



MISSOURI DEPARTMENT OF AGRICULTURE
Division of Animal Health
P. O. Box 630 - Jefferson City, MO 65102-0630

INSPECTION REPORT

Complaint Inspection

Mary Ann Schlau
Paws with Possibilities Pet Rescue & Care Center
2300 N Main St
Joplin MO 64801

County:
License ID:
License Type:
Inspection Date:

Jasper
AC001U0Z
Animal Shelter
02/21/2025 11:00 AM

NARRATIVE

Inventory Counts:

54	Adult Dog
11	Adult Cat
0	Kittens
4	Puppies

Inspection Conducted by Dave Mccorkendale.

CATEGORY I: Compliant item(s) identified this inspection:

Item No: 10. General Requirements for Structure and Construction

2 CSR 30-9.030 (1) (A) 1. Housing facilities for dogs and cats must protect the animals from injury, contain the animals securely and restrict other animals from entering.

11/04/2024 - Turkeys and chickens were observed on top of the exterior portions of the runs on the north side of the "lower" runs. The office manager stated that the birds regularly enter the animal enclosures and eat the dog food. To ensure the safety of the dogs and reduce the risk of disease exposure, enclosures must be constructed so that they prevent other animals from entering. The licensee shall either alter the dogs' enclosures so that the birds cannot enter or perch on top of them or house the birds in a manner that restricts them from entering the dogs' housing areas.

02/21/2025 - The shelter manager stated that all the turkeys and chickens had been removed from the facility, with the last one having been removed just the previous day. The licensee shall continue to ensure that animal enclosures contain the animals securely and effectively prevent other animals from entering. This item has been corrected.

Corrected on: 2/21/2025

Item No: 30. Primary Enclosure; Space and Additional Requirements

2 CSR 30-9.030 (1) (F) 2. A. (II) Cats up to and including eight and eight-tenths (8.8) pounds or four (4) kilograms, must be provided with at least three (3.0) square feet or twenty-eight hundredths (0.28) square meters. The minimum floor space required by this section is exclusive of any food or water pans.

11/04/2024 - There were several cats being housed in the "annex" pending their intake vetting. There were three enclosures, two housing two cats and one housing three cats, which measured 28 inches by 15 inches, providing 3 square feet of floor space. There were another two enclosures, each housing one cat, which measured 18 inches by 12 inches, providing 1.5 square feet of floor space. Cats and weaned kittens weighing up to 8.8 pounds must be provided with a minimum of 3 square feet of floor space per animal and 4 square feet of floor space per cat weighing over 8.8 pounds. The licensee shall move the cats into different enclosures that meet ACFA space requirements.

02/21/2025 - All animals were housed in enclosures, providing the minimum required floor space. The licensee shall continue to ensure that all animals are housed in accordance with ACFA requirements for space. This item has been corrected.

Corrected on: 2/21/2025

Item No: 35. Health and Husbandry; Watering

2 CSR 30-9.030 (2) (D) 3. Water receptacles must be kept clean and sanitized in accordance with this rule.

Prepared By: Dave Mccorkendale
Dave Mccorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: Amelia Wheeler
Amelia Wheeler, Shelter Manager

Date: 2/21/25



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11/04/2024 - The water in a majority of water receptacles in the "upper" runs was discolored. In several instances, the water had such a greenish appearance that the bottom of the water receptacle was not visible. In order to ensure the health and well-being of the animals and ensure access to potable water, water receptacles must be kept cleaned and sanitized. The licensee shall clean and sanitize the water receptacles and alter their cleaning regimen to include more frequent cleaning of water receptacles in the upper runs.

02/21/2025 - All the animals had access to potable water during today's inspection. The licensee shall continue to ensure that water receptacles are cleaned regularly so that all animals have access to potable drinking water. This item has been corrected.

Corrected on: 2/21/2025

Item No: 45. Identification Requirements

2 CSR 30-9.020 (9) (C) All animals shall be officially identified at the time of acquisition, or in the case of puppies or kittens, when weaned or separated from their mother or foster mother.

11/04/2024 - Several animals were not properly identified, including all the cats in the cat room. The licensee stated that they recently received a large number of new animals and were working to catch up with entering intake information into their system so they could print cage cards. They also stated that the cat book they use for identification in the cat room needed to be completely updated due to adoptions and new introductions. All animals must be officially identified upon acquisition. The licensee shall identify all the animals using one of the approved methods as prescribed by the ACFA.

02/21/2025 - All animals were properly identified during today's inspection. The licensee shall continue to ensure that all animals are equipped with official individual identification upon acquisition using one of the approved methods as prescribed by the ACFA. This item has been corrected.

Corrected on: 2/21/2025

CATEGORY III: Non-compliant item(s) identified this inspection:

Item No: 12. General Requirements for Surfaces and Cleaning

2 CSR 30-9.030 (1) (A) 3. C. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with this section to prevent accumulation of excreta and reduce disease hazards.

02/21/2025 - The exterior portions of the "upper" dog runs had an accumulation of fecal material. Additionally, no fresh snow has fallen since Wednesday morning, yet no footprints were observed outside the runs, indicating that the runs had not been spot-cleaned since at least Tuesday evening. Hard surfaces with which the animals come into contact must be spot-cleaned daily. The licensee shall remove all the accumulated fecal material from the indicated runs and alter their cleaning regimen to include a daily spot cleaning of all hard surfaces throughout their facility.

To be corrected on: 2/24/2025

Item No: 13. General Requirements for Utilities, Washrooms and Storage

2 CSR 30-9.030 (1) (A) 5. A. All open supplies of food and bedding must be kept in leakproof containers with tightly fitting lids to prevent contamination and spoilage.

02/21/2025 - An open bag of cat food was observed in the storage room in the "cat house." In order to prevent contamination and spoilage, all open supplies of food and bedding must be stored in leakproof containers with tightly fitting lids. The licensee shall move the open bag of cat food into an appropriate container.

To be corrected on: 2/24/2025

Item No: 13. General Requirements for Utilities, Washrooms and Storage

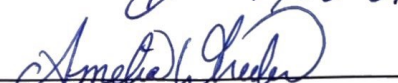
2 CSR 30-9.030 (1) (A) 5. A. Supplies of food and bedding must be stored outside the animal area and in a manner that protects the supplies from spoilage, contaminations, and vermin infestation. The supplies must be stored off the floor and away from the walls, to allow cleaning underneath and around the supplies.

02/21/2025 - Many dry dog food bags were stored on the floor in the feed storage room. In order to prevent contamination and allow for cleaning under and around supplies, supplies of food and bedding must be stored off the ground and away from the wall. The licensee shall reorganize the food storage room in a manner that keeps supplies off the floor and away from the wall.

To be corrected on: 3/7/2025

Prepared By: 
Dave McCorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: 
Amelia Wheeler, Shelter Manager

Date: 2/24/25



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Item No: 18. Sheltered Facilities; Temperature, Ventilation, and Lighting

2 CSR 30-9.030 (1) (C) 1. The ambient temperature must not fall below forty-five degrees Fahrenheit (45 F) or seven and two-tenths degrees Celsius (7.2 C) for more than four (4) consecutive hours when animals are present, and must not rise above eighty-five degrees Fahrenheit (85 F) or twenty-nine and five-tenths degrees Celsius (29.5 C) for more than four (4) consecutive hours when animals are present.

02/21/2025 - A layer of ice had formed on the top of the water in all the water bowls inside the "upper" dog runs, indicating the interior temperature was around 32 degrees Fahrenheit. The ambient temperature of indoor facilities, and the indoor portions of sheltered facilities, should be maintained between 45 and 85 degrees Fahrenheit. The licensee has a brand-new HVAC unit installed outside the building, but no electricity has been run to it. The licensee stated that they have hired an electrician to finish the installation, but he has not yet done so due to the snow and extreme cold. The licensee shall equip the building with supplemental heating or find another method to ensure that the interior temperature of the building does not fall below 45 degrees Fahrenheit.

To be corrected on: 2/24/2025

Item No: 23. Outdoor Facilities; Shelter from the Elements

2 CSR 30-9.030 (1) (D) 2. Shelters in outdoor facilities for animals must contain a roof, four (4) sides and a floor, and must D. Contain clean, dry bedding material if the ambient temperature is below 50 degrees Fahrenheit (50 F) or ten degrees Celsius (10 C). Additional clean, dry bedding is required when the temperature is thirty-five degrees Fahrenheit (35 F) or one and seven-tenths degrees Celsius (1.7 C) or lower.

02/21/2025 - A layer of ice had formed on the top of the water in all the water bowls inside the "upper" dog runs, indicating the interior temperature was around 32 degrees Fahrenheit. While all of the dogs had a towel or blanket to serve as bedding, none of them were provided with enough bedding to "nest" in. In order to protect animals from extreme cold, when ambient temperatures fall below 35 degrees Fahrenheit, animals must be provided with additional bedding. The licensee shall either provide all the dogs in the "upper" runs with additional bedding, or provide enough heat to the building so that the temperatures stay above 35 degrees Fahrenheit.

To be corrected on: 2/24/2025

Item No: 33. Fire Detection and Fire Extinguishers

2 CSR 30-9.030 (1) (A) 8. A. All indoor housing facilities and the indoor portion of sheltered housing facilities shall be equipped with properly maintained smoke or heat detection devices and extinguishers. Type, number, and location of the detectors and extinguishers shall be in accordance with the National Fire Code and local fire codes.

02/21/2025 - The smoke detector in the "cat room" was nonfunctional at the time of the inspection, and the fire extinguisher gauge was in the red, indicating inadequate pressure. All indoor facilities, and the indoor portions of sheltered facilities must be equipped with a properly maintained fire extinguisher and a heat or smoke detection system. The licensee shall repair or replace the indicated fire safety devices.

To be corrected on: 3/7/2025

Item No: 46. Recordkeeping Requirements

2 CSR 30-9.020 (11) (D) 1. A. The date of acquisition.

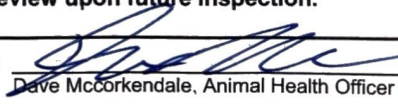
02/21/2025 - Five puppies were born at the shelter for which the licensee could not provide the required acquisition information. Every licensee must keep complete acquisition, disposition, and medical records of every animal harbored at their facility. Said records must include the date of acquisition, including if the acquisition is the date of birth for puppies born in the licensee's care. From this day forward, the licensee shall keep all required acquisition, disposition, and medical records for every animal harbored at their facility and present them for review upon future inspection.

To be corrected on: 2/24/2025

Item No: 46. Recordkeeping Requirements

2 CSR 30-9.020 (11) (D) 1. E. Date of disposition and method.

02/21/2025 - One puppy and one dog have recently died while in the care of the shelter, for which the licensee could not provide the required disposition information. Every licensee must keep complete acquisition, disposition, and medical records of every animal harbored at their facility. Said records must include the date and method of disposition, including if the method of disposition is death or euthanasia. From this day forward, the licensee shall keep all required acquisition, disposition, and medical records for every animal harbored at their facility and present them for review upon future inspection.

Prepared By: 
Dave McCorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: Amelia Wheeler, Shelter Manager

Date: 2/21/25



INSPECTION REPORT

Complaint Inspection

To be corrected on: 2/24/2025

Item No: 46. Recordkeeping Requirements

2 CSR 30-9.020 (11) (D) 3. The record of daily health observations, medications and treatments given and exercise periods shall be maintained.

02/21/2025 - The licensee was lacking records of daily health observations for multiple dogs and cats at the facility that were currently receiving medication or had recently received medication. Records were lacking on the symptoms exhibited by the animal, response or lack of response to treatment, and date on which the daily health observation occurred. Going forward, licensee shall maintain records of daily health observations and the date on which those observations occurred. These records shall be available for review during inspection.

To be corrected on: 2/22/2025

Item No: 48. Veterinary Care

2 CSR 30-9.020 (8) Attending veterinarian and adequate veterinary care.

02/21/2025 - The licensee had medication in multiple pill vials that had handwritten labels. There was a pill vial which contained liquid Amoxicillin per the label. The medication was a dark brown color which is atypical for this antibiotic. The label included a lot number and indicated the medication expired in February 2023. Two dogs at the facility were currently being administered trazadone. There were two pill vials with hand-written labels containing multiple white tablets that had been split in half. Per the licensee, the medication was left over from a human's prescription. Re-labeling and re-packaging medications can lead to mislabeling, errors in administration, improper storage, improper dosage, and unverifiable expiration dates which can impact the welfare of the animals receiving the medication. Licensee shall maintain medications in the manufacturer's bottle or bottles with a veterinary prescription label to ensure that all pertinent information on those labels is retained and animals in their care receive medications as prescribed.

To be corrected on: 2/22/2025

Item No: 48. Veterinary Care

2 CSR 30-9.020 (8) Attending veterinarian and adequate veterinary care.

02/21/2025 - The front page of the facility's adoption document has a statement that any puppy or kitten who is adopted out before finishing their juvenile series of vaccinations will be given their additional vaccinations by Golden Paws as part of their adoption fee. The facility does not have a licensed veterinarian on staff. Diagnosing, dispensing, or administering medications outside of the authority of a licensed veterinarian is a violation of the Veterinary Medical Practice Act. Licensee shall remove this statement from their form and cease the practice of administering treatments or medications to animals they do not own.

To be corrected on:

CATEGORY IV: Non-compliant item(s) identified this inspection:

Item No: 10. General Requirements for Structure and Construction

2 CSR 30-9.030 (1) (A) 1. Housing facilities for dogs and cats must be designed and constructed so that they are structurally sound. They must be kept in good repair.

11/04/2024 - During today's inspection, the cinderblock wall between the exterior portion of the first and second kennels on the west side of the "upper" runs was observed to be cracked and leaning. In order to ensure the safety of the animals, housing facilities must be structurally sound and kept in good repair. The licensee shall repair or replace the indicated wall.

02/21/2025 - The wall indicated in the previous inspection report was not observed to be leaning; however, a couple of the cinderblock walls on the south side of the "lower" runs had pieces missing, exposing the rebar supports. In order to ensure the safety of the animals, housing facilities must be structurally sound and kept in good repair. The licensee shall repair or replace the indicated walls, regularly inspect other structures throughout the facility that may be in need of repair, and repair or replace as necessary to prevent this issue going forward. This item has not been corrected.

To be corrected on: 12/4/2024

Item No: 12. General Requirements for Surfaces and Cleaning

2 CSR 30-9.030 (1) (A) 3. A. (I) Interior surfaces and any surfaces that come in contact with dogs or cats must be free of excessive rust that prevents the required cleaning and sanitization or that affects the structural strength of the surface.

Prepared By: Dave McCorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: Amelia Wheeler, Shelter Manager

Date: 2/24/25



MISSOURI DEPARTMENT OF AGRICULTURE
Division of Animal Health
P. O. Box 630 - Jefferson City, MO 65102-0630

INSPECTION REPORT

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11/04/2024 - Several gates of the interior portions of the "upper" runs were observed to have excessive rust. Some of the polls were so rusted that large portions were missing. In order to ensure structural integrity and proper cleaning and sanitization, interior surfaces and all surfaces with which the animals come into contact must be free of excessive rust. The licensee shall repair or replace all excessively rusted surfaces.

02/21/2025 - The interior portions of several of the "upper" runs were still observed to have excessive rust. Additionally, several gates of the runs on the south side of the "lower" runs were observed to be rusted through on the bottom, creating jagged edges. In order to ensure structural integrity and proper cleaning and sanitization, all surfaces with which the animals come into contact must be free of excessive rust. The licensee shall repair or replace all excessively rusted surfaces. This item has not been corrected.

To be corrected on: 12/4/2024

Item No: 48. Veterinary Care

2 CSR 30-9.020 (8) Attending veterinarian and adequate veterinary care.

11/04/2024 - We noted several expired medications, including terramycin, Carprovet, amitriptyline, and metronidazole. Expired medications and vaccines may lose their efficacy and therefore are not considered an appropriate method of prevention or treatment. The licensee must remove all expired medications and vaccines from the facility and routinely monitor for expired medications and vaccines in the future.

02/21/2025 - A bottle of acetaminophen, which expired in June of 2022; a tube of antibiotic ointment, which expired in May of 2022; a bottle of Glycoflex, which was labeled to be discarded by March 10, 2017, were observed during today's inspection. Expired medications and vaccines may lose their efficacy and therefore are not considered an appropriate method of prevention or treatment. The licensee must remove all expired medications and vaccines from the facility and routinely monitor for expired medications and vaccines in the future. This item has not been corrected.

To be corrected on: 11/5/2024

This inspection was conducted with Amelia Wheeler, Shelter Manager; Kirsti Banning, Office Employee; Mary Ann Schlau, Licensee/Owner; and Dr. Rachel Cook, ACFA Program Veterinarian.

Prepared By:

Dave Mccorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: Amelia Wheeler, Shelter Manager

Date:

2/21/25



OFFICIAL LETTER OF WARNING

Mary Ann Schlau
Paws with Possibilities Pet Rescue & Care Center
2300 N Main St
Joplin MO 64801

License Number: **AC001U0Z**
Inspection Date: **02/21/2025**

To Whom It May Concern:

During the latest inspection of your facility, there were item(s) noted to be repeat violations of the Animal Care Facilities Act and applicable regulations. You are hereby notified that you are in violation of Missouri law and subject to penalties during your next inspection. If you do not correct these violations prior to the next consecutive inspection, you will be charged a reinspection fee of \$100.00 as specified in RSMo 273.338. If such fee goes unpaid, your license will not be renewed during the next cycle.

Repeat violations for which deadlines have expired are the following:

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02/21/2025 - The wall indicated in the previous inspection report was not observed to be leaning; however, a couple of the cinderblock walls on the south side of the "lower" runs had pieces missing, exposing the rebar supports. In order to ensure the safety of the animals, housing facilities must be structurally sound and kept in good repair. The licensee shall repair or replace the indicated walls, regularly inspect other structures throughout the facility that may be in need of repair, and repair or replace as necessary to prevent this issue going forward. This item has not been corrected.

To be corrected on: 12/04/2024

Item No: 12. General Requirements for Surfaces and Cleaning

2 CSR 30-9.030 (1) (A) 3. A. (I) Interior surfaces and any surfaces that come in contact with dogs or cats must be free of excessive rust that prevents the required cleaning and sanitization or that affects the structural strength of the surface.

11/04/2024 - Several gates of the interior portions of the "upper" runs were observed to have excessive rust. Some of the polls were so rusted that large portions were missing. In order to ensure structural integrity and proper cleaning and sanitization, interior surfaces and all surfaces with which the animals come into contact must be free of excessive rust. The licensee shall repair or replace all excessively rusted surfaces.

02/21/2025 - The interior portions of several of the "upper" runs were still observed to have excessive rust. Additionally, several gates of the runs on the south side of the "lower" runs were observed to be rusted through on the bottom, creating jagged edges. In order to ensure structural integrity and proper cleaning and sanitization, all surfaces with which the animals come into contact must be free of excessive rust. The licensee shall repair or replace all excessively rusted surfaces. This item has not been corrected.

To be corrected on: 12/04/2024

Item No: 48. Veterinary Care

Prepared By:


Dave McCorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: Amelia Wheeler, Shelter Manager



Date: 2/21/25



OFFICIAL LETTER OF WARNING

Mary Ann Schlau
Paws with Possibilities Pet Rescue & Care Center
2300 N Main St
Joplin MO 64801

License Number: **AC001U0Z**
Inspection Date: **02/21/2025**

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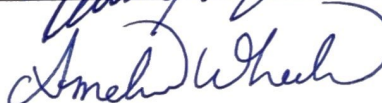
To be corrected on: 11/05/2024

The health and welfare of animals is important to the State of Missouri. If you do not meet minimum standards during your next inspection, you will be charged a fee of \$100.00. Furthermore, the Department may seek administrative or injunctive relief based upon the seriousness of the violation. Thank you for your prompt attention to this matter.

Prepared By: 
Dave McCorkendale, Animal Health Officer

Date: 02/21/2025

Copy Received By: Amelia Wheeler, Shelter Manager



Date: 2/21/25