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We're proud *you* voted us...
BEST SUPERMARKET!



Best Supermarket - 1st place
Best Wine Store - 1st place
Floral Shop - 3rd place

foodcity.com    @FoodCity



WE'RE
PICKY
PRODUCE
ABOUT


Voted #1 Hearing Center Again for 2020, Thank You!



#1

Back: Suzy Butler; Heather Widener; Tina Collins

Front: Kelley D. Haynes, BC-HIS; Mike Valenza, Au.D, CCC-A; Lauren I. Esposito, Au.D, CCC-A

Abingdon Falls Plaza Hearing Center

319 Falls Drive (on Russell Rd.) • (276) 451-7606

fallshearing.com • FREE Hearing Test & Consultation

Abingdon Falls Plaza Hearing Center Wins #1 Again

Abingdon Falls Plaza Hearing Center has again been recognized as the top hearing center in the Bristol Region. Mixing personalized patient care, the most advanced hearing aid technology and a family centered approach has allowed thousands in our region to experience kind, caring and professional hearing care unlike any other.

Smart hearing aid technology is now available to help those with hearing loss like never before, while the attention and time spent in fitting this technology has made Falls Plaza Hearing Center the very best as voted by Bristol Herald Courier Readers.

"We thank everyone again this year" says Dr. Valenza, "we take pride in your

confidence and we will continue to provide the most trusted hearing care to all. When you come to see us you will be treated like family".

Abingdon Falls Plaza Hearing Center offers free hearing evaluations and consultations, a 60 Day No Risk hearing aid trial period, are an authorized provider for all major hearing aid brands and work with insurance plans to include UMWA, Pittston, Consol and Federal Employees.

They are located at 319 Falls Drive in the main lobby of the Falls Plaza Professional Building on Russell Road in Abingdon, VA. Their Website is www.fallshearing.com and their phone number is 276 451-7606.

Misty's Florist

Thank You to our valued customers for voting us Best Florist Shop in Bristol!

1228 Bluff City Hwy.
Bristol, TN
423-764-1077

612 W. Main St.
Abingdon, VA
276-525-4944

www.mistysflorist.com

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for Voting Us #1!**

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Country-Club Caliber in a
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ANDY'S MARKET

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IN VOTING
US ONE
OF THE
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Since 1965

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- Insulation Service



Offering a wide variety of services and conveniences for over 100 years

K-VA-T Food Stores, Inc. is the corporate banner for the Food City supermarket chain, and is an acronym for its base trade area of Kentucky, Virginia and Tennessee. In 2015, the company also purchased 29 supermarkets (including 21 pharmacies) in Chattanooga, Tennessee and North Georgia.

This privately held, family-owned company has grown over the years by expansion, new store construction and acquisitions. Today, they operate 15 locations in southeastern Kentucky, 24 in southwest Virginia, 66 in east Tennessee, 19 in Chattanooga, Tennessee and 9 in north Georgia. The 133-store chain includes 125 Food City locations (with 107 pharmacies and 106 fuel/convenience stores), 6 Super Dollar Food Center limited assortment and 2 wine & spirits stores. Serving a current trade area of over 1.5 million households, with a population of 3.5 million, they also operate their own 1.2 million square-foot distribution center, located in Abingdon, VA.

Having served their neighbors for over 100 years, the Food City banner dates back to a store opened in Greeneville, TN in 1918. K-VA-T Food Stores' real beginning came in 1955 when Jack C. Smith (founder), his father Curtis, cousin Ernest and uncle Earl opened their first store in Grundy, VA. Since that time, Food City has grown in leaps through the acquisition of several Piggly Wiggly operations in Southwest Virginia and Eastern Kentucky, along with Quality Foods/Food City, White Stores, Winn Dixie and BI-LO units in east Tennessee and north Georgia. The company has also grown steadily by expansion into new market areas while remodeling and replacing existing locations as needed to best serve their customers.

K-VA-T Food Stores, Inc. continues to grow and share its growth with its associates. "Nearly 12% of the company is owned by our associates

and that continues to grow every year through our profit-sharing plan," said Steve Smith, Food City President & CEO. He attributes the company's success to "a talented team of hard working associates who are dedicated to serving our customers and their community".

Food City locations offer a wide variety of services and conveniences, ranging from in-store bakery/delis, complete with hot food and café seating areas to Floral Boutiques, staffed with designers seven days a week. Full service meat and seafood departments offer pre-marinated and seasoned products, plus a complete selection of top quality meats that are all-natural, including Certified Angus Beef. In-house meat cutters will hand cut steaks, chops and roasts to order. Expanded grocery, frozen food, produce and health & beauty care departments go well beyond the normal fare with a huge selection of gourmet, international and hard-to-find items.

Through a partnership with local farmers, Food City is able to bring their customers fresh-from-the-field fruits and vegetables. Many items are delivered directly from the farm to the store on the same day they are picked. Each year, Food City buys approximately \$5,000,000 in fresh produce from local growers.

Food City's convenient pharmacies are staffed with highly trained professionals whose primary concern is the well-being of their customers. Many of the pharmacies are now equipped with a drive-thru for greater convenience. Food City Gas N' Go fuel stations offer competitive prices on high quality gasoline. Many now sell diesel fuel. A number of stores include national or local branch banks, offering ATM's and a full range of financial services.

The company also offers the added convenience of GoCart curbside pick-up at 54 locations throughout their market area. The GoCart

program allows customers to select their purchases on-line. Their order is filled by a professional shopper and loaded into their vehicle when they arrive at the store. And, they can pay for their purchases on-line or by credit or debit card at the time of pick-up. Food City Home Delivery powered by Instacart is also available in 104 of their locations, providing shoppers with the flexibility of same-day delivery to their doorstep.

In order to provide greater value for its customers, the company offers many private label product choices under the labels Food Club, Food City Fresh, Full Circle Market, Wide Awake Coffee Co., Tippy Toes, Harvest Club, Paws Happy Life, Evolve, Over the Top, Nostimo, @ease, CharKing, Misty Mountain, Flock's Finest, b-lieve, Simply Done, TopCare, Culinary Tours, Valu Time, Pure Harmony, and more. A subsidiary arm of K-VA-T Food Stores, Misty Mountain Spring Water, L.L.C., bottles pure spring water to sell in Food City stores and under private labels for other retailers.

Food City customers are able to enjoy classic brand products that are not available in any other stores. Brands like Kern's Bread, Kay's Ice Cream, Lay Meats, Terry's Snack Foods and Moore's Potato Chips were once household names, but for one reason or another disappeared from store shelves. Food City has brought these brands back with the same recipes and flavors as before.

The company supports a number of community based organizations and agencies throughout their market area. Food City's School Bucks Program has donated more than \$19.3 million in much needed equipment to area schools. Their annual Charity Golf Outing has raised a combined total of over \$6.35 million since its inception to benefit area charitable organizations and their annual Race Against

Hunger campaign also provides over \$500,000 in assistance to local hunger relief organizations each year. Their Mission Able project has raised over \$1.67 million in the last nine years to benefit Paralyzed Veterans of America. The company supports scores of other initiatives including United Way, Susan G. Komen, Relay for Life/The American Cancer Society, American Heart Association, Juvenile Diabetes, Second Harvest Food Bank, Feeding America and countless others.

The Food City name is also synonymous with NASCAR racing through the sponsorship of two of the sport's most popular events, the Food City 500 and Food City 300 at Bristol Motor Speedway in Bristol, TN. In 2017, Food City celebrated the 25th Anniversary of their race sponsorships, as well as the 30th Anniversary of Food City Race Night. As the second longest running sponsor in NASCAR, the company has also contributed more than \$565,000 in proceeds from their annual Food City Race Night events to local organizations throughout the area. Food City served as the presenting sponsor of the historic "Battle at Bristol" football game between the University of Tennessee and Virginia Tech. Food City is also a major corporate partner of several local athletic programs, including the University of Tennessee, East Tennessee State University, University of Tennessee at Chattanooga and Emory and Henry.

"We're proud to be locally owned and operated," Smith says. "We're extremely passionate about what we do and we're committed to providing our customers with top quality products at the lowest possible price and exceptional service while continuing the mission our company was founded upon over sixty years ago, to **"run the best store in town"**.

Tradition Carries Ridgewood To Best Barbecue Award

Best of Bristol ---- and Best in Tennessee as well! Ridgewood Barbecue repeats its local award, and also beat out 30 other barbecue places to snag the top spot in the Tennessee Department of Economic and Community Development's 2014 Facebook poll.

Father and daughter, Larry Proffitt and Lisa Proffitt Peters, carry on the age-old family tradition begun by Larry's mother, Grace Proffitt, in 1948.

That year, Grace --- and Ridgewood Barbecue --- became known for their secret, unwritten recipe for Ridgewood's delicious mountain-style, tomato-based barbecue sauce. Today, readers of the Bristol Herald Courier keep coming back to enjoy the tangy sauce, served in Ridgewood's barbecue sandwiches.

At Ridgewood's barbecue pit, on Old 19 East, 900 Elizabethton Highway, in Bluff City, barbecue starts with high

quality fresh hams. Ridgewood is one of the few barbecue restaurants in the south that never use pork shoulder. The meat is smoked for about nine hours, then rubbed with a spice blend and chilled. The next morning, the darkened hams are sliced to reveal their succulent white meat. As customers order their meals, cooks heat large servings of meat on a grill with Ridgewood's signature sauce, then serve the platter or barbecue sandwich with a crunchy layer of coleslaw. The perfect accompaniment for the heaping portions in a Ridgewood meal is Mrs. Proffitt's barbecue beans, mouthwatering French fries, cream cole slaw (different from the slaw on the sandwich), and amazing homemade blue cheese dressing, along with Southern sweet tea.

The menu also offers chicken, country ham, shrimp, oysters, catfish, and hamburgers.

Voted #1 Best Bar-B-Q!



**Only the
BEST will do for
our customers!**



**Ridgewood Barbecue
is still smoking
the best pork
money will buy
over in the hollow!**

Hours of Operation are as follows:
Mon-Thur 11am-7:30pm
Fri & Sat 11am - 2:30 pm & 4:30 pm - 8:30 pm
Closed, Larry Proffitt says, "On The Lord's Day."

423 538-7543
900 Elizabethton Hwy, Bluff City

THANK YOU TO OUR VALUED CUSTOMERS!

Bristol Glass offers customers more than just a product

When I bought Bristol Glass in March of 2018 I purchased the company as an investment which has become a full time passion. I actually had nothing but the name, a very few pieces of glass, a glass cutter and renting a building. I now have purchased a building, have added three glass trucks, six employees with over fifty years of experience, which include Custom Installers, a Project Manager/Estimator, and a General Manager/Supervisor that over sees the day to day operations. Much thanks to my crew, I couldn't do without them.

Bristol Glass carries inventory and supplies. The company's skilled installers can provide service almost

anywhere within a 150 mile radius allowing most installations to be completed within 24 hours of the customer's service call. We at Bristol Glass offer emergency service seven days a week.

Bristol Glass can assist customers in selecting the right glass for their home or business such as Store Fronts, Insulated, Low-E, Tinted, Entry Door, Decorative, and Bullet Proof Glass, Mirrors, Custom Show Enclosures, Table Tops, Heavy Equipment Windows, Door Repair, and much more.

Come see us for all your glass needs at 2170 Highway 11-W, Bristol, TN or give us a call at (423) 764-9084.

Bristol GLASS

Thank You
For Voting Us #1

**Commercial • Residential • Custom Shower
• Enclosures • Mirrors**

Owner - Roger Myers

423-764-9084

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Point Broadband named one of Bristol's Best Internet/Cable Providers

Point Broadband is proud to be named one of Bristol's best Internet and cable providers in the Best of Bristol awards. As a hometown provider of fiber-to-the-premises services, this recognition is very special to the company and its employees because this award is voted on by customers and the Bristol community.

"Point Broadband, and all of our team members, are driven by our company mission to deliver world class customer service and give back to the communities we serve," said Joe Puckett, General Manager. "We enjoy being a local partner, and especially love being an active part of the Bristol and surrounding communities."

Point Broadband employees support their communities through numerous efforts, including their most recent participation in the backpack program through United Way of Southwest Virginia. Additionally, the company and its employees support many local non-profits through donations and volunteer efforts. As part of the company's efforts to live out one of its core values – partnering with communities we serve to make lives better – employees have up to 2 days per year of paid time to go and serve in their community with the non-profit(s) of their choice.

"Our company plays a vitally important role in our communities every day, but especially during times like we are experiencing

right now," Puckett said. "We understand that our network and communications services are vital to the communities we serve in keeping you informed, and we take this responsibility very seriously."

He said the company is continuing to expand its fiber network in underserved areas in and around the region and will continue to work with community leaders and the state representative to find funding to expand fiber into additional areas.

"We're committed to doing our very best everyday so that our residential consumers, businesses and communities can enjoy all the benefits of state-of-the-art fast, reliable Internet," Puckett said.

Point Broadband offers multiple Internet plans with speeds to suit the specific needs of customers. They also offer a Whole Home WiFi service that allows residential customers to maximize their Internet experience throughout their home without loss of bandwidth.

"If you're already a customer, we want to give a special shout out to you for voting us as one of Bristol's best," Puckett added. "We appreciate you and value your business. If you're not a customer, give us a call and let us help you choose an Internet plan for your needs and budget. We look forward to serving and supporting the people of Bristol and this area for years to come."

Point Broadband is proud to be voted one of the area's **best** Internet providers.

Our high-speed,
fiber Internet gives
you **fast, reliable**
streaming on
multiple devices
with **no lag** –
for **less money!**

save
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point-broadband.com

* LIMITED TIME OFFER: Valid to qualified residential customers who have not subscribed to any services within the previous 30 days and who have no outstanding obligation. Standard rate applies after 12 mos. Requires enrollment in eBill/Autopay of a 100Mbps Internet or higher plan. Standard installation only – other charges may apply. Not available in all areas. Other restrictions may apply.

Holston Medical Group remains steady in their commitment to put patients first

Since 1977, HMG has grown from 5 primary care physicians to over 1200 primary care providers, specialty providers and support staff, offering over 40 offices in 6 counties in Tennessee and Virginia—reaching from Rogersville to Abingdon and from Honaker to Johnson City.

For 43 years, HMG has invested in services and programs which meet the needs of the community. As our community continues to experience changes in our healthcare system, HMG has made significant investments in the region, listening to the community and delivering services and programs which provide patients with choices for their outpatient care.

Some of HMG's recent investments include:

- ◆ Opening the Renaissance Outpatient Surgery Center at the Pinnacle in Bristol, offering high quality, cost-effective surgical options including total joint replacements.
- ◆ Opening the HMG Orthopedic & Sports Medicine Walk-in Clinic at Sapling Grove Professional Center, Bristol
- ◆ Opening HMG Podiatry at Sapling Grove Professional Center, Bristol

- Opening HMG Nephrology at MeadowView Professional Center, Kingsport

Coming in 2020:

- ◆ Outpatient Diagnostic Center to open in Johnson City which will also house primary and specialty care
- ◆ MeadowView Outpatient Surgery Center to open at MeadowView Professional Center, Kingsport
- ◆ Adding walk-in capability at HMG Orthopedics & Sports Medicine at HMG Medical Plaza, Kingsport
- ◆ New building at The Campus in Abingdon, housing primary care, dermatology and obstetrics & gynecology

As the region's largest independent, physician-owned and physician-led multi-specialty group, HMG remains steady in our commitment to put patients first and deliver high-quality, cost-effective care. We are honored to be voted "Best Medical Facility"! For more information, visit www.holstonmedicalgroup.com.



Thank you!

For voting us the **Best Medical Facility.**

- From the HMG Family of Care

Sapling Grove Professional Building

Primary Care / Outpatient Diagnostic Center / Rehabilitation
Orthopedics & Sports Medicine / Podiatry / General Surgery
Gastroenterology / Endocrinology / Urogynecology / Clinical Research

Highland's Allergy & Asthma Center

Seasons for Women

Bristol Pediatric Associates

HMG Sleep Center

The Green's & HMG Geriatrics

Renaissance Surgery Center

1-877-HMG-1213

www.holstonmedicalgroup.com

HMG

About Face chosen as Bristol's Best Medspa and Weight Loss Center

Thank you to those who voted for About Face in the Best of Bristol Contest. My staff and I are thrilled to be awarded Bristol's Best Medspa and Best Weight Loss Center for 2020! What an honor!

Personally, I also wish to add just how blessed I feel to be able to work in this wonderful community. Each time I meet with a new or returning patient, I have the opportunity to help them be their best self. It is rewarding to be a part of someone's journey as they reach a healthy weight following one of our prescriptive weight loss plans. Likewise, for those receiving an aesthetic treatment at About Face, the subtle improvement in appearance we provide gives a renewed self-confidence that comes from looking and feeling one's best--and I feel such joy in being part of that process.

Our aesthetic services include dermal injectables such as JUVÉDERM®, Bellafill®, Restyane® and Sculptra®. Other injectables include Botox® and Dysport®. Recently, we added state-of-the-art equipment providing fractional skin treatments; advanced laser hair removal and IPL (intense pulsed light) treatments. About Face has a licensed esthetician in both Abingdon and Bristol providing

waxing services (including Brazilian), brow/lash tints, microneedling (including the Vampire Facial®), dermaplaning and medical grade microdermabrasion treatments. We provide the Vampire Facelift® and Vampire Hair Restoration®. While these aesthetic services help maintain and restore a more youthful appearance, the work also must take place at home. Our ZO® and Obagi® skincare lines are the best available, and we provide step-by-step instructions on how to use these powerful prescriptive products.

Again, my sincerest thanks for your support of About Face in the Best of Bristol Contest. We hope that our two locations, our convenient hours for both prescriptive weight loss and aesthetics, and our free consultations make it easy for you to remain or become one of our patients. I look forward to seeing you!

Finally, we are always striving to be better. If you have a suggestion for how we might better meet your aesthetic or weight loss needs, I would love to hear from you.

Amber McMillin, FNP-BC, Owner of About Face

VHCC selected as Best of Bristol pick

Virginia Highlands Community College is honored to be selected as a 2020 Best of Bristol pick in the 2020 Reader's Choice promotion.

For more than 50 years, Virginia Highlands Community College (VHCC) has been committed to making its service region a better place to live, work and learn. The College provides a diverse array of academic programs offered on campus and online during day and evening hours, and at a cost that is nearly one-third that of Virginia's public universities.

"Virginia Highlands is for everyone – whether you're a high school student or you're returning to college later in life, we're proud to provide the education, resources and connections our students need to succeed," said Dr. Adam Hutchison, VHCC president. "Without a doubt, our region is stronger because of the work of our faculty and the success of our students."

Known for the strength of its nursing program, VHCC boasts of a near 90% NCLEX-RN pass rate with 100% of its

nursing graduates receiving employment.

VHCC is also known for its guaranteed admissions agreements with more than 30 colleges and universities, including Virginia Tech, the University of Virginia, Radford University, King University, East Tennessee State University and Emory & Henry College.

"Regional colleges and universities recognize the academic rigor of our students and are eager to welcome them, knowing they're well-prepared and primed for success," said Hutchison.

VHCC is the perfect starting point for many students because of its small class sizes, individualized attention and affordable tuition. Additionally, VHCC's career and technical programs and workforce development initiatives ensure that its graduates are highly-skilled and ready to enter the workplace upon credential or degree completion.

For more information, visit us at www.vhcc.edu or call 276-739-2400.

Thank you for your votes for two first place categories...

Weight Loss & Medical/Day Spa



Amber McMillin,
FNP-BC, Owner

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Highlands
COMMUNITY COLLEGE.

VHCC is an equal opportunity/affirmative action institution.
Si necesita ayuda en español, marque el número 276-739-2559.



Ernie Sullins Clothing voted Best of Bristol 2020!

"As we celebrate 50 years in business, we appreciate everyone who continues to support our family business. Thank You for voting us Best of Bristol again this year!"

Ernie Sullins Clothing strives to bring the largest selection at the lowest prices! More than just a Big & Tall store, we carry a wide range of sizes for Men, Women, and Kids! Our big and tall doesn't end at 2X - Tall, we have clothing up to a size 10X! Suits, Sports Coats, Casual, Western, and Workwear - we carry a variety to meet your needs!

We offer tuxes to fit everyone including the big men! Our tuxedo collection includes brands you love with the latest fashions from Michael Kors, Kenneth Cole and Ike Evening! With over 120 vest/tie colors, we can match almost

any dress color for the special event! Check out our tux page at: <http://www.erniesullinsclothing.com/tux-rentals/>

Our suit selections also include new styles and cuts! We sell Euro Cuts, Slim Fit in addition to our Traditional cut and Portly cut suits. Onsite tailoring is also available at the Bristol store. Shop our 50% OFF Suit Sale!

Big - Little - Short - Tall - We can fit them all!!

Stop in at one of our 3 convenient locations in Bristol at Exit 7, Abingdon at Exit 19 or Marion at Exit 45, and check out our huge selection at bargain prices or visit our website for a sample of our vast inventory at www.erniesullinsclothing.com.

ERNIE SULLINS CLOTHING

Thank you Bristol!
Best Men's Wear



Biggest Selection
Lowest Prices
BIG • LITTLE
SHORT • TALL

**Your
Ultra
Slim Tux
Headquarters!**

Exit 7 - 225 Stagecoach Road

Abingdon
Exit 19

276-644-3900
Bristol

Marion
Exit 45



NU HEARING CENTER
DOCTOR RECOMMENDED

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423-764-5411

#1 Most Trusted Hearing Health Care Specialist

Our Team of Compassionate Hearing Specialists

**Thank you for voting us
to the 2020 Best of Bristol**

**43 Times - 1st Place Winner
in The Tri Cities**

**More First Place Wins Than All Other
Hearing Centers In The Tri Cities Combined**



Thank you for voting Nu Hearing Centers to Best of Bristol

Thank you for voting Nu Hearing Centers 1st place Best Hearing Center 43 times in the Tri Cities! It is such an honor to live and work in this community and have the opportunity to make a difference in the lives of our patients. It is our goal to make our patients our friends and more importantly part of our family. Nu Hearing has a 28 year history in the Tri-Cities as the Center for Hearing Excellence, and the area's Most Trusted Hearing Healthcare professionals. Our reputation for honesty, integrity, and compassion was earned through decades of service and impeccable care given to our patients.

Nu Hearing Centers has received 43 1st Place Readers Choice Awards, more than all other Hearing Centers in the Tri-Cities combined. Also a KOSBE award for business excellence, and the areas only Widex Platinum Award Winner for 11 consecutive years. Nu Hearing Centers has the distinction of being the only authorized Widex distributor in Northeast Tennessee.

According to recent studies from Johns Hopkins, hearing loss is an independent cause for dementia and Alzheimers. Other indications are, accelerated cognitive

decline, accelerated brain tissue loss or atrophy, balance problems, depression, short term memory problems and other mental disorders. If you or a loved one suspects hearing loss, it is important to have a comprehensive hearing evaluation to determine if a hearing loss is present. Nu Hearing offers this service completely free of charge as well as a consultation to discuss what options are available for your unique hearing loss.

We guarantee 100% satisfaction. Everyone is offered a 30 day no money down completely free hearing aid trial, said Craig Haltom, owner. "Our dedicated staff is here to guide you through every step of the process", he added.

We sincerely thank the readers of the Bristol Herald Courier and our thousands of patients who, down through the years have made Nu Hearing Centers the number one hearing provider in the Tri Cities with offices in Bristol, Kingsport, Johnson City, Greeneville and Elizabethton, TN.

For your free hearing evaluation, call 423-764-5411 or visit our website, www.nuhearingcenters.com

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DISCOUNT OFF MSRP
on a pair of
WIDEX EVOKES™**
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 **Family Friendly**

Painter Creek Marina



Painter Creek Grille

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(423) 878-5775 766 Painter Creek Road • Bristol, Tennessee

www.paintercreekmarina.com



For the 9th Year, PAINTER CREEK MARINA has been voted BEST OF BRISTOL

PAINTER CREEK MARINA is located on beautiful SOUTH HOLSTON LAKE located in TN and VA.

We are family owned and operated for 4 generations by the Brown Family. It is an honor to receive this designation. We are proud to offer the best marina amenities, restaurant with live entertainment and a safe family-friendly atmosphere. We appreciate our patronage and customers and strive to be the best we can be.

PAINTER CREEK MARINA offers the best service featuring over 350 slips, fuel dock with 93-octane Valvetek fuel, pontoon rentals, and a public ramp. We have a friendly staff with superb customer service. A ship store that sells items such as apparel, live bait, boating and fishing accessories,

drinks, snacks, beer, and ice.

PAINTER CREEK BAR AND GRILLE has great food featuring wings, burgers, sandwiches, salads, entrees, and more. Bring the kids! We've got a special menu just for them. Check out our breakfast menu and breakfast buffet on Saturday and Sunday mornings—it is AWESOME! We have karaoke on Thursday nights and live entertainment on weekends featuring local bands. Check out our events calendar for performance schedule on our website.

COME OUT AND ENJOY PAINTER CREEK MARINA AND PAINTER CREEK BAR AND GRILLE, WE LOOK FORWARD TO SERVING YOU.

THANK YOU TRI-CITIES!

Jones Animal Hospital voted Best Of Bristol

Jones Animal Hospital is a full service, small animal, veterinary hospital with roots in Bristol reaching back to the early 1900's. What began as a mostly farm animal practice in the early days has evolved into a state of the art veterinary practice offering many services that not too long ago were only available at specialty practices and veterinary schools. In days gone by a physical exam and checking for parasites might have been the full extent of a diagnostic work up. Today we have on-site the ability to perform x-rays, ultrasounds, ECG's, and lab work, many times while you wait, in order to get a more complete assessment of your pet's condition and make an appropriate therapeutic plan. We are able to do all these things within our practice thanks to the availability of modern technology.

To care for our patients we have an experienced staff of veterinarians with over 130 years of collective practice experience. The doctors come from a variety of backgrounds and include alumni from the University of Tennessee, Virginia Tech, Auburn, and Ross University. The team also includes two licensed veterinary technicians and a well trained support staff of veterinary assistants, receptionists,

and dedicated animal care specialists. The approach to patient care is very much a team effort including the input from multiple doctors, technicians and assistants performing diagnostic lab work, imaging, and the all important nursing care, and receptionists, who care for the clients and keep communications current and clear.

Our practice philosophy is to always be an advocate for the patient, doing our best to provide optimal care, strengthening the companion animal/owner bond, and providing improved quality of life. We are, quite literally, here for all the seasons of a pet's life, providing care through out their entire lives and helping their owners to deal with all the challenges the pet encounters. Working through puppy and kittenhood, routine health maintenance, elective and emergency surgery, infectious diseases, problems of old age, and everything in between, we are here to help you and your pet have the best, most comfortable, and longest relationship possible. On the lighter side, we also have a full time groomer to keep them looking good, and a newly remodeled boarding facility for those times when the pet parents have to be away. Jones Animal Hospital, a modern, full service veterinary hospital for all your pet's needs.

Jones Animal Hospital

Excellence in Small Animal Care
Medicine - Diagnostics - Surgery - Dentistry

*Thank You, Bristol
for Voting Us*

#1

N.L. Allen, Jr., D.V.M.
D.G. Bodenhorst, D.V.M.

D.E. Kirby, D.V.M.
T.L. Sluss, D.V.M.

G.S. Del Gaudio, Jr., D.V.M.

423.212.3444

603 Volunteer Pkwy, Suite 1, Bristol, TN

www.jonesanimalhosp.com



BTES Voted Bristol's Best Internet/ Cable Provider

Bristol Tennessee Essential Services is excited to celebrate its 75th year of providing electric service to our community and is proud to have been named the Best Internet and Cable Provider in the Best of Bristol Awards for the fifth year in a row! This award is special for BTES' employees because it is voted on by their customers and community.

"Our employees work hard every day to exceed our customers' expectations and we feel this award is a reflection of that," said BTES CEO Mike Browder. "BTES provides the fastest Internet speeds available in the United States with speeds of 10 Gigabits per second! These incredibly fast speeds mean continued job growth for our community, providing educational opportunities to our schools that weren't available before, and providing ultra high speed connectivity for businesses to thrive."

BTES and its employees have received many awards over the years.

"Applying for awards helps BTES to benchmark with others in our industry," explained Browder. "It gives us a great opportunity to identify areas of improvement, ensure we are going above and beyond generally accepted business practices, and gather feedback on how we can continue to exceed our customers' expectations."

Previous prestigious awards include the presidential-level National Malcolm Baldrige Quality Award in 2017; American Public Power Association's (APPA) E. F.

Scattergood System Achievement Award in 1994 and 2009; the Excellence Award from the Tennessee Center for Performance Excellence in 1994 and 2012; the Tennessee Municipal Electric Power Association's (TMEPA) Community Service Award in 2010; APPA's Community Service Award in 1997, 2010 and 2017; and APPA's Diamond Level Reliable Public Power Provider Award, among many others.

"We are always looking for ways to improve our services and succeed in our vision of being the best," explained Browder. "This award signifies that we are heading in the right direction. We continue to expand and upgrade products and services and provide reliable, safe and cost-effective services."

BTES employees support their community through numerous efforts, including participating in area lake cleanups, blood drives, the annual Christmas parade, and through numerous local non-profit organizations. Each employee also donates at least one-and-a-half hours of their pay each month to the United Way of Bristol.

In addition to the electric and fiber optic services, BTES has developed a number of programs designed to meet the needs of their customers including a Water Heater Maintenance Program, inspected heat pumps, tree trimming and maintenance, and an Energy Savings Loan Program.

Browder continued, "We want to say a special thank you to our customers for voting us Best Internet and Cable Provider! We appreciate each of you!"

BTES thanks our
customers for
voting us

BEST INTERNET & CABLE PROVIDER!

BRISTOL  TENNESSEE

10 Gigabit
COMMUNITY



By



BTES

Bristol Tennessee Essential Services

www.btes.net

423.968.1526

Blackbird Bakery voted #1 again!

Located just off State Street in historic downtown Bristol, Virginia, Blackbird Bakery opened its doors in the summer of 2008. Since then, it has become a favorite bakery shop for the locals in Bristol and the Tri-Cities area.

When you visit the bakery, you will feel as though you stepped back to a time when neighbors and shop owners knew each other on a first name basis. Although the specialty of the house is doughnuts, you will also find delicious pastries and desserts ranging from mouth-watering baklava and brownies, to cheesecakes, cupcakes, and pies.

We believe in our community and we want our customers to leave with more than just a treat, we hope they have that little extra spring in their step as they walk out our door. You'll always get old fashioned customer service with a smile to go with your order.

MIXING DAY AND NIGHT FOR YOUR DELIGHT.



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Closed Sundays



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Concentrating our efforts on providing seamless customer service, the Highlands Realty team serves the Southwest Virginia and Northeast Tennessee regions. Our innovative team of professionals combine technology with a personal touch to deliver prompt, courteous service which has become our trademark. Highlands Realty is the "Market Leader" in Southwest VA with the most listings and the most sales for over a decade. Our customers and clients benefit from our Award-winning agents' knowledge, experience and dedication to fulfilling their goals and expectations. Highlands Realty, Inc. is the fastest growing real estate firm in Southwest VA with offices in Abingdon, VA and Bristol, VA serving the areas of Smyth County, Washington County, Tazewell and Russell County. In Northeast Tennessee, we serve the Tri-Cities region of Bristol, Kingsport and Johnson City as well as the Sullivan County and Washington County areas. Contact us today or drop by one of our convenient offices!

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Thank you for voting us
Best Real Estate Agency
of Bristol!



Kathleen Brown
Owner/Broker

(276) 451-0788



Matt Smith
Licensed in VA & TN

(276) 608-4226



Shanna Berry
Licensed in VA & TN

(276) 492-9500



Pam Patrick
Licensed in VA & TN

(276) 356-5432



Steve Willinger
Licensed in VA & TN

(423) 797-0355



Tanya Upton
Licensed in VA & TN

(276) 619-1973



Lori Foster
Licensed in VA & TN

(276) 274-6211



Roberta Hylton
Licensed in VA & TN

(276) 356-5700



Debbie Kiser
Licensed in VA

(276) 698-4960



Phyllis Ramey
Licensed in VA

(276) 623-6806



Blaine Dartz
Licensed in VA

(830) 992-9006



Heather Fields
Licensed in VA

(276) 608-7221



Natasha Honaker
Licensed in VA

(423) 612-4992



Taylor Bettis
Licensed in VA & TN

(423) 341-2408



Misty Richardson
Licensed in VA

(276) 698-1895



Anthony Farnum
Licensed in VA

(423) 383-3664



Canaan Heath
Licensed in VA

(276) 492-4662



Kevin Littreal
Licensed in VA & TN

(276) 780-0845



Abingdon Office
(276) 676-2221



Frank Brown
Owner/Broker

(276) 475-8805



Bob Russell
Licensed in VA & TN

(423) 967-8569



Tim Sproles
Licensed in VA & TN

(423) 612-8747



Melissa Arnold
Licensed in VA

(423) 341-4960



Bristol Office
(423) 341-9903



www.HighlandsRealtyInc.com



Kiser Furniture strives to offer whatever might fit your budget or style

In this ever-changing world of design and styles, whether it is modern or classic, elegant or casual, Kiser Furniture strives to offer whatever might fit your style. With over 45,000 square feet of floor space showcasing some of the finest most affordable furniture in the area, any customer should be able to find exactly what they are looking for.

Kiser Furniture; in historic Abingdon, Virginia, was established by Lonnie and Lillian Kiser in 1958. Along with their five sons Willis, Clyde, Larry, James and Gerald, the Kiser family was able to build a wonderful reputation for offering great furniture to the Southwest Virginia and Northeast Tennessee area. The main goal of Lonnie and Lillian was to offer quality furniture in

a prompt manner at the best possible price. To this day, many of the brothers are in on a daily basis and the store is now being managed by the third generation of Kiser's.

At Kiser's we are proud to offer many of today's top furniture lines. We offer a La-Z-Boy Comfort Studio with many different styles. We also offer a wide selection of today's top brands such as Flexsteel, Craftmaster, Bassett, and Liberty. We also offer an extensive line of companies to fit any style or comfort. Our lines cater to the first time buyers to the seasoned furniture buyer. At Kiser's we want to offer the best quality furniture and want our customers to know that we stand behind the quality of every piece of furniture we sell.



...who
#1!

**Thank you
to
everyone...
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Open: Mon.-Thur. 9:00 am - 6:00 pm • Fri. Eve. til 8:00; Sat. Eve. til 5:30

619 West Main Street • Abingdon, Virginia 276-628-7341

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First Place Winners



Oakmont at Gordon Park voted Best Assisted Living Facility



**Bristol Glass voted Best Windows/Vinyl Siding
Roger Myers, Owner of Bristol Glass**



**Leo's Pest Control voted Best Pest Control 11 years in a row
James Brashears Operations Manager and Steve Skeens District Manager**



**Farm Bureau of Bristol voted Best Insurance
Front, left to right: Carmen Johnson, Cindy Mutter, Kristin Wells
Back, left to right: Shannon Peters, Doug Henard, James Hurt**

Fleenor's Electrical Services, Inc would like to thank our Exceptional Customers for Voting For Us

It is a huge honor and we are deeply humbled by your ongoing support of our company.

We pride ourselves on Quality Work and Great Customer Service!

Fleenor's Electrical was established in 2005 by Jamie Fleenor.

Jamie has worked very hard for years to grow the company into what it is today. It is still a small family business that strives to provide excellent work and great customer service.

Fleenor's Electrical offers a

wide range of electrical services from residential to commercial with a vast variety of experience including schools, churches, & restaurants. We also strive to provide excellent & quality service to our residential clients.

We hope to continue to expand, but at the same time, keep our small business family values & heart.

Thank you for voting us #1. We cannot express the gratitude we feel from our valued clients!



Just a few members of our fabulous team!

Thank You Bristol for voting Fleenor's Electrical Services, Inc. the Best Electrical Service in Bristol

We appreciate the vote given to us by our exceptional customers!

- **Quality Work** • **Great Customer Service**

We offer a full range of electrical services for residential as well as commercial, including schools, churches, restaurants, etc.

Family Owned for 15 Years!

Serving the Tri-Cities, Southwest Virginia, Upper East TN and beyond



Call 423-502-2167 for all your Electrical Service Needs

Owner & Master Electrician, Jamie Fleenor



Natasha Honaker

Licensed REALTOR
in Virginia

**Thanks for your votes
for Best of Bristol
Top Pick!**

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Farm Bureau - Bristol TN voted BEST INSURANCE AGENCY

*Thank you to our valued clients
for your vote of confidence!*



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Enjoy a round of golf with us. Call 276-466-4833 for a tee time.

Clear Creek Golf Club voted Bristol's Best Place to go golfing

Thank you for voting Clear Creek Golf Club Best of Bristol. Stop in and see what's new including our "Next Level" golf simulator room. Analyze your golf swing and take your game to the next level. Only \$30 for one hour or \$20 for half an hour. Call 276-466-4833 for an appointment. Enjoy a round of golf on our more player friendly golf course and enjoy nature and beautiful scenery along the way. We are a PGA recognized facility so stop in and get the perfect fit for your swing by our professional staff. Enjoy shopping in our pro-shop for all the latest golf accessories and apparel. Ask about our membership rates, Men's Golf League, Ladies Golf League, Junior Golf Programs and much more. Find out why Clear Creek Golf Club is "A Great Place to Golf." Like us on Facebook or check out our website at www.clearcreekgolfclub.net



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Vapor 42 Voted Bristol's #1 Vapor Shop!!

Vapor 42 Owner Grady Mask is extremely pleased his store was named to this year's Best of Bristol list. "We are greatly touched by the overwhelming support from our patrons," said Grady. "We look forward to keeping the highest quality customer service and products for our customers."

At Vapor 42 we have a goal to be your answer to everything vape! If you are looking for the latest Squonk mods, Pod systems, High end personal vaporizers all the way to older coils, Glass replacements, or other hard to find vape hardware we try to cater to you. Our selection includes all of the top name brands in the industry and we strive to be the first with all newly released devices.

Look no further for top notch E-Liquids! Our Premium Elixirs span across seven different brands for a total of over 100 mouth watering flavors. All of our E-Liquids have been hand

crafted by our very own mixologist who has studied culinary arts for over 15 years and has spent the last seven years perfecting his eliquid recipes. Our lab sources the best flavors from around the world so that each Elixir stands out from the saturated market we have today. From our Salt Nic line Pod Sauce to our Big Dropper Bottles of Plume Fluid you can be sure to find your all day vape.

Our commitment to customer service is of the highest priority. We work hard with our employees to make sure they have the knowledge and expertise to keep you on the right track with vaping. We promise to always provide you with the best experience and products!

Vapor 42 is located at 3101 Lee Highway, Suite 8, Bristol, Va. Its hours are Sunday 12pm – 8pm and Monday through Saturday 10 a.m. to 10 p.m. For information, call 276-582-0088 or stop in.

First Place Winners



Highlands Realty, Inc. voted Best Real Estate Company

Shanna Berry, Frank Brown, Canaan Heath, Natasha Honaker, Kevin Littreal, Bob Russell, Tim Sproles, Debbie Kiser, Steve Willinger, Blaine Dartez, Lori Foster, Matt Smith, Misty Richardson, Roberta Hylton, Tanya Upton, Phyllis Ramey, Pam Patrick, Heather Fields, Kathleen Brown, Taylor Bettis, Melissa Arnold, Anthony Farnum



A Style 4 U voted Best Hair Salon
Sandi and Lee Miller



Kiser Furniture voted Best Furniture Store



Steve Willinger, Highlands Realty, voted
Best Real Estate Agent/Broker

*Thank You
for Voting Us #1
Auction Company Again!*



Community is very important to Bart Long

Bart Long is a lifelong resident of Bristol Virginia/Tennessee (the best little town in two states). He began his adult life by joining the United States Navy, where he served as a Presidential Honor Guard in Washington D.C. After completing his tour, Bart returned home to Bristol and began his career, growing his real estate auction firm into one of the largest in the Southeast. Bart's passion for success and growth has driven him into several fields of business over the years including commercial and residential real estate investing, restaurants, farming, heavy equipment, and finance.

Volunteering to serve others is very important to Bart. He has been President of the Bristol VA/TN Association of Realtors, and has served on many Boards of Directors, including the local Chamber of Commerce, Bristol Virginia Planning Commission and many charitable organizations. His interest in government has always been a big part of his life. He was honored by the people of Sullivan County Tennessee being elected to serve as their County Commissioner, and then their County Register.

The Clydesdale horses have become a huge part of Bart's life. Using them as a promotional tool for his auction business, we have seen firsthand the impact these horses have on the hearts of the people within the community, and Bart is glad to have the opportunity to share them. These big guys love doing farm shows, fairs, and parades.



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Bristol, TN 37620
(423) 573-5000
TN Lic. #6163



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Abingdon, VA 24210
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VA Firm #2908 00732

www.BartLongAuctions.com



Blue Ridge

AUTO GROUP



The Blue Ridge Auto Group is a family-owned and operated group of Nissan, Chrysler, Dodge, Jeep, and Ram dealers serving Abingdon, Bristol, Lebanon, Wytheville, Roanoke and all of Southwest Virginia and Northeast Tennessee. So what exactly makes #TheBlueRidgeWay special?

Q: What exactly is #TheBlueRidgeWay?

A: I think that the Blue Ridge Way is doing things the right way and with integrity. We aim to provide as much information as possible for our customers to help them make the best decision when buying, selling, or servicing their car.

Q: What sets Blue Ridge apart from other dealerships?

A: We have a new state-of-the-art dealership with the newest amenities and technology to better serve our customer base. We provide one of the largest selections of new and pre-owned vehicles in the region with over 1,100 cars available between our locations. We also offer a lifetime warranty on most of our new and pre-owned vehicles at no charge to the customer.

Q: Can you tell us a little about Blue Ridge Auto Group?

A: Blue Ridge Auto Group has been in the area since 2002, but we recently relocated one of our stores to Abingdon, Virginia. Abingdon is such a great place, it's a thriving, warm, vibrant community full of incredible people and we're proud to be part of such a special town. We're really happy to be located so close to Bristol, Kingsport and Marion and have quite a few customers visit from all of those places. While the Chrysler Dodge Jeep Ram location was honored with the Best of Bristol awards, we feel like Blue Ridge Auto -

Group won it as a whole, because we also have a Nissan dealership in Wytheville, which is a vital part of our organization.

Q: How important is community involvement to you and Blue Ridge Auto Group?

A: We are always looking for new ways to work with the communities where we're located. I've always thought that it was essential to get involved and give back. It helps give you a sense of purpose and it's also a great way to meet new people and immerse yourself in the community and its needs.

Q: What is something that you would like everyone to know about Blue Ridge?

A: That taking care of our customers is No. 1 for us. We have incredible salespeople of all ages, who are welcoming and extremely knowledgeable. Their goal is always to make sure the customer gets exactly what they came to us for, whether it's buying a new or used car or taking care of their service needs.

Q: Speaking of customer service, Blue Ridge's Jimi Hall was named Best Salesperson. What can you tell us about him?

A: Jimi, like all of our salespeople, cares a great deal about our customers. He has an incredible attitude, inside and outside of the dealership, and he always goes the extra mile for our customers, who just love him. He's a wonderful family man and a veteran who just always gives it his all every day. We feel fortunate to have him on our team.

Q: What does winning the Best of Bristol in three categories mean to you?

A: I consider it an amazing compliment to our dealership that we truly appreciate. I think it means that the community recognizes our hard work, the service and care that we deliver to our customers and that we care a great deal about each and every one of them. One of our goals is to have repeat customers and we have quite a few of them, which I think says a lot about Blue Ridge.





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The BIG WINNERS Are

FOOD

ASIAN

- 1st-620 State
- 2nd-Kobe Japanese Steakhouse
- 3rd-Shoku

BAKERY

- 1st-Blackbird Bakery
- 2nd-Joe the Baker
- 3rd-Unique Cake

BAR

- 1st-State Line Bar & Grille
- 2nd-Lumac Rooftop Bar
- 3rd-JJ's Restaurant & Bar

BARTENDER

- 1st-Ashley Gilbert - Bristol Hotel
- 2nd-Dave - Applebees
- 3rd-Sarah - State St. Brewing

BBQ

- 1st-Ridgewood
- 2nd-Bristol BBQ
- 3rd-Delta Blues

BREWERY

- 1st-State Street Brewing
- 2nd-Wolf Hills Brewing Co
- 3rd-Elderbrew

BURGER

- 1st-Burger Bar
- 2nd-Blue Circle
- 3rd-Pal's

CATERER

- 1st-Chick-fil-A
- 2nd-Chef Heather's
- 3rd-Gingerbread Cooking

CHICKEN WINGS

- 1st-Quaker Steak & Lube
- 2nd-Buffalo Wild Wings
- 3rd-State Line Bar & Grill

COFFEE

- 1st-Blackbird Bakery
- 2nd-Bloom Café and Listening Room
- 3rd-Starbucks - Food City

DELI/SUB SHOP

- 1st-Jersey Mikes
- 2nd-McAlisters
- 3rd-Zero's Subs

FAMILY OR CASUAL DINING

- 1st-Blue Circle
- 2nd-Chick-fil-A
- 3rd-Aubrey's

FINE DINING

- 1st-620 State
- 2nd-The Tavern
- 3rd-Aubrey's

HOT DOGS

- 1st-Ballpark Corner Market
- 2nd-Corner Dog House
- 3rd-Pals

ICE CREAM

- 1st-Southern Churn
- 2nd-Blackbird Bakery
- 3rd-Sweet Frog

ITALIAN

- 1st-The Angry Italian
- 2nd-Machiavelli's
- 3rd-Bells's of Bristol

MEDITERRANEAN

- 1st-Mad Greek
- 2nd-The Angry Italian
- 3rd-Alfredo's

MEXICAN

- 1st-Puerto Nuevo Freshmex
- 2nd-La Corona
- 3rd-Casa Mexicana

NEW RESTAURANT

- 1st-Blue Circle
- 2nd-Delta Blues
- 3rd-Drake's

PACKAGE LIQUOR STORE

- 1st-Parkway Wine & Liquor
- 2nd-Pit Row
- 3rd-Jolly Time Liquor & Wine

PIZZA

- 1st-Bella's of Bristol
- 2nd-The Angry Italian
- 3rd-Boomershine

SEAFOOD

- 1st-Greene's Fresh Seafood
- 2nd-Red Lobster
- 3rd-Morgan's

STEAKHOUSE

- 1st-The Tavern
- 2nd-Outback
- 3rd-Logan's

SUPERMARKET

- 1st-Food City
- 2nd-Aldi's
- 3rd-Kroger

WINE STORE

- 1st-Food City
- 2nd-Parkway Wine & Liquor
- 3rd-Jolly Time Wine & Liquor

**ENTERTAINMENT
ART GALLERY/MUSEUM**

- 1st-BCM Museum
- 2nd-Kiln Time
- 3rd-Benjamin Walls

BAND/MUSICIAN

- 1st-Railway Express
- 2nd-Anthony Mangrum
- 3rd-Matt Smile

FAMILY ENTERTAINMENT

- 1st-Barter Theatre
- 2nd-Flipside Retro Arcade
- 3rd-Bristol Skateway

GOLF COURSE

- 1st-Clear Creek Golf Club
- 2nd-Steele's Creek Park Golf Course
- 3rd-Tri-Cities Golf Club

**FINANCIAL SERVICES
AUCTION COMPANY**

- 1st-Bart Long & Associates
- 2nd-Ron Ramsey & Associates
- 3rd-American Realty & Auction Company

BANK

- 1st-First Bank & Trust
- 2nd-First Horizon Bank
- 3rd-First Community Bank

CREDIT UNION

- 1st-Eastman Credit Union
- 2nd-United Southeast FCU
- 3rd-Appalachian Community CU

FINANCIAL PLANNER

- 1st-Eastman Credit Union
- 2nd-First Horizon Bank - Candice Handley
- 3rd-Wells Fargo Securities

INSURANCE

- 1st-Farm Bureau - Doug Henard
- 2nd-Burnette & Associates
- 3rd-State Farm

REAL ESTATE AGENT/BROKER

- 1st-Steve Willinger
- 2nd-Natasha Honaker
- 3rd-Tracy Lewis-Jones

REAL ESTATE COMPANY

- 1st-Highlands Realty
- 2nd-Prestige Homes
- 3rd-BHHS Jones Property Group

TAX PREPARATION

- 1st-Eloise Strouth Bookkeeping
- 2nd-Crystal Hicks, H&R Block
- 3rd-Hensley Bookkeeping

**PERSONAL SERVICES
APARTMENT BUILDING/
HOUSING COMPLEX**

- 1st-The Villas at Island Road
- 2nd-The Villas at Lavender Lane
- 3rd-Destination Down Town

COLLEGE

- 1st-King University
- 2nd-Northeast State Comm College
- 3rd-Virginia Highlands Comm College

DRY CLEANER

- 1st-Craigs One Hour Cleaners
- 2nd-Comptons Cleaners
- 3rd-Abingdon Cleaners and Launderers

FLORAL SHOP

- 1st-Misty’s
- 2nd-Janie’s
- 3rd-Food City, Abingdon

FUNERAL HOMES

- 1st-Weaver Funeral Home
- 2nd-Farris Funeral Home
- 3rd-Oakley Cook Funeral Home

HAIR SALON

- 1st-A Style 4 U
- 2nd-Morgan’s Barber Shop
- 3rd-Sugar Salon

NAIL SALON

- 1st-Gott Nails by Bethany Gott
- 2nd-Slayed by Sydnee
- 3rd-A Cut 4 U

PET GROOMING

- 1st-Mountain Mutts Pet Grooming
- 2nd-Jones Animal Clinic
- 3rd-Doggie Stylez

TANNING SALON

- 1st-Electric Sun
- 2nd-Sun Tan City
- 3rd-Terrific Tan

TATTOO PARLOR

- 1st-Imperial Tattoo
- 2nd-Utopia Tattoo
- 3rd-Sacred Ink

VETERINARIAN/ANIMAL HOSPITAL

- 1st-Jones Animal Hospital
- 2nd-Ferguson Animal Hospital
- 3rd-Animal Medical Clinic

HOUSEHOLD SERVICES

CABLE/INTERNET PROVIDER

- 1st-BTES
- 2nd-Point Broadband
- 3rd-Comcast

CONTRACTOR / BUILDER

- 1st-Burwil
- 2nd-J.A. Street & Assoc.
- 3rd-Hatcher Construction

ELECTRICAL

- 1st-Fleenor’s Electrical
- 2nd-W.A. Rhymer
- 3rd-Precision Electrical

HEATING & AIR

- 1st-Burnette Heating & Cooling
- 2nd-All - N - One Heating & Cooling
- 3rd-Hatcher Construction

LANDSCAPING

- 1st-J & L Landscaping
- 2nd-Shaw’s Lawn & Landscaping
- 3rd-All Season Lawn

PEST CONTROL

- 1st-Leo’s Pest Control
- 2nd-Bee Leave Pest & Termite
- 3rd-McClain’s Exterminating

WINDOW’S/VINYL SIDING

- 1st-Bristol Glass
- 2nd-Highlands Glass Company
- 3rd-Wholesale Vinyl & Aluminum

HEALTH & FITNESS
ASSISTED LIVING FACILTY/
NURSING HOME

- 1st-Oakmont at Gordon Park
- 2nd-Christian Care Center
- 3rd-English Meadows

CHIROPRACTOR

- 1st-Tri-Cities Chiropractor
- 2nd-Dr. Michael Smith
- 3rd-Dr. Joseph M. Crum

DAY SPA/MEDICAL SPA

- 1st-About Face Aesthetics
- 2nd-Polished Diamond
- 3rd-Jessie Megginson - Salon Remington

DENTIST

- 1st-South Holston Dental Designs
- 2nd-Guthrie Dentistry
- 3rd-Alamont Dental

EYE CARE

- 1st-Tri-City Opticians
- 2nd-Mountain Empire Eye Physicians
- 3rd-Blountville Family Eye Care

FITNESS CENTER/GYM

- 1st-Absolute Jiu-Jitsu Academy
- 2nd-YMCA of Bristol
- 3rd-Bristol Jiu-Jitsu

HEARING CENTER

- 1st-Abingdon Falls Plaza Hearing Center
- 2nd-Nu Hearing
- 3rd-Jennifer Henson

HOME HEALTH CARE

- 1st-Amedisys Home Health
- 2nd-Christian Care of Bristol
- 3rd-Blue Mountain Therapy

MASSAGE THERAPY

- 1st-Magic of Massage
- 2nd-Jessie Megginson - Salon Remington
- 3rd-The Polished Diamond

MEDICAL FACILITY

- 1st-Holston Medical Group
- 2nd-Bristol Regional Medical Center
- 3rd-Johnston Memorial Hospital

MEDICAL SUPPLIES

- 1st-H. Johnson Pharmacy
- 2nd-Mac’s Medical
- 3rd-Jones Adaptive Mobility

WEIGHT LOSS CENTER

- 1st-About Face Aesthetics
- 2nd-Dr. Michael Smith
- 3rd-Renew Aesthetic & Wellness

YOGA STUDIO

- 1st-Bristol YOGA
- 2nd-Body Works Fitness
- 3rd-White Top Yoga

AUTOMOTIVE/RECREATION
AUTO DEALER NEW

- 1st-Blue Ridge Chrysler/Jeep/Dodge
- 2nd-Bill Gatton Chevrolet
- 3rd-Friendship Hyundai

AUTO DEALER USED

- 1st-Blue Ridge Chrysler/Jeep/Dodge
- 2nd-Friendship Hyundai
- 3rd-6 Euclid

AUTO INDEPENDENT DEALER

- 1st-KB Motors
- 2nd-6 Euclid
- 3rd-Legg Motor Co.

AUTO SALESPERSON

- 1st-Jim Hall, Blue Ridge CJD
- 2nd-Chase Weaver, Friendship
- 3rd-Sebastion Wolford, BW HD

AUTO SERVICE CENTER

- 1st-Rhino Lining
- 2nd-Wallace Collision Repair
- 3rd-Jason Rasnake, Wallace Auto Repair

BOAT DEALERSHIP

- 1st-Sexton’s Marine
- 2nd-Bass Pro
- 3rd-The Boat Doctors

FARM EQUIPMENT

- 1st-Meade Tractor
- 2nd-Lady Equipment
- 3rd-Abingdon Equipment

MARINA

- 1st-Painter Creek
- 2nd-Laurel Marina & Yacht Club
- 3rd-Lakeview

MARINE SERVICE

- 1st-Sexton’s Marine
- 2nd-Laurel Marina & Yacht Club
- 3rd-MTM Marine Service

MOTORCYCLE DEALER

- 1st-Blackwolf Harley
- 2nd-Friendship Motorsports
- 3rd-CAP Cycles

TOWING SERVICE

- 1st-Carl’s East End Towing
- 2nd-Exit 7 Towing
- 3rd-Abingdon Collision & Towing

SHOPPING

ANTIQUES

- 1st-2 U It’s New
- 2nd-Willow Creek Antiques
- 3rd-Village Antiques

CONSIGNMENT

- 1st-Oh My Bidness Auction
- 2nd-House Dressing
- 3rd-Upscale Resale

CONVENIENCE STORE

- 1st-Ballpark Corner Market
- 2nd-Sheetz
- 3rd-Andy’s Market

FURNITURE STORE

- 1st-Kiser Furniture
- 2nd-Grand Home Furnishings
- 3rd-Ashley Home Store

GIFT SHOP

- 1st-Cranberry Lane
- 2nd-Mercantile On State
- 3rd-Cracker Barrel Old Country Store

JEWELRY STORE

- 1st-Victor Hardy Jewelers
- 2nd-Goodman Jewelers - Bristol
- 3rd-Goodman Jewelers - Abingdon

LADIES CLOTHING

- 1st-Everlee Addison Boutique
- 2nd-Belk @ The Pinnacle
- 3rd-Mercantile on State

MATTRESSES

- 1st-Sleep Cheap
- 2nd-Grand Home Furnishings
- 3rd-Kiser Furniture

MEN’S CLOTHING

- 1st-Ernie Sullins Clothing
- 2nd-Belk @ The Pinnacle
- 3rd-Blakley Mitchell

MUSIC SHOP

- 1st-Morrell Music
- 2nd-Dominion Music
- 3rd-Brian K. Rieck Music Studio

SPORTING GOODS

- 1st-Bass Pro Shop
- 2nd-Just Fish’n
- 3rd-Dick’s Sporting Goods

VAPOR SHOP

- 1st-Vapor 42
- 2nd-Rocky Top Vapor
- 3rd-Parkway Vapor

First Place Winners



Abingdon Falls Plaza Hearing Center voted Best Hearing Center



South Holston Dental Designs voted Best Dentist
Scott R. Miller, D.D.S., Chris M. Davenport, D.D.S., Michael McCracken, D.D.S., PhD.



Carl's East End Auto voted Best Towing Service
Donnie Pierce, Viola Pierce and
in remembrance of Carl Pierce



SCOTT R. MILLER, D.D.S.
CHRIS M. DAVENPORT, D.D.S.
MICHAEL McCracken, D.D.S., PhD

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AFTER

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(\$72.00 value, x-ray not included)

First Place Winners



Tri-City Opticians voted Best Eye Care

Pictured left to right: Angie Lindamood, Betsy Rose, Barry Mann and Kelly Booher



Blackbird Bakery voted Best Bakery and Coffee Company



2 U It's New voted Best Antique Store



Dave at Applebee's: The man the myth the legend

First Place Winners



The Angry Italian voted Best Italian Restaurant
Keith Yonker, Owner



620 State took home
Best Asian and Best Fine Dining

To all of our customers, "Thank You"

276-644-9653 • blackwolfhd.com



Black Wolf Harley-Davidson® wins 5th consecutive Best of Bristol

Black Wolf Harley-Davidson® is proud to win the prestigious Readers' Choice "Best of Bristol" for Motorcycle Sales & Service. Black Wolf has amassed an impressive number of accolades and awards including the Harley-Davidson® Bar & Shield Circle of Excellence Recognition nine years in a row: Gold Award in 2011 & 2012, Silver Award in 2013 & 2019, Bronze Award in 2014, 2016 & 2018, and the coveted Platinum Award in 2015 & 2017. (Only six H-D® dealerships are awarded this distinction annually.) Black Wolf has been rated "Top 100 for Excellence in Power Sports" by Dealer News for seven consecutive years and Power Sports Network named them a "Top 50" dealer since 2013. This is Black Wolf's fifth consecutive "Best of Bristol" win.

Black Wolf Harley-Davidson® is part of the Cole Family of dealerships which currently stands at six H-D® dealerships located in Bluefield & Huntington, WV, Bristol & Wytheville, VA, Rocky Mount, NC and Florence, SC. Charlie Cole purchased the dealership in 2005 and moved the dealership to its present location, 1061 Old Abingdon Hwy, just off of I-81, Exit 5, in 2008 and brought Kevin "Elvis" Vaughn on as General Manager and Partner on in December of 2018. The facility has more than 40,000 square feet and plays host to a number of annual events including the Run for the Wall, a cross-country motorcycle ride that draws more than 500 participants from all over the country.

Black Wolf offers Harley-Davidson® Sales, Service and a complete line of Genuine H-D® apparel, riding gear and footwear as well as a full line of licensed products in the MotorClothes® Department. "Our Parts & Accessories Department can outfit your Harley-Davidson® motorcycle with a huge selection of Genuine H-D® Parts & Accessories to make your ride your own," said Scott "Scooter" Pendergrass, Marketing Director. "Scooter" continued, "Our General Manager, 'Elvis', reminds us that our goal is always to deliver a world-class customer service experience and that it is a duty and privilege to serve the riding communities of Bristol and beyond." "Whether someone is buying their first

Harley® or their 21st, we celebrate their bike purchase like they are the most important person in the world because, to us, they are." Scooter said.

"Everything we do is driven by what our customers want in a Harley-Davidson® dealership. We will always give our customers the Ultimate Experience!" We would like to say thank you to our customers for voting us Best in Bristol and are truly honored that you continue to be loyal Black Wolf Harley-Davidson® customers. Our customers are simply the best!" he said. The dealership can be reached at (276) 644-WOLF (9653) or you can check them out online at blackwolfhd.com.

First Place Winners



Railway Express voted Best Band/Musicians



Bart Long & Associates voted Best Auction Company



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Cooling, LLC**

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Let's discuss your comfort needs! Your free consultation on a new installation is just a phone call away... (276) 492-8070

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At Burnette Heating & Cooling, our goal is not only to design or service your heating & cooling system, but to make the process easy and enjoyable for you. We are a full-service design/installation company with a wide range of experience. We can help you choose the system that best suits you. From heating & cooling installation and service to air cleaning and humidification. Now offering duct cleaning.

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**Burnette Heating &
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THANK YOU
FOR YOUR
VOTES



101 Pennsylvania Ave., Bristol, TN
Viola Pierce, Owner



First Place Winners



Food City voted First Place Supermarket, First Place Wine Store and 3rd Place Floral Shop



Blackwolf Harley-Davidson voted Best Motorcycle Dealer



Painter Creek Marina voted Best Marina



First Place Winner



The Villas at Island Road voted Best Apartment Complex



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best
of Bristol
2020

First Place Winners



About Face won first place in weight loss category and day spa/medical spa category



Misty's Florist voted Best Florist Shop

First Place Winner



Vapor 42 voted Best Vapor Shop

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for voting us
"Best of Bristol"



800.362.0014 | admissions@king.edu | www.king.edu

King University is certified by SCHEV to operate in Virginia. King's primary location in Virginia is Southwest Virginia Community College, 724 Community College Road, Cedar Bluff, VA 24609.

King University serves to inspire its students

For more than 150 years, the story of King has been inseparably intertwined with that of Bristol. Since its founding in 1867, the University has occupied 135 scenic acres in Bristol, Tennessee, a substantial footprint in Bristol's landscape, and played a central role in the lives of thousands of area families.

Throughout the decades, many generations of Bristol's students have come to campus to deepen their understanding of our world, investigate a variety of vocations, and explore a shared Christian faith.

Establishing students in a robust liberal arts foundation, King offers specialization in a contemporary range of undergraduate degrees. These include nursing, security and intelligence studies, exercise science, and digital media and design, as well as more traditional majors such as education, history and political science, music, biology, and more. On campus and online learning programs are

available, plus a dual degree program in Engineering with the University of Tennessee. Graduate and Professional offerings include master's degrees in nursing, business and education, and a doctoral degree in nursing practice.

University-centered athletic opportunities include membership on more than 28 teams competing in the NCAA Division II and Conference Carolinas, or participation in on-campus leagues and groups sponsored by King's Student Life group.

All at King consider it an honor to inspire and serve the educational dreams of our students. As our collective understanding of the world advances — and as societal influences change — we remain committed to offering those trusted to us the knowledge and foundation they need to become thoughtful, responsible, and resourceful citizens, all with a passion for serving God, the Church, and the world.

Second Place Winners



Utopia Tattoo: Scotti Lee. Pj King. Jessie Bise. Kennedy Taylor. Hailee Rutherford. Ashley Mowdy. David Augier.



Natasha Honaker, Highlands Realty



Burnette Insurance Agency

Thank you for your votes in the Best of Bristol Tax Preparer



Crystal Hicks
Tax Preparer

**H&R
BLOCK®**

3101 Lee Hwy Bristol, VA
276-466-6051

Crystal Hicks can meet all your financial needs

My name is Crystal Hicks;

I have been preparing taxes for 12 years with H&R Block at the office located on Lee Hwy. Bristol Va.

My tax journey began when my H&R Block tax preparer kept begging me to take the income tax course. Every year she would ask me if I was ready to do taxes. After 10 years, in 2008, I finally agreed to take the course and I loved it, I had found my calling!

I really enjoy meeting new people as I am a people person at heart. I also love my loyal clients and getting to see them every year. I enjoy helping them with their tax needs and financial planning. My clients and coworkers have become like close friends and family to me.

I love to grow my business so if you are in need of assistance with your tax needs, I would love to help you out!

Guthrie Dentistry: Committed to Professional Dental Care For Your Entire Family Since 1959

Guthrie Dentistry is a general practice in Bristol, TN made up of a three generation family team. Dr. Fred Guthrie Sr, Dr. Rick Guthrie Jr, and Dr. Van Guthrie III have almost 100 years of dental experience between the three of them.

Guthrie Dentistry provides general, cosmetic, and family dentistry with procedures including cleanings, fillings, crowns, veneers, teeth whitening, root canals, extractions, and other dental services. We aim to provide the best dental care possible

to our community utilizing state of the art techniques and equipment.

At Guthrie Dentistry, our mission is to make a positive difference in the lives of children, youth and adults by offering the highest quality dental care in a private-office atmosphere. By providing a team of professional, highly educated, honest, compassionate and committed employees, we aim to improve patient health, appearance, self-confidence and overall quality of life.

Thank you Bristol for your vote of confidence!



*Providing quality care to the Bristol area since 1959
with nearly 100 years of combined experience.*

**Fred V. Guthrie, Sr., D.D.S.
Rick V. Guthrie, Jr., D.D.S.
E. Van Guthrie, III, D.D.S.**

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www.guthriedentistry.com

Guthrie
DENTISTRY

**744 Bluff City Hwy
Bristol, TN 37620**

Second Place Winners



Nu Hearing Center's Team of Compassionate Specialists



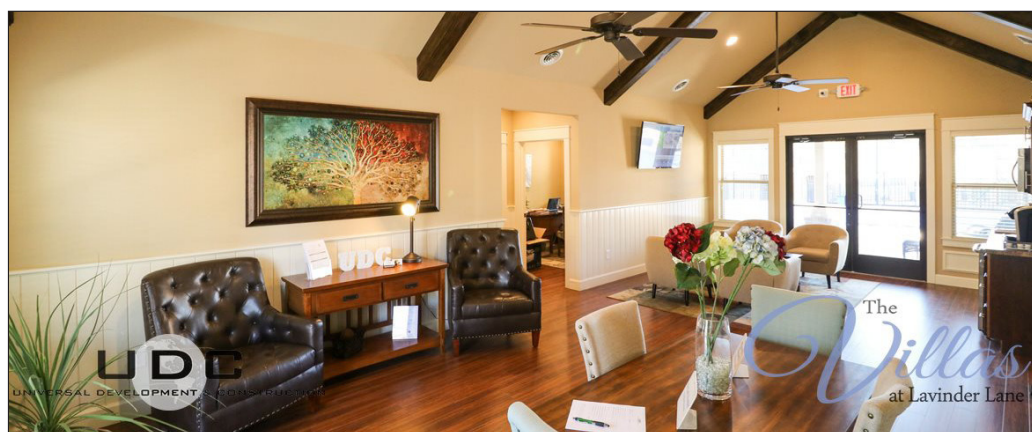
Andy's Markets




Tracy Lewis-Jones - Broker
BHHS Jones Property Group



Carol Jones - Broker
BHHS Jones Property Group



The Villas at Lavender Lane

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A Style 4 U is a full service salon offering a very family friendly professional atmosphere with a variety of hair care services.

Owner Sandi Miller provides quality and satisfaction in every detail with over 35 years of experience in the hair care industry.

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Meet the Angry Italian

Keith Yonker, Owner / Certified Executive Chef, was born and raised in the Chicago "Region". He had a passion for culinary creations starting at a young age and his career has led him all over the US, working in a variety of Restaurants and Resorts. Keith has worked for Morton's in California, At Charlie's Crab in Palm Beach, Casa Restaurants in Fort Wayne, and Starwood Resorts in Cape Cod. In 2015, Keith moved to the Tri-Cities to oversee the 7 Cafes at Eastman as their Artisan Chef. He's always wanted to make his home in East Tennessee. One of his greatest culinary honors was when Keith was selected for the National Pizza Team (Twice) and competed in Italy placing 8th in the World.



Keith is excited to introduce Chicago inspired Italian Cuisine to East Tennessee. Keith says his philosophy is simple. "We wish to provide you with the best in authentic Chicago Style Pizza and sandwiches. We surround you with a place that makes you feel welcome. It's a place where you meet old friends for lunch or dinner and make new friends. You can always

catch the game on and leave full and satisfied.

Oh, and if you are wondering why the "Angry Italian" just lean your ears toward our kitchen. You will figure it out. (He's not really angry, just animated.) We appreciate your business and hope you come back again soon! Grazie!

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Second Place Winners



Shaw's Lawn & Landscaping



Christian Care Center Left to Right:
Jennifer Skaggs Executive Director,
Christy Lowe Director of Nursing,
Sherry Starnes Patient Liaison
and Rachel Jennings Assistant Administrator

TOP REASONS TO FALL FOR LUMAC

1

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2

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LUMAC

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Book by
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Based on the 20th Century Fox Picture
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Orchestrator
BRUCE COUGHLIN

Arrangements & Additional Orchestrations
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THEATRE**

bartertheatre.com
276.628.3991

UNLEASH YOUR IMAGINATION! Barter Theatre

Laugh, scream, gasp and lose yourself in a world of adventure, comedy, romance and suspense. Escape to Barter Theatre in Abingdon, Virginia, and experience world-class entertainment.

Barter is one of the last year-round, professional, resident repertory theatres remaining in the United States. With the annual season running from February through December, and with on average two shows on each of the two stages, there is almost certainly something for everyone.

The performances are some of the most anticipated events in the region bringing in patrons from all over the country. Barter offers a wide variety of genres from comedies and family-centric shows, to scary thrillers meant to keep audiences on the edge of their seats. Some of the most famous and beloved musicals and shows in entertainment history have been performed at Barter Theatre such as: Mamma

Mia!, Footloose: The Musical, The Wizard of Oz, and A Christmas Carol just to name a few. Behind the scenes, Barter uses full-time artisans and technicians in its professional costume, properties and scene shops, as well as in lighting and sound design.

With the caliber of show performances, you can imagine, the number of outstanding actors that have graced the stage at Barter Theatre throughout the decades. A few on the list of famous actors include Gregory Peck, Ernest Borgnine, Ned Beatty, Larry Linville, Wayne Knight, Jim Varney, Gary Collins and Patricia Neal.



But how did this unique place get started? During the Great Depression, Robert Porterfield, an enterprising young actor, returned to his native Southwest Virginia with an extraordinary proposition: Bartering produce from the farms and gardens of the region to gain admission to a play. On June 10, 1933, Barter Theatre opened its doors, proclaiming, "With vegetables you cannot sell, you can buy a good laugh." The price of admission was 40 cents or equivalent amount of produce. At the end of the first season, the Barter Company cleared \$4.35 in cash, two barrels of jelly, and a collective weight gain of over 300 pounds.

Today, it's still essential for Barter to be accessible to everyone. Because of this, Barter has ticket prices

starting as low as \$20. For more information on Barter shows or to purchase tickets, call 276.628.3991, or visit bartertheatre.com today.

Second Place Winners



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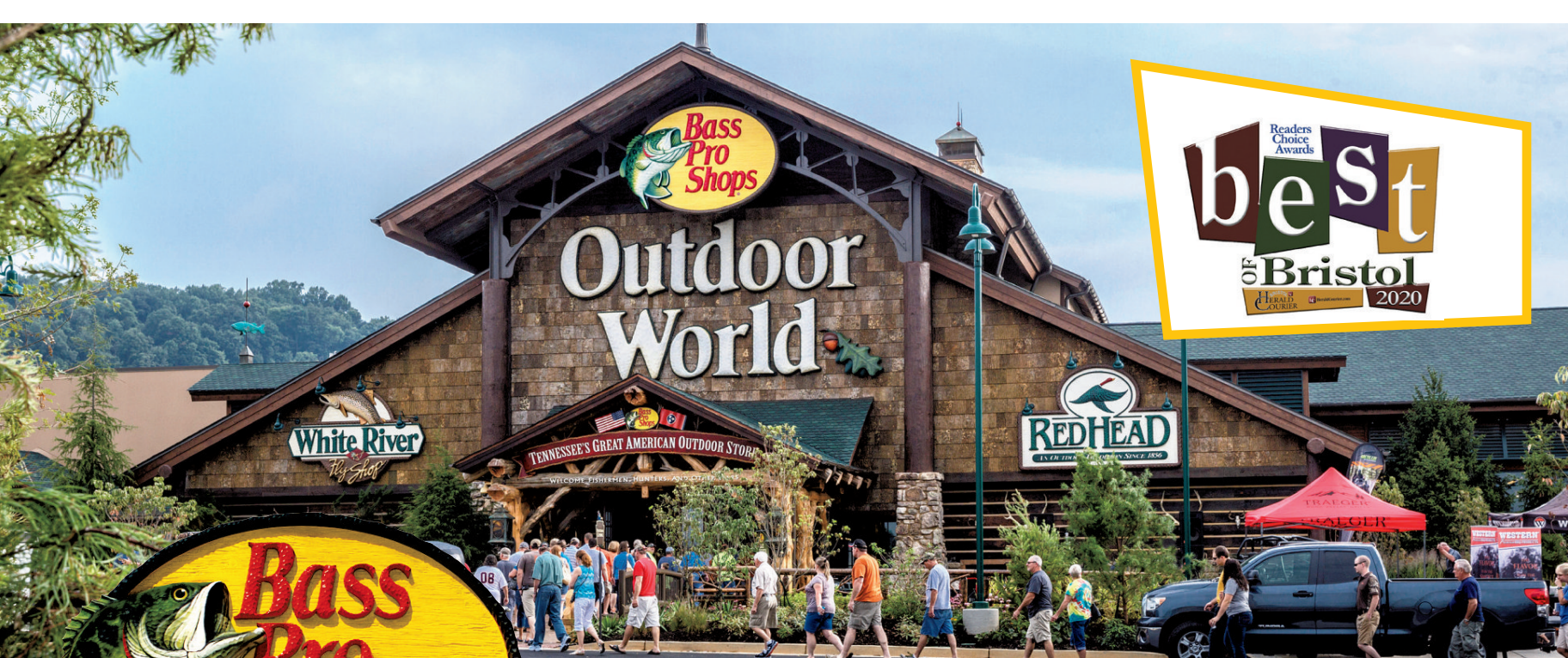
Second Place Winners



Guthrie Dentistry



Ron Ramsey & Associates



Cabela's

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Member service continues to be the key to ECU's success

Bristol readers once again chose ECU as the Best Credit Union in Bristol Herald Courier's annual Best of Bristol poll.

"It's an honor to serve the Bristol and Abingdon areas and this ranking shows us that ECU continues to provide the same great service that members have come to expect from us over the years. ECU has grown and evolved in a number of ways over the past 85 years, but our commitment to service excellence is stronger than it has ever been. From opening new branches to developing new products and services, our focus is always on our members," said ECU President/CEO, Kelly F. Price

Although ECU values service above all else, that doesn't mean it shies away from implementing the latest technological advances to protect members and provide convenience.

Financial institutions around the globe must constantly work to guard against fraud, and ECU is no different. One of the largest projects recently completed by ECU was an ATM enhancement project, that upgraded or replaced every ATM in ECU's fleet. This project significantly improved security and fraud prevention capabilities at the ATM. All ECU ATMs are now equipped with anti-skimming card readers that prevent the most common type of ATM fraud.

ECU provides a number of ways for members to manage their accounts without ever visiting a branch. Members can manage their accounts via ECU Online, which offers a number of convenient services, including Bill Pay, Online Statements, a money

management tool, and much more. ECU also offers a top-rated mobile app and allows members to open and fund accounts online.

ECU is proud to offer members many different ways to manage their accounts electronically, but the branch experience is still an integral part of ECU's service culture.

"While we have many members who enjoy being able to manage their accounts remotely, our branches have remained important to members of all ages. Our members really enjoy the one-on-one interactions with our employees, and I believe it's because they can feel that our employees truly care about them and want to help them," said Price.

ECU currently operates four branches in the greater Bristol area with locations on Lee Highway and Volunteer Parkway, along with facilities in Abingdon and Blountville. Abingdon members can soon look forward to an additional full-service branch scheduled to open in Spring 2020. This facility will be located in The Meadows development along with Food City, Pal's, and other retail establishments.

Not only does ECU offer great products, competitive rates, and exceptional service, but ECU continues to pay an Extraordinary Dividend to members each year. Since 1998, ECU has given over \$132 million back to members just for doing business with them.

ECU is also a strong supporter of the communities it serves. Over the years, ECU has given over \$9 million to various charities

and non-profit groups, as well as organizations that promote tourism and education throughout the region.

ECU is a proud supporter of various endeavors in the Bristol area including the revival of the Farm and Fun Time radio show at the Birthplace of Country Music, Rhythm and Roots, Barter Theatre and Emory and Henry college, just to name a few.

With almost 900 employees, ECU is one of the largest employers in the area. ECU offers competitive pay and benefits, but that's not all. ECU's commitment to exceptional service also extends to how staff are treated and appreciated.

"Our staff really embrace ECU's core values. They are supportive, caring, and have a true desire to help members. They love what they do, and nothing makes them happier than finding a way to improve a member's financial situation," added Price.

As ECU continues to grow and evolve, one thing is for sure – service will always be ECU's number one priority. It's been the key to its success and

will continue to be its guiding factor for years to come.

About Eastman Credit Union

ECU is one of the largest credit unions in the country with total assets of over \$5 billion. ECU is a not-for-profit financial service cooperative serving more than 240,000 members in all 50 states and around the world. They currently operate 30 branches/lending centers, two support facilities, and provide access to over 55,000 surcharge-free ATMs nationwide. ECU offers a wide variety of services including a free checking account, free online banking, and a free mobile app. For more information about ECU and the services they provide, visit www.ecu.org.



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