



PRESS RELEASE

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@BankofGuam

Bank of Guam was established over 50 years ago, and as The People's Bank, is Guam's first locally owned and chartered bank. Built on the vision of founder Jesus S. Leon Guerrero to be the driving force for prosperity in the communities it serves, the Bank's work continues through its network of over 500 employees spanning 6,000 miles and 16 branches across Guam, the Commonwealth of the Northern Mariana Islands, the Federated States of Micronesia, the Republic of the Marshall Islands, the Republic of Palau, and San Francisco, California.

July 7, 2026

BANK OF GUAM® ANNOUNCES GUAM AND CNMI OPERATIONS UPDATE

Hagåtña, Guam — Bank of Guam announces the following updates to its operations as recovery efforts continue across the region.

The Bank is restoring services in phases as conditions, power, and connectivity allow.

Familia Contact Center

The Familia Contact Center will resume its operations at 12:00 p.m. today.

Guam Branches Reopening Today | 12:00 p.m. – 4:00 p.m.

The following Guam branches will reopen today with full banking services:

- Hagåtña Branch
- Tamuning Branch
- Upper Tumon Branch
- Yigo Branch

Garapan Branch Reopening Today | 12:00 p.m. – 4:00 p.m.
Our Garapan Branch will reopen with limited services available, including:

- Deposits
- Withdrawals
- Check cashing
- Loan and credit card payments

New account openings and loan closings will not be available.

Branches Remaining Closed

The following branches will remain closed until further notice:

- Mangilao Branch
- Tinian Branch
- Rota Branch

The Bank's ATMs are being restored as power and communications services become available and will continue coming online throughout the day. Customers may experience temporary service interruptions during restoration.

Bank of Guam will continue to provide updates on branch operations through its website and official social media channels.

We thank our customers and communities for their patience as our teams work to safely restore access to banking services.

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