

CASCADE COMMUNICATIONS COMPANY

LIFELINE PROGRAM

Cascade Communications Company is a telecommunications provider who provides basic and enhanced services within its service territory, including services supported by Federal Universal Service funds and eligible for Federal Lifeline assistance. Basic services are offered at the following rates and charges:

	Monthly Service Charges
Single party, voice grade residential service, including local usage	\$22.50
Federal Subscriber Line Charge—Single Line	\$6.50

Customers of basic residential service have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers. Toll Blocking is available at no charge for low-income customers that qualify. Emergency 911 Services are provided and a surcharge is assessed at governmental rates.

YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS.

The Universal Service Fund Lifeline Program benefit is available to recipients of:

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension or Survivors Benefit
- Income is 135% or less than the Federal Poverty Guidelines
- Tribal Lands

The USF Lifeline Program offers a \$5.25 discount for voice telephone service and a \$9.25 discount for qualified broadband service. The Lifeline program has been streamlined, and eligible customers are limited to one wireline or wireless phone or Broadband Internet Access Service (BIAS) per qualified household.

FOR MORE INFORMATION, PLEASE CONTACT OUR OFFICE AT 563-852-3710
OR APPLY ON-LINE BY VISITING www.lifelinesupport.org