Section B: Facility Data

Name and Location of Facility Inspected (For industrial users discharging to POTW, also include POTW name and LPDES permit number): City of Bogalusa Wastewater Treatment Plant 214 Arkansas Street Bogalusa, LA 70427 Washington Parish	Entry Time /Date 11/4/2024 2:45 PM	Permit Effective Date August 15, 2023
	Exit Time/Date 11/4/2024 3:15 PM	Permit Expiration Date August 14, 2028
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) Courtney Billiot / Manager of WWTP / 504-559-3930	Receiving Stream: Basin Subsegment: Pearl River 90101	
Name, Address of Responsible Official/Title/Phone and Fax Number Tyrin Truong / Mayor / 985-732-6200 202 Arkansas Street Bogalusa, LA 70427	Responsible Official Contacted <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, NE = Not Evaluated, NA = Not Applicable)

U	Compliance Schedule/History	NE	Flow Measurement	NE	Laboratory	NE	Pretreatment
S	Permit	NE	Effluent/Receiving Waters	NE	Sludge Handling/Disposal	NE	Stormwater
NE	Facility Site Review	NE	Records	U	Sanitary Sewer Overflows	NA	Other/Sampling
U	Operations & Maintenance	NE	Self-Monitoring	NA	Spill Prevention & Control	NA	Multimedia

Section D: Narrative Explanation (attach additional sheets if necessary)

Introduction

A Partial Compliance Evaluation Inspection was conducted on November, 4 2024 of the collection system of the City of Bogalusa Wastewater Treatment Plant in response to a citizen complaint the Department received, Incident Number T-221646, on 10/31/2024. The complaint was regarding a sewage leak at the corner of Lucerne Ave. and Potomac St. in Bogalusa.

Facility Description

The facility is a Wastewater Treatment Plant that serves the city of Bogalusa with a design capacity of 6 million Gallons Per Day (GPD). The facility uses a trickling filter with tertiary treatment via sand filtration, chlorine is used for disinfection. The facility is permitted to discharge treated sanitary wastewater to the Pearl River.

Name(s) and Signature(s) of Inspector(s) Christopher Whittaker	Office/Division/Telephone OEC/SD/504-736-7739	Date 12-5-24
Signature of Reviewer Jeffrey Parham	Office/Division/Telephone OEC/SD/504-736-7754	12/12/24

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Compliance History

Compliance History:

The facility was last inspected on October 16, 2024. The report from that inspection is pending.

A partial compliance evaluation inspection was conducted on May 22, 2024 in response to multiple incident complaints (T-219273, T-219424 and T-219547) regarding the city's lift stations. The facility was referred to Enforcement for failure to maintain the collection system and unauthorized discharges.

- The facility was issued a Warning Letter (WE-L-24-00468) in reference to the inspection conducted on May 22, 2024.

Compliance Schedule:

NE

Records Review

DMR:

NE

Municipal Water Pollution Prevention (MWPP):

NE

Mercury Minimization Plan (MMP):

NE

Permit:

The Sewage Treatment Plant has an active Permit LA0046515, with an effective date of August 25, 2023.

Flow Measurement:

NE

Laboratory:

NE

Sludge Handling/Disposal:

NE

Stormwater:

NE

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Sanitary Sewer Overflows (SSO):

At the time of the inspection I observed an active overflow of sewage at the corner of Lucerne Ave. and Potomac St. from a broken sewer main flowing into a storm grate at 528 Lucerne Ave (Attachment C: Photos). **The facility had a sewage overflow reaching waters of the state in violation of LAC 33:IX.501.D and La. R.S. 30:2076 (A) (1) (a).**

- In response to that overflow, I received an email from Ms. Courtney Billiot (Bogalusa WWTP Manager) on 12/10/2024 stating that there was a release of 12 gallons of wastewater for a duration of 4-6 hours (Attachment D). Ms. Billiot also stated in the email that the repair on the leaking sewer main was completed on November 9, 2024 (Attachment D).
- See Facility Site Review for additional details.

Pretreatment:

NE

SPC:

NE

Facility Site Tour

Facility Site Review:

On November 4, 2024 an inspection was conducted at the corner of Lucerne Ave. and Potomac St. in Bogalusa in response to a citizen complaint made by Mr. Pat Packey, on October 31, 2024. Upon arriving on scene at approximately 2:45 PM, I noticed a dip in the road holding water in front of 536 Lucerne Ave. (Attachment C: Photo-2). I found puddling in the grass next to a wooded area on the North side of Lucerne Ave. (Attachment C: Photo-1). On the South side of Lucerne Ave., I observed sewage surfacing in front of 536 Lucerne Ave. from underground next to the dip in the road (Attachment C: Photo-3). I was able to follow the sewage east where it was entering a storm grate at 528 Lucerne Ave (Attachment C: Photo-6). See O&M and SSO Sections for violations.

At approximately 3:00 PM on November 4, 2024 I visited the City of Bogalusa Wastewater Treatment Plant at 214 Arkansas Street in Bogalusa. I met with and spoke to Ms. Billiot. I asked Ms. Billiot if she was aware of the sewage leak on Lucerne Avenue. Ms. Billiot stated that she had recently been made aware of a leak in a sewage main running from Lift Station 9 to Lift Station 2 underneath Lucerne Ave. and was in the process of trying to bypass the lift station pump to start repairs. A FIF was mailed to Ms. Billiot following the visit. (See Attachment A)

Operation and Maintenance (O&M):

By failing to maintain the sewage main that runs under Lucerne Ave., an overflow occurred that reached waters of the state. **The permittee did not properly operate and maintain all facilities and systems of treatment and control which are installed and used by the permittee in violation of LAC 33:IX.2701.E and LA0046515, Part III, Section B.3.a**

Self-Monitoring:

NE

Other/Sampling:

NE

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Outfall Observations

Effluent/Receiving Waters:

NE

Closure Meeting:

I met with Ms. Courtney Billiot after visiting the incident site at the water treatment plant to discuss my findings. A FIF was sent by certified mail to her.

Summary of Observations:

- The facility had a sewage overflow reaching waters of the state in violation of LAC 33:IX.501.D and La. R.S. 30:2076 (A) (1) (a).
- The permittee did not properly operate and maintain all facilities and systems of treatment and control which are installed and used by the permittee to achieve compliance in violation of 33:IX.2701.E

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST		
AGENCY INTEREST NO. 19934	PERMT NO. LA0046515	INSPECTION DATE: 11/4/2024

List of Attachments

The following attachments are included in this report:

	Attachment A: Field Interview Form
	Attachment B: Incident Report
	Attachment C: Photograph Log

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Attachment A
Field Interview Form

**LOUISIANA DEPARTMENT OF ENVIRONMENTAL QUALITY
FIELD INTERVIEW FORM**

AGENCY INTEREST#: 19934 INSPECTION DATE: 11-4-2024 TIME OF ARRIVAL: 2:45 PM
 ALTERNATE ID#: T-221646 DEPARTURE DATE: 11-4-2024 TIME OF DEPARTURE: 3:15 PM

(ID Type/Number)
 FACILITY NAME: Bogalusa City of - WWTP PHONE #: (504) 559-3930
 LOCATION: 214 Arkansas St.
Bogalusa, LA 70429 PARISH: Washington

RECEIVING STREAM (BASIN/SUBSEGMENT): 90104
 MAILING ADDRESS: 214 Arkansas St. Bogalusa LA 70429
(Street/P.O. Box) (City) (State) (Zip)

FACILITY REPRESENTATIVE: Courtney Billiot TITLE: Manager
 FACILITY REPRESENTATIVE PHONE NUMBER: 504-559-3930

NAME, TITLE, ADDRESS and TELEPHONE of RESPONSIBLE OFFICIAL (if different from above):
Tyrin Truong - Mayor 985-732-6200
202 Arkansas Ave. Bogalusa 70429

INSPECTION TYPE: CI PROGRAM INVOLVED: AIR WASTE WATER OTHER: _____

INSPECTOR'S OBSERVATIONS: (e.g. AREAS AND EQUIPMENT INSPECTED, PROBLEMS, DEFICIENCIES, REMARKS, VERBAL COMMITMENTS FROM FACILITY REPRESENTATIVES)
The Department received a citizen complaint on 10/31/2024 from Mr. Pat Packey stating that sewage was overflowing over the road and into a culvert at the corner of Potomac and Lucerne Streets in Bogalusa. I conducted a site visit and observed sewage pooling on the side of Lucerne Ave and flowing over Lucerne into the front yard of 536 Lucerne Ave. the sewage was running down Lucerne Ave. into a storm grate. I made a site visit to the Bogalusa WWTP and spoke to Ms. Billiot (manager) to let her know of my findings. Ms. Billiot stated that she would address the sewage leak as soon as she could.

AREAS OF CONCERN:

REGULATION	EXPLANATION	CORRECTED?
_____	_____	YES <input type="checkbox"/> NO <input type="checkbox"/>
_____	_____	YES <input type="checkbox"/> NO <input type="checkbox"/>

PHOTOS TAKEN: YES NO SAMPLES TAKEN: YES NO (Attach Chain-of-Custody)

RECEIVED BY SIGNATURE: Cert. Mail: 7021 2720 0002 6035 0528

PRINT NAME: _____
(NOTE: SIGNATURE DOES NOT INDICATE AGREEMENT WITH INSPECTOR'S NOTES)

INSPECTOR(S): Chris Whittaker CROSS REFERENCE: _____

REVIEWER: [Signature] ATTACHMENTS: _____

NOTE: The information contained on this form reflects only the preliminary observations of the inspector(s). It should not be interpreted as a final determination by the Department of Environmental Quality or any of its officers or personnel as to any matter, including, but not limited to, a determination of compliance or lack thereof by the facility operator with any requirements of statutes regulations or permits. Each day of non-compliance constitutes a separate violation of the regulations and/or the Louisiana Environmental Quality Act.

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Attachment B
Incident Report

INCIDENT REPORT

Incident:221646

Incident Description

Incident Type: Complaint, Sewage
Incident Date: 10/31/2024 16:47:00
Parish: Washington
Municipality: Bogalusa
Location: Potamac and Lucerne St. - Bogalusa, LA

Lat/Lon: /
Basin/Segment: 90104
Substance(s): Sewage

Media Impacted: Water/Soil
Incident Desc: Complaint Sewage overflowing over road and into a culvert. Been going on for a couple days. LB

Incident Status

Lead Investigator: Christopher Whittaker
Incident Region: Southeast
Incident Status: Referred to Enforcement
Followup Status: Referred to Enforcement
As Of: 11/21/2024 09:20:38

Incident Reporter 1

Received By: Spo Contact
Received Date: 10/31/2024 16:47:00
Dispatch Number(s): C9849
Reported By: Pat Packey
Phone: 985-516-5288 (Home phone number)
Reporter Title:
Organization:
Address:

Municipality:
State: LA
Zip Code:
Comments:

INCIDENT REPORT

Incident:221646

Incident Source 1**Source Name:** Bogalusa City of - WWTP**Address:** 214 Arkansas St**Municipality:** Bogalusa**State:** LA**Phone:** 9857326228(Work phone number)**Parish:****AI #:** 19934**Related Permits:**

Comments: The department received a complaint through SPOC from Mr. Pat Packey regarding sewage running over a road into a culvert at Potomac and Lucerne St. in Bogalusa, Washington Parish. On November 4, 2024 at approximately 8:45 AM I called Ms. Courtney Billiot (Manager, City of Bogalusa Wastewater Treatment Plant) and left a voicemail. At approximately 2:45 PM on November 4, 2024 I visited the reported leak at the corner of Potomac and Lucerne St. in Bogalusa. There was an evident sewage leak in the sewage line underneath Lucerne Ave. (See Attachment) The leak was also bubbling up from the front yard of the home at 536 Lucerne Ave. and draining east into a storm grate (See Attachment). I visited the City of Bogalusa Wastewater Treatment Plant at approximately 3:00 PM on November 4, 2024 and met with Ms. Billiot to notify her of my findings. Ms. Billiot told me that she was recently made aware of the leak and was in the process of getting another pump to the area to bypass the broken sewage line so repairs could be made. On November 8, 2024 at approximately 3:30 PM I called Mr. Packey and left a voicemail to inform him of my findings. For additional information and violations see the inspection report for INS20250002. CW

Christopher Whittaker

From: Joshua Robichaux
Sent: Friday, November 1, 2024 1:39 PM
To: Christopher Whittaker
Cc: Dionne Magness; Jeffrey Parham; James Dardar; Holly Herrmann
Subject: FW: [Incident#24239434] SERO Complaint T 221646 Sewage Washington C9849

Chis, assigned to you

From: SPOC <spoc.otrs@la.gov>
Sent: Friday, November 1, 2024 10:46 AM
To: _DEQ-SEROAdmin <_DEQ-SEROAdmin@LA.GOV>
Cc: Cindy LaFosse <Cindy.LaFosse@LA.GOV>; Gregory Langley <Gregory.Langley@LA.GOV>
Subject: [Incident#24239434] SERO Complaint T 221646 Sewage Washington C9849

SERO Complaint T 221646 Sewage Washington C9849

<http://advantagem.swe.la.gov/Pages/Incidents/IncidentListPage.aspx?IncidentID=221646>

SPOC
Louis Berner

--
Louisiana Department of Environmental Quality
Single Point Of Contact
Phone: (225) 219-3640
Fax: (225) 219-4044
--

--- Forwarded message from deq_no_reply@la.gov ---

From: deq_no_reply@la.gov
To: spoc@la.gov
Subject: Intranet Citizen Complaint: Confirmation: C9849 - 11/1/2024 9:26:36 AM
Date: 2024-11-01 09:42:05

Internal Receiver Information	
* Date and Time Received:	10/31/24 16:47:00
* Received By (DEQ staff):	SPOC V/M
Email (Email must be provided to receive confirmation email):	
Anonymous Complaint:	No
Caller Information	
* First Name:	Pat
* Last Name:	Packey
* Phone Number:	985-516-5288
Mailing Address:	
City:	
State:	
Email:	
Zip:	
I request a follow-up on inspector findings:	Yes
Site Information	
Alleged Violator:	
* Physical Location/Address:	Potamac and Lucerne St.
* City:	Bogalusa
* State:	Louisiana

Zip:	
Date of Discharge:	
Noticed Time Began:	
Noticed Time Ended:	
* Parish of Occurrence:	Washington Parish
Media Affected:	soil/water
If water, name the nearest water body:	
* Description of complaint:	Sewage overflowing over road and into a culvert. Been going on for a couple days.
Directions for reaching the site:	

--- End forwarded message ---

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Attachment C
Photograph Log

ATTACHMENT

Facility Name: City of Bogalusa Wastewater Treatment Plant

AI: 19934

City: Bogalusa

Parish: Washington

Photographer: Chris Whittaker

Date: 11/4/2024

Reason: PCE

Other ID #: T-221646



Photo #: 1 of 10 Time: 2:45 PM

Description: Sewage Leak from Sewage Main Net to Lucerne Ave.



Photo #: 2 of 10 Time: 2:46 PM

Description: Sewage Leak and Road Slumping on Lucerne Ave.

ATTACHMENT

Facility Name: City of Bogalusa Wastewater Treatment Plant

AI: 19934

City: Bogalusa

Parish: Washington

Photographer: Chris Whittaker

Date: 11/4/2024

Reason: PCE

Other ID #: T-221646



Photo #: 3 of 10 Time: 2:47 PM
Description: Sewage surfacing in front of 536 Lucerne Ave.



Photo #: 4 of 10 Time: 2:48 PM
Description: Sewage running down the side of Lucerne Ave.

ATTACHMENT

Facility Name: City of Bogalusa Wastewater Treatment Plant

AI: 19934

City: Bogalusa

Parish: Washington

Photographer: Chris Whittaker

Date: 11/4/2024

Reason: PCE

Other ID #: T-221646



Photo #: 5 of 10 Time: 2:49 PM
Description: Sewage running down the side of Lucerne Ave.



Photo #: 6 of 10 Time: 2:50 PM
Description: Sewage Running into Storm Grate on the side of Lucerne Ave.

ATTACHMENT

Facility Name: City of Bogalusa Wastewater Treatment Plant

AI: 19934

City: Bogalusa

Parish: Washington

Photographer: Chris Whittaker

Date: 11/4/2024

Reason: PCE

Other ID #: T-221646



Photo #: 7 of 10 Time: 2:51 PM
Description: Sewage in Drainage Ditch on the side of Lucerne Ave.



Photo #: 8 of 10 Time: 2:52 PM
Description: Sewage in Drainage Ditch on the side of Lucerne Ave.

ATTACHMENT

Facility Name: City of Bogalusa Wastewater Treatment Plant AI: 19934
City: Bogalusa Parish: Washington Photographer: Chris Whittaker
Date: 11/4/2024 Reason: PCE Other ID #: T-221646



Photo #: 9 of 10 Time: 2:53 PM
Description: Sewage in front of 536 Lucerne and running down Lucerne Ave. towards storm grate



Photo #: 10 of 10 Time: 2:54 PM
Description: Sewage Running across slump in Lucerne Ave. and surfacing in front of 536 Lucerne Ave.

LPDES COMPLIANCE INSPECTION REPORT CHECKLIST

AGENCY INTEREST NO. 19934

PERMT NO. LA0046515

INSPECTION DATE: 11/4/2024

Attachment D

Email Correspondence

Christopher Whittaker

From: Courtney Billiot <courtney.billiot@bogalusa.org>
Sent: Tuesday, December 10, 2024 9:12 AM
To: Christopher Whittaker
Subject: 536 Lucerne repair

EXTERNAL EMAIL: Please do not click on links or attachments unless you know the content is safe.

Good afternoon Mr. Whittaker,

The resident at 536 Lucerne was repaired and completed on November 9, 2024 at 1130 am.

Installed 30 hp pump on October 31, 2024

The lift station went down November 2, 2024 called in bypass pump for rental

November 4, 2024 pulled 30 hp pump to get rebuilt. Upon pulling the pump there was a miscellaneous float that was logged in the volute. All floats were accounted for.

November 8, 2024 called in emergency locate for 536 Lucerne, plumbers began and finished the repair.

November 9, 2024 the plumbers completed the job and backfilled with new dirt.

There was roughly about 12 gallons for approximately 4-6 hours.

If there is anything information you need. Please don't hesitate to contact me. Have a great and safe holiday.

Thank you,
Courtney Billiot

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