CLAIM FOR DAMAGES

PLEASE PRINT IN BLUE OR BLACK INK

<u>느</u>	\sim	IAI		<u>UIX</u>	DAMAGE	_
C	ITY	OF	SPO	KANE	, WASHINGTON	

Southfor Controllation

1. Claimant's Name: URBANNNA, INC.						
Residence: 104 S. DIVISION ST., SPOKANE, WA 99202						
c/o Eowen Rosentrater Attorneys, 108 N. WASHIN	GTON ST., STE. 402, SPOKANE, WA 99201					
(List full address: Street, City, State, Zip Code)						
Phone #: Home 509-747-7076 Work (509) 868-5389	Birthdate: <u>10/19/2009 (</u> Business Start Date)					
(Attorney Number)						
2. Residence of claimant for six months prior to the time the claim	n or damages					
accrued (if different):						
3. Name, address and telephone of owner of any damaged property if not given above: TOTAL CLAIM: \$						
4. CLAIM INCIDENT DATE: VARIED/ ONGOING TIME:						
DESCRIPTION OF INCIDENT: (Give full account; describe how City acts or omissions)	the City was at fault. List defects causing loss and					
SEE ATTACHED COMPLAINT AS APPENDIX A						
☐ Attachments (Attach additional sheets if necessary.)						
	II. sustained or					
Give an itemization of your claim, listing specific losses actually sustained or expected:						
SEE ATTACHED ITEMIZATION OF DAMAGES AS APPENDIX B						
☐ Attachments (Attach bills, statements, estimates or other proof of your specific	c items of loss.)					
6. Were any other persons involved in the incident? Give details	with name, address and					
6. Were any other persons involved in the incident? Give details with name, address and telephone: SEE ATTACHED COMPLAINT, APPENDIX A						
Name, address and telephone of witnesses or persons with further information:SEE ATTACHED WITNESS LIST AS APPENDIX C						
8. Is claimant willing to settle or compromise? If so, state amoun	Is claimant willing to settle or compromise? If so, state amount acceptable as full settlement: \$3,491.000					
NOTE: Please see Spokane Municipal Code 4.02.030 for further information on claim requirements.						
MEDICAL INFORMATION DISCLAIMER: Per chapter 42.56 RCW (Public Records Act), a filed Claim for Damages and sattachments are subject to public disclosure. If you have any attachments to this claim containing medical information, lease enclose those attachments in a sealed envelope marked with your name and the phrase "Medical Contents."						
STATE OF WASHINGTON County of Spokane)						
LINDA DIEL	ily awarn on eath denoce and says. That I have					
I, <u>LINDA BIEL</u> , <u>owner</u> , <u>URBANNA</u> , <u>INC</u> .(print name), being first du read the foregoing claim, know the matter therein contained, and	the same is true to the best of my knowledge.					
o de la companya della companya dell	enda Brel					
SUBSCRIBED AND SWORN to before me this	Quauxt Claimant , 20 25.					
	OSINALA LALLA					
COMPLETED FORM WITH:	Notary Public in and for the State of Washington,					
ane City Clerk's Office	Residing at SPOGANE					
Floor, Municipal Bldg. V. Spokane Falls Blvd.	My commission expires 9 (2 2026					
ane WA 99201-3342						
625-6350 PUBLIC	Rev. 04,19.202					

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 1 of 67

108 N. WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509,271,3432 (FACSIMILE)

2

- 1.3 Upon information and belief, Catholic Charities of Spokane a/k/a Catholic Charities of the Diocese of Spokane is a nonprofit corporation, conducting business and owning real property in Spokane County, Washington.
- 1.4 Upon information and belief, Defendants Valor Haven, LLC, Fr Bach II Housing, LLC, Fr Bach Housing III, LLC, Fr Bach Housing IV, LLC, Fr Bach Housing V, LLC, are each Washington limited liability companies, which own real property in Spokane, Washington.
 - 1.5 Upon information and belief, the City of Spokane is a Washington State municipality.
- 1.6 Upon information and belief, Robert J. McCann is an individual residing in Spokane County, Washington.
- 1.7 All of the acts alleged herein occurred in Spokane County, Washington. Venue is proper in this Court pursuant to RCW ch. 7.48; RCW 4.28.010.
 - 1.8 Jurisdiction is proper in this Court. RCW 2.08.010.
 - 1.9 Plaintiff has satisfied all precedents to suit.

II. BACKGROUND FACTS

2.1 Plaintiff incorporates paragraphs 1.1 to 1.9 as though fully set forth herein.

Beatriz and Ed Schweitzer Haven/Fr Bach Housing V, LLC

- 2.2 Upon information and belief, Defendant Fr Bach Housing V, LLC is the owner of real property located at 9 E. 1st Street, Spokane, Washington, which is operated by Catholic Charities as low-income housing under the name of the Beatriz and Ed Schweitzer Haven, and opened in approximately 2019.
- 2.3 Fr Bach Housing V, LLC was formed by the Washington Secretary of State on December 11, 2017. Robert J. McCann as President of Catholic Housing Services of Eastern

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER ATTORNEYS Washington was the executor of the certificate formation for the entity, which was executed on December 5, 2017. Upon information and belief, it is not a nonprofit or 501(c)(3) categorized entity.

- 2.4 The governor of Fr Bach Housing V, LLC is Fr Bach V Manager, LLC. Fr Bach V Manager, LLC was formed on December 11, 2017. Robert J. McCann as President of Catholic Housing Services of Eastern Washington was the executor of the certificate for formation for the entity, which was executed on December 5, 2017. Upon information and belief, it is not a nonprofit or 501(c)(3) categorized entity.
- 2.5 Both Fr Bach Housing V, LLC and Fr Bach V Manager, LLC list their principal office street address as 12 E. 5th Ave., Spokane, Washington, which is the same principal office for Catholic Housing Services of Eastern Washington.
- 2.6 On or about March 7, 2019, Fr Bach Housing V, LLC purchased the property located at 9 E. 1st Street in Spokane, Washington, which was vacant land at the time, from Catholic Housing Services of Eastern Washington for \$325,000. Upon information and belief, Fr Bach Housing V, LLC obtained a loan from Catholic Housing Services of Eastern Washington in the amount of up to \$370,000 in conjunction with the purchase of the property. See, Spokane County Auditor No. 6788849.
- 2.7 On March 7, 2019, Fr. Bach Housing V, LLC assumed a Catholic Housing Services of Eastern Washington loan for One Million Five Hundred Thousand Dollars (\$1,500,000) owed to the Department of Commerce. See, Assignment, Assumption and Consent Agreement, recorded under Spokane County Auditor No. 6788846. Robert J. McCann executed the Assignment Agreement on behalf of both the Grantor and the Grantee.
- 2.8 Fr Bach Housing V, LLC obtained financing for building the Beatriz & Ed Schweizer Haven through use of Low-Income Housing Tax Credits, taking out another loan for \$7,200,000 from Wells Fargo Bank. See, Spokane County Auditor No. 6788854.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER
A T T O R N E Y S

108 N, WASHINGTON, SUITE 402

SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE)

- 2.9 A Low-Income Housing Covenant Agreement was recorded on March 18, 2019 required that 50 out of 51 residential units at the 9 E. 1st Street location be "rented to households that at the time of initial occupancy have gross annual household incomes at or below 50% of the local area median income for Spokane-Spokane Valley, WA Metropolitan Statistical Area…" See, Spokane Auditor No. 6788839.
 - 2.10 Beatriz and Ed Schweitzer Haven started providing low-income housing in late 2019.
- 2.11 Upon information and belief, the tenants in the Beatriz and Ed Schweitzer Haven do not pay rent; rather, the federal government pays "full fair market rent" to Catholic Charities for all qualifying tenants.
- 2.12 On January 27, 2021, the debt to Wells Fargo was paid in full, and a Deed of Reconveyance was recorded under Spokane County Auditor No. 7026982 as all sums owed to Wells Fargo had been "fully paid, satisfied, or otherwise discharged."
- 2.13 According to public records, approximately 42.31% of the tenants at the Beatriz & Ed Schweitzer Haven were not previously residents of the City of Spokane, but rather relocated from outside of the City of Spokane, with many residing previously outside of the State of Washington.
- 2.14 Of these out-of-state residents, upon information and belief, currently all but three of the tenants have criminal records, which both pre-date their move to Spokane, and which have occurred since residing at Beatriz & Ed Schweitzer Haven.
- 2.15 Prior to the opening of this facility, there were minimal crime and incident reports at or near the location. However, since the facility has opened, crime has spiked to between 47-191 crimes and incident calls (i.e., law enforcement, fire department, ambulance) occurring in and around the facility every six months from 2021-2024.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 4 of 67 EOWEN ROSENTRATER

- 2.16 For instance, in the six-month period of June 2023 through November 2023, approximately 146 calls were made for incidents *within* the facility, ranging from calls for medics, vehicle theft, vehicle prowling, burglary, threats, shooting, sex crimes, drugs, trespassing, noise, and dead-on arrival.
- 2.17 Upon information and belief, the crimes occurring in and around the facility continue to occur regularly and frequently.
- 2.18 Beatriz & Ed Schweitzer Haven is a chronic nuisance property as defined by Spokane Municipal Code and Washington law.
- 2.19 Both the residents of the facility and the public residing and conducting business in the vicinity of the facility are impacted and harmed by the crime that Catholic Charities and the City of Spokane have allowed to persist due to insufficient protections, oversight, and lack of enforcement of city and state laws.

The Marilee / Fr Bach Housing II, LLC

- 2.20 Upon information and belief, Fr Bach II Housing, LLC is the owner of real property located at 217 E. 2nd Avenue, Spokane, Washington known as The Marilee, operated by Catholic Charities as low-income housing, which opened in approximately spring of 2016.
- 2.21 Fr Bach II Housing, LLC was formed by the Washington Secretary of State on December 18, 2014. Upon information and belief, it is not a nonprofit or 501(c)(3) categorized entity. Robert McCann as President for Catholic Housing Services of Eastern Washington was the executor of the certificate of formation for the entity, which was executed on December 17, 2014, and filed with the Secretary of State on December 18, 2014.
- 2.22 The governor of Fr Bach II Housing, LLC is CHSEW MM, LLC, which itself is governed by Catholic Housing Services of Eastern Washington. CHSEW MM, LLC was formed by the

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 5 of 67

EOWEN ROSENTRATER ATTORNEYS

108 N. Washington, Suite 402 Spokane, Washington 99201 509,868.5389 (Telephone) 509,271.3432 (Facsimile)

Washington Secretary of State on May 13, 2015. Upon information and belief, it is also not a nonprofit or 501(c)(3) categorized entity. Robert McCann as President of Catholic Housing Services of Eastern Washington was the executor of the certificate of formation for the entity, which was executed on May 11, 2015.

- 2.23 Both Fr Bach II Housing, LLC and CHSEW MM, LLC list their principal street address as 12 E. 5th Ave., Spokane, Washington, which is the same principal office for Catholic Housing Services of Eastern Washington.
- 2.24 Fr Bach II Housing, LLC purchased the property located at 217 E. 2nd Avenue on or about June 23, 2015, from Catholic Housing Services of Eastern Washington for \$300,000.
- 2.25 A Special Warranty Deed was recorded on June 24, 2015, under Spokane County Auditor No. 6410832, wherein Catholic Housing Services of Eastern Washington granted the real property located at 217 E. 2nd Avenue, Spokane, Washington to Fr Bach II Housing, LLC by Special Warranty Deed.
- 2.26 On June 16, 2015, Spokane County loaned One Million Two Hundred Thousand Dollars (\$1,200,000) to Fr Bach II Housing, LLC for the new construction of The Marilee, a 51-unit building for low-income households. The source of the funds used by Spokane County for the loan were funds generated under Substitute House Bill 2060, "Affordable Housing Trust Fund (2060)." See, Spokane County Auditor No. 6410838.
- 2.27 In the AHTF (260) Affordability Covenant Regulatory Agreement, Fr Bach II

 Housing LLC agreed to construct new rental housing, with 23 studio units and 28 one-bedroom units.

 50 of the units in Marilee facility must be rented to "Qualified Tenants."
- 2.28 Fr Bach II Housing LLC was required to develop and submit a Tenant Selection Policy, to be approved by the County.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER

108 N. WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509,868.5389 (TELEPHONE) 509,271.3432 (FACSIMILE)

- 2.29 Fr Bach II Housing, LLC also obtained financing for the Marilee and Buder Haven projects through the use of Low-Income Housing Tax Credits from Wells Fargo Bank on or about June 24, 2015, in the amount of Seven Million Eight Hundred Thousand Dollars (\$7,800,000) for development. See, Spokane Auditor No. 6410896.
- 2.30 Wells Fargo's Deed of Trust had financial priority over Spokane County's Deed of Trust in order of payment of the loans. See, Priority and Subordination Agreement, Recorded under Spokane Auditor No. 6410896.
- 2.31 In late 2016, the debt to Wells Fargo was paid in full and a Deed of Reconveyance was recorded under Spokane County Auditor No. 0542461 as all sums owed to Wells Fargo had been "fully paid, satisfied, or otherwise discharged."
- 2.32 The Marilee, which is or was to be operated by Volunteers of America began providing low-income housing for people struggling with chronic homelessness, mental illness, substance abuse, and other challenges in July 2016.
- 2.33 While the stated purpose of the Marilee and Buder Haven projects was to "take around 100 people off of the streets," public records show that the Marilee's tenants are predominantly from out of the Spokane area, the majority of the tenants are from outside of the State of Washington.
- 2.34 Of these out-of-state residents, upon information and belief, many have criminal records, which both pre-date their move to Spokane, and which have occurred since residing at Marilee.
- 2.35 Housing First advocates say the approach saves money by reducing the number of emergency service calls to deal with chronically homeless people." "Catholic Charities, Volunteers of America Open Two New High-Rises for the Homeless." Spokesman Review (July 28, 2016). However, prior to the opening of the Marilee facility, there were no incident calls or crime in the vicinity of where

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 7 of 67 EOWEN ROSENTRATER ATTORNEYS the facility is now located. Since Marilee has opened, crime has spiked to between 131-281 incidents and crimes occurring in and around the facility every six months from 2018-2023.

- 2.36 For instance, for the six-month period of January 2018 through June 30, 2018, 131 calls were made for incidents *within* the facility, with calls ranging from shootings, disorderly conduct, medics, trespassing, arguments, noise, domestic violence, assault, harassment, and suicide.
- 2.37 By way of another example, for the six-month period of June 2021 through December 2021, 153 calls were made for incidents within and near the facility, with calls ranging from medics, theft, robbery, assault noise, arguments, domestic violence, theft, trespassing, dead on arrival, stabbing, abuse, burglary, suicide, warrants, and hazmat.
- 2.38 By way of another example, for the six-month period of June 2023 through December 2023, there were 281 calls, with incidents ranging from abuse, noise, threats, medics, domestic violence, drugs, trespassing, robbery, warrants, harassment.
- 2.39 Upon information and belief, the crimes and incidents occurring in and around the facility continue to occur regularly and frequently.
- 2.40 Marilee is a chronic nuisance property as defined by Spokane Municipal Code and Washington law.
- 2.41 Both the residents of the facility and the public residing and conducting business in the vicinity of the facility are impacted and harmed by the crime that Catholic Charities and the City of Spokane have allowed to persist due to insufficient protections, oversight, and lack of enforcement of city and state laws.

//

//

II

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 8 of 67

Buder Haven / Fr Bach II Housing, LLC

- 2.42 Upon information and belief, Defendant Fr Bach II Housing, LLC is also the owner of real property located at 201 E. 2nd Avenue, Spokane, Washington, which is operated the name of Buder Haven, by Catholic Charities of Spokane, opened in approximately July 2016.
- 2.43 Catholic Housing Services of Eastern Washington sold the property to Fr Bach II Housing LLC on or about June 23, 2015 for \$300,000. A Special Warranty Deed dated June 23, 2015 was recorded on June 24, 2015 under Spokane County recording no. 6410832.
- 2.44 On June 24, 2015, a Deed of Trust Assignment of Leases and Rents, Security Agreement and Fixture Filing was recorded with Fr Bach Housing II LLC as the grantor, and the County of Spokane as the beneficiary.
- 2.45 The same day, a Priority and Subordination Agreement was recorded under Spokane County recording no. 6410896, relating to Buder Haven Apartments. The parties to that Agreement were Fr Bach II Housing LLC, Catholic Housing Services of Eastern Washington, Spokane County, Wells Fargo Bank, and Washington State Housing Finance Commission.
- 2.46 In the Agreement, Fr Bach II Housing LLC, as the owner of the real property, which was to be developed using a "combination of public and private funds from various sources." The property was to include construction of an apartment building consisting of 51 dwelling units (one manager's unit).
- 2.47 Fr Bach II Housing LLC used Low Income Housing Tax Credits ("LIHTC") in the financing of the development.
- 2.48 Fr Bach II Housing LLC entered into a Bank Loan Agreement with Wells Fargo, wherein Wells Fargo loaned Buder Haven up to \$7,800,000 to finance the development.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER A T T O R N E Y S

- 2.49 Fr Bach II Housing LLC also borrowed \$1,200,000 from the County of Spokane to finance the development.
- 2.50 CHSEW retained the right of first refusal to purchase the Company's interest in the Property, but that option was not recorded.
- 2.51 Upon information and belief, the City of Spokane also contributed \$1,400,000 for the construction.
- 2.52 On July 1, 2016, Fr Bach II Housing LLC and the Washington State Department of Commerce entered into a Use Agreement recorded under Spokane County recording no. 7372975 on September 17, 2024.
- 2.53 Under that Use Agreement, the Washington State Department of Commerce agreed to provide funding by way of Rental Assistance Payments for units assisted by Section 811 of NAHA to Fr Bach II Housing LLC. Fr Bach II Housing LLC agreed that it would operate a predetermined number of units in accordance with Section 811 Project Rental Assistance Demonstration Program, Rental Assistance Contract (RAC), HUD PRA Demo requirements for a period of 30 years, with guaranteed income for that time period.
- 2.54 Fr Bach II Housing LLC promised to keep books and accounts of the operations of the property in accordance with the relevant HUD requirements related to the PRA Demo, or any successor program.
- 2.55 On October 10, 2016, a Deed of Reconveyance was recorded at the request of Wells Fargo Bank for the Buder Haven property, as the debt had been repaid by Buder Haven.
- 2.56 Prior to opening of Buder Haven Apartments, Catholic Charities reported that the property was being renamed from Fr Bach II Housing to Buder Haven. Fr Bach II Housing LLC, a forprofit entity, remains the owner of the real property.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 10 of 67 EOWEN ROSENTRATER ATTORNEYS

108 N. Washington, Suite 402 Spokane, Washington 99201 509,868,5389 (TELEPHONE) 509,271,3432 (FACSIMILE)

- 2.57 Buder Haven began providing low-income housing in the spring of 2016.
- 2.58 Buder Haven and Marilee are situated on the same block in downtown Spokane. Thus, similarly, while it was stated that the projects would take approximately 100 people off of the streets of downtown Spokane, that has not occurred and calls for emergency services and crimes have spiked in the area as a direct result of the presence of the buildings in the area.
- 2.59 Public records show, as with Marilee, that Buder Haven's tenants are predominantly from out of the Spokane area, many of the tenants have been and are from outside of the State of Washington.
- 2.60 Of these out-of-state residents, upon information and belief, many have criminal records, which both pre-date their move to Spokane, and which have occurred since residing at Buder Haven.
- 2.61 Upon information and belief, prior to the opening of Buder Haven, there was minimal crime in the vicinity of where Buder Haven is located. However, since Buder Haven opened, crime and incident calls to law enforcement, ambulance, and the fire department have spiked to between approximately 583-856 incidents and crimes occurring in the vicinity of Buder Haven in each sixmonth period, from 2018 through 2023.
- Upon information and belief, in addition to crimes and incident calls in the vicinity, a number of incident calls and crimes are consistently reported *within* the facility. By way of example, from January 1, 2018 through June 30, 2018, approximately 102 crimes and incident calls were reported within the facility. From June 1, 2021 through December 31, 2021, approximately 114 crimes and incident calls were reported within the facility. From January 11, 2023 through July 2, 2023, approximately 53 crimes and incident calls were reported within the facility. These calls relate to calls

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER

for disorderly conduct, noise, welfare checks, medics, theft, dead on arrival, abuse, shooting, domestic violence, warrant arrests, etc.

- 2.63 Upon information and belief, the crimes and incident calls occurring in and around Buder Haven continue to occur regularly and frequently.
- 2.64 Buder Haven is a chronic nuisance property as defined by Spokane Municipal Code and Washington law.
- 2.65 Both the residents of the facility and the public residing and conducting business in the vicinity of the facility are impacted and harmed by the crime that Catholic Charities and the City of Spokane have allowed to persist due to insufficient protections, oversight, and lack of enforcement of city and state laws.

Donna Hanson Haven / Fr Bach Housing III, LLC

- 2.66 Upon information and belief, Fr Bach Housing III, LLC is the owner of real property located at 24 W. 2nd Avenue, Spokane, Washington, which is operated by Catholic Charities as low-income housing under the name of Donna Hanson Haven.
- 2.67 Donna Hanson Haven opened and began providing housing in approximately July, 2017. Upon information and belief, residents pay approximately 30% of their income in rent, the remainder of the rent payments are paid through government subsidies, loans, and grants. Once a resident has a unit, they may stay for life.
- 2.68 Fr Bach Housing III, LLC was formed by the Washington Secretary of State on December 22, 2015. Robert McCann as President of Catholic Housing Services of Eastern Washington was the executor of the certificate of formation for the entity, which was executed on December 22, 2015. Upon information and belief, Fr Bach Housing III is not a nonprofit or 501(c)(3) categorized entity.

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 12 of 67

EOWEN ROSENTRATER

- 2.69 The governor of Fr Bach Housing III, LLC is FBH III Manager LLC. FBH III Manager LLC was formed by the Washington Secretary of State on December 22, 2015. Again, Robert McCann as President of Catholic Housing Services of Eastern Washington was the executor of the certificate of formation for that entity, which was executed on December 22, 2015. Upon information and belief, it is not a nonprofit or 501(c)(3) categorized entity. FBH III Manager LLC's governor is Catholic Housing Services of Eastern Washington.
- 2.70 Both Fr Bach Housing III, LLC and FBH III Manager LLC list their principal office street address as 12 E. 5th Ave., Spokane, WA, which is the same principal office as Catholic Housing Services of Eastern Washington.
- 2.71 Fr Bach Housing III, LLC purchased the property located at 24 W. 2nd Avenue from Catholic Housing Services of Eastern Washington on or about September 12, 2016 for \$600,000; \$134,400 below the then-assessed value of the property of \$734,400.
- 2.72 On September 15, 2016, a Special Warranty Deed was recorded under Spokane County Auditor No. 6534957 wherein Catholic Housing Services of Eastern Washington transferred ownership of the real property to Fr Bach Housing III, LLC.
- 2.73 On the same day, Fr Bach Housing III, LLC assumed from CHSEW, a Department of Commerce Loan to Catholic Housing Services of Eastern Washington in the amount of One Million Seven Hundred Seventy-One Thousand Seven Hundred Fifty Dollars (\$1,771,750). See, Assignment, Assumption and Consent Agreement, recorded under Spokane County Auditor No. 6534966. Robert McCann executed the Agreement on behalf of both the Grantor and the Grantee.
- 2.74 Wells Fargo Bank had agreed to lend Fr Bach Housing III, LLC up to Seven Million Eight Hundred Thousand Dollars (\$7,800,000) through use of Low-Income Housing Tax Credits to

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 13 of 67

finance the construction of the apartment building consisting of 51 dwelling units. See, Priority and Subordination Agreement recorded under Spokane Auditor No. 6534969.

- 2.75 Fr Bach Housing III, LLC obtained financing for the development of the Donna Hanson House through use of the Low-Income Housing Tax Credits ("LIHTC"). *Id*.
- 2.76 CHSEW assigned its rights and Fr Bach Housing III, LLC assumed CHSEW's obligations under the Washington Department of Commerce Loan and the loan by Wells Fargo. However, CHSEW retained the right of first refusal and a purchase option agreement to purchase the property from Fr Bach Housing III, LLC.
- 2.77 A Deed of Reconveyance was recorded on August 16, 2016 under Spokane Auditor No. 6734666 at the request of Wells Fargo Bank as all sums owed had "been fully paid, satisfied, or otherwise discharged."
- 2.78 Prior to opening of Donna Hanson House, Catholic Charities reported that the property was being "renamed" from Fr Bach III Housing to Donna Hanson. This is a misrepresentation as Fr Bach III Housing LLC, a for-profit entity, remains the owner of the real property.
- 2.79 Despite having satisfied its obligations under the Wells Fargo Bank loan, Fr Bach Housing III continued to, through Catholic Charities of Spokane, seek and obtain funding from the City of Spokane.
- 2.80 On April 9, 2018, Spokane City Council approved funding under the Continuum of Care program fund in the amount of \$186,705. On or about April 1, 2019, funding was increased to \$188,311. Again in 2024-2025, the City of Spokane awarded another \$223,013 to Donna Hansen Haven under the Continuum of Care program.
- 2.81 According to public records, most tenants in Donna Hansen Haven were not previously residents of the City of Spokane, but rather relocated to Spokane from other states, such as

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 14 of 67 EOWEN ROSENTRATER
A T T O R N E Y S
108 N. WASHINGTON, SUITE 402

SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE) Idaho; Arizona; Arkansas; Missouri; and Montana, or from other cities in Washington outside of Spokane, such as Olympia, Moses Lake, Spokane Valley, and Airway Heights.

- 2.82 Of these out-of-Spokane area tenants, upon information and belief, most have criminal records, which both pre-date their move to Spokane and which have occurred since residing within Donna Hanson Haven.
- 2.83 Prior to the opening of Donna Hanson Haven, there were significant incidences of crime and incident calls in the two-block radius of the Haven due to the operations of House of Charities, Father Bach Haven, the Marilee, and Buder Haven. However, upon Donna Hanson Haven beginning operations, incidences of crime and incident calls jumped from approximately 610 calls from November 18, 2016 through June 30, 2018 to approximately 1,192 crime and incident calls from January 1, 2108 through April 18, 2018. From July 1, 2021 through December 31, 2021, there were approximately 991 crime and incident calls. The number of crime and incident calls in the two-block radius around Donna Hanson Haven continue to occur consistently and frequently.
- 2.84 Since Donna Hanson Haven began operations, crime and incident calls relating to activity *within* the facility have persisted with approximately between 130-257 crime and incident calls every six months. These calls are made to law enforcement, medics, and fire relating to assault, crisis, disorderly conduct, drugs, warrants, abuse, domestic violence, lewd conduct, noise, rape, harassment, detox, stabbing, suicide, and so on.
- 2.85 Upon information and belief, the crimes and incident calls occurring in and near the Donna Hanson Haven continue to occur regularly and frequently.
- 2.86 Donna Hanson Haven is a chronic nuisance property as defined by Spokane Municipal Code and Washington law.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 15 of 67

2.87 Both the residents of the facility and the public residing and conducting business in the vicinity of the facility are impacted and harmed by the crime that Catholic Charities and the City of Spokane have allowed to persist due to insufficient protections, oversight, and lack of enforcement of city and state laws.

Jacklin Family Haven/Fr Bach Housing IV, LLC

- 2.88 Upon information and belief, Defendant Fr Bach Housing IV, LLC is the owner of real property located at 164 S. State St., Spokane, Washington, which is operated by Catholic Charities of Spokane as Jacklin Family Haven.
- 2.89 Fr Bach Housing IV, LLC was formed by the Washington Secretary of State on December 11, 2017. Robert McCann as President of Catholic Housing Services of Eastern Washington was the executor of the certification of formation for the entity, which was executed on December 5, 2017. Upon information and belief, it is not a nonprofit or 501(c)(3) categorized entity.
- 2.90 The governor of Fr Bach Housing IV, LLC is Fr Bach IV Manager, LLC. Fr Bach Manager, LLC was formed by the Washington Secretary of State on December 11, 2017. Robert McCann, as President of Catholic Housing Services of Eastern Washington was the executor of the certificate of formation for the entity, which was executed on December 5, 2017. Upon information and belief, it is not a nonprofit or 501(c)(3) categorized entity.
- 2.91 Both Fr Bach Housing IV, LLC and Fr Bach IV Manager, LLC list their principal office street address as 12 E. 5th Ave., Spokane, Washington, which is the same principal office as Catholic Housing Services of Eastern Washington.
- 2.92 On or about December 12, 2018, Fr Bach Housing IV LLC purchased the property located at 164 S. State Street from Catholic Housing Services of Eastern Washington for \$628,631.69.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

Page 16 of 67

Robert J. McCann executed the purchase and sale documents on behalf of both the buyer, Fr Bach Housing IV LLC, and the seller, CHSEW.

- 2.93 The same day, a Special Warranty Deed was recorded under Spokane County Auditor No. 6768433.
- 2.94 Catholic Housing Services and the Department of Commerce entered into a HOME Program Contract (Number 17-42502-002) on December 4, 2018.
- 2.95 On December 4, 2018, Fr Bach Housing IV LLC assumed that Department of Commerce loan to Catholic Housing Services of Eastern Washington in the amount of Two Million Eighteen Thousand Six Hundred Seventy-Three Dollars (\$2,018,673). See, Assignment, Assumption and Consent Agreement recorded under Spokane County Auditor No. 6768442 on December 12, 2018.
- 2.96 The HOME Contract required that 50 units of the property be occupied by households who at the time of initial occupancy have gross annual household incomes at or below 50% of the local area median income for Spokane-Spokane Valley, WA Metropolitan Statistical Area.
- 2.97 The HOME Contract required that Fr Bach Housing IV LLC "provide safe and sanitary housing,...comply with all State and local housing codes..." See, First Amended and Restated Low Income Housing Covenant Agreement, recorded under Spokane Auditor No. 6858981 on October 30, 2019.
- 2.98 On December 4, 2018, Fr Bach Housing IV LLC also assumed a building loan extended to Catholic Housing Services of Eastern Washington in the amount of up to Seven Million Two Hundred Thousand Dollars (\$7,200,000) by Wells Fargo Bank. See, Priority and Subordination Agreement recorded under Spokane County Auditor No. 6768445.
- 2.99 Fr Bach Housing IV LLC obtained financing for development of Jacklin Family Haven through the use of Low-Income Housing Tax Credits ("LIHTC").

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 17 of 67 EOWEN ROSENTRATER A T T O R N E Y S

108 N, WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509,868.5389 (TELEPHONE) 509,271.3432 (FACSIMILE)

- 2.100 As part of the package of agreements entered for financing and ownership of the real property, CHSEW assigned all of its rights under the HTF Program Contract entered into with the Department of Commerce to Fr Bach Housing IV LLC, a for-profit limited liability company.
 - 2.101 Jacklin Family Haven opened and began providing services in mid-December 2019.
- 2.102 The stated purpose for opening Jacklin Family Haven was to "cure Spokane's homelessness." However, public records show that Jacklin Family Haven's residents are predominantly from out of the Spokane area, relocating to this facility in downtown Spokane from both outside the State of Washington, from places such as Orofino, Idaho; North Bend, Oregon; Ely, Nevada; Coeur d'Alene, Idaho; Wichita, Kansas; Post Falls, Idaho; Montana; and California, as well as from other cities within Washington, such as Everett, Bellevue, Addy, and Pullman.
- 2.103 Of these out-of-state residents, upon information and belief, many have criminal records, which both pre-date their move to downtown Spokane, and which have occurred since residing at the Jacklin Family Haven.
- 2.104 Prior to the opening of the Jacklin Family Haven, only approximately four calls relating to crimes or other incidents occurred. However, since Jacklin Family Haven began providing housing, as with the other havens, criminal activity and incident calls *within* the facility and the surrounding two-block radius have significantly increased. In a six-month period in 2021, criminal activity and incident calls reached approximately 179. Since 2021, criminal activity and incident calls have continued at a significant amount in each six-month period, ranging from 101-162 calls every six months.
- 2.105 The crimes and incidents occurring *within* the facility include but are not limited to calls for domestic violence, disorderly conduct, arguments, fire, trespassing, noise, assault, theft, medics, suicide, warrants, fraud, abuse, burglary, arson, robbery, sex offenses, etc.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

Page 18 of 67

EOWEN ROSENTRATER

108 N. Washington, Suite 402 Spokane, Washington 99201 509.868.5389 (telephone) 509.271,3432 (facsimile)

- 2.106 Upon information and belief, the crimes and incidents occurring in and around Jacklin Family Haven continue to occur regularly and frequently.
- 2.107 Jacklin Family Haven is a chronic nuisance property as defined by Spokane Municipal Code and Washington law.
- 2.108 Both the residents of the facility and the public residing and conducting business in the vicinity of the facility are impacted and harmed by the crime that Catholic Charities and the City of Spokane have allowed to persist due to insufficient protections, oversight, and lack of enforcement of city and state laws.

Father Bach Haven/Valor Haven, LLC

- 2.109 Upon information and belief, Defendant Valor Haven, LLC, a for-profit Washington limited liability company, is the owner of the real property located at 108 S. State Street, Spokane, Washington, which is operated by Catholic Charities of Eastern Washington, as low-income housing in the name of Father Bach Haven.
- 2.110 Valor Haven LLC was formed by the Washington Secretary of State on or about January 4, 2011. Upon information and belief, Valor Haven LLC is not a nonprofit or 501(c)(3) categorized entity. The governor of Valor Haven LLC is CHSEW.
- 2.111 Catholic Housing Services of Eastern Washington (CHSEW) is a nonprofit corporation in the State of Washington, obtaining its Certificate of Incorporation from the Washington Secretary of State on or about April 26, 2002. The governor of CHSEW is CHSEW MM, LLC, which is not a nonprofit or 501(c)(3) categorized entity.
- 2.112 Upon information and belief, Valor Haven LLC was administratively dissolved by the Washington Secretary of State on or about July 1, 2016, but was reinstated on or about April 20, 2018,

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 19 of 67 shortly after Catholic Charities of Spokane announced that it planned to begin construction in the fall of 2018 of two additional low-income housing apartments.

- 2.113 On or about May 26, 2011, Valor Haven LLC purchased the real property located at 108 S. State Street in Spokane, Washington (then, Spokane Parcel No. 35191.0201) from Evergreen Parking, LLC for \$360,000.
- 2.114 A Statutory Warranty Deed for that parcel was recorded on or about May 31, 2011 under Spokane Auditor No. 6003053.
- 2.115 Thereafter, Valor Haven purchased parcel numbers 35191.0202; 35191.0203; and 35191.0205 from Pacific Bridge Properties I, LLC. A Statutory Warranty Deed for those parcels was recorded on June 27, 2011 under Spokane Auditor No. 6009522.
- 2.116 On or about July 21, 2011, the Washington Department of Commerce loaned CHSEW the sum of Two Million Five Hundred Dollars (\$2,500,000) under a Housing Trust Fund Contract for development of the above parcels.
- 2.117 Valor Haven utilized Low Income Housing Tax Credits (LIHTC) to obtain the funding.
- 2.118 On or about July 27, 2011, CHSEW assigned to Valor Haven LLC, all of its rights and obligations under the Housing Trust Fund Contract. See, Spokane Auditor No. 6016888.
- 2.119 The Low-Income Housing Covenant Agreement is recorded under Spokane County recording number 6016886.
- 2.120 Valor Haven LLC obtained additional funding from Enterprise community Loan

 Fund, Inc. in the amount of Five Hundred Thousand Dollars (\$500,000) on or about December 9, 2011.
- 2.121 Father Bach Haven Home was reported by Robb McCann and Catholic Charities to be an \$11 million project, paid for through state, investor funds, and tax credits.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 20 of 67 EOWEN ROSENTRATER ATTORNEYS

108 N. Washington, Suite 402 Spokane, Washington 99201 509.868,5389 (telephone) 509.271.3432 (facsimile)

- 2.122 Father Bach Haven opened in approximately January 2013, providing 50 studio or one bedroom apartment units, with the aim of "ending homelessness in Spokane..."
- 2.123 Upon information and belief, as with the other havens, many residents in Father Bach Haven, from its inception, came into the Spokane area from outside of the State of Washington, and/or outside of the Spokane area.
- 2.124 Upon information and belief, current residents in Father Bach moved into downtown Spokane from Garden Valley, Idaho; Utah; Hillsboro, Oregon; Millington, Tennessee; Glasgow, Montana; Minnesota; Texas; California; and etc. The tenants also relocated to downtown Spokane from other cities in Washington, such as Wenatchee, Kent, Olympia, Richland, etc.
- 2.125 Of these residents from outside of the Spokane area, upon information and belief, many have criminal records, which both predate their move to Father Bach Haven and have occurred since residing in Father Bach Haven.
- 2.126 Prior to the opening of Father Bach Haven, the only other haven open was House of Charity located at 32 E. Pacific Ave. Being the only the second haven in the downtown area, there was only one reported incident call or crime in the vicinity in 2012.
- 2.127 However, after the opening of Father Bach Haven and three other havens in less than a quarter mile radius, crime and incident calls spiked. In 2015, in a six-month period, incident calls and crimes in the area reached approximately 102. By 2018, crimes and incident calls inside and around Father Bach Haven reached approximately 174 in a six-month period.
- 2.128 Upon information and belief, the crimes and incidents occurring in and around Father Bach Haven continue to occur regularly and frequently.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 21 of 67 EOWEN ROSENTRATER ATTORNEYS

- 2.129 The calls and crimes reported include, but are not limited to, assault, theft, medics, noise, arguments, trespassing, robbery, fights, dead on arrival, harassment, lewd conduct, warrant arrests, drugs, sex offender violations, stabbing, etc.
- 2.130 Father Bach Haven is a chronic nuisance property as defined by Spokane Municipal Code and Washington law.
- 2.131 Both the residents of the facility and the public residing and conducting business in the vicinity of the facility are impacted and harmed by the crime that Catholic Charities and the City of Spokane have allowed to persist due to insufficient protections, oversight, and lack of enforcement of city and state laws.

House of Charity

- 2.132 Upon information and belief, Catholic Charities of Spokane is the owner of real property located at 32 W. Pacific Ave., Spokane, Washington, operated by Catholic Charities of Eastern Washington as the House of Charity.
- 2.133 Catholic Charities of the Diocese Spokane purchased the property on or about January 29, 1999 from Spokane Associates for \$295,000.
- 2.134 Upon information and belief, the House of Charity is the only property operated by Catholic Charities and/or CHSEW in downtown Spokane, where the real property is not owned by a for-profit limited liability company.
- 2.135 The House of Charity is not without similar impact on the residents and businesses in its vicinity, and is also a chronic nuisance property, impacting downtown Spokane.
- 2.136 On or about January 7, 2013, Plaintiff filed a Complaint with the City of Spokane regarding the then-chronic nuisance property of House of Charity, and the inadequate law enforcement response to calls regarding the unsafe, unsanitary and illegal conduct relating to the House of Charity

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

and its tenants. The Complaint was closed "as investigative inquiry," without any explanation as to what, if any investigation had been conducted by the City of Spokane.

- 2.137 On or about July 18, 2017, the City of Spokane provided funding to Catholic Charities for staffing and operations of a 24/7 Shelter Program. The House of Charity 24/7 Shelter Program Agreement was amended on or about April 1, 2018, wherein the City of Spokane agreed to provide an additional \$459,151 in funding to the House of Charity, bringing the amount contributed to the House of Charity by the City of Spokane to \$1,178,151.
- 2.138 Between January 2018 and June 2018, there were approximately 1,760 incidents reported in and around the House of Charity. These incidents include but are not limited to medics, harassment, disorderly conduct, noise, domestic violence, assault, theft, threats, trespassing, suicide, drugs, and fire.
- 2.139 On or about July 10, 2018, Plaintiff submitted a Complaint Form to the City of Spokane, regarding the chronic nuisance condition created by the tenants at House of Charity, Father Bach Haven, Buder Haven and Marilee, specifically identifying the harm and nuisance related to the garbage/debris, graffiti, right of way obstruction, continuous parking, junk vehicles, theft and destruction of Plaintiff's personal property, human feces and urination occurring on the sidewalk outside Plaintiff's business, drug use, drug paraphernalia being left on the sidewalks, fights, among other issues, and inadequate law enforcement response to calls, creating an unsanitary, harmful and dangerous environment directly impacting Plaintiff's business, customers, and staff.
- 2.140 The City of Spokane closed the Complaint as an "investigative inquiry," without any explanation as to what, if any investigation was conducted into the complained conduct.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT **EOWEN ROSENTRATER**

- 2.141 On July 18, 2018, Robert McCann issued a memorandum to "All Catholic Charities Board Members" recognizing that the House of Charity "is not the healthy, safe, clean place that we have always known it to be."
- 2.142 In that July 18, 2018, Robert McCann also recognized that "there is a potential for a serious injury or death in or around HOC [House of Charity] if things keep going as is."
- 2.143 Robert McCann reported that Catholic Charities would begin shutting down House of Charity every day for a "significant number of hours" "to better clean the building and short of "empty out the neighborhood.""
- 2.144 In that same memorandum, Robert McCann disclosed a \$250,000 grant from the State of Washington for the construction of an "outdoor area" to get people out from the street in front of the building.
- 2.145 On or about December 5, 2018, Robert McCann sent an email to then-Spokane City Council member, Ben Stuckhart, acknowledging that the vicinity around House of Charity had become "a scene out of Woodstock." Robert McCann stated that two law enforcement officers are needed at House of Charity "at least 10 hours a day to weed out the criminal element that embeds itself at HOC and 3-4 more FTE janitors to clean inside the building and the two-block radius outside and keep people from hanging around the area."
- 2.146 Robert McCann recognized that there would be a "big price tag" that goes along with what is needed to respond to the chronic nuisance that is created by the facilities in downtown Spokane.
- 2.147 Upon information and belief, these necessary services did not occur and/or were insufficient to rectify the ongoing issues.
 - 2.148 Robert McCann stated, "[t]here's a lot to this issue and there is still a lot I need to

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 24 of 67

brief you on....answers to things like: "Are we attracting more homeless?" "Is any of this shelter and housing stuff working?".... "Are all these people dangerous criminals?" "Are we enabling addicts at HOC?" Let's have that beer and I can give you bullet proof answers to each..."

- 2.149 In April 2022, Catholic Charities announced that it would be moving its House of Charity outside of downtown due to "complaints from neighboring businesses, and safety issues for both shelter workers and residents." "House of Charity Shelter Moving Outside of Downtown Spokane," Spokane Public Radio, April 28, 2022.
- 2.150 At that time, Catholic Charities reported that it had been housing up to 400 unsheltered people at once, at the City of Spokane's request. *Id*.
- 2.151 The House of Charity was not moved outside of downtown Spokane and crime has continued to spike in the vicinity.
- 2.152 In a six-month period in 2022, there were approximately 424 incidents reported in and around the House of Charity. In 2023, in a six-month period there were approximately 418 incidents reported in and around the House of Charity. In 2024, in a six-month period there were approximately 442 incidents reported in and around the House of Charity.
- 2.153 As with the other facilities, and earlier incidents reported in and around the House of Charity, the calls for law enforcement, medics and fire, include but are not limited to crisis, assault, drugs, suicide, warrants, theft, fights, harassment, stabbings, following, disorderly conduct, welfare checks, etc.
- 2.154 Upon information and belief, the crimes and incidents occurring in and around the House of Charity continue to occur regularly and frequently.

- 2.155 Upon information and belief, as with the other havens, many residents in House of Charity have relocated into the downtown Spokane area from outside of the State of Washington, and/or outside of the Spokane area.
- 2.156 Of these residents from outside of the Spokane area, upon information and belief, many have criminal records, which both predate their move to the House of Charity and have occurred since residing in the House of Charity.
- 2.157 The House of Charity has long been recognized as a chronic nuisance property as defined by Spokane Municipal Code and Washington law by the City of Spokane, Catholic Charities, and those residing and/or conducting business in the vicinity of the facility. However, no actions have been taken to remedy the harm caused by the continued operation of the facility.

Funding by City of Spokane

- 2.158 In October 2011, the City of Spokane Human Services Department applied to HUD under the McKinney-Vento Homeless Assistance Funding and received an award for 22 Supportive Housing Projects in the amount of \$1,988,644 and 4 Shelter Plus Care Projects in the amount of \$752,136.
 - 2.159 These contracts are renewed annually, with additional grant funds being provided.
- 2.160 Grant recipients are required to adhere to requirements under 24 CFR part 578, to ensure that individuals and families experiencing homelessness are involved, through employment, provision of volunteer services, or otherwise, in constructing, rehabilitating, maintaining, and operating facilities for the project and providing supportive services for the project.
- 2.163 The Low-Income Housing Tax Credit Program allows developers to raise funding for affordable housing projects by selling the credit to investors. As a result, corporations and wealthy individuals receive a dollar-for-dollar reduction in federal income tax payments, while gaining equity in

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 26 of 67

the projects. As of April 2018, upon information and belief, seven of Catholic Charities' projects were financed through the new tax credit.

- 2.161 Recipients using the low-income housing tax credit (LIHTC) to finance a project must prove that the applicant or subrecipient is in control of the limited liability corporation that has a deed or lease for the project site. 24 CFR section 578.25(c).
- 2.162 If grant funds are used for acquisition of or for new construction, the recipient or subrecipient must maintain control of the limited liability company and must ensure that the project is operated in compliance with law and regulation for 15 years from the date of initial occupancy or initial service provision. 24 CFR section 578.25(c)(2).
- 2.163 At its March 26, 2012 meeting, Spokane City Council authorized the Human Services Department to accept multiple one year renewal grant agreements with HUD and enter into contract with social services agencies as grant sponsors to Homeless Assistance (OPR 2012-0224).
- 2.162 One grant given was to Catholic Charities for the Hanson House in the amount of \$118,908 under Grant No. WA0108B0T021104. On April 4, 2012, this contract was provided by the Human Services Department to then-Mayor, David Condon for execution.
- 2.164 In 2012, the City of Spokane adopted General Fund Human Services priorities to reduce or prevent homelessness among the most vulnerable populations such as the disabled, veterans, youth and families, including improving access to and utilization of mental and physical care. *See*, Resolution 2010-0052.
- 2.165 For the 2016-2017 year, the City of Spokane received a HUD grant for assistance for people experiencing homelessness to obtain and maintain housing stability in the amount of \$1,310,182.
 - 2.166 The grants continue year after year.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 27 of 67

- 2.167 For the 2024-2025 year, the City received \$6,333,005 from HUD for "Continuum of Care" programs. \$233,013 was provided to Catholic Charities for the Donna Hansen Haven; \$229,890 was provided for the Jacklin Family Haven; \$188,400 was provided for the Hope House. Catholic Charities also received additional funds in varying amounts: \$212,650 for chronically homeless households with children, \$524,687 for "rapid re-housing for families," \$67,755 for St. Margaret's Shelter, \$207.018 for "homeless families coordinated assessment,"
- 2.168 In early 2018, the Washington State Housing Finance Commission approved financing for Father Bach Haven Four and Five, located at 164 S. State St., and a second building to be built at Division and First Avenue. The projects received \$9.8 million in tax-credit equity.
- 2.169 Upon information and belief, the City of Spokane has continued to provide grants, loans and other funding to the various facilities operated by Catholic Charities
- 2.170 Rather than invest in ending the cycle of homelessness, in 2017, the City of Spokane launched a pilot program, with the stated goal of preventing crime afflicting downtown business owners. The program used a methodology referred to as Crime Prevention through Environmental Design ("CPTED").
- 2.171 Through that program, Spokane Police Department officers were to meet with business and/or property owners to discuss concerns, conduct an evaluation of the premises to advise on how to adjust their environment relating to issues such as surveillance, access, territorial reinforcement, and maintenance. After that meeting, a written report would be issued by the officer and the owner may apply for a grant to address identified concerns. The pilot project was limited to a two-block radius in the vicinity of Catholic Charities' House of Charity at 32 W. Pacific Ave.
- 2.172 The primary tenet of CPTED is to manipulate the environment to make it less conducive to "criminal" activity.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER A T T O R N E Y S

108 N. Washington, Suite 402 Spokane, Washington 99201 509,868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE)

- 2.173 As part of the CPTED pilot program, the City of Spokane spent \$150,000 to place large rocks in places where homeless were gathering. The City also paid House of Charity to keep its doors open 24/7.
- 2.174 The City required impacted downtown business owners to apply for assistance, including a quote for desired security measures. Upon approval of the application, the maximum amount awarded to a business owner was \$3,500.
- 2.175 The pilot project was restricted to a two-block radius in the vicinity of the House of Charity at 32 W. Pacific Avenue. Upon information and belief, the pilot project did not continue beyond the pilot.
 - 2.176 Spokane's homeless crisis exploded in 2018.
- 2.177 Crime continued to increase, resulting in additional costs to downtown businesses for security, repairs as a result of break-ins, property damage, property loss, and increased insurance costs.
- 2.178 During the COVID pandemic, "Camp Hope" was allowed to be opened on property near I-90, and just South of downtown Spokane. This encampment grew to well over 500 people and crime increased by 58% in the nearby neighborhoods. Inside the encampment, rapes, assaults, and drug use occurred regularly. The encampment was closed down in June 2023.
- 2.179 The close of Camp Hope resulted in the residents moving back into downtown Spokane, supported by the City of Spokane's "housing first" philosophy.
- 2.180 In 2023, 112 restaurants in downtown Spokane (17-18% of the then-existing restaurants) closed or changed hands.
- 2.181 Upon information and belief, downtown businesses that have tried to remain open have had to increase security, and pay increased insurance premiums due to the significant increase in crime-related claims.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 29 of 67 EOWEN ROSENTRATER ATTORNEYS

- 2.182 In May 2024, a "transitional housing policy" was released that included moving over 500 homeless individuals *into* downtown Spokane. As a result downtown Spokane suffered an increase in litter, vandalism, open drug use, property damage, and theft.
- 2.183 A large 550-resident transitional housing facility was scheduled to be opened at the Carlyle Hotel, at Second Avenue and Post Street.
- 2.184 In October 2024, the City of Spokane allocated an additional \$800,000 to the existing \$250,000 set aside for inclement weather sheltering. The source of the additional funds was the City of Spokane's 1590 HEART fund, money collected from sales and use tax.
- 2.185 The City of Spokane also passed Special Budget Ordinance 36572 on September 23, 2024, allocating \$11,800,000 to the Community, Housing and Human Services Department ("CHHS").
 - 2.186 House of Charity and the Hope House were among the recipients of these funds.

Impact on Plaintiff

- 2.187 Plaintiff, d/b/a Urbanna Spa, Salon, and Wine, opened its doors at 168 S. Division St., Spokane, Washington, in October 2009, offering a high-end experience to the Greater Spokane community.
- 2.188 Co-owner of Urbanna, Inc., Linda Biel, began her education with the goal of becoming a math teacher. After finishing an Associate of Arts degree at Everett Community College, she pursued further studies at Eastern Washington University.
- 2.189 After college, Ms. Biel went on to work for Kaiser Aluminum but long aspired to open a spa that reflected both her dedication to wellness and her commitment to community revitalization.
- 2.190 After leaving employment at Kaiser Aluminum, Ms. Biel put herself through school at Glen Dow in downtown Spokane, earning licenses in hair, esthetics, and nail technology. Ms. Biel gained valuable industry experience in Spokane, working at other salons for a total of six years.

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 30 of 67

- 2.191 Moving toward her goal of owning her own salon and spa, and with a clear vision of what she could bring to downtown Spokane, Ms. Biel chose the historic Pine Creek Dairy Creamery building at 168 S. Division Street as the future home of Urbanna—fulfilling her lifelong dream to create a spa destination in the heart of Spokane.
- 2.192 Initially, in 2009, the Plaintiff entered into a 10-year Lease Agreement for the space at 168 S. Division Street and invested \$61,594.30 plus approximately \$50,000 in landlord improvements to the historic Pine Creek Dairy Creamery building to create an oasis for its customers.
- 2.193 The original Urbanna location was an immense and unique relaxation center, complete with beautiful architecture, incorporation of nature, including a large fountain, and five Zen-themed treatment rooms. Tours of the beautiful, completed building were given daily.
- 2.194 Shortly after opening, Urbanna Natural Spa and Salon was featured in *Northwest Woman's Magazine* under the headline "A Peaceful Pace of Nature and Some Fun," highlighting the spa's unique blend of tranquility and charm.
- 2.195 Urbanna and Biel were highlighted in an article in Washington Magazine in the Fall of 2010. The article noted that the "vast space has a great deal of potential and [Urbanna] is continuously making improvements." These improvements included a specialty wine shop.
- 2.196 In 2011, the Plaintiff won third place in Spokane's Inland Business Leadership awards as an Emerging Women Leaders.
- 2.197 The *Journal of Business* featured Urbanna and Ms. Biel in a front-page interview, spotlighting the spa's success in a rapidly growing market. In just two and a half years, at least 10 new day spas opened in Spokane and Kootenai County, intensifying competition among the roughly 30 operating in the Inland Northwest.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 31 of 67 2.198 Urbanna was honored with Spokane Coeur d'Alene Living's "Best of the City"

Manicure Award, recognizing excellence in service and quality in the local spa and salon industry.

2.199 Urbanna began establishing relationships with its business neighbors, including Starbucks, Cassel Promotions, Froyo, Bridge Press Winery, and Robert Karl Winery.

2.200 From 2009 through 2012, Urbanna's revenues consistently increased as it built its client base.

2.201 In early 2013, following the opening of Father Bach Haven at 108 S. State Street,
Urbanna—along with its neighboring businesses—began experiencing a noticeable increase in criminal activity, including but not limited to vandalism, theft, property damage, harassment of employees, drug dealings, soliciting clients for money in the business's parking lot and at the front door of the business, vehicle prowling, bloody fights, gang gatherings, defecting on cars and between cars, garbage/litter, graffiti and foot traffic impeding vehicles from backing up to leave or pulling in to park.



2.202 The individuals residing in the havens, who also preyed on vulnerable housing "Haven" tenants did not solely remain in the facilities. Instead, they roamed throughout the surrounding

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

neighborhood. These exploiters frequently engaged in criminal behavior such as vandalism, graffiti, and drug activity.

- 2.203 Linda Biel, owner of Urbanna, began pleading with the City of Spokane to address the significant increase in criminal activity surrounding the business and the area.
- 2.204 In 2013, the Office of Police Ombudsman received a chronic nuisance complaint that the Spokane Police Department failed to act upon. The lack of response allowed the nuisance conditions to persist unchecked, signaling a breakdown in accountability and enforcement.
- 2.205 In 2014, Ms. Biel met with Mayor Condon, other mayoral office staff, and Captain Singley of the Spokane Police Department to sound the alarm about the rapidly escalating crime surrounding Urbanna and the immediate area, pleading for intervention before conditions worsened.
- 2.206 Ms. Biel and the neighboring businesses received no meaningful or direct response to any complaints from Catholic Charities or the City of Spokane.
- 2.207 By 2016, the environment surrounding the business had grown so bad that Urbanna was forced to close the original Urbanna location and relocate.







2.208 At that time, Urbanna Spa and Salon employed staff that was approximately 87.5% women (14 out of 16 employees). These women worked in an increasingly unpredictable and high-crime area, often arriving early in the morning or leaving late at night due to client scheduling. With little to no active security presence in the surrounding neighborhood, many employees began to carry mace as their only form of personal protection.

2.209 In 2016, Urbanna moved to its current location at 104 S. Division Street in downtown Spokane with the hope of lessening the impact on the business from the criminal conduct of the tenants of the surrounding Catholic Charity havens and the House of Charity.

2.210 Urbanna chose to relocate to a location across from a then-vacant lot, hoping that open space would provide distance from ongoing criminal activity and offer a more peaceful environment.

Initially, the move appeared to reduce exposure to crime compared to the previous location.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER ATTORNEYS

108 N, WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509,868.5389 (TELEPHONE) 509,271,3432 (FACSIMILE)

- 2.211 Urbanna was forced to forfeit its lease at 168 S. Division Street, resulting in the loss of a significant investment in tenant improvements totaling approximately \$61,594.30. In addition, landlord-funded improvements were valued at roughly \$50,000. Urbanna also incurred a lease forfeiture cost of approximately \$30,000, compounding the financial impact of the forced closure.
- 2.212 On May 1, 2016, Urbanna entered a 10-year lease with a 5-year renewal option for its current location. Again, Urbanna invested heavily in tenant improvements to the leased space.
- 2.213 Urbanna expended approximately \$225,469.10 on tenant improvements to recreate the Zen-like aesthetic it had created at its prior location.
- 2.214 Urbanna's relocation did not place it far enough from the Catholic Charities havens and the House of Charity, and the business, its staff, and customers were again subjected to daily criminal conduct and alarming behaviors of tenants loitering in the surrounding streets, parking lot, and alleys.
- 2.215 Crime in the area began to increase dramatically with the opening of Marilee and Buder Haven on July 28, 2016, and Donna Hansen Haven on July 28, 2017.
- 2.216 Urbanna's staff continued to park in a lot at 164 N. Division St., just north of the original Urbanna location, next to the Donna Hansen Haven and Jacklin Haven.
- 2.217 Urbanna received countless verbal and written complaints about the "haven" tenants' behaviors and criminal activities being witnessed by Urbanna staff and customers in the parking lot, and between the parking lot and the entrance to the Spa, including but not limited to psychotic breaks, yelling profanities, drug deals, drug use, shootings, stabbings, assaults, domestic violence, exposed genitals, and threats of violence made directly to Urbanna's staff and customers.

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 35 of 67







URBANNA, INC. **CLAIM FOR DAMAGES** APPENDIX A: COMPLAINT

Page 36 of 67

EOWEN ROSENTRATER ATTORNEYS

108 N. WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE)

26

2.218 On September 17, 2017, Plaintiff and its staff were victims of an armed robbery.

spokane police investigating armed robbery at S. Divisionair salon



Officers continue to canvass the area and interview witnesses in the area as the suspect is still on the loose.

That suspect is described as a man with darker complexion in his 20s who is about 5 feet 4 inches tall with a dark, closely trimmed beard wearing a a hooded sweatshirt.

Plice say the man walked into the salon and Indicated to those inside that he had a weapon. He got away with an undisclosed amount of cash and polic continue to search for him.

- 2.219 Employees and customers of Urbanna have consistently and routinely encountered vehicle break-ins, prowling, human waste on and around their vehicles, used drug needles, scattered garbage, and broken glass in the parking lot and along the street in front of the business.
- 2.220 These ongoing conditions have created an unsafe and unsanitary environment, directly harming Urbanna's operations, damaging property, and deterring hiring staff and growing clientele.
- 2.221 Employees and customers (male and female) are frequently accosted while walking to and from their vehicles to the spa's entrance, being followed, surrounded, being screamed at, threatened with sticks, axes, and other items which can be used as violent weapons.
- 2.222 Individuals have routinely loitered around the spa and entered the premises uninvited, without any legitimate reasons to be there.
- 2.223 While attempting to maintain the dignity and cleanliness of her business, Ms. Biel was physically assaulted when a man—after being asked not to urinate on the exterior of the Urbanna

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 37 of 67

building—threw scalding coffee in her face. He told her "I'll be back." Ms. Biel feared retaliation and possible stalking. This violent act is just one example of the dangers that the business has faced.

2.224 In one particularly traumatic incident, an individual entered the spa during peak business hours and exposed his genitalia, shocking the receptionist and nearby customers. The violation of what should have been a peaceful, professional space left lasting emotional distress and underscored the urgent safety concerns Urbanna has faced for years.



- 2.225 Most mornings, upon arrival to open the spa, Ms. Biel cleans up litter, broken planters, drug paraphernalia, human waste, and garbage before opening.
- 2.226 Trees planted by the city were repeatedly vandalized—branches torn off, trunks damaged, and underground irrigation lines punctured by street wanderers during extreme temperatures, including a 103-degree heatwave. The Plaintiff made multiple reports to the appropriate City department, yet the response was delayed, and trees were left stressed, and some have died.
- 2.227 This neglect by the City has left Urbanna fronted by a row of dead and decaying trees, severely harming the business's curb appeal and sending a clear visual message of abandonment and decline.
- 2.228 Urbanna has been forced to suppress its marketing efforts by eliminating walk-in business and removing visible signage, which has been repeatedly defaced and damaged. These

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 38 of 67

measures, taken for safety and financial reasons, have significantly reduced Plaintiff's public presence and limited opportunities to attract new clients and new staff.

- 2.229 Plaintiff had attempted to maintain an attractive and welcoming entryway that reflects the spa's purpose. However, any outside planters have been continuously damaged or stolen. Plaintiff attempted to secure the planters, but they were kicked and broken. Due to repeated vandalism and escalating costs, Plaintiff has had to reduce and/or forgo these visual enhancements significantly.
- 2.230 Early in 2013 and continuing through 2021, multiple Urbanna staff members were subjected to an increasingly hostile and unsafe environment surrounding the business premises.
- 2.231 Many staff members provided contemporaneous, written statements regarding their experiences.
- 2.232 In these statements, employees have reported experiencing threats, harassment, and in some cases, emotional distress while walking to and from the designated staff parking area.
- 2.233 These persistent conditions have interfered with daily business operations and have directly impacted employee morale, retention, and the overall ability to maintain a safe and professional workplace. As a result, several staff members ultimately refused to use the parking area out of concern about their safety.
- 2.234 While sitting in her car in one of the designated parking areas, one of Urbanna's staff members reported being approached by a male who would not leave her car window, blocking her exit."
- 2.235 On another occasion, this staff member reported experiencing a man grab her water bottle out of her hand as he walked by, and then he began shouting at her. Twice in her four years of working for Urbanna, she left the Spa only to find human excrement on her car.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER ATTORNEYS

- 2.236 Another employee reported being "harassed and surrounded by five men and narrowly was able to get into her vehicle and lock the doors as they tried to open them." This same employee was chased and screamed at by a homeless woman with a stick, who was intoxicated. The tenants and predatory individuals from the facilities spat on this employee's car and defecated in front of her driver's side door.
- 2.237 Customers and employees have reported vehicles being broken into during appointments or shifts at Urbanna.
 - 2.238 Other employees have reported witnessing open drug use in the business parking lot.
- 2.239 Another employee was chased by a man to her vehicle after work. The man then tried punching her vehicle window and stood in front of her car to stop her from leaving.
- 2.240 On another occasion, a man approached an employee at 8:15 a.m. on his way into work at Urbanna. The man revealed a gun in his waistband. The employee called CrimeCheck, but nothing came of the report.
- 2.241 Another employee pulled into the parking lot only to have an irate man approach her, yelling, with his arms flailing. The employee spoke to a Spokane Police Officer, who said they could do nothing about the man's behavior.
- 2.242 While at work, this same employee had two people in the parking lot engage in a fight around and on top of her car. This employee has repeatedly witnessed people hiding between the cars and walls, either using drugs while hiding, or waiting for the vehicle owner to come back to the car. One day, this employee saw a woman pull up her dress and urinate on the sidewalk.
- 2.243 These are only a few examples of the experiences reported to the Plaintiff. These types of intrusions have disrupted daily operations and has directly caused the attrition of staff and clients.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

- 2.244 On December 3, 2018, in response to a complaint regarding the impact on businesses by the criminal conduct of "Haven" tenants, the Spokane City Police Department reported that "[t]he police do not regulate homeless shelters…"
- 2.245 It was reported that the City's Security Ambassadors do not patrol south of the railroad tracks on our side of the street, which runs East to West near Sprague Avenue.
- 2.246 In August 2018, Ms. Biel launched a petition opposing the construction of additional Catholic Charities facilities in the already oversaturated area surrounding Urbanna and neighboring businesses.
- 2.247 At the time, five facilities housing approximately 255 units were already present, along with the House of Charity, which sheltered up to 400 individuals nightly, placing over 650 people in a densely concentrated zone.
- 2.248 The petition did not oppose services for the unhoused or seek to shut down operations but instead raised concerns about the disproportionate clustering in one small commercial area.
- 2.249 At that time, Catholic Charities announced the construction of two new buildings, with 51 units each, as part of a long-term plan to build up to 800 units of housing in the area.
 - 2.250 Over 40 downtown business owners and residents in the area signed this petition.
- 2.251 In direct response to the petition opposing further homeless housing development in an already overconcentrated area, then-Spokane City Council President Ben Stuckart publicly supported a boycott of Urbanna and more than 40 other vocal business owners who had raised legitimate concerns about the clustering of facilities within a quarter-mile radius of downtown.
- 2.252 This action, promoted and discussed openly on Facebook, constituted retaliation against private citizens who exercised their First Amendment rights to free speech and petitioned the government to redress grievances.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 41 of 67 EOWEN ROSENTRATER

108 N. WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE)

- 2.253 Rather than addressing the underlying public safety and economic concerns, the boycott sent a chilling message to local business owners: speaking out against city planning decisions results in targeted economic and reputational harm.
- 2.254 Robert Mcann held a news conference condemning the petition, alleging "serious misstatements."
- 2.255 In an internal memo circulated to board members—several of whom were longstanding clients of Urbanna—Robert McCann, Executive Director of Catholic Charities, made knowingly false, defamatory, and damaging statements about the Plaintiff. He claimed the Plaintiff was distributing "a very hate speech-filled flyer" and participating in a "petition signature gathering/letter writing/media pitching campaign to have HOC shut down." He went further to describe her writings as "mentally unstable and offensive," asserting that they were "filled with hate speech" and claiming she was "making her rounds all over town this month."
- 2.256 These statements were made in direct retaliation for the Plaintiff's lawful and constitutionally protected efforts to petition the government and engage other business owners in a dialogue about public safety and neighborhood stability. The memo not only mischaracterized her peaceful advocacy as hateful and unstable but also constituted defamation, as it falsely accused her of promoting hate speech and implied mental incompetence, both of which are injurious to her professional reputation and livelihood as a business owner.
- 2.257 By distributing this defamatory content to individuals with direct business ties to Urbanna, McCann's memo also interfered with existing and prospective business relationships, causing further reputational harm and economic injury.
- 2.258 Plaintiff, through its shareholders, Linda Biel and Richard Biel, met with then-Sargent Braun (now Lieutenant Braun) at his office in the Train Station Precinct to formally submit a chronic

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 42 of 67 EOWEN ROSENTRATER
A T T O R N E Y S
108 N. WASHINGTON, SUITE 402

SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271,3432 (FACSIMILE)

nuisance complaint. The Biels brought substantial documentation detailing criminal activity occurring inside Catholic Charities-operated facilities, including records of incidents tied to all seven surrounding locations. The volume and nature of the reported offenses clearly met the threshold for a chronic nuisance violation under Spokane City Code. Despite the clear evidence and the Plaintiff's good-faith effort to follow proper procedure, Lieutenant Braun declined to process or file the complaint and offered no explanation for the refusal.

- 2.259 In response to frequent complaints from clients—often multiple times per day—about the deteriorating conditions surrounding the spa, Plaintiff took proactive steps to channel those concerns toward civic engagement. Linda Biel created business-sized cards containing contact information for the Mayor and City Council members, which she offered to clients so they could directly voice their concerns to the appropriate officials.
- 2.260 The Plaintiff also emailed both the Spokane City Council and the Mayor to raise urgent concerns about the impact the existing homeless shelters were having on surrounding businesses. She documented how the overconcentration of facilities contributed to a sharp rise in crime and public safety issues. In her correspondence, the Plaintiff strongly urged City leadership to reconsider plans to construct additional permanent shelters in the area. She warned that further expansion would exacerbate an unmanageable situation and strain local businesses and residents even more.
- 2.261 In advance of the construction of Schweitzer Haven, Linda Biel submitted a late public comment as required under the State Environmental Policy Act (SEPA). She formally objected to the proposed construction of the Beatriz and Ed Schweitzer Haven permanent supportive housing complex, which is to be located directly across the street from Urbanna on a vacant lot at that time. The objection was late due to a conflict with the deadline posted.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

Page 43 of 67

EOWEN ROSENTRATER ATTORNEYS

- 2.262 In her public comment, Plaintiff raised a specific and well-founded concern regarding environmental noise exposure, vibrations, and dust from trains on a double-tracked railway. On behalf of Plaintiff, Ms. Biel also mentioned the major roadway next to the Beatriz & Ed Schweitzer Haven.
- 2.263 In her written comment, Ms. Biel raised specific concerns about the public health risk for new construction for residents, particularly those suffering from mental illness and disabilities.
- 2.264 HUD's Noise Abatement and Control regulations (24 CFR Part 51, Subpart B), Washington State RCW 70.107, and Spokane Municipal Code Section 10.08D.060, all prohibit residential development near persistent sources of excessive noise. Plaintiff referred to the proximity of the project site—just 45 feet from the BNSF double-track freight railway and 21 feet from a heavily trafficked arterial roadway connected to U.S. Highways 2 and 395—as a serious and disqualifying environmental risk, particularly for vulnerable populations residing in federally supported housing.
- 2.265 HUD Noise Abatement and Control regulations from HUD's noise standards found in 24 CFR Part 51, Subpart B, and found in Washington legislation found in chapter 70.107 RCW addressing noise and Spokane city Section 10.08D.060 where maximum permissible environmental sound levels established by WAC 173-60 and HUD 51.103 criteria and standards prohibit federally funded housing from being developed in locations where noise levels exceed safe thresholds.
- 2.266 Major roadways and two railways exist in the vicinity of the facilities described herein. These transportation corridors expose the site to elevated, constant noise levels and vibrations, compounded by airborne dust and emissions. These conditions not only violate HUD's permissible thresholds but also represent a well-documented public health risk, as acknowledged by the Agency for Toxic Substances and Disease Registry (ATSDR) and the Environmental Protection Agency (EPA), which caution against residential development near major railways and idling traffic zones. No

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER A T T O R N E Y S

environmental noise mitigation, risk analysis, or alternate site review was conducted or disclosed, violating both federal citing standards and NEPA/SEPA requirements.

- 2.267 Despite the Plaintiff's clear, evidence-based submission, her SEPA comment was wholly disregarded. The City of Spokane and the project's development partner, Catholic Charities, proceeded with construction without offering mitigation measures, additional review, or public justification for disregarding federal noise compliance regulations. This represents a potential violation of HUD environmental regulations and a failure to afford the community its due process rights under the public comment provisions of SEPA.
- 2.268 Further compounding the issue, the City of Spokane failed to provide adequate notice of the SEPA comment opportunity for the project. The SEPA sign was posted at the project site located at 9 E. 1st Avenue on November 2, 2018—the exact date on which the public comment period was scheduled to close, depriving nearby residents and business owners of meaningful notice and participation in the process.
- 2.269 Ms. Biel wrote to Kris Becker, Hannahlee Allers (council member Breean Beggs' legislative assistant), Dawn Kindle, and the City of Spokane's Building and Planning Department regarding the SEPA notice being posted at location of 9 E. 1^{st,} on November 2nd, the same day the comments were due.
- 2.270 Upon Ms. Biel's inquiry, City staff member, Kris Becker, followed up to verify whether the SEPA notice had been properly posted in accordance with public disclosure requirements. However, the documentation provided in response to the inquiry—a notarized affidavit of publication for 164 S. State Street dated August 24, 2018—pertained to an entirely different property, not the 9 E. 1st Avenue project site in question.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT EOWEN ROSENTRATER A T T O R N E Y S

2.271 This substitution of an unrelated affidavit, submitted as proof of compliance, raises significant concerns about procedural integrity. The misalignment between the affidavit and the actual project location not only misled the Plaintiff and public, but also constituted a failure to comply with both state environmental law and HUD public participation requirements, designed to ensure fair and transparent planning for federally funded housing developments.

2.272 The City's response and subsequent refusal to correct the procedural error effectively silenced Ms. Biel's participation and disabled lawful community objections. This action, whether by design or negligence, undermines the integrity of the SEPA process and raises serious questions regarding the coordinated efforts between the City and Catholic Charities to push the project forward without proper environmental or community review.

2.269 The Plaintiff's good-faith effort to raise concerns based on federal, state, and municipal law was not only dismissed but stands as evidence of a broader pattern of systemic disregard for public accountability and regulatory compliance by the City of Spokane and its development partners. This pattern, when viewed in context with other omissions and adverse impacts outlined in this complaint, may constitute a violation of HUD's civil rights, fair housing, and environmental justice obligations, particularly as they relate to low-income and small business stakeholders adversely affected by these projects.

2.273 Due to ongoing and repeated disturbances, Ms. Biel was compelled to make frequent, nearly daily visits to the House of Charity (HOC), a "Haven" sheltering approximately 400 individuals. The area surrounding the House of Charity (HOC) was frequently overwhelmed, with the outside perimeter described by witnesses as "a scene out of Woodstock" — crowded, chaotic, and unmanaged. This description, quoted from Robert McCann in a December 5, 2018, email to then-Council President

EOWEN ROSENTRATER

Ben Stuckart, highlights the ongoing and repeated disturbances caused by the unchecked activity around the facility.

- 2.274 Ms. Biel sought assistance from HOC staff regarding vandalism to her property, the recovery of stolen items, and unsanitary conditions, including a disturbing incident where three times a transient individual defecated against the exterior of her building, causing waste to run down the wall, the first two clean ups were by her son and a male front desk employee. Despite her consistent outreach, no lasting solutions or improvements were provided by HOC administration.
- 2.275 On November 18, 2018, the Plaintiff organized a meeting at Bridge Press Winery attended by fourteen local business owners from the surrounding area and two Spokane Police Department officers, Steve Braun and Mike Robarge. The meeting was convened to address the escalating public safety concerns tied to the nearby supportive housing facilities. Despite the presence of law enforcement, the officers offered little to no support or strategic guidance for the business community.
- 2.276 During the meeting, one officer candidly admitted that "Haven tenants commit crimes and then hide in different Haven facilities, so we can't find them," but added that he "would not admit to saying that if asked." This troubling statement reflected not only a known pattern of criminal behavior and lack of accountability but also a refusal by law enforcement to acknowledge or document the problem, leaving local businesses without the support or transparency they urgently needed.
- 2.277 On three separate occasions, a resident from Beatriz and Ed Schweitzer Haven entered Urbanna and caused a disturbance. During her first visit, she loudly and publicly accused the business of being a "massage parlor" in the pejorative sense—implying illicit activity—and declared that Urbanna "should be shut down." This outburst was disruptive to clients and staff and undermined the professional integrity and longstanding reputation of Urbanna.

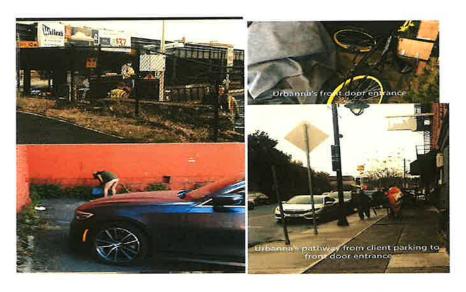
URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 47 of 67 EOWEN ROSENTRATER ATTORNEYS

108 N. Washington, Suite 402 Spokane, Washington 99201 509.868.5389 (Telephone) 509.271.3432 (Facsimile)

2.278 Following the incident, Ms. Biel took a photo of the individual involved and personally visited Beatriz and Ed Schweitzer Haven to report the tenant's disruptive behavior.

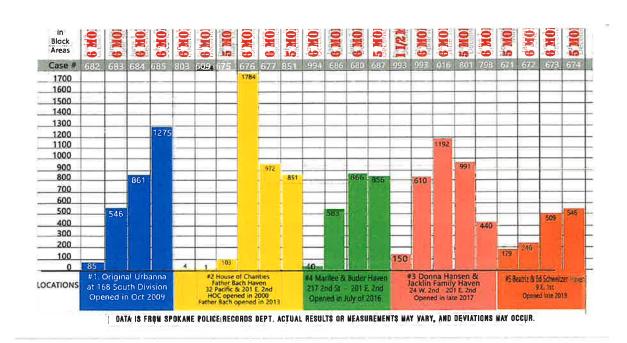
Although the on-site manager acknowledged and recognized the individual as a resident, he stated that "there was nothing he could do," offering no corrective action or assurance that similar misconduct would be addressed or prevented in the future.

2.279 Crime continued to increase dramatically year after year with the opening of other Havens, including Jacklin Family Haven in approximately 2019, and Beatriz & Ed Schweitzer Haven in late 2019.

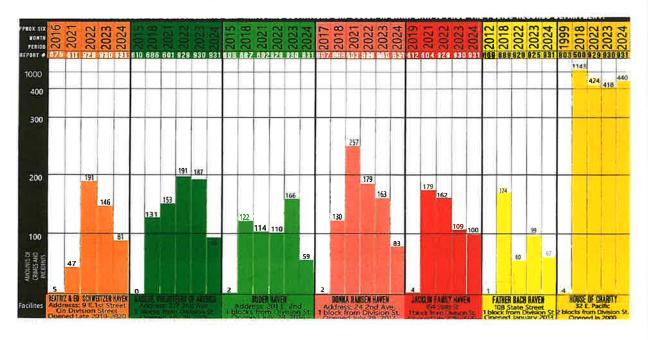


2.280 Crimes occurring in the surrounding Urbanna and in the vicinity of the havens have increased year after year, as demonstrated in the following chart.

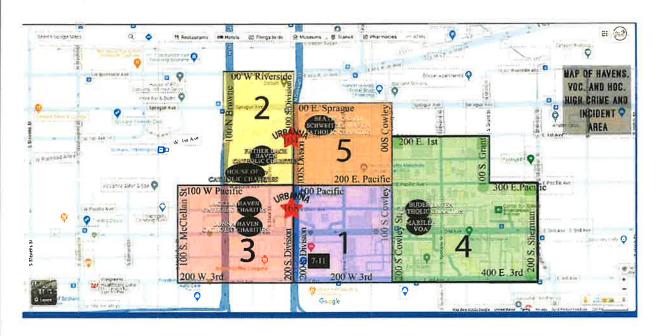
EOWEN ROSENTRATER



2.281 Crimes occurring *within* the Catholic Charities facilities have also increased year after year, as demonstrated in the following chart.



2.282 By 2021, seven Catholic Charities Havens were operating in a five -block radius surrounding Urbanna's new location.



- 2.283 Being flanked by these seven facilities, Urbanna has experienced its business being overrun by crime to the point that it cannot remain viable.
- 2.284 On January 14, 2022, Ms. Biel requested that the Spokane Police Department meet with her and her business manager to discuss and review video footage of four crimes that had occurred between December 29, 2021 and January 14, 2022. These crimes included repeated destruction of large, hanging flower baskets outside of the business, plants in window planters being ransacked, human waste on sidewalks and lamp posts outside the company, and client and staff vehicles being broken into repeatedly, and other criminal activity.
- 2.285 On February 8, 2022, Linda Biel, on behalf of Urbanna, submitted a Code Enforcement Property Inspection Request to the City of Spokane.
- 2.286 In that request, Ms. Biel described the drug paraphernalia, garbage, graffiti, human excrement, junk vehicles being utilized and/or abandoned, the difficulty finding parking near her

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 50 of 67

business, and the obstruction to her business due to the thoroughfare created by the tenants of the Havens between House of Charity and 7-11 on the corner of Division Street and Second Avenue. The City failed to take any action on the Request.

2.287 In August 2022, Ben Stuckart resigned as chair of the Continuum of Care after a complaint against him relating to his steering funding to a charitable organization, which would, as a result, assist him in obtaining a position with that organization earning a significant salary, and was found to have merit.

2.288 Ms. Biel met directly with then-Mayor Nadine Woodward and her staff members to address the serious and ongoing harm facing local businesses and residents due to the high concentration of Catholic Charities' housing facilities in downtown Spokane. She specifically raised concerns about the lack of security, oversight, and accountability regarding tenants, many of whom were involved in repeated criminal activity near or around her business.

2.289 As part of the meeting, Ms. Biel presented physical evidence of the danger: a triple-pane glass window facing the Schweitzer Haven building that had sustained eight-gun shots, with shots penetrating two of the three panes. The room behind that shattered glass was designated for providing hair and esthetic services to children.



2.290 Following this disclosure to the City, the Plaintiff was met with silence. Out of caution, the separate youth salon was closed.

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX A: COMPLAINT
Page 51 of 67

2.291 Urbanna has not been the only business in the neighborhood so affected by the overwhelming and unmitigated conduct surrounding the Defendants' properties.



2.292 Businesses around Urbanna began to close or relocate. Starbucks closed in December 2023. Froyo Earth closed. Les Schwab relocated. Bridge Press Winery closed. Redemption Church closed. Bellevue Healthcare relocated.

2.293 As a direct and proximate result of the facilities being centered in less than a quarter-mile radius around Urbanna, along with the lack of security, lack of police assistance, and lack of Catholic Charities' controls on tenant's criminal histories and conduct, Urbanna has experienced a significant decline in business and inability to retain staff, increasing over the past 10 years.

2.294 Urbanna has again attempted to relocate but given its landlord's refusal to let it out of its lease, Urbanna again faces the loss of significant tenant improvements to the space, payment of rents for a space it cannot utilize, and/or loss of revenues, clients, and staff to the point that it can no longer do business.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

- 2.295 Urbanna pays \$13,000 per month for lease of its current location. The balance owed under the current lease is approximately \$182,000.
- 2.296 Once relocation can occur, Urbanna estimates business relocation costs and business interruption costs due to relocation at \$299,000. Moving expenses are anticipated to exceed \$25,000. Tenant improvements to a new location are estimated at \$50,000. From there, marketing, client recovery, rebuilding a client base in a new location, and rebuilding the lost client trust due to the interference suffered at the prior two locations are estimated at over \$40,000.
- 2.297 Urbanna's consistent delivery of high-quality, client-focused services is reflected in its outstanding public reviews across multiple platforms. Facebook showcases a near-perfect rating of 4.7 stars in 2024, while Google features over 870 reviews with a 4.9 out of 5 rating in 2025. On Yelp, Urbanna maintains a 4.8-star average, affirming its status as one of Spokane's most trusted and well-loved salons and spas. These ratings are a testament to the professionalism, talent, and care demonstrated by the Urbanna team day after day.
- 2.298 Despite its care and attention to clients, over the decade, Urbanna has suffered a substantial and continuous loss of business, goodwill, and client and staff retention as a direct and proximate result of the Defendants' failure to control the deteriorating environment surrounding the spa.
- 2.299 Regular and visible open-air drug activity, the frequent presence of human feces and urine near the entrance, and unsafe or obstructed sidewalks have created an atmosphere of instability and distress for clients and staff alike. The lack of safe, accessible public parking—often occupied or compromised by loiterers, damaged vehicles, or visible criminal activity—further discouraged walk-in traffic and even deterred long-time loyal customers from returning.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 53 of 67

- 2.300 As a result, Urbanna has experienced a steady decline in revenue, appointment cancellations, online reviews referencing neighborhood safety, and a loss of reputation, not due to the quality of its services, but due entirely to unchecked environmental degradation enabled by the City's inaction.
- 2.301 As a direct and proximate result of the Defendants' conduct described herein, Urbanna has endured repeated property damage, including broken windows, vandalized planters, tampered signage, and ongoing damage to the building's exterior and surrounding sidewalks.
- 2.302 Plaintiff has been forced to absorb the costs of repair and replacement, private sanitation, and biohazard cleanup for waste, needles, and other hazardous materials, as well as additional staffing and time to maintain a safe client condition.
- 2.303 The business has also been compelled to purchase and install costly security systems, cameras, motion detectors, and additional lighting to protect staff and clients from theft, threats, and harassment. These expenses were never necessary before the influx and overconcentration of the surrounding housing facilities.
- 2.304 In addition, Urbanna has lost critical time, energy, and productivity responding to these issues—time that could have been spent growing the business, serving clients, or innovating, but instead was consumed by trying to mitigate the consequences of government and nonprofit negligence.
- 2.305 When Urbanna relocated to its new location, the business initially reopened with a team of 16 employees and quickly grew to 33, reflecting strong community demand and the spa's excellent reputation. However, despite this promising growth, the surrounding environment became increasingly unstable due to unchecked criminal activity and chronic public safety issues.
- 2.306 As conditions deteriorated around the premises, many of Urbanna's foundational, highly paid employees left, taking their client base with them, citing safety concerns and an inability to

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 54 of 67 EOWEN ROSENTRATER ATTORNEYS

108 N. Washington, Suite 402 Spokane, Washington 99201 509,868,5389 (telephone) 509.271.3432 (facsimile)

work under constant threat of harassment, theft, and visible drug use outside the building. The unpredictability of the area — compounded by a lack of meaningful response from city officials and property managers — created daily anxiety for staff, particularly the 96.97% who were women.

2.307 Today, Urbanna continues to operate with empty stations, not because of a lack of demand or poor business planning, but because talented professionals are unwilling to work in a high-crime area where mace is their only protection. The external conditions have limited the spa's ability to retain and recruit staff and clients, ultimately restricting its growth, stability, and long-term sustainability — all due to factors beyond its control.

III. CAUSE OF ACTION: PUBLIC AND CHRONIC NUISANCE AND BREACH OF DUTIES OWED

- 3.1 Plaintiff realleges and incorporates by reference all preceding paragraphs as though fully set forth herein.
- 3.2 "Nuisance consists in unlawfully doing an act, or omitting to perform a duty, which act or omission either annoys, injures or endangers the comfort, repose, health or safety of others, offends decency...or in any way renders other persons insecure in life, or in the use of property." RCW 7.48.120.
- 3.3 Spokane Municipal Code defines "nuisance activity" to include, without limitation, the following activities, which are present at all of the above-described facilities: litter and rubbish, general nuisance, which is "any act or omission, as provided in Chapter 7.48 RCW or Chapter 9.66 RCW or which unreasonably...interferes with the comfort, solitude, health or safety of others..." SMC 10.68.020(H)(1)(a), (f). The litter, rubbish, loitering, property damage, open drug use, violence, threats of violence, and violence by residents of the havens have significantly interfered with the comfort,

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 55 of 67 solitude, health and safety of Plaintiff's staff and customers, other business owners in downtown Spokane, and the residents in the City of Spokane.

- 3.4 "Nuisance activity" further includes "[a]ny criminal conduct... occurring on, around, near or having a nexus to a property, including but not limited to..." stalking, harassment, disorderly conduct, assault, including domestic violence, indecent exposure, lewd conduct, dangerous weapons, "loitering for the purpose of engaging in drug-related activity," drug-related activity, "warrant arrests, or any instance in which a DOC offender is located at a property while in violation of DOC supervision," possession of or trafficking in stolen property, etc. There are numerous instances of each of these activities occurring on a regular and consistent basis in, around, near, and having a nexus to these properties by virtue of the residents allowed to reside therein.
- 3.5 Actionable nuisance is one which "is injurious to health or indecent or offensive to the senses, or an obstruction to the free use of property, so as to essentially interfere with the comfortable enjoyment of the life and property, is a nuisance and the subject of an action for damages and other and further relief." RCW 7.48.010.
- 3.6 "Such action may be brought by any person whose property is, or whose patrons or employees are, injuriously affected or whose personal enjoyment is lessened by the nuisance." RCW 7.48.020.
- 3.7 A plaintiff who is awarded a judgment for damages, is also entitled to a court order allowing a warrant to issue to the sheriff to abate and to deter or prevent the resumption of such nuisance. RCW 7.48.020. In the event that the warrant is inadequate to abate or prevent the continuance of the nuisance, the plaintiff may have the defendant enjoined. *Id*.
- 3.8 A public nuisance is one which affects equally the rights of an entire community or neighborhood. RCW 7.48.130.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 56 of 67 EOWEN ROSENTRATER A T T O R N E Y S

- 3.9 Every person who has the care, government, management, or control of any building, structure, or any other place mentioned in this section shall, for purposes of this section, be taken and deemed to be the owner or agent of the owner or owners of such building, structure or other place, and as such, may be proceeded against for erecting, contriving, causing, continuing, or maintaining such nuisance. RCW 7.48.130. Thus, all named defendants in this lawsuit are proper party defendants.
- 3.10 Public nuisance includes the use of any building or other place, which is offensive or dangerous to the health of individuals or of the public. RCW 7.48.140(7).
- 3.11 Spokane Municipal Code defines nuisance properties as properties "where unsafe conditions exist or where crime repeatedly occurs." Spokane Municipal Code (SMC) 10.68.010.
- 3.12 "Chronic nuisance property" means a "property on which nuisance activity is observed on three or more occasions during any sixty-day period or on which nuisance activity is observed on seven or more occasions during any twelve-month period." SMC 10.68.020(D). Nuisance activities have occurred, been observed, recorded, and responded to by Spokane law enforcement significantly more frequently than seven occasions during any twelve-month period since each facility opened to the public and are known chronic nuisance properties.
- 3.13 "Chronic nuisance properties create a substantial financial burden, pose a significant strain in city services, interfere with other's use and enjoyment of their lands, and are a prohibited public nuisance." *Id.* The above-described facilities are known public nuisances in the City of Spokane.
- 3.14 "Persons in charge of such properties have a duty to take all reasonable measures to prevent and abate nuisance activity." *Id*.
- 3.15 "Control" means the ability to regulate, retrain, dominate, counteract or govern property or conduct that occurs on a property." SMC 10.68.030(E).

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 57 of 67

3.16 The owners of the real property upon which the above-described facilities are located are in charge of and control the conduct on the real property, have a duty to prevent and abate nuisance activities, have breached that duty, and caused harm to the above-captioned Plaintiff, and other businesses and residents in the City of Spokane.

- 3.17 Catholic Charities Housing Services of Eastern Washington and Catholic Charities of Spokane, being in charge of, having management and control of the above-described facilities, and as an agent of the owner of the real property upon which the above-described facilities are located has a duty to prevent and abate nuisance activities, has breached that duty and caused harm to the above-captioned Plaintiff, and other businesses and residents in the City of Spokane.
- 3.18 Robert McCann, individually, being in charge of, having management and control of the above-described facilities, and as an agent of the owner of the real property upon which the above-described facilities are located has a duty to prevent and abate nuisance activities, has breached that duty and caused harm to the above-captioned Plaintiff, and other businesses and residents in the City of Spokane.
- 3.19 Defendants are liable for Plaintiff's damages directly and proximately caused by Defendants' actions and inactions, and should be held legally and financially accountable to provide for the restoration and abatement of such properties pursuant to Washington law, and SMC 10.68.010.

IV. CAUSE OF ACTION: EQUAL PROTECTION VIOLATIONS/ SELECTIVE ENFORCEMENT

- 4.1 Plaintiff realleges and incorporates herein all preceding paragraphs as though fully set forth herein.
- 4.2 The Fourteenth Amendment to the United States Constitution provides that "[n]o state shall...deny to any person within its jurisdiction the equal protection of the laws." 42 U.S.C. §1983

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE)

provides a private cause of action for individuals whose constitutional rights are violated under the color of state law.

- 4.3 Defendants herein, including the City of Spokane, Catholic Charities entities, and the for-profit property owners, have participated in the construction and operation of shelters and housing facilities within Spokane city limits, particularly within the downtown area of the City of Spokane.
- 4.4 These facilities, built with the City's authorization, approval, and financial support, have been the subject of police reports, 911 calls, and complaints documenting criminal activity, illicit drug use, and violent incidents involving tenants of the facilities.
- 4.5 Despite these well-documented reports and ongoing issues and harms to downtown residents and business owners, and Plaintiff specifically, due to the other named Defendants' operation of the herein described facilities, the City of Spokane has refused to enforce its own laws, including Spokane Municipal Code, SMC 10.68 (Chronic Nuisance Properties), RCW 7.48, *et.seq.*, and zoning ordinances related to health and safety.
- 4.6 Upon information and belief, no citations, abatement orders, or chronic nuisance actions have been brought and/or enforced against these facilities or their operators, including Catholic Charities, the property owners, or Robert McCann.
- 4.7 Upon information and belief, other similarly situated private property owners unaffiliated with the Defendants, have been subjected to code enforcement actions, fines, and legal proceedings for conduct substantially less harmful or disruptive.
- 4.8 The City of Spokane took action in 2023 against Camp Hope, asking the court to declare it a chronic nuisance. In the City's complaint filed, it alleged "ongoing illegal drug and criminal activity continues to have a tremendous negative impact upon the quality of life, safety, and health of

EOWEN ROSENTRATER

ATTORNEYS

the surrounding neighborhood and community." *See*, https://my.spokanecity.org/news/ releases /2023/03/21/ city-files-for-chronic-nuisance-relief/.

- 4.9 The City has supported the shut-down of other chronic nuisance properties, encouraging neighbors to contact law enforcement to lodge complaints regarding similar properties requiring police response more than three times in 60 days or seven within 12 months; but has failed to take action against Catholic Charities facilities. *See*, https://www.kxly.com/news/local-news/neighbors-band-together-to%20shut-down-chronic-problems-house/article_f7396f95-65d5-5215-8c7c-0042ea8e2843.html.
- 4.10 In 2024, Compassionate Addiction Treatment (CAT Spokane) previously located at 168 S. Division Street was relocated at the behest of the City of Spokane due to the calls regarding the chronic nuisance property.
- 4.11 Plaintiff, and other downtown businesses and residents, located in close proximity to these facilities have suffered unique and disproportionate harm including but not limited to decreased customer traffic and revenue, security expenses and physical damage from vagrant activity, diminished property values and harm to reputation, and increased exposure to crime and threats to public safety.
- 4.12 The City's refusal to enforce nuisance and zoning ordinances against favored forprofit landowners who are affiliated with the favored nonprofit organization, Catholic Charities, lacks a rational basis and is designed to shield politically aligned, or City-supported organizations from liability and oversight.
- 4.13 The City's conduct violates Plaintiff's right to equal protection under the law, as it has created a two-tiered system of enforcement that harms disfavored property and business owners while granting de facto immunity to others.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 60 of 67 EOWEN ROSENTRATER ATTORNEYS

4.14 Based upon the foregoing, the City of Spokane is liable for damages sustained by Plaintiff in amounts to be proven at trial, and for such other relief as the Court may deem appropriate.

IV. CAUSE OF ACTION: VIOLATIONS OF 42 U.S.C. §1983 / MONELL LIABILITY

- 5.1 Plaintiff realleges and incorporates herein all preceding paragraphs as though fully set forth herein.
- 5.2 Plaintiff owns and operates a business in downtown Spokane, in close proximity to the homeless shelters, transitional housing, and low-barrier facilities that were constructed and operated by both for-profit real property owners, and Catholic Charities.
- 5.3 These facilities were approved, permitted, and at least partially, have been publicly funded by the City of Spokane.
- 5.4 Since their opening, these facilities have generated persistent, foreseeable, and serious harm to the surrounding businesses and residents, and specifically Plaintiff herein such as drug trafficking and open drug use, assaults and violent altercations, property damage and vandalism, theft, harassment of employees and patrons, and a steady and measurable decline in foot traffic, revenue, and security.
- 5.5 Plaintiff and others have repeatedly reported these issues to the City, providing detailed documentation by way of police reports, public complaints, and personal appeals for intervention.
- 5.6 Despite being fully aware of the dangerous and deteriorating conditions, the City of Spokane has failed to enforce its own nuisance abatement codes set forth in Spokane Municipal Code, SMC 10.68, *et.seq.*, refused to take reasonable steps to mitigate or correct the harm, continued to support and finance the facilities, thereby reinforcing and sustaining the dangerous conditions, and effectively created a protected zone of lawlessness around these facilities.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 61 of 67 EOWEN ROSENTRATER ATTORNEYS

108 N. WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271.3432 (FACSIMILE)

- 5.7 The City's deliberate indifference to the ongoing harm, combined with its active role in financially supporting and enabling the nuisance properties, has interfered with Plaintiff's fundamental property rights, including the right to use and enjoy property and conduct lawful business in a safe and predicable environment.
- 5.8 Independent audits of Catholic Charities' financial statements have repeatedly found "material weaknesses," yet, the City of Spokane continues to allocate funds to the operation of the Catholic Charities' facilities.
- 5.9 This pattern of knowing inaction and complexity is arbitrary, conscience-shocking, and without any legitimate interest.
- 5.10 The City's conduct goes beyond mere negligence and represents a decision to tolerate and foster dangerous conditions, specifically, in the downtown area of Spokane, at the expense of Plaintiff and other downtown businesses, residents, and visitors and customers to these businesses and residents.
- 5.11 The City of Spokane violated substantive due process as its actions and inactions have been egregious, arbitrary and conscience-shocking such that they interfere with a clearly established property interest.
- 5.12 The City's inaction has risen to the level of a substantive due process violation by affirmatively creating and increasing risks and harms to Plaintiff by permitting, encouraging, supporting both financially and by its inactions and actions in allowing the facilities to be built and continue to operate in such manners as described herein.
- 5.13 Based upon the foregoing, the City of Spokane is liable for damages sustained by Plaintiff in amounts to be proven at trial, and for such other relief as the Court may deem appropriate.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

25

26

VI. CAUSE OF ACTION: NEGLIGENCE

- 6.1 Plaintiff realleges and incorporates all preceding paragraphs as though fully set forth herein.
- 6.2 Defendants owe a duty to exercise reasonable care in the management of their real property, particularly where criminal activity is foreseeable.
- 6.3 The City of Spokane owes a duty to the public, and to Plaintiff, to enforce health and safety laws in a non-negligent and nondiscriminatory manner.
- 6.4 Defendants own real property upon which shelters and facilities have been constructed and operated within the City of Spokane to serve vulnerable populations, including individuals experiencing homelessness, mental illness and addiction.
- 6.5 The City of Spokane approved, permitted, and has financially supported the development and operation of the herein described properties despite their concentrated location in the downtown core.
- 6.6 Since opening, the facilities have been the sources of repeated and foreseeable criminal conduct, open drug use and trafficking, assaults and violent disturbances, property damage, theft, loitering, vandalism, and other conditions that have substantially interfered with Plaintiff's business operations.
- 6.7 Numerous complaints, incident reports, and law enforcement calls have been made about conduct occurring in and in the vicinity of the facilities, placing the property owners, Catholic Charities, and the City of Spokane on notice of the conditions and associated risks.
- 6.8 Despite this notice, the property owners and Catholic Charities have failed to supervise, secure, or regulate conduct on their property, and have allowed the conditions to persist, despite clear foreseeability of harm.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

Page 63 of 67

EOWEN ROSENTRATER A T T O R N E Y S

108 N. Washington, Suite 402 Spokane, Washington 99201 509,868,5389 (Telephone) 509,271,3432 (Facsimile)

- 6.9 The property owners and Catholic Charities have breached their duty to manage and maintain reasonably safe premises.
- 6.10 Despite this notice, the City of Spokane has failed to inspect, cite, or take any remedial action under existing municipal codes, and other applicable zoning and safety codes.
- 6.11 The City of Spokane has breached its duty to enforce applicable nuisance, zoning and safety laws.
- 6.12 The negligence of the for-profit land owners, Catholic Charities, and the City of Spokane has directly and proximately caused harm to Plaintiff, including but not limited to decreased customer patronage and income; increased security and maintenance costs; emotional distress to Plaintiff's shareholders, customers, and staff; and harm to reputation and goodwill of Plaintiff.
- 6.13 Plaintiff is entitled to a judgment against Defendants, compensating it for its general and special damages in amounts to be proven at trial.

VII. CAUSE OF ACTION: TORTIOUS INTERFERENCE WITH BUSINESS <u>EXPECTANCY</u>

- 7.1 Plaintiff realleges and incorporates herein all preceding paragraphs as though fully set forth herein.
- 7.2 Plaintiff has held a business license for operation of its high-end salon and spa in downtown Spokane and has operated as such for over 15 years.
- 7.3 Plaintiff has engaged in legitimate business practices, which have resulted in positive reviews and repeat customers over the years.
- 7.4 Plaintiff's business relies upon regular customer traffic, public safety, and a reasonably maintained commercial environment.

Page 64 of 67

- 7.5 Plaintiff has ongoing business relationships and economic expectancies with customers, clients, vendors, and the broader downtown commercial community.
 - 7.6 Plaintiff has the existence of a valid business expectancy.
- 7.7 The above-captioned Defendants each had knowledge of the existence of Plaintiff's business and knowledge of Plaintiff's business expectancy.
- 7.8 Defendants' conduct in constructing and operating a concentrated cluster of permanent housing projects, along with Defendants' knowledge of their failures to properly manage, operate, and control the operation of the housing facilities as described herein, show an intentional interference with business in downtown Spokane, including interference with Plaintiff's business operations and expectancy.
- 7.9 Defendants' conduct in constructing and operating a concentrated cluster of permanent and transitional housing projects, along with Defendants' knowledge of their failures to properly manage, operate, and control the operation of the housing facilities as described herein was and is improper.
- 7.10 Defendants have disrupted Plaintiff's business expectancies by constructing and operating high crime shelters and facilities in close proximity to Plaintiff's business.
- 7.11 Defendants have failed to supervise and/or control conduct in and around those properties.
- 7.12 Defendants have allowed the properties to deteriorate into chronic nuisance sites with open-air drug use, assaults, loitering, vandalism, property damage, and other harms ongoing on a consistent basis.
- 7.13 Defendants have refused to abate the nuisance and/or enforce Washington law and City Municipal Codes and relevant safety and zoning ordinances.

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT

Page 65 of 67

26

24

APPENDIX A: COMPLAINT

Page 66 of 67

- Rather than increase police presence and enforcement, the City of Spokane has 7.14 continued to lose officers, and has failed to take steps necessary to ensure there are sufficient officers in the downtown Spokane area to address and deal with the increase in criminal conduct caused by the concentration of Catholic Charities' havens.
- 7.15 The City of Spokane's deliberate refusal to act, despite repeated notice and complaints regarding these facilities, and its continued financial and administrative support of these properties, constitutes intentional and improper interference with Plaintiff's business interests.
- 7.16 The City of Spokane's inaction and policy of tolerating lawless conduct around favored nonprofit entities constitutes intentional and improper interference with Plaintiff's business interests.
- As a direct and proximate result of the Defendants' conduct, failures to take 7.17 appropriate actions to remedy the ongoing and increasing impact on Plaintiff and Plaintiff's business operations, Plaintiff has suffered loss of a customer base due to unsafe surroundings, deterioration in the perception of the downtown Spokane business district, business reputation and goodwill damage, lost revenues, decreased profitability, decreased ability to find and retain staff, and Plaintiff has been harmed in amounts to be proven at trial.

VIII. PRAYER FOR RELIEF AND JUDGMENT

WHEREFORE, Plaintiff prays for relief and judgment against Defendants as follows:

- That judgment be entered against Defendants for economic damages sustained by Plaintiff, as described herein;
- For an award of Plaintiffs' reasonable attorney's fees and costs incurred herein as 2. allowed by law;
 - For an order of abatement and/or mitigation of the chronic nuisance properties, and 3.

EOWEN ROSENTRATER ATTORNEYS

108 N. WASHINGTON, SUITE 402 SPOKANE, WASHINGTON 99201 509.868.5389 (TELEPHONE) 509.271,3432 (FACSIMILE)

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX A: COMPLAINT Page 67 of 67

APPENDIX B: ITEMIZATION OF DAMAGES

I. INTRODUCTION

Over the past ten (10) years, Urbanna, Inc. d/b/a Urbanna Spa, Salon, and Wine has suffered direct, ongoing, and cumulative harm as a direct and proximate result of the actions and inactions of the City of Spokane and Catholic Charities. This damage has impacted not only the economic viability of the business but also the right to operate in a safe and supportive environment as a taxpaying citizen and business owner, as set forth in Appendix A: Complaint.

II. RELOCATION AND BUSINESS DISRUPTION COSTS

Description of Estimated Future Expenses Relocation and Business Interruption	Amount
Moving expenses	\$25,000
First and last months' lease at new location	\$20,000
Tenant improvements for new location	\$50,000
Balance under current lease agreement	\$182,000
Marketing and client recovery	\$12,000
Rebuilding client base and goodwill	\$20,000
TOTAL	\$309,000

III. COMPENSATORY DAMAGES

Business Losses	Amount
Lost business revenue related to client	\$2,237,000
attrition, damage to reputation, boycotting,	
etc.	

Loss of walk-in traffic	\$138,000
Loss of goodwill	\$450,000
Staff turnover, retention, and retraining	\$400,000
Loss of income due to forced closure of under 21 and family services	\$30,000
TOTAL	\$3,255,000

Property Damage & Security	Amount
Repairs due to vandalism	\$12,000
Theft and property damage	\$10,000
Security camera installation and maintenance	\$6,000
Sanitation and biohazard cleanup	\$6,000
Trash, paraphernalia, and other clean up	\$60,000
TOTAL	\$94,000

Litigation and Other Damages	Amount
Attorney Fees and Costs	\$75,000 (ongoing)

Plaintiff also seeks abatement and mitigation relief as to the chronic nuisance properties described in its Complaint, Appendix A.

Further, Plaintiff reserves the right to amend this Claim for Damages and Itemization of Damages as more information becomes available, and as the harm is ongoing.

CLAIM FOR DAMAGES

APPENDIX C: WITNESS LIST

WITNESS NAME	COMPANY, if known	CONTACT INFORMATION
Molly Dalpae		(509) 290-2147
		mdalpae@aol.com
Trasi	Worked at CC	(310) 894-0831
Steve Kraft	Froyo Earth Yogurt	
	(Kraft Management)	
Micah Prim	SPD	
Steve Wohl	SPD	
Officer Waters	SPD	
Officer David Overhoff	SPD	
Officer Jackson Henry	SPD	
Sgt. Rose	SPD	
Mike Roberge	SPD	(509) 625-4003
		mroberge@spokanepolice.org
Jason M. Hartman	SPD	(509) 209-7186
		jhartman@spokanepolice.org
Lt. Braun	SPD	(509) 385-293
		ssbraun@spokanepolice.org
Kahar Moman		(509) 701-7077
		kamar711@hotmail.com
Marcella Davis		(509) 466-5281
		marcella@marcellabridal.com
Kelly Keenan		509) 625-6056
		kkeenan@spokanecitv.org
Securitas Employees		
witnessing criminal		
activity hired by Frontier		
Behavioral Health:		
Tony		
Addison		
Jacob		
John		
Jonathan Mallahan	Catholic Charities:	(509) 459-6180
	Housing Services of	jmallahan@ccspokane.org
	Eastern Washington	
Marquez Henderson	Cassel	(813) 766-2916
Conrad Bagley	Crosswalk Therapist	(509) 389-2930

URBANNA, INC.

CLAIM FOR DAMAGES APPENDIX C: WITNESSES

Page 1 of 8

Rikki	A-Economy	(509) 836-8361 or (509) 362-5639
Justin Menendez	A-Economy	(206) 376-1349
Gary	A-Economy	(509) 951-5300
Brooke Becker	More Storage	(509) 425-6355
Clarke Kelsey	Clarks Cleaners	(509) 499-5168
Patrick		
Janamara Tan aan		
Jeremy Tangen	Poi de a revesa Callana	(500)001 2664
Brian and Melody Padrta Mark McLees	Bridge press Cellars NAI Black	(509)991-3664
Mark McLees	NAI BIACK	(509) 710-2819 office (509) 622-3554 mmclees@naiblack.com
David Black	NAI Black	(509) 622-3554
		dblack@naiblack.com
Chris Bell	NAI Black	cbell@naiblack.com
Jeff Johnson	NAI Black	jjohnson@naiblack.com
Steve Allen	VINOS	(509) 838-1229
Mollie	Behavioral Health	(
Jeremy Weaver and Jill	Incognito Hair Salon	(509) 315-6107
Bruce Van Cott	ineognico xxxxx = wxc.i.	509) 444-8815
Jim Hanley		jim@tinrooffurniture.com
Ashley Loveless	G&B	509) 344-4906
risiney Ecveress		aloveless@g-b.com
Allicia Barhen	G&B	(509) 459-6109
	0332	abarberi@g-b.com
Tracy Cassel	Cassel Signs	(509) 747-0062
Cyndi Parris	Added Touch Nails	Cyndiparris@yahoo.com
Amanda Fleming		Anfskin@gmail.com
Cathy Giannou		giannou@yahoo.com
Brenda Covert		blcovert@comcast.net
Sara Broadstreet		euchloe@gmail.com
Alicia West		aliciawest@gmail.com
Kristan Dietzen		krisde21@gmail.com
Allen Sizemore		allensizemore@gmail.com
Christy Scammel Huber		(509) 710-4123
		parchristyseml@yahoo.com
Wendy Fishburne		wendyf@wendyfishburnelmft.com
LaVerne Biel		laverne@thebiels.com
Thomas Hammer		(509) 535-4806
Chris Batton		chris@rencorprealty.com
		(509) 217-5508
Ivy Batten		ivy@rencorprealty.com
Wetzle Warehouse Len		lenurgeleit@comcast.net
Urgeleit		(509) 995-3080
Stella Kinne		StellaK@JohnLScott.com

URBANNA, INC.
CLAIM FOR DAMAGES
APPENDIX C: WITNESSES
Page 2 of 8

Timon Behan	Wild Walls	Wildwalls@msn.com (509) 701-9669
(IZ -11 XV'11') E		1 3 ć
(Keller Williams) Evette		Evettew@KW.com
Wilie	1 2 11 2 11 1	(509) 879-2468
Craig Davis	Marcellas Bridal	Craig@marcellasbridal.com
		(509) 995-1397
Sally Winfrey	Sweet Frostings Bakery	info@sweetfrostingsbakershop.com
		(509) 242-3845
Jim Bendickson		(509) 951-9720
HG Higgins		
Nadine Woodward		(509) 251-9900
Brynn West		(509) 227-5756
Denny and Lainey La Rue	Owner of LoLo's	(509) 979-3579
Jerry Dickers		gvd@gvdcommercial.com
		(509) 979-3579
Les Schwab owner		
Chud Wendle		(509) 595-3147 or (509) 951-9720
Chud Wellare		chudwendle@huttonsettlement.org
Trish Thoen	Owner of Cue's	<u>chadwenaic(a)nationsettement.org</u>
Michelle Bundy		mamontoe@comcast.net
		(509) 863-7998
Bonnie Quinn		bonnie@quinn.agency
Christine Quinn		christineq1@mac.com
Cinistine Quini		(206) 601-5811
		(200) 001 3011
Sam Cassel		(509) 475-6747
D 1 1/1 1		1. 1.1. 11
Darin Klundt		darinklundthosmer.com
		(509) 953-5973
Dean Davis		Dean@deandavis.com
		(509) 991-3940
Brandi Kirk,	Division Starbucks	
Dianui Kiik,		
N.C. 1 .11. TO	Manager	1ddled@amail.ac
Michelle Duncan	Party Palace	mlddkd@gmail.com
Dan Duncan		DKD471@comcast.net

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX C: WITNESSES Page 3 of 8

Heather Damas	mobeauty13@gmail.com
Alisaundra Lambert	snake11666@gmail.com
Mac A Preston	mpist0719@gmail.com
Jack Gumm	jgumm47@hotmail.com
Koin King	EuroFx2002@msn.com
Malenna King	ml_mangione@hotmail.com
Kelsey M Allen	BradleyKorbel@gmail.com
Austina Larsen	staina91@gmail.com
Amanda Blake	customercare@bbfitness.com
Angelica Floyanoncu	retailsales@bbfitness.com
John Kapelac	john.kapelac@countryfinancial.com
Kimberly Gomez	(509) 724-0020
Jennifer Huston	(509) 624-9784
	nstnjnnfr@yahoo.com
Shelly Pace	(360) 624-6687
	shellylpace@gmail.com
Meko Millard	(509) 995-9814
Mackenzie Kellogg	(509) 994-4063
Mercedes Rodriquez	509) 747-0062
Scott Little	(509) 747-0062
Tawnyle Elliot	509) 747-0062
George Koons	509) 216-4952
Brad Jourvey	(509) 496-8336
Rick Blakey	(509) 939-7556
L V Brown	(509) 389-8886
Tyler Sutherland	(509) 701-5713

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX C: WITNESSES Page 4 of 8

Gary Chaltin	MoreSpaceStorage.com
Jeremiah Dale	miah.dale@yahoo.com
Zach Shullbetter	zach@vxiliary.com
Robert McVicars (wrote to HUD about Havens)	bobmev1@hotmail.com
Ed Bruya	(509) 951-6267 edbruya@gmail.com
Harry Sladich	harry@gojoepatrol.com
Gavin Cooley	gavin@spokanebusinessassociation.com
Griffen Dietrich	gdietrich@gatessecurity.com
Jacob Grady	jacob@surfaceexperts.com
Bobby Brett	bbrett@spokanechiefs.com
Jake Swartz	jakes@jonesdoublereed.com
Aaron Rivkin	laddercoffee@gmail.com
Gretchen McDevitt	mcdevittgh@gmail.com
Mark Starr	marks@davidspizza.com
Larry Stone	stone@stonegco.com
Joe Garst	jgarst@windermere.com
Craig Cowley	ccrowley@dci-engineers.com
Jay Underwood	jay@corvusmedical.com
Nick Czapla	nickczapla@lbstoneproperties.com
Bryn West	bryn@riverparksquare.com
Tom Barany	tbarany@generalstorespokane.com
Shane Miller	shanem@divcon-inc.com
Sheldon Jackson	sheldon@selkirkdev.comlisa

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX C: WITNESSES Page 5 of 8

Lisa Shaffer	lisagailshaffer@gmail.com
Kristin Lobdel	
David Condon	City of Spokane
Ben Stuckart	
Breean Beggs	
Harry Sladich	harry@gojoepatrol.com
Cory Erhgott	
Owner of Antique Rabbit	
Cody Alejandro	
Jared D Smith	j.smith@jll.com
David Anderson	david.anderson@rsgrp.ca
Krista Featherstone	kristaf@royaluph.com
Brad Barnett	brad@spokanebusinessassociation.com
David. K. Adamson	david.k.adamson@gmail.com
Kelly Greenwood	kelly.greenwood@marshmma.com
Scott Wetzel	swetzel@windermere.com
Richard A. Repp	rrepp@workwith.com
Janet Brucick	jjbrucick@icloud.com
Mark D.	markd@dagostinoproperties.com
Mike Allen	ewumba@hotmail.com
Josh Hissong	josh@studiohdg.com
Chris Olson	co@olsonprojects.com
Sheriff Nowel	jnowels@spokanesheriff.org
Noah Dickens	noahd60@hotmail.com

Rudy Munzel	rudymunzel@gmail.com
Jonathan McKay	mckay@m5c7.com
Gordon Hester	gordonh@kiemlehagood.com
Ian McKibben	
Rod Bacon	rjbacon@passwordinc.com
Ryan Berg	ryanbberg@gmail.com
Alex Munzel	alex.r.munzel@gmail.com
Andrew Northrop	andrew@spokanehardware.com
Dawn Sugasa	dmsugasa@gmail.com
Doug Trudeau	doug@trudeaus.com
George Demakis	georgedemakis@stonegco.com
Eric F. Green	egreen@purposefinancial.com
Nick Brumback	ngb@brumbackre.com
Steve McDonald	stevemcdonald@stonegco.com
Susan M. Horton	susan.horton@wheatlandbank.com
Timothy Schwering	tschwering@mac.com
Guy Byrd	guy.byrd@svn.com
Jordan Lester	jordan.lester@svn.com
Christopher G. Varallo	chris.varallo@kutakrock.com
Beau Brett	beaubrett@babyloninv.com
Ryan Towner	ryan@ltrealestateco.com
Sam Morse	smorse@cantucommercial.com
Drew Ulrick	dulrick@naiblack.com
Tim Kestell	tim.kestell@kiemlehagood.com

URBANNA, INC. CLAIM FOR DAMAGES APPENDIX C: WITNESSES Page 7 of 8

Susannah Stoltz	susannah.stoltz@gmail.com
Stuart Lee	stulee22@hotmail.com
T R Potter	g_rpotter@comcast.net
Nancy Gleason	nancygleason94@gmail.com
Chad Thomas	chad@qhomeloans.com
Jillian Olson	jillianroseivey@gmail.com
Cyrus Vaughn	downtowncyrus@aol.com
Tim Welsh	tim@garco.com
Craig Soehren	craigs@kiemlehagood.com
Ryan Gee	rgee@geeautomotive.com
Fritz Wolff	oldfritz@awolff.com
Barry Baker	bbaker@bakerconstruct.com
Ned Rumpeltes	ned.rumpeltes@gmail.com
Tom Clemson	tom@gemstarcompanies.com

Plaintiff reserves the right to amend this Claim for Damages and Witness List as more information becomes available.