

Good Afternoon!

We are very excited to welcome you to your new apartment home. We wanted to make you aware of a few details that we are diligently working on to make your housing accommodations ready for your arrival.

See the items below;

1. We have been in the process of walking all units as they have become vacant and making lists of items for repair/replacement. This has been ongoing since the move-outs. While we hope to have everything complete prior to your move-in we will provide a document for you to complete for anything that is overlooked. Any new furniture or replacement may be delayed but we will communicate with you as we have updates from our suppliers.
2. A/C repairs- as you know we remain under a heat advisory and our systems are currently being serviced by our local commercial company. They are working as expediently as possible to resolve any cooling issues. This will be an ongoing process this week and we just wanted to inform you that this is in process. We will communicate any updates as the company let's us know of their progress. Some of the parts have been ordered for some interior units and our main chiller system. The Air Conditioning for the property runs on a system that is all tied in together. With the large number of people moving in at once it will naturally put more of a strain on the system. Please keep your thermostat set between 75-80 degrees. Anything lower will cause the system to overwork and run at less than optimal performance. Please keep windows and doors closed as much as possible to recirculate the chilled air more efficiently. Also, please make sure nothing is stored in the HVAC closets.

We appreciate your residency and look forward to seeing you at your scheduled time. Please email the office if you will be moving in later than your scheduled time at [leasing@solyluna.com](mailto:leasing@solyluna.com)

Thank you in advance!

Best  
Solyluna Management Team

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