A RECOVERY STORY: WEST WENDOVER DRIVE

How one street looks a year after the August 2016 flood



Household: 3

depth: 4 feet Insurance: No **High-risk flood zone:**

Assistance: Received \$20,000 FEMA grant and a \$90,000, 30-year SBA loan. Applied for Restore Louisiana grant.

Story: Family stayed in variety of places, sometimes separately, including hotels, friends' homes, gutted house and pickup truck. FEMA manufactured housing unit arrived in December.

Status: Family had lots of problems with contractors, but moved out of FEMA unit and back into home by mid to late July. Kitchen remained unfinished, as well as exterior painting and cleanup. Family was waiting on FEMA unit to be removed.



GIPSON Household: 2

High-risk flood zone: No

Assistance: Received \$20,000 from FEMA. Story: Lived with brother in Zachary but now home. They had hoped to be finished this summer but are now waiting on Restore Louisiana grant.

Status: Family is still rebuilding house with work on windows, painting and other



CARTER Household: 3

4.5 feet

Insurance: No High-risk flood zone: No

Assistance: Received \$33,000 from FEMA and are waiting on Restore Louisiana funding. Did not get SBA loan.

Story: Family rented hotel rooms and then moved back home through Shelter at Home program. Contractor took off with \$4,000 for cabinets in December but has been arrested on counts arising from another case.

Status: Reconstruction of home is largely finished, and cabinets have been partially finished. Home still needs appliances, fixtures and furniture.



High-risk flood zone: No

Story: Former New Orleans residents lived with brother after flood. After keeping flood insurance policy for years, dropped it months before flood.

Assistance: About \$20,000 from FEMA.

Status: As of mid-July, family was close to moving back in. Home is about 90 percent finished, though bathroom and cabinets needed work, and house had to be put back



WEBB

High-risk flood zone: No

Assistance: Received \$33,000 from FEMA but ran out of money. Grandmother who lived in home was waiting on Restore Louisiana funds as of mid-June

Story: Grandmother briefly stayed in hotel, but she moved in with her father in north Baton Rouge. Grandchildren stayed with their mother until FEMA manufactured housing unit arrived in September, and all three live in trailer.

Status: As of mid-June, house had new wallboard, paint, flooring, molding and other improvements but still needed a completed kitchen, cabinets and other finishes. Family had hoped to be back by Aug. 1 but is not.



depth: 3 feet

Insurance: No

High-risk flood zone: No

Assistance: Received funding from FEMA and applied with Restore Louisiana. Didn't get SBA loan.

Story: Family lived for a time in a FEMA manufactured housing unit but has been back home

Status: Home is 98 percent done but is waiting on new heater and air conditioning system. Family hopes to be finished by



WINFREY

Household: 4 Insurance: No

High-risk flood zone: No

Assistance: The family received \$29,000 from FEMA, took out a 10-year \$83,000 SBA loan, received auto insurance payout for three flooded vehicles and used personal retirement savings. Family has applied for Restore Louisiana funding.

Story: Lived briefly with family after the flood until Shelter at Home upgrades.

Status: As of early July, family was in home and close to finishing but needed to complete work on light fixtures, a storage



WHEELER depth

High-risk flood zone:

Household: 3

5 feet

Assistance: Received \$17,000 from FEMA. Story: Lost prized heirloom rocking chair in flood and lived with family for a time.

Status: Earlier this summer, family was close to finishing home. Kitchen was done in early June, allowing home-cooked meals. Family had hoped to be finished by August.



TURNER

Assistance: Owner had \$117,000 insurance policy on home but no contents coverage.

Did not receive full value for policy.

Story: Due to family factors and concern about future floods, owner plans to sell home once restoration is finished. Owner is

living in second home in Pride. Status: As of July 31, home was 70 percent

done. Owner hopes it can be finished by end





Household: 3 Insurance: NA

SIMMONS Flood depth: 4 feet High-risk flood zone: No

Assistance: Not applicable

Story: Family bought house on West Wendover in late May. Their former apartment complex flooded, though not the second-floor unit they lived in. After flood, family lived for a short time in shelters, son's apartment near LSU and later back in apartment, despite flood damage to bottom-floor units.

Status: Family moved into restored home a few weeks before June 14 interview.



HUFFSTUTTER 6 Flood

Household: 1 Insurance: No High-risk flood zone: No

Assistance: Received \$25,000 SBA loan, \$24,000 from FEMA and \$4,000 private

Story: After escaping in boat with pets, owner lived with boss briefly before moving in with son's family in Walker.

Status: As of early August, house remained about 95 percent finished as cabinets and other finishes needed completion. Owner got back home in mid-May.



ROBINSON

4.5 feet

⁶ Flood Household: Not available Insurance: No High-risk flood zone: No

Assistance: Received aid. Story: Family bounced around five hotels, which friends helped pay for, until Shelter at

Home allowed return home.

Status: Earlier this summer, about 90 percent of home was finished, with only cosmetic repairs left.



4.5 feet

WASHINGTON Flood Household: 2

Insurance: No High-risk flood zone: No **Assistance:** Received more than \$10,000

from FEMA and took out SBA loan. Story: Family stayed with a nephew and then rented apartment until return to

partially finished home around Christmas.

Status: As of early August, home is close to completion after more than \$50,000 in upgrades. Final work is being done personally, and family hopes to be finished at end of August.



ALEXANDER Household: 3

depth NA **Insurance:** Yes High-risk flood zone: No

Assistance: Not applicable

Story: This family bought flooded home, their first, from builder who is buying gutted homes in Monticello and flipping them.

Status: Family previously rented before buying house in June and did not flood in their former apartment. Family has moved into completed home.



DILLARD

Flood

Insurance: No High-risk flood zone: No

Assistance: Received grant from FEMA but not maximum. Also received SBA loan and applying for Restore Louisiana grant.

Story: Family stayed with their daughters after flood and then moved into FEMA manufactured housing unit at their house Jan. 29.

Status: Home is about 75 percent finished, with floors and walls done. House still needs cabinets, working kitchen and other improvements. Family hopes to be done by end of August.



Flood

depth:

4.5 feet

COLEMAN

Flood

depth:

Almost

4 feet

Household: 3 Insurance: Yes High-risk flood zone: Yes

Assistance: Received about \$50,000 insurance settlement but did not have contents coverage

Story: Family has been living in apartment while home is under repair.

Status: As of late July, home was 97 percent finished and approaching the end.



depth:

5.5 feet

Flood

EMPIRE

TRADING Household: Unknown Insurance: Yes

High-risk flood zone: Yes

Assistance: Received \$40,000 to \$45,000 in insurance proceeds.

Story: Company bought home in foreclosure in early 2016 for rental property and renovated property only to see it flood.

Status: Reconstruction was finished in October or November. Tenant now occupies



Over 10 5-10 1-5 0-1

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