



**DEPARTMENT OF PUBLIC WORKS
BUREAU OF WATER**

11/20/2019

Water Customer
123 Main Street
LANCASTER, PA 17603

Water Account Number: 3XX
Service Address: 123 Main Street

WATER SERVICE SHUTOFF NOTICE

Dear Water Customer,

We have made several attempts to contact you to schedule an appointment so that we may upgrade your water meter service. We have previously sent two letters and used door hangers to notify you of your required service upgrade. As of the date of this notice, we have not received any response from you.

IT IS NOW TIME TO SCHEDULE YOUR MANDATORY APPOINTMENT TO PREVENT WATER SHUTOFF

**PLEASE CALL: GRID ONE SOLUTIONS
1-866-733-8303**

If you do not schedule an appointment within ten (10) business days from the date of this notice, your water service will be shut off without further notice until your water service upgrade has been completed. If your water is shutoff, you will incur an \$83.00 reconnection fee to turn the water back on. **If you have recently scheduled your appointment, you may disregard this notice and THANK YOU for your cooperation.**

Bureau of Water
Department of Public Works
(717) 291-4820