

October 20, 2023

To: Billings Food Bank Board of Directors and the Billings Community

We, the undersigned, believe in the mission of the Billings Food Bank and until recently volunteered every Thursday for the past two years.

Our group experienced disrespect personally which included inappropriate shouting. This same behavior was directed publicly at clients embarrassing them as well as us volunteers.

We further witnessed an unkept kitchen, outdated food distribution, failure to maintain cooler contents, decline of the culinary school, closing of the gift shop and the short tenure of chefs.

On June 17, 2023, our group and others volunteered to package 150 meals for Father's Day. We arrived to find uncooked food. Four hours later we had completed cooking 150 meals, packaged them individually, and prepared them to be delivered. After completing this process, we were told that there was only one driver available to deliver the meals.

We attempted to report our frustrations regarding Father's Day to a board member.

As Billings community volunteers we strongly believe in the value and necessity of the Billings Food Bank. When Sheryle Shandy is replaced and there is an actively involved Board of Directors we would look forward to once again volunteering and supporting those in need.

Sincerely,

Marilyn Wheeler  
Linda Snider  
Carol Erbe  
Sheila Downs  
Karen Miller  
Judy G. Johnson  
Lee Lindsey