



Jackson Pediatrics

March 11, 2024

Travis J. Riddell
MD, MPH, FAAP

Re: Victor Clinic

Keri A. Wheeler
MD, FAAP

Dear Jackson Pediatrics Families,

Tiffany L. Milner
MD, FAAP

It is with a heavy heart that I report I will no longer be able to provide care for patients at the Victor Health Clinic as of June, 2024. This change results from Jackson Pediatrics' inability to absorb a substantial pay cut required by Teton Valley Health.

Jeremy S. Hertzog
MD

As always, our Jackson clinic will welcome children into our practice regardless of their state of residence. Patients previously seen by me in Victor will always have a home in our office, where they will continue to be treated exclusively by medical doctors specifically trained in pediatric medicine, and at St. John's Health where we remain on the medical staff.

505 east broadway
po box 1029

Jackson Pediatrics will continue to contract with Idaho insurance carriers and Idaho Medicaid. Teton Valley families should be aware, however, that we will no longer have direct access to medical records generated in the Teton Valley Health system. We are able to access Idaho's immunization registry system, IRIS.

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Teton Valley is a special community with amazing families, many of whom I have had the privilege to know over the past 15 years in practice there. Jackson Pediatrics physicians founded the original Victor Medical Clinic in 2001, and I personally have seen patients in Victor on a weekly basis since I moved to the Tetons in 2009. It has been my pleasure to participate in a generation (and sometimes multiple generations) of child raising in your community.

Children in Teton Valley deserve high quality health care, including an accessible pediatric medical home. I am disappointed in this step away from that ideal, but Jackson Pediatrics remains here for your children in sickness and in health.

Please don't hesitate to call us if you have any questions.

Sincerely,

Travis Riddell, MD, MPH, FAAP