



CAREER OPPORTUNITY

Alarm Technician

Twin Lakes Communications is seeking a customer focused Alarm Technician to join our team. This role involves installing, upgrading, servicing, and maintaining security, alarm, smart home, smart business, and fire alarm systems. Our technicians work with advanced technology to ensure seamless integration and top performance while providing both remote and on-site troubleshooting and support to our valued customers.

The ideal candidate is a hands-on problem solver with a passion for technology and innovation. We're looking for individuals with strong technical skills, troubleshooting abilities, and critical thinking, who can efficiently manage tasks both independently and in a team environment. Excellent communication, time management, and customer service skills are essential, along with a commitment to professionalism and integrity. At Twin Lakes Communications, we take pride in delivering innovative, high-quality solutions, and we're looking for a team player who shares our dedication to excellence.

Functions and Abilities of the Position*:

- Responsible for installation, upgrading, service, and maintenance of various security, alarm, personal safety, smart home, smart business, fire alarm systems, and their required components.
- Responsible for daily interaction with customers at the site level and some smaller customer care levels as well as customer training when necessary.
- Responsible for the efficient daily troubleshooting remotely and on-site of alarm security/fire alarm systems
- Performs acceptance testing on plant facilities to ensure proper operation of customer services.
- Knowledge of schematics, blueprints, and circuit diagrams and their application.
- This role requires 24/7 availability during scheduled on-call rotations, a part of our commitment to exceptional service and reliability,

*Functions and abilities listed are not all inclusive of the job description.

Qualifications:

The successful candidates for this position should have a High School diploma or equivalent. Alarm Security Technician Certification is preferred and will be required of the successful candidate within six (6) months of employment.

Job Location:

Cookeville, Tennessee.

We are committed to attracting talented and motivated individuals that possess the desire to help and serve co-workers and customers alike. Come and be a part of a dynamic culture and team that rewards success with competitive pay and comprehensive benefits.

Applications for this position must be submitted on the Twin Lakes website at <https://twinlakes.workable.com>. Questions can be directed to careers@twinlakes.net.

Online applications and resumes will be accepted until September 19, 2025.

Twin Lakes is an Equal Opportunity Provider and Employer.