

Subject: TRC Help for Ojai

Date: Friday, February 17, 2023 at 3:01:53 PM Pacific Standard Time

From: Lisa Nilles

To: Eva Lueck, Misty Key

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Hi Eva and Misty,

I just spoke with Ryan. I was able to help him understand why he wasn't seeing his correction.

The first one is due the fact that the JE he did has gone into audit status. The only reason that I can think of that this happened is because he is backdating to 1/31 in order to capture this in his Estimated Actuals. I explained to him that I did not have authorization to release a journal in audit status.

He then was confused why he wasn't able to determine another TRC that was in the all zero resource. It was an invalid Obj/Func combination. He said he pulled all of the accounts and the amount didn't equal to what the TRC amount stated. He didn't realize that any resource with a zero would roll up to all zeros in SACS and so I helped him find the amount of corrections that needed to be made for that error. He stated that he would start working on those as they were retro payroll corrections and he had done one previously and it went through.

It definitely sounds like he has several TRCs to work through. I mentioned to him that I am here all day, if he had anything else he wanted me to look at for him as he worked through them and he responded by saying that "technically he isn't allowed to call me". I again reiterated that, nonetheless, I am here if he needs me.

I would assume that if he has any other corrections in actuals that will require a JE, they too will go into audit (if it is due to backdating). So he is going to be sort of stuck until those can be released. This could end up a vicious cycle too, if he creates more errors with his corrections.....

Been there and it's not fun!

Lisa

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