



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V393

Manufacturer Name: Ford Motor Company

Submission Date: Jun 13, 2025

NHTSA Recall No.: 25V393

Manufacturer Recall No.: 25S67

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive
Suite 500
Dearborn MI, 48126-2738

Total number of potentially involved: 304,662

Estimated percentage with defect: 6%

Vehicle Information

Vehicle 1: 2020-2025 LINCOLN AVIATOR

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Oct 19, 2018 - Nov 04, 2024

Number of potentially involved: 121,235

Descriptive Information:

Affected vehicles have a second-row seat easy entry seat fold switch bezel that may have been incorrectly installed. Ford's team reviewed plant records to determine the population of affected vehicles.

121,235 Aviator vehicles are affected

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Vehicle 2: 2020-2025 FORD EXPLORER

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Oct 20, 2018 - Nov 04, 2024

Number of potentially involved: 183,427

Descriptive Information:

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Affected vehicles have a second row seat easy entry seat fold switch bezel that may have been incorrectly installed. Ford's team reviewed plant records to determine the population of affected vehicles.

183,427 Explorer vehicles are affected

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On affected vehicles, it is possible that the easy entry seat fold switch on second row outboard seats may intermittently bind or become stuck in the down position. This binding or sticking may result in the seat unlatching, folding, and/or sliding unexpectedly, potentially while driving.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A seat that unexpectedly folds or slides while driving could increase the risk of injury, particularly in a crash.

Description of the cause:

Misalignment of a trim bezel surrounding the switch due to this incorrect installation may result in an interference condition between the bezel and the switch button. This interference condition may result in the intermittent binding or sticking of the button in the down position.

Identification of any warning that can occur:

If the button is stuck in the down position, the customer may not be able to latch/unlatch the seat or fold the seat.

Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: OEM

Name: EPC, Engineered Plastic Components

Address: 635 Southwest Street
Bellevue OH, 44811

Country: United States

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Involved Components

Component Name 1: Bezel

Component Description: Switch Bezel

Component Part Number: LB5B-S67460-BD

Chronology

On **April 29, 2025**, NHTSA's Office of Defects Investigation (ODI) contacted Ford regarding two Vehicle Owner Questionnaires (VOQs) alleging intermittent folding and sliding forward of second row seats while driving on 2022 model year (MY) Aviator vehicles. On April 30, 2025, Ford's Critical Concern Group (CCRG) opened an investigation into this issue.

In **May 2025**, the CCRG and Engineering teams worked to better understand the reports of unintended second row seat movement and determine occurrence rate in the field. This work included review of Tier 1 and Tier 2 supplier processes and quality records to help determine the affected population of vehicles. The CCRG also reviewed connected vehicle and warranty data to confirm that the population scope is correct.

Ford search identified approximately 100 reports of unrequested second row seat movement while driving due to a stuck button on 2020-2025 MY Explorer and Aviator vehicles.

On **June 6, 2025**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of reports of accident or injury related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer for an inspection of the second row seat easy entry switch bezels for correct installation. Dealers will replace the bezel if it is damaged or missing. Following inspection/replacement, dealers will ensure proper operation of the switch. There will be no charge for these services.

How remedy component differs from recalled component:

The switch bezel (part number LB5B-S67460-BD) will be properly installed.

Identify how/when recall condition was corrected in production:

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Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Notification to dealers is expected to occur on June 16, 2025. Mailing of owner notification letters is expected to begin June 23, 2025, and is expected to be completed by June 28, 2025.

Planned Dealer Notification Date: Jun 16, 2025 - Jun 16, 2025 ☐ No Dealers

Planned Interim Owner Notification Date: Jun 23, 2025 - Jun 27, 2025 ☐ No Owners

Planned Remedy Owner Notification Date: Aug 25, 2025 - Aug 29, 2025 ☐ Phased Recall

Date when VIN will be searchable: Jun 16, 2025