## FINDING AFFORDABLE HOUSING

**Socialserve.com** provides a fully staffed, toll-free English/Spanish call center that helps landlords list and helps tenants search for properties while monitoring the availability and accuracy of listings. The call center operates Monday through Friday, 9:00 a.m. until 8:00 p.m. Callers should leave their name and phone number and a customer service representative with call back, usually in the same day, to complete a personalized search (# of bedrooms; amount of rent; qualifications as a senior 50/55/62; zip code; if do not want credit or criminal record check, etc. They will fax, text, email, or mail the personalized list. And, they will provide 5 listings verbally over the phone. **(877)** 428-8844

The Pennsylvania Housing Finance Agency's "*Pennsylvania Affordable Apartment Locator*," is a free online service, available 24/7, providing information about apartment locations, rental costs, features and vacancies. www.PAHousingSearch.com

Lancaster Housing Opportunity Partnership provides information online on landlord/tenant rights, first-time home ownership and renter education. www.lhop.org (717) 291-9945

Numerous agencies manage rental properties that are considered affordable for individuals with limited means. Age, disability and income may be eligibility factors. The amount of rent for some units are adjusted based on the actual income of the applicant; others are based on what is considered "affordable rent" in this region:

| Community Action Housing Development Program      | (717) 299-7301 |
|---------------------------------------------------|----------------|
| Community Basics, Inc.<br>www.communitybasic.com  | (717) 735-9590 |
| Housing Development Corporation<br>www.hdcweb.com | (717) 291-1911 |
| Housing & Urban Development                       | (800) 440-8647 |

Both the **City** and **County Housing Authorities** have federally funded rental assistance programs where applicants may apply to receive **vouchers** to cover a portion of the rent. Contact the agencies listed below for additional information and to determine if voucher applications are currently being accepted.

| Lancaster City Housing Authority <u>www.lcha.ws</u>                                 | (717) 397-2835 ext. #3021 |
|-------------------------------------------------------------------------------------|---------------------------|
| Lancaster County Housing Authority <a href="http://www.lchra.com">www.lchra.com</a> | (717) 394-0793            |