



Lourdes A. Leon Guerrero
Governor
I Maga' Hågan Guåhan

Joshua F. Tenorio
Lieutenant Governor
I Segundu Maga' Iåhi Guåhan

OFFICE OF TECHNOLOGY
(UFISINAN TEKNOLOGIA)
GOVERNMENT OF GUAM
(GUBETNOMENTON GUÅHAN)
Post Office Box 884 • Hagåtña, Guam 96932



Frank LG Lujan, Jr
Chief Technology Officer

**STATEMENT FROM THE OFFICE TECHNOLOGY ON
INTERRUPTION OF GOVERNMENT OF GUAM
I.T. NETWORKING EQUIPMENT AND DATA CENTER FACILITIES**

(Hagåtña) The disruption of internet services across the government of Guam overnight Tuesday into Wednesday morning (August 18-19) was caused by power outages that resulted in the draining of power from the UPS (Uninterruptible Power Supply) back-up battery bank at the Office Technology (OTECH) data center.

To be clear: there was no nexus with hacking, malware, or any kind of “attack” on the government wide computer network.

The disruption lasted several hours from late Tuesday night into the mid-morning hours Wednesday and impacted several agencies' ability to utilize both customer facing and back end computerized services for a brief period of time upon opening as scheduled Wednesday morning. Network services were restored by 8:30am.

With regard to DPHSS SNAP and cash benefits, customers who applied for benefits on Wednesday received their benefits on Thursday.

No government data or records were compromised, lost or in danger of such.

—END OF STATEMENT—