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Press Release November 10, 2025, 10:00 a.m. (ChST)

COURTESY BOTTLED WATER DISTRIBUTION FOR SANTA ROSA/ YIGO AREA CUSTOMERS ENDING NOV. 12

(MANGILAO, GU) — The Guam Waterworks Authority (GWA) announced today that its courtesy bottled water distribution for customers in the Santa Rosa/Yigo area will conclude on Wednesday, Nov. 12, following four consecutive weeks of sampling and analysis at Well Y-15. Laboratory results of water samples collected on Oct. 11, 16, 23, and 29 all showed non-detect levels for dieldrin in the treated water. These consistent results confirm that the water from Well Y-15 is now safe to drink, cook with, and use for personal hygiene.

The bottled water distribution was initiated to assist customers affected due to legacy chemical dieldrin detected in Well Y-15. Since that time, GWA has implemented a granular activated carbon (GAC) treatment system, which has proven successful in removing dieldrin from the water supply. Since the program began on Oct. 2, a total of 35,116 cases of bottled water have been distributed at a cost of approximately \$252,958.

Visit guamwatersafety.com to learn more and stay up-to-date on the latest news regarding Guam's water quality, and residents with questions about their water service or quality can contact GWA Customer Service at 671-647-7800 Monday through Friday from 7:30 a.m. to 6 p.m. and Saturday from 8 a.m. to noon. The Guam EPA has also established a hotline at 671-888-4342 for customers who have health risk or water safety questions, available Monday through Friday 8 a.m. to 5 p.m.

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