

SANTA FE NEW MEXICO

# AGAPE HOUSE

QUARTERLY REPORT

Q1 AUGUST 1 2025 - OCTOBER 31 2025



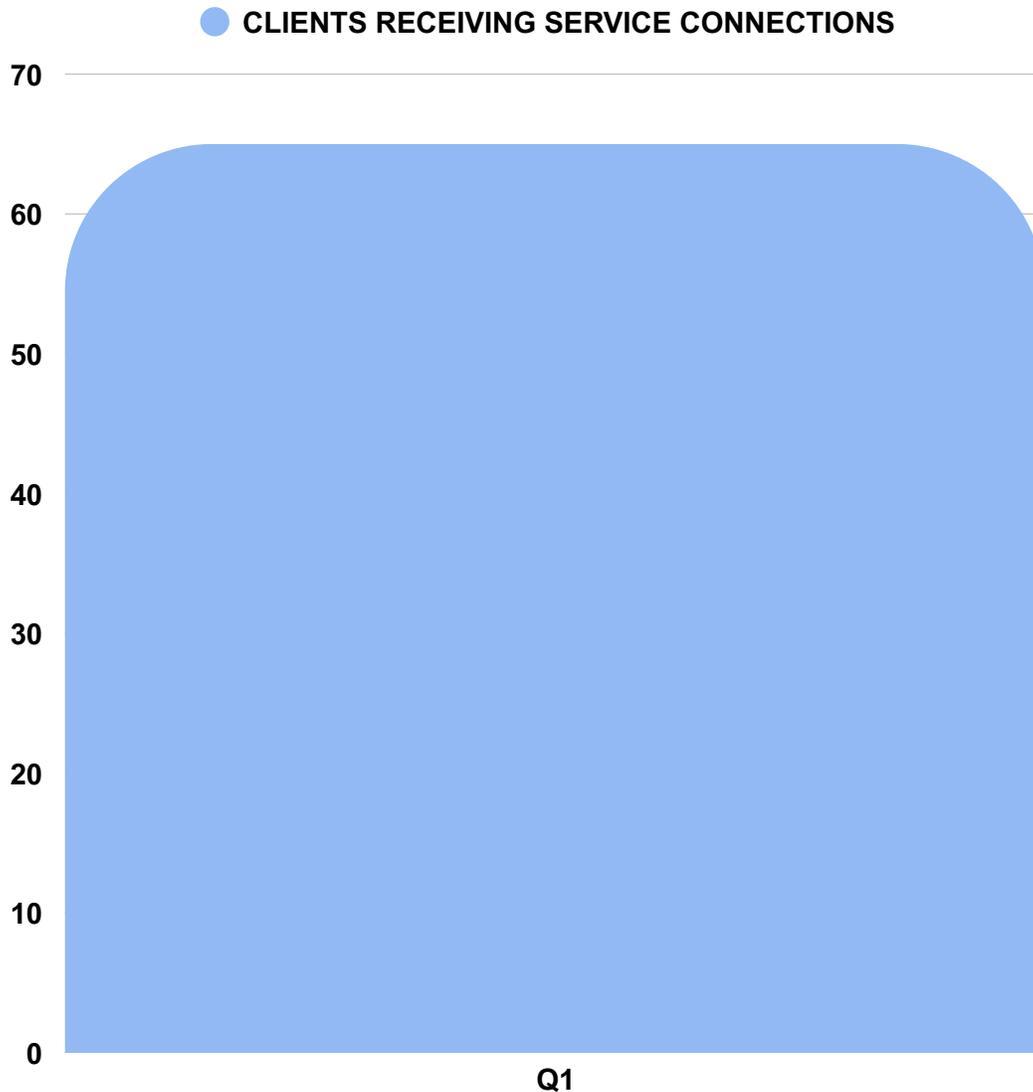
# UNIQUE CLIENTS SERVED

## CLIENTS

● Q1



A unique client is an unduplicated individual who engages with or receives services from the shelter during a defined reporting period. Each person is counted only once, regardless of the number of visits, service interactions, or program enrollments they may have during that time. Unique clients are typically identified through the shelter's intake or client management system using identifying information to ensure that individuals are not counted multiple times across services or repeated visits. This measure reflects the total number of distinct individuals served by the shelter within the specified timeframe.



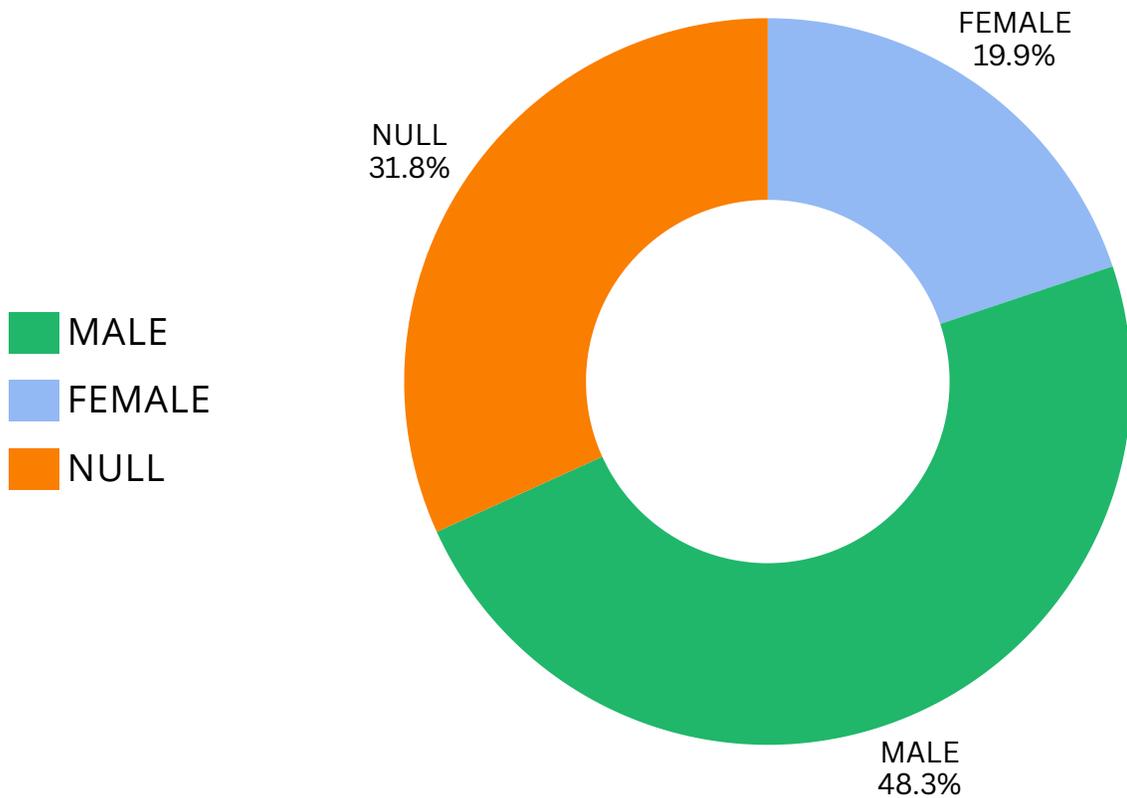
**65 guests are currently receiving supportive services**

beyond shelter and meals through a coordinated care model designed to address individual needs and promote long-term stability. Through care coordination, guests are connected to essential resources such as medical care, mental health services, substance use treatment, housing assistance, employment support, and other social services.

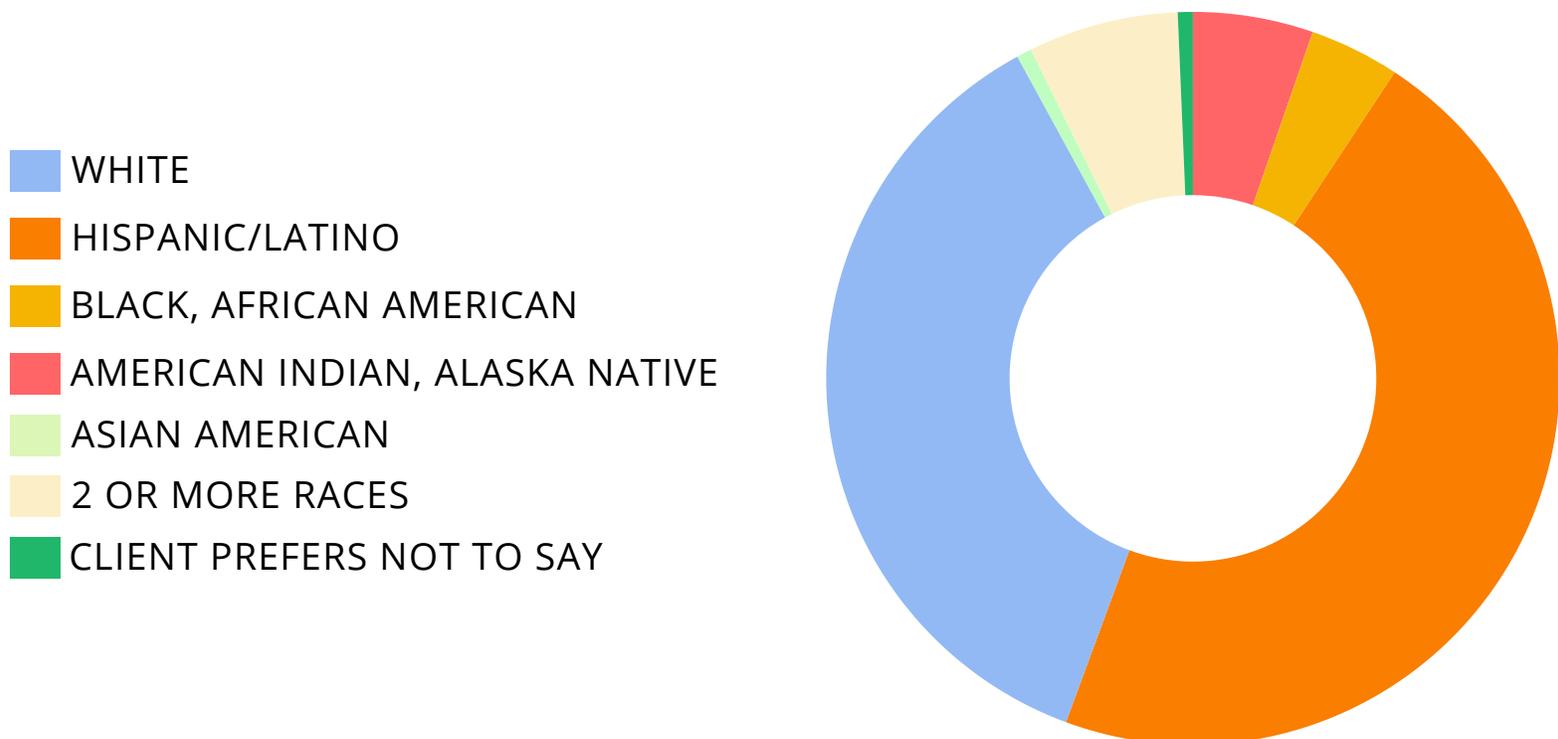


Agape serves a dynamic and diverse population that mirrors the broader community. The demographic section illustrates the wide array of backgrounds and cultural identities represented.

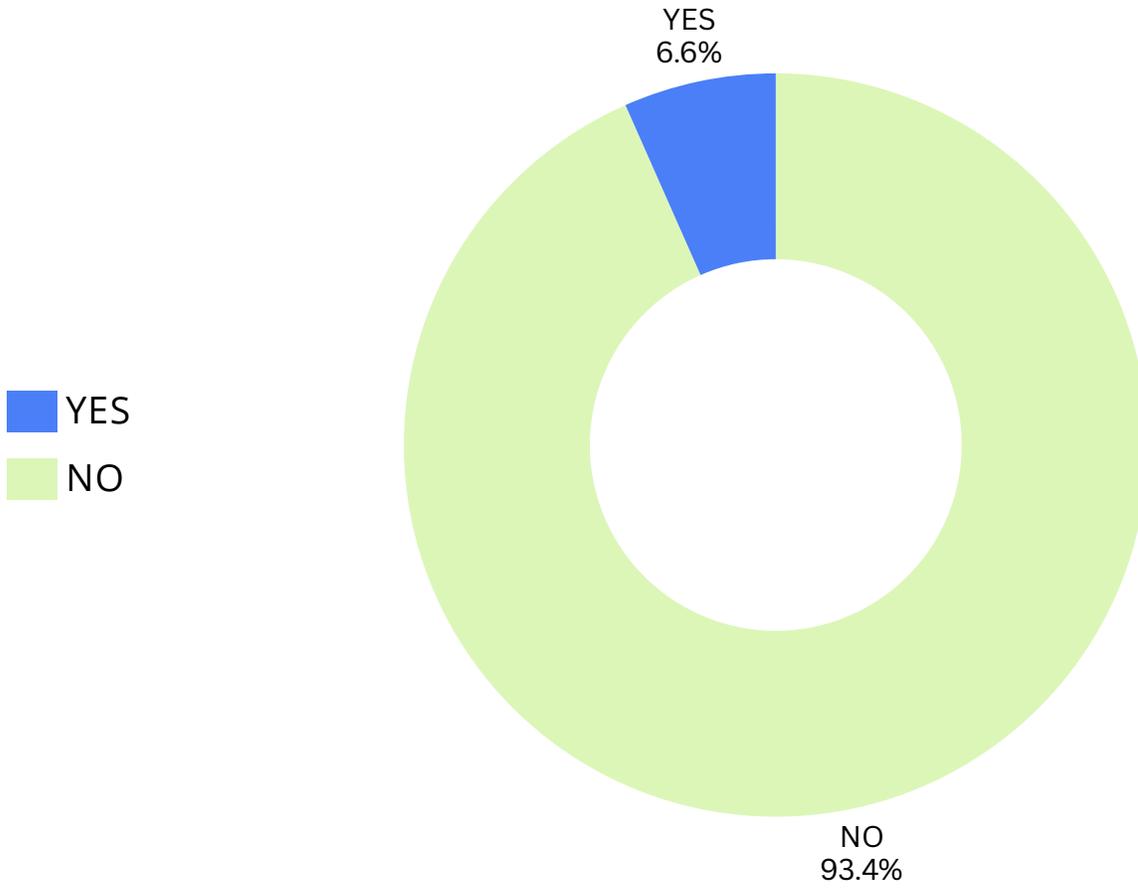
## GENDER IDENTITY



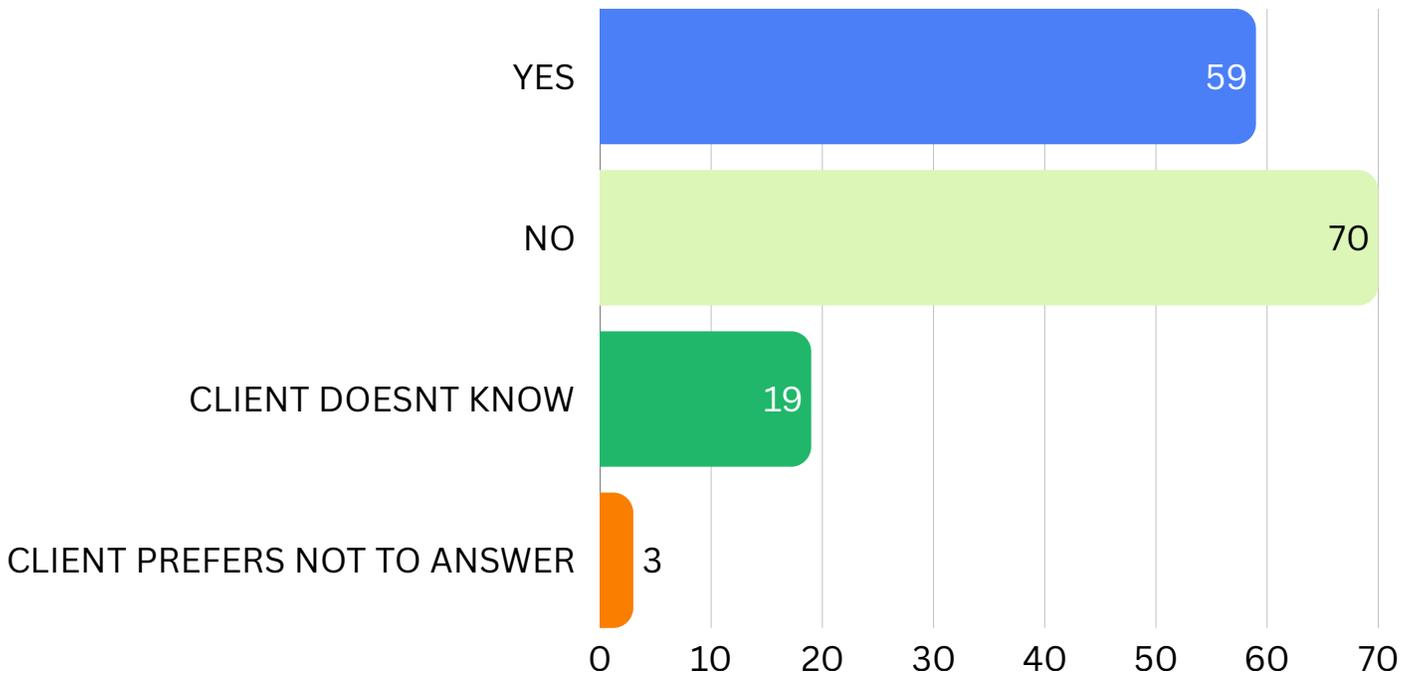
## RACE/ETHNICITY



## VETERAN STATUS

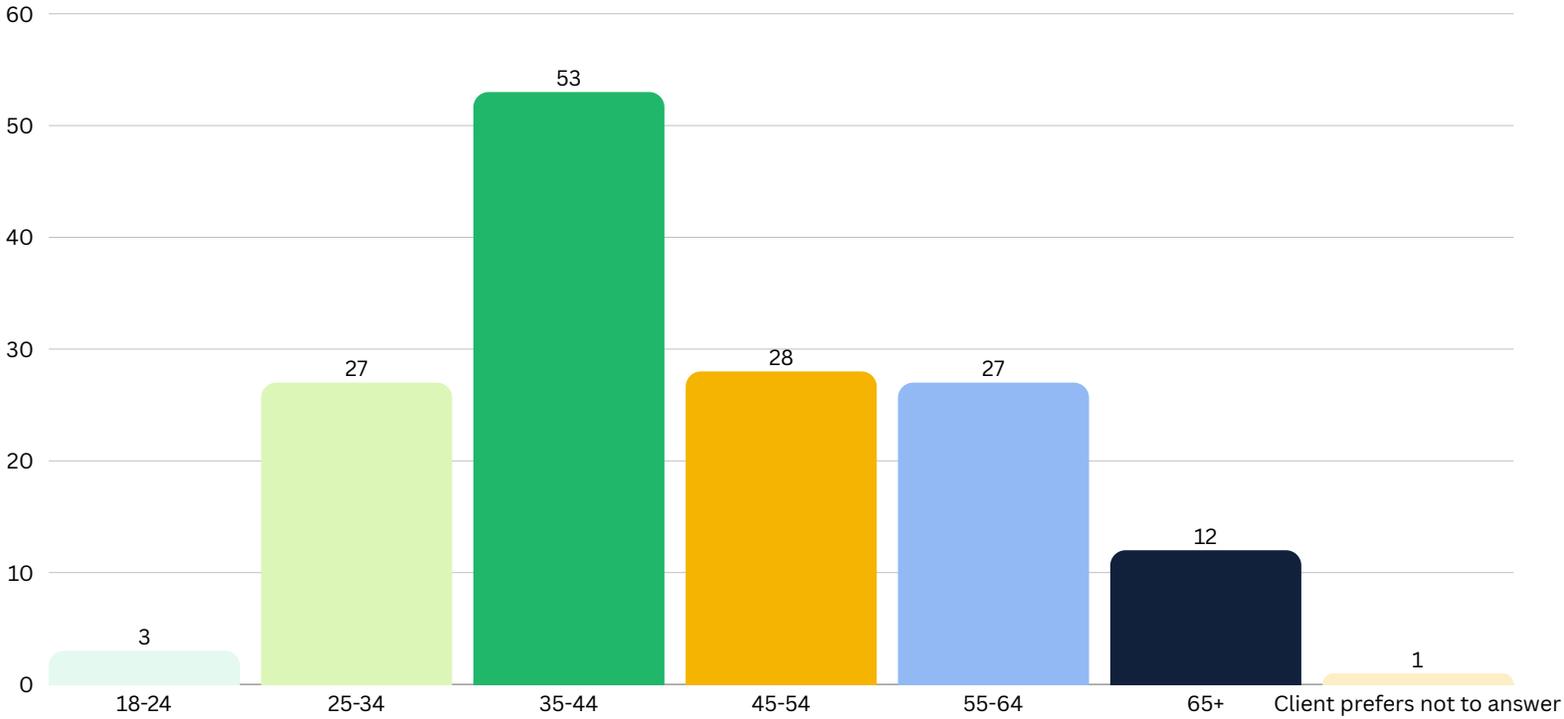


## DISABILITY STATUS



The occupants are adults, comprising a balanced mix of single individuals across a broad age range. This distribution includes young, middle-aged, and senior adults, all of whom have distinct service needs.

### AGE



# BED UTILIZATION

94%

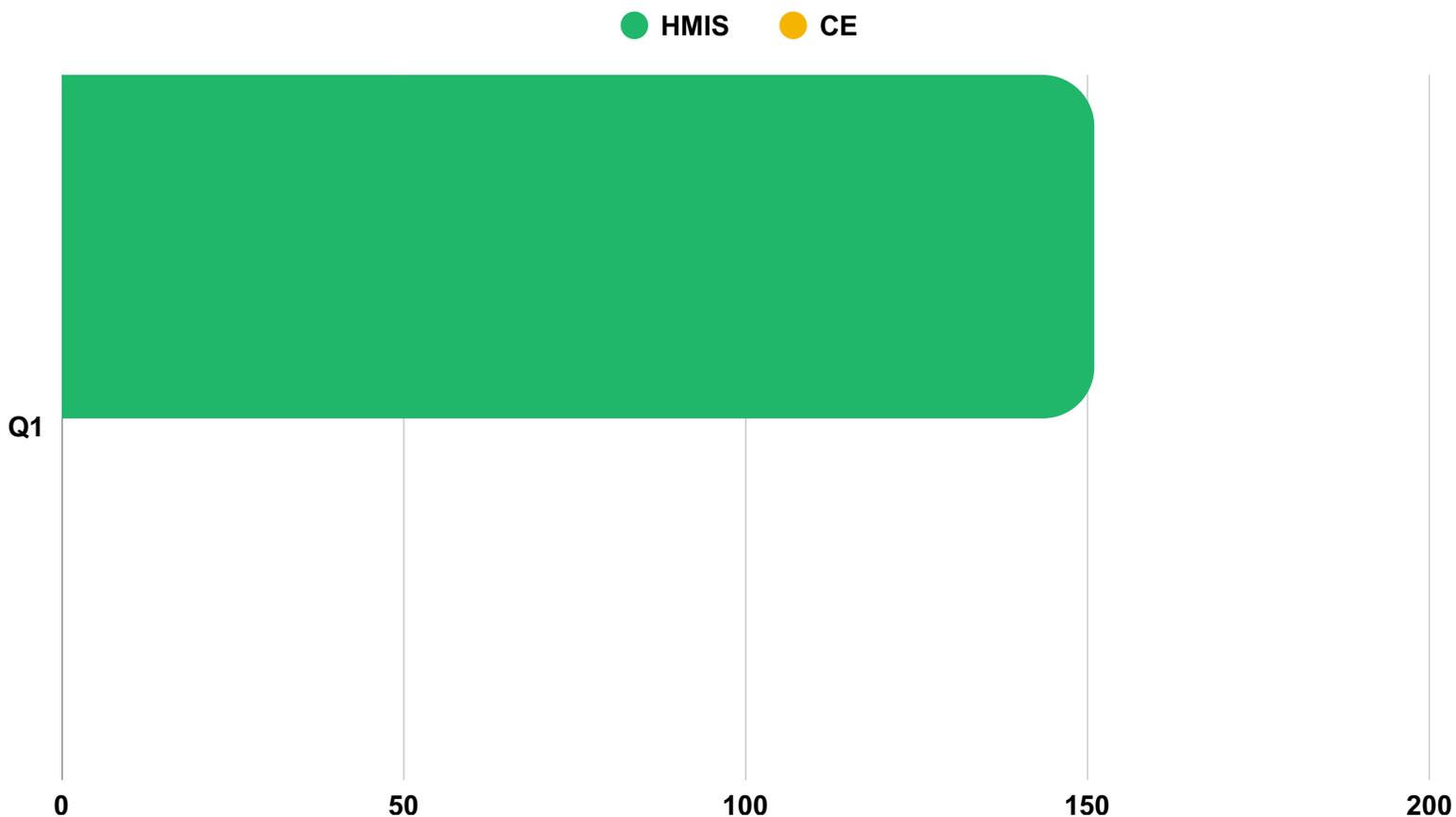
BED UTILIZATION  
PERCENTAGE



At Urban Alchemy, effective engagement extends beyond conversation —it also means ensuring our resources are actively supporting those who need them most. A key operational priority is maintaining a bed utilization target rate of greater than 85%. This benchmark reflects our commitment to maximizing access, minimizing vacancy time, and ensuring that available spaces consistently serve individuals seeking safety, stability, and support. By closely monitoring utilization, responding in real time to capacity needs, and coordinating placements through relational outreach, we work to create responsive systems where beds are not just available, but meaningfully occupied in service of community transformation.

# SERVICES DELIVERED TO SUPPORT GUEST STABILITY

The chart displays the number of guests enrolled in the **Homeless Management Information System (HMIS)** and subsequently receiving a **Coordinated Entry Assessment**. These systems are in place to optimize and simplify access to housing and support services for people experiencing homelessness across multiple providers. Due to training requirements and scheduling, Urban Alchemy was unable to complete CE assessments this quarter.



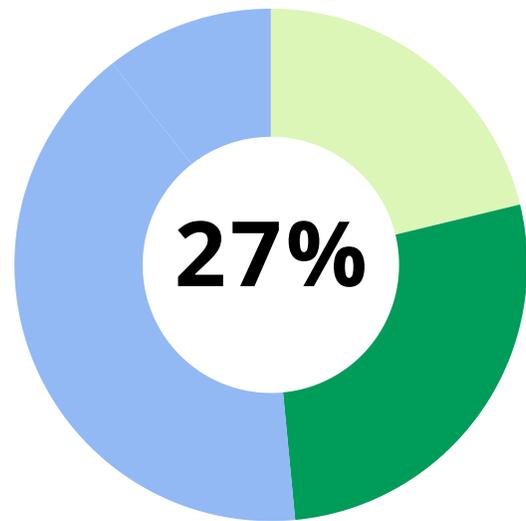
\*The chart does not show the enrollment figures for guests in the CONNECT program.

# EXIT DESTINATION

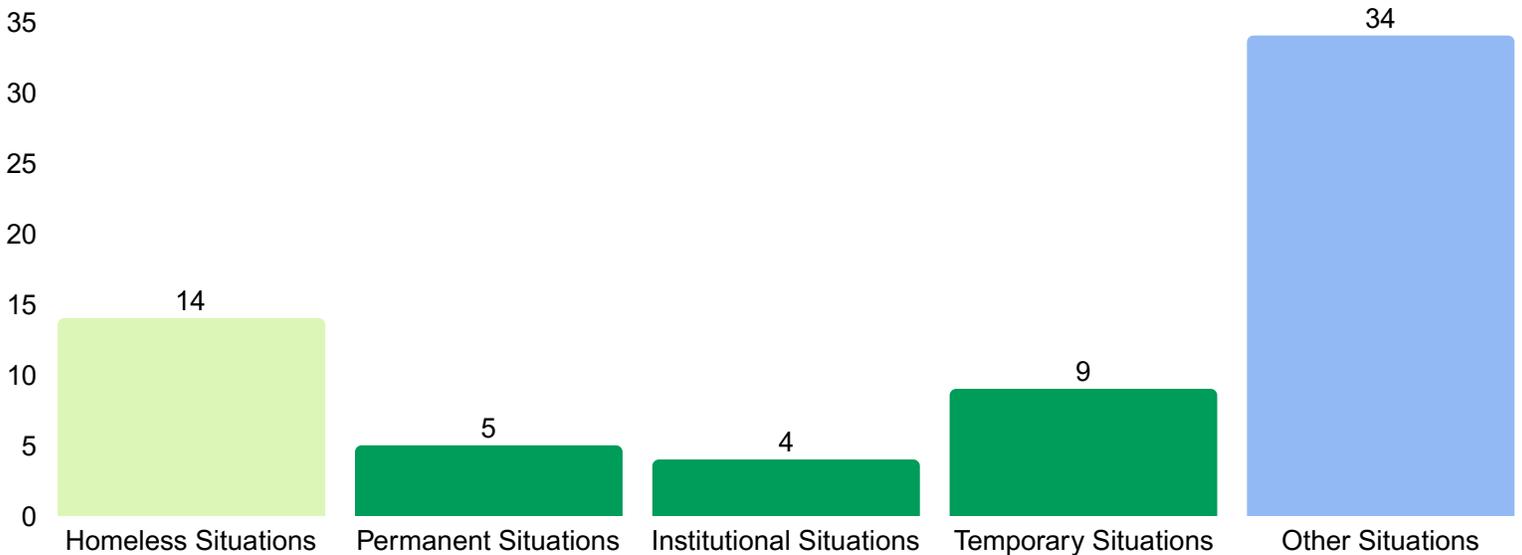
Of the 66 program exits, 27% of departing guests transitioned into a permanent or otherwise positive living situation. These positive placements include staying with family or friends, securing a rental (with or without housing subsidy), or entering a long-term care or treatment facility.

## EXIT REASONS

- RULE VIOLATION
- COMPLETED PROGRAM
- BED ABANDONMENT
- OTHER



## EXIT DESTINATION



\*Homeless Situations are Rule Violation exits. Other Situations are guest absent for longer than 72 hours, Deceased, or Data Not Collected.

# SAFETY INCIDENT TRACKING

As part of ongoing efforts to maintain a safe, healthy, and compliant shelter environment, regular facility inspections and operational reviews were conducted. These inspections identified several critical issues requiring immediate attention to ensure the well-being of residents, staff, and visitors.

During a routine inspection of the facility, staff identified evidence of a bedbug infestation was discovered. Staff immediately notified facility management and immediately precautionary measures to prevent the spread of the infestation. Arrangement were made for pest control services to asses and treat the impacted space in the month of August.

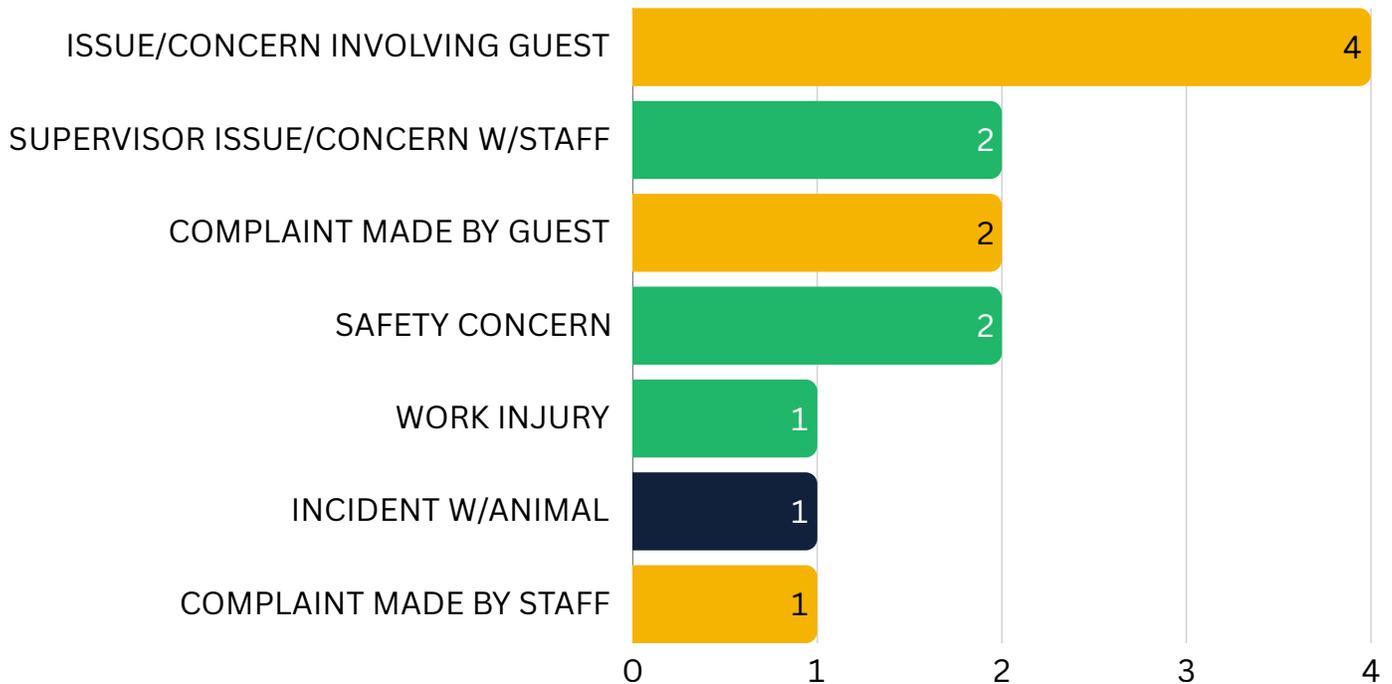
Another inspection, staff also observed dark mold-like discoloration. The area was reported to maintenance for further evaluation and remediation. As a safety precaution, the affected section was scheduled for dark mold treatment.

Additionally, staff identified a roof leak that appeared to be allowing water intrusion into the facility. Maintenance was notified immediatelly to assess the extent of the leak and to begin necessary repairs to prevent further water damage.

**13**  
Total Incidents

### INCIDENT TYPES

- GUEST INCIDENT
- STAFF MEMBER INCIDENT
- OTHER INCIDENT





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**urban-alchemy.us**