

From: Crumbliss, Adam

Sent: Friday, November 13, 2020 3:55 PM

To: DHSS.LPHA Administrator List <DHSS.LPHAAdministratorList@health.mo.gov>

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Subject: Discontinuation of COVID Positive Case Text Notifications

Dear Local Public Health Administrators:

As we continue pivoting our operations and responses during these times of growing COVID cases, DHSS is also shifting its alignment of resources to meet the various demands placed upon us.

As you are aware, Missouri's daily volume of positive cases continues to climb, further outpacing the workforce supply in your local agencies and at DHSS. The following slide illustrates the impact of this case growth systemically:



Recognizing this growth in outstanding test and case data processing, the Division of Community and Public Health will **cease providing text notifications of positive cases beginning on the morning of Monday, November 16.** DHSS staff previously assigned to this text notification system will be redirected to assist with data processing entry of test results and other COVID-related activities.

As has been the case for some time now, the availability to identify new positive cases is available by logging into EpiTrax.

Should you need additional instruction on how to find new cases in EpiTrax, please review the EpiTrax user guide at:

You may also feel free to contact the EpiTrax Help Desk at:

EpiTrax@health.mo.gov or by calling 573-526-9533.

The HelpDesk is available every day of the week from 8am-8pm.

Sincerely,

Adam Crumbliss
Director, Division of Community and Public Health