

Eligibility Requirements For Services

Depending on the services you are needing, there may be different requirements or documentation you will need to produce.

Required for All Services

- ID/License required for all individuals over the age of 18
- Medical card required for all individuals under the age of 18
- New clients need proof of address for service area (Polk, Dallas, or Warren Counties)

Pathway of Hope and Case Management

- Pathway of Hope is available for individuals/families with children under the age of 18
 - *Counseling
 - *Financial Assistance
 - *Resource Advocate
- Case management is available for individuals/families without children under the age of 18
 - *Counseling
 - *Financial Assistance (1/year)
 - *Resource Advocate

Rent Assistance

- Current rental/lease agreement
- Landlord/Property Manager / Apartment contact info (email preferred)
 - *If you do not have these items during initial meeting then be prepared to follow-up with caseworker to provide the documentation
- Must have plan to pay remaining balance owed after rental assistance
- Cannot assist individuals living in transitional housing
- Service provided 1x per year

Utility Assistance

- Must have disconnect notice for water or electric
 - *If you do not have documentation during initial meeting, then be prepared to follow-up with caseworker to provide the documentation
- Cannot assist individuals living in transitional housing
- Service provided 1x per year

Clothing Voucher

- Provided for work related circumstances, school clothing, winter clothing
- Provide proof of employment or job interview to show need for clothing
- Service provided 1x per year

Food and Home Goods Pantries

- Service provided 1x per month
- Amount provided in pantry dependent upon household size