

Wednesday, January 5, 2022

Dear Valued Customer,

At Young Brothers, the health and safety of our employees, customers, and vendors are at the forefront of our ho'ohiki (commitment). Similar to how other businesses have been impacted by COVID-19, this has also affected the health and safety of our employees and the amount of personnel to safely serve our operations statewide. As we collaborate with the Hawai'i State Department of Health to manage this exposure in compliance with the national Center for Disease Control and Prevention recommendations, Young Brothers must immediately adjust our Port of Kahului operations for the remainder of the week.

The *Ho'omaka Hou* barge, which will sail from Honolulu to the Port of Kahului this afternoon, will arrive as scheduled tomorrow with dry and refrigerated straightload containers only. The Port of Kahului has suspended the acceptance of all outgoing cargo to include all dry palletized and mixed cargo, refrigerated palletized and loose cargo, automobiles, roll-on roll-off cargo, livestock and hazardous materials¹ services for Thursday and Friday, January 6-7, 2022.

In addition to adjustments to the Port of Kahului operations, the Port of Honolulu will only accept dry and refrigerated straightload containers destined for the Port of Kahului for the remainder of the week. Our customer service team will reach out to all affected customers to rebook any affected cargo to the next sailing.

We will be reevaluating cargo and delivery acceptance as the situation improves and will notify customers of any changes. We sincerely apologize for any inconvenience this postponement may have caused as we continue to look after the health of all our employees, our customers, and our vendors. YB remains committed to taking all the necessary precautions to ensure the safety of everyone as we continue to follow COVID-19 guidance from federal, state, and local authorities.

Young Brothers encourages its customers to visit our website at www.youngbrothershawaii.com and follow us on social media for the most up-to-date information on sailing schedule and cargo. The health and safety of our customers and our employees is our top priority. We appreciate your cooperation and understanding, as we navigate these trying and challenging times.

Sincerely,
Young Brothers, LLC

¹ Livestock and hazardous materials will be accepted via straightload containers only.