



LOCAL BUSINESS SPOTLIGHT

QUALITY 1ST HAIL & DENT

847 S Burlington Ave., Hastings, NE
(402)-902-1565

YOUR NAME AND TITLE: Trey Scott, Owner

YEARS IN BUSINESS: 20+

BUSINESS HISTORY: Trey started as a technician in his father's brick-and-mortar PDR shop. He was fixing dents by the time he was 16. After high school, Trey joined the Marine Corps. After his service, Trey worked all over the world as a subcontractor for major companies and factories to help facilitate their hail repair after major hail events. He has worked in Australia, South Africa, Europe, and all over the U.S. Trey and Hannah got married in March 2022 and set out to find their new home and home-base after working on the road together for the last 5 years. That brought them to Hastings after the hail events from earlier this year. Once they found their perfect location, they bought the franchise rights for a brand new product called RestorFX that they will be rolling out in the beginning of 2023 as a service offering. Trey is always looking for new ways to improve and serve the community.

SHOW & TELL: We have processed thousands of hail claims over the past 5 years for major body shop chains and other brick-and-mortar PDR shops. We are happy to finally have found a home to grow in and establish our own presence! RestorFX is our new venture that will roll out in 2023 and will add a line of paint repair and protection services! We are a family owned and operated business and are always looking to meet new people and members of our community. If you drive by and see the lights on, come in and say "hello!"

THE REAL EXPERIENCE: We pride ourselves with being for each and every customer. Every vehicle, every insurance company, every claim is different. We try to provide a consumer experience that manages expectations and logistics. We are upfront with our communication about everything from timing to possible setbacks and everything in between and that allows us to plan for every potential possibility. Delays happen, but we are the best equipped to handle them. We facilitate every aspect of the repair from the estimate, insurance, parts replacements, any potential body work, and more. Every aspect of our repairs are guaranteed and warranty either by us directly or our list of local vendors. We are also the only local shop that provides courtesy vehicles to use while repairs are done. Our repair representatives are there for each and every customer during every step of the way. Customers have been known to stop by and say hello well after their repairs are done and we feel very fortunate and blessed to grow our community one vehicle at a time.

SHOP LOCAL, IT MATTERS: As the new kids on the block, we know and understand the importance of shopping local. Local companies are there to give back to the community. Local companies are your neighbors and friends. Local companies have people you can talk to that understand the events in the community and recognize how it impacts business. When people shop local and support local business, it grows the community as a whole.