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NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S REQUEST TO CHANGE RATES FOR 2027 INCOME-QUALIFIED PROGRAMS BRIDGE FUNDING (A.25-06-024)

ACRONYMS YOU NEED TO KNOW

PG&E: Pacific Gas and Electric Company
CPUC: California Public Utilities Commission
IQP: Income-Qualified Programs
CARE: California Alternate Rates for Energy
FERA: Family Electric Rate Assistance
ESA: Energy Saving Assistance

WHY AM I RECEIVING THIS NOTICE?

On June 30, 2025, Pacific Gas and Electric Company (PG&E) submitted an application to the California Public Utilities Commission (CPUC) to recover approximately \$133 million in 2027 to continue offering state-required support to customers through its Income-Qualified Programs (IQP). **This reflects a decrease from current funding levels of \$190 million in 2025.** These programs—including the California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA) and Energy Savings Assistance (ESA)—help lower energy bills and provide no-cost energy saving measures for eligible customers. The funding will allow PG&E to maintain these assistance programs while completing evaluations that will strengthen and improve these programs in the future. If approved, this request may result in a change to the rates you pay for energy.

WHY IS PG&E REQUESTING THIS RATE CHANGE?

PG&E is requesting this rate change to continue providing energy assistance programs that help income-qualified customers manage their energy use and lower their monthly bills. PG&E is asking the CPUC to approve one year of bridge funding for 2027.

This funding would allow PG&E to maintain current levels of support and services while it completes important studies and program evaluations in 2025 and 2026. These evaluations will help shape program improvements for 2028 and beyond, ensuring that PG&E continues to meet the needs of the communities it services with safe, reliable, clean, affordable energy. By requesting this funding, PG&E is working to ensure there's no interruption in assistance for customers who rely on these programs.

HOW COULD THIS AFFECT MY MONTHLY ELECTRIC RATES?

Many customers receive bundled electric service from PG&E, meaning they receive electric generation, transmission and distribution services. A typical residential non-CARE,¹ bundled electric customer using 500 kWh per month would see a decrease from \$214.93 to \$214.88, or 0.02%, in 2027.

Direct Access (DA) and Community Choice Aggregation (CCA) customers receive electric transmission and distribution services and select CPUC-ordered services from PG&E. If this application is approved, on average compared to current rates, rates for services provided by PG&E to these customers would decrease by 0.01% in 2027. DA providers and CCAs set their own generation rates. Check with your DA provider or CCA to learn how this would impact your overall bill.

Another category of nonbundled customers is Departing Load. These customers do not receive electric generation, transmission or distribution services from PG&E. However, these customers are required to pay certain charges by law or CPUC decision. On average, existing Departing Load customers would see a rate decrease of 0.25% in 2027.

Actual impacts will vary depending on usage and are subject to CPUC regulatory approval.

¹ CARE is an income-qualified discount program. Electric CARE customers are exempt from certain charges and receive a 35% discount on nonexempt charges for an overall average discount of approximately 38%.

HOW COULD THIS AFFECT MY MONTHLY GAS RATES?

Bundled gas customers receive transmission, distribution and procurement services from PG&E.

Based on rates currently in effect, the bill, including the average monthly climate credit, for a typical non-CARE, bundled residential gas customer averaging 31 therms per month would decrease from \$83.86 to \$83.48, or 0.4%, in 2027.

Actual impacts will vary depending on usage and are subject to CPUC regulatory approval.

HOW DOES THE REST OF THIS PROCESS WORK?

This application will be assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt PG&E's application, modify it or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review PG&E's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information about the Public Advocates Office, please call **1-415-703-1584**, email **PublicAdvocatesOffice@cpuc.ca.gov** or visit **PublicAdvocates.cpuc.ca.gov**.

WHERE CAN I GET MORE INFORMATION?

CONTACT PG&E

If you have questions about this joint filing, please contact PG&E at **1-800-743-5000**.

For TTY, call **711**.

If you would like a copy of the filing and exhibits, please write to the address below:

Pacific Gas and Electric Company
2027 Income-Qualified Programs Bridge Funding Application (A.25-06-024)
P.O. Box 1018
Oakland, CA 94604-1018

CONTACT CPUC

Please visit **apps.cpuc.ca.gov/c/A2506024** to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding. Your participation by providing your thoughts on PG&E's request can help the CPUC make an informed decision.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Email: **Public.Advisor@cpuc.ca.gov**

Mail: CPUC
Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Call: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Please reference **2027 Income-Qualified Programs Bridge Funding Application A.25-06-024** in any communications you have with the CPUC regarding this matter.