



Marana Police Department

Detail Incident Report for 2008-0342

Nature: UNWANTED PERSON Address: 3850 W RIVER RD; sprouts

Location: Marana Police Beat 3 Marana AZ 85741

Offense Codes: 5705

Received By: Olivito, Tony How Received: 911 Agency: MPD

Responding Officers: Jenkins, Vincent Norzagaray, Este Powell, Daniel K Ysaguirre, Erin Banghart, Tiffin

Responsible Officers: Jenkins, Vincent **Disposition:** Closed unassigned 08/08/20

When Reported: 15:49:20 08/08/20 **Occurred Between:** 15:47:46 08/08/20 and 15:47:55 08/08/20

NARRATIVE:

Assigned To: Detail: Date Assigned: **/**/**

Status: Status Date: **/**

Due Date: **/**

Case History:

Case Notes:

Radiolog:

Unit: 3L1M Enroute: 15:50:15 08/08/20 Arrived: 16:02:23 08/08/20

Completed: 16:32:08 08/08/20

Unit: 3U1M Enroute: 15:53:25 08/08/20 Arrived: 16:03:20 08/08/20

Completed:16:03:21 08/08/20

Unit: 426M Enroute: 15:49:55 08/08/20 Arrived: 15:54:35 08/08/20

Completed:17:03:44 08/08/20

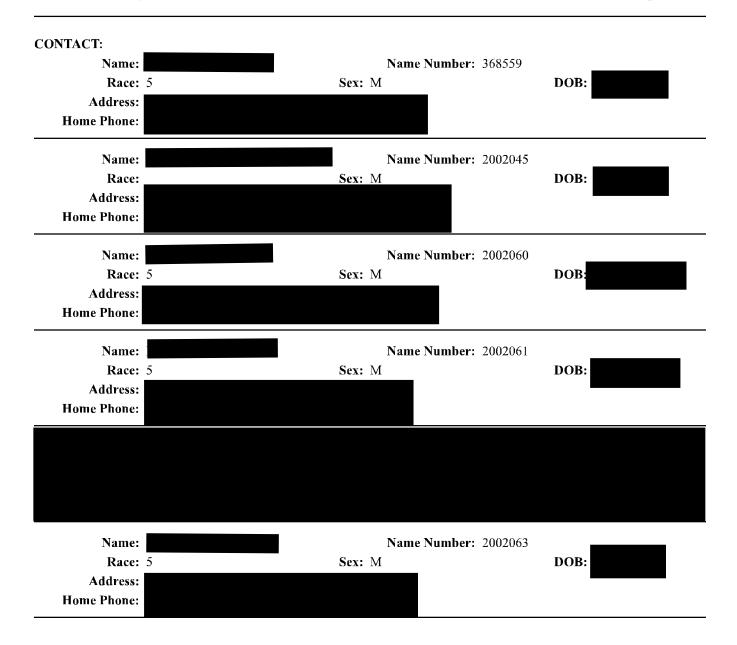
Unit: 475M Enroute: 15:49:59 08/08/20 Arrived: 15:56:08 08/08/20

Completed:16:32:51 08/08/20

Unit: T14M **Enroute:** 15:53:35 08/08/20

Completed:16:29:46 08/08/20

Arrived: 15:54:29 08/08/20



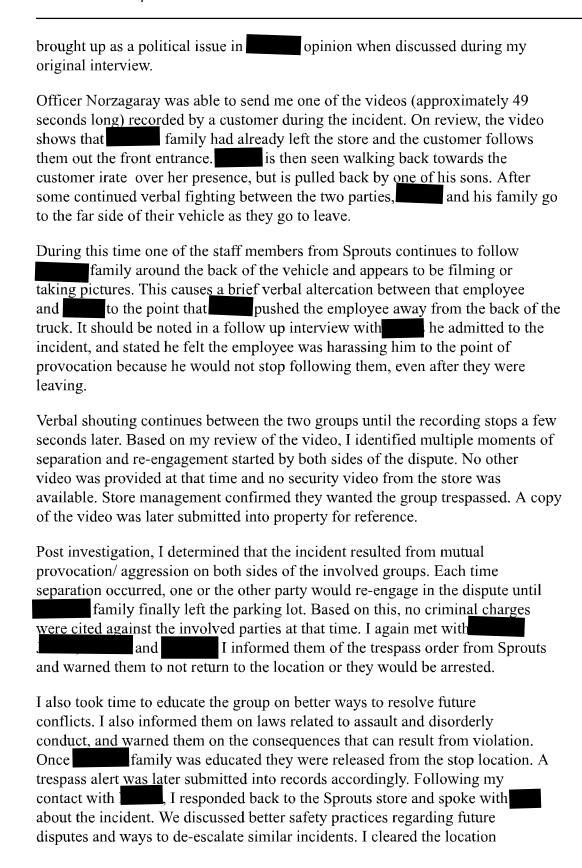
WITNESS:			
Name:		Name Number: 899006	
Race:	5	Sex: F	DOB:
Address:			
Home Phone:			

the store.

SUPPLEMENTAL NARRATIVE: (LWSUPL: Supplement Nbr. 1)
Name: Jenkins, Vincent Date: 20:15:56 08/08/20 2008-0342 Supplement #426
BWC- yes Field Notes Included
and have been trespassed from 3850 W River Road (Sprouts) by the business management under the listed disturbance case. NFI
Entered by: Jenkins #426
End of SUPPLEMENTAL NARRATIVE: (LWSUPL: Supplement Nbr. 1)
SUPPLEMENTAL NARRATIVE: (LWSUPL: Supplement Nbr. 2)
Name: Jenkins, Vincent Date: 15:50:00 08/08/20 2008-0342 Narrative #426
BWC- yes Field Notes Included
On 08/08/2020 at approximately 15:50, I responded to 3850 W River Road (Sprouts) reference a disturbance complaint. Staff at the store advised there was an active verbal altercation taking place between them and and a group of customers who were refusing to wear medical masks inside the store. Other customers had also become involved in the altercation with the group who was refusing to leave

Just prior to arrival staff at the store advised the group had left in a white pick-up truck They also reported that one of their employee's had been pushed during the incident. As I pulled into the parking lot, I was directed by several people standing in front of the store towards where the

truck was leaving the parking lot. I conducted a stop on the vehicle near Thornydale and Orange Grove Road while Officer Norzagaray made contact with staff at the store. I first made contact with the driver of the vehicle, later identified as (father to the family). was immediately defensive asking why I pulled him over and asked if he committed a crime. After some verbal de-escalation and education as to why I had reasonable suspicion to stop him, calmed down enough to where we could speak. admitted to being at the Sprouts with his son's who were also sitting in the vehicle, later identified as and said they went into the store to buy groceries. While shopping, said they were confronted by an employee who told them they needed to wear medical masks due to the COVID-19 protocols. said he told the employee that he didn't need to because he had an ADA medical condition that prevented him from doing to. said this was the reason for his whole family not wearing medical masks. said the employee who was joined by the manager, later identified as told him he still needed to wear a mask or they would have to leave. the incident became heated when they refused to acknowledge his reasoning for not wearing the mask. said the confrontation escalated more as customer near by pulled out cell phones and began recording them. employee's and customers continued to harass them and some began to swear at him and his family. stated this caused his family and the group of pro-maskers to swear and shout at each other. stated his family began to leave the business abandoning their groceries, but said the people continued to follow them putting phones (video recording) in their faces and harassing them. It should be noted and his family were all saying they felt harassed and threatened by the group of pro-maskers and the staff from the business. denied the incident ever became physical, but admitted that things were heated to the point where people were threatening to fight. During this point in the investigation, I made contact with Officer Norzagaray who spoke to the manager and some customers who remained after the incident. See his supplement for full details. Per Officer Norzagaray, staff confirmed the was confronted with regards to their mask protocol, but said reason that family who escalated the issue. However, the staff did acknowledge that several customer pulled out cell phones and began recording the incident. They also admitted that the customers were verbally aggressive towards because they were against mask wearing. It should be noted that this was



following our discussion. Peace Restored. NFI
Entered by: Jenkins #426
End of SUPPLEMENTAL NARRATIVE: (LWSUPL: Supplement Nbr. 2)
SUPPLEMENTAL NARRATIVE: (LWSUPL: Supplement Nbr. 3)
Name: Norzagaray,Este Date: 17:24:48 08/08/20 **(lwmain17244108082020)**
2008-0432 SUPPLEMENT #475
Axon BWC Available / Field Notes Incorporated
On 08/08/2020 at approximately 1550 hours, I assisted Ofc. Jenkins #426 at 3850 W River Rd (Sprouts) reference a disturbance complaint. Communications advised there are four males that are yelling and causing a scene over the stores mask requirements. The males have been asked to leave and are refusing. They are associated with a white Ford F-150 and leaving the parking lot. Staff also reported that one of their employee's had been pushed during the incident.
Prior to my arrival in the area Ofc. Jenkins located the described vehicle and conducted a traffic stop in the area of Orange Grove Rd and Thornydale Rd. I responded to Sprouts to meet with staff reference this incident.
There I met with assistant manager, provided me the following statement:
On today's date there was a group of four males whom walked into Sprouts. They were advised by Sprouts employee, they were required to wear medical mask per Covid-19 company policy. The four males disregarded the mask requirement and continued into the store. Then approached the males and advised they could not be in the store unless they are wearing a mask. The males became irate and upset refusing to leave due to the medical mask requirement. They males continued to be irate in the store as they began walking out, as staff followed. When the males left the store one male had pushed another Sprouts associate prior to exiting the parking lot.
When asked, could not recall what the male stated just refused to leave. could not recall the male mentioning a ADA medical condition. mentioned the customer was still in the business who witnessed the incident.
I then spoke with customer. Who advised me the following:

While shopping in the store she noticed there were four men not wearing mask. She then began recording the altercation between the associates and the four men. One of men, she described being the older male, grabbed her phone from her hands. then followed the men out of the business to the parking lot. There she observe one of the men shove another Sprouts employee. I observed the video off s cell phone. It was approximately a 49 second video where I observed the following: following Sprouts staff as they were escorting the males out of the business. made comments to one male, I observed wearing a light colored hat, blue shirt, and blue/black sport shorts. The male then approached her telling her to put it on youtube as another male wearing a light colored ball cap, a gray shirt, and black shorts separating him from engaging in any further altercation. As all four males began walking to their truck, a Sprouts employee, is seen standing near the vehicle. At this time the other male, wearing a red hat, gray shirt, and black shorts ran towards him, ultimately shoving him. I provided with the Marana Police Department (MPD) contact information and case number. I then met with Sprouts bulk clerk employee, provided me the following statement: As he was finished with his lunch break he heard a commotion in the business. He observed the four males being irate and angry with staff and assisted in escorting the males out, due to not wearing medical mask. As he walked outside of the business he attempted to take a photograph of the license plate. At this time one of the males exited from the vehicle and ran towards him shoving him backwards. The males then left the area prior to officers arrival. I contacted Ofc. Jenkins and provided him a synopsis of what was reported. I advised the males walked into the business without medical mask due to Covid-19 procedures. When approached by staff, the males became upset as they were advising them to leave if not wearing a mask. While this occurred then began recording the incident. Also following and provoking the males to leave. As the males left the business, staff followed, and witness continued recording. As the males leaving Sprouts staff was close behind causing the male to run towards an associate pushing him back. Sprouts would like the men trespassed from the business. I provided Sprouts, assistant manager, with the MPD case number and contact information. I also with the MPD case number and resources available to him. This concluded my involvement in this matter. NFI ENTERED BY NORZAGARAY #475

rplwdir.x3 08/12/20

~------(lwmain17244108082020)~~

End of SUPPLEMENTAL NARRATIVE: (LWSUPL: Supplement Nbr. 3)