



For Immediate Release

GVB provides aid to almost five thousand stranded visitors

(May 30, 2023 - Tumon, Guam) The Guam Visitors Bureau (GVB) is working to provide assistance to almost five thousand stranded visitors impacted by Typhoon Mawar during their stay here in Guam. GVB has reached out to tour agents, local bus companies, hotels, and industry partners to transport visitors and provide a sense of security by covering a portion of the cost of their lodging and meals as they await the availability of seats on outbound airlines from Guam.

“Ensuring the safety and well-being of our visitors remains a priority as our island deals with post storm recovery efforts,” said Acting President & CEO Gerry Perez. “In keeping with our island’s Håfa Adai spirit, the hard-working staff at GVB are working alongside our tourism partners to extend our hospitality to our stranded visitors.”

Partnerships through recovery

GVB has been working with Guam Hotel and Restaurant Association (GHRA) in reaching out to the tourism industry with these response efforts. The Korean Consulate’s Office has also formed a partnership with GVB for transportation of visitors who need immediate medical services and volunteers who can assist with translation and medical inquiries. The consulate also provided water to departing visitors at the A.B. Won Pat International Airport, while GVB reached out to local cultural leaders to provide some musical entertainment in the departure terminal.

At the request of GVB President & CEO Carl T.C. Gutierrez, Dr. Thomas Shieh and the Guam Medical Association also provided a listing of clinics that help with urgent healthcare needs of tourists to include American Medical Clinic, Seventh Day Adventist Clinic, Guam Medical Care, Guam Radiology Center, Dr. Shieh’s Clinic & Associates, One Love Pediatrics, MPG Pediatrics, Lombard Medical, The Neurology Clinic and FHP Medical Clinic.

In addition, GVB’s Visitor Concierge Program has been fielding hundreds of calls to assist visitors impacted by the storm. The main hotline for visitors that speak Korean, Japanese or Mandarin Chinese is (671) 588-3030.

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