

## USPS News - USPS Proposes Mail Operations Improvements

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# POSTAL NEWS

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### USPS Proposes Mail Operations Improvements at Missoula Processing Facility

- *Facility to remain open and modernized as a Local Processing Center to improve mail and package flow through the region*
- *Investments part of USPS' 10-year Delivering for America plan to modernize the nation's aging postal network*
- *Public meeting to be held March 15*

MISSOULA, Mont. — As part of a \$40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks, the U.S. Postal Service is conducting an evaluation of current operations and potential future uses of its Missoula Processing and Distribution Center (P&DC) facility in Missoula, Montana.

The USPS 10-year Delivering for America (DFA) plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The initial results of the facility review support the business case for keeping the Missoula facility open and modernizing the facility as a Local Processing Center (LPC). The Missoula LPC will be a critical node to the unified movement of mail and packages across the regional processing and

transportation ecosystem. The facility will offer expanded and streamlined package processing capabilities in the local market and new workplace amenities for USPS employees – part of the Postal Service's \$40 billion investment in the nation's aging postal network.

Additionally, the business case supports transferring some mail processing operations to the Spokane P&DC in Spokane, Washington. This would mean a significant percentage of locally collected mail will travel across the wider USPS transportation and processing network over considerable distances to reach its final destination in a more efficient manner. Mail and packages destined for outside the local area may receive better service and be more cost effectively distributed when combined with mail and packages from other areas going to the same places, using the wider postal network to transport the mail a significant distance from where it started.

A public meeting will be held on Friday, March 15, 6 p.m. at the DoubleTree by Hilton Missoula/Edgewater, 100 Madison St., Missoula, MT 59802. USPS will share the initial results of the study and allow members of the community to provide oral feedback and perspectives on the Initial Findings of the MPFR. A summary of the MPFR will be posted on [about.usps.com](https://about.usps.com) at least one week prior to public input meeting. Members of the local community may submit written comments at <https://www.surveymonkey.com/r/mpfr-missoula-mt> through Mar. 30, 2024. The public's input will be considered prior to a final decision.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

**Please Note:** The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to 167 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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