

Foundation

We are notifying you so that you can take immediate action to protect yourself. Ensuring the safety of our constituents' data is of the utmost importance to us. As part of their ongoing efforts to help prevent something like this

from happening in the future, our third-party service provider has already implemented several changes that will protect your data from any subsequent incidents.

First, the provider's teams were able to quickly identify the vulnerability associated with this incident, including the tactics used by the cybercriminal, and took swift action to fix it. They have confirmed through testing by multiple third parties, including the appropriate platform vendors, that the fix withstands all known attack tactics. Additionally, they are accelerating their efforts to further harden their environment through enhancements to access management, network segmentation, deployment of additional endpoint and network-based platforms.

What You Can Do

As a best practice, we recommend you remain vigilant and promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities. Identity theft should also be reported to the Federal Trade Commission (FTC) online at IdentityTheft.gov or by phone at (877) 438-4338, and to your financial institution and credit reporting agencies.

For More Information

We sincerely apologize for this incident and regret any inconvenience it may cause you. Should you have any further questions or concerns regarding this matter, please do not hesitate to contact Shauna Croft at (208) 282-3470 or isufound@isu.edu.

Sincerely,

Dave Jeppesen Board Chair

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