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How to plan your trip

transportation services, you merely need to know: To successfully use GTA's extensive network or

- Where you are and where you are going.

What time you need to be there.

1. First, find the route that serves your present location and your destination.

operated by the Greensboro

Department of Transportation

2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.

held monthly at the GTA Administrative Offices. For a

Fransit Advisory Commission (GTAC) meetings are

through the Public Transportation Division. Greensboro

Higher Education Area Transit (HEAT) service list of meeting dates, visit www.ridegta.com.

- Finally, trace the times backwards to your current stop to board your bus. location. This is the time you need to be at the bus
- 4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards

to estimate your departure and arrival times in between timepoints, averaging every other block. You may need are "timepoints" used to pace the bus progress along the route. There are additional stops in between the Please note that the stops represented on the schedule

low to read the maps and schedules

them from using accessible GTA services, Specialized

For eligible riders who have a disability that prevents

Standing or sitting in the

Depot in designated areas Smoking is allowed at the

cigarettes and cigars.

GTA vehicles including

traditional and electronic

Smoking is not allowed

at any time on board

stairwells is not permitted at

SCAT rider's guide, contact GTA at 336-373-2634. vans. For more information on SCAT or to receive a to-curb and door-to-door service in specially equipped Community Area Transportation (SCAT) offers curb-

Passengers must use headphones when listening to

standee line whenever the bus is in operation

any time. Standing passengers must remain behind the

at a reasonable level to avoid disturbing others. Also, portable electronic devices. Please keep the volume

be mindful of your volume when talking with fellow

passengers or on the phone.

as Piedmont Authority for Regional Transportation

(PART), Greyhound and Amtrak.

passengers can connect with other transit services such Galyon Depot, 230 E. Washington Street. There,

Most GTA routes begin and end at the J. Douglas

student ID card. For more information on HEAT, visit

www.rideheat.com

of partner schools can ride any HEAT or GTA service college students and the general public. Students universities. HEAT routes provide extended services for is provided in partnership with local colleges and

fare free using a school-issued HEAT fare card or

stop 4-5 minutes early. conditions. Arrive at the bus depend on traffic and weather A.M.; bold times are P.M. arrive. Light times are scheduled to depart or may be available. time that the bus is Times are approximate and The timetable shows the 2:15 2:30 2:45

times listed below the The bus stops here at the

map represent scheduled are served between the timepoints; other stops symbol in the schedule. The numbers on the

for trips that travel this where routes intersect and route variation. sometimes. See schedule The bus travels here transfers to other routes The connection point shows

stops in the area. GTA is serving close to 1,100 bus operates 16 Weekday, 15 Greensboro Transit Agency Saturday and 7 Sunday routes

Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.

Etiquette

- GTA policy requires appropriate dress while on the revealing tops. Violators will be asked to adjust their clothing or leave the property. bus and GTA property that forbids sagging pants and J. Douglas Galyon Depot
- Greensboro Transit Agency 223 W. Meadowview Rd
- Melvin Municipal Office Build ing (City Hall)

CONTRCT US

the following methods: You can contact and be contacted by GTA using any of

Phone: Call Customer Service at 336-335-6499.

form at www.ridegta.com. Website: See the latest updates and use our contact

gtaheat to 40404 or visit www.twitter.com/gtaheat information by following us on Twitter. Send follow **Cell Phone Text:** Be the first to receive transit

comment cards available on all buses or through the GTA website. Customer Comments: Welcomed by submitting

News 2 and WGHP Fox 8 television.

We also welcome your input during our GTAC and

GTA SERVICE HOURS (may vary by route) Have your fares and passes available when boarding the bus. Waiting for passengers to search for fares can result

223 W. Meadowview Road, Greensboro, NC 27406

Phone: 336-373-2634 • Fax: 336-373-2809

Greensboro Transit Agency

us. If you have a comment about your experience, please of public transportation. Your feedback is important to

Please save the seats towards the front of the bus for

the elderly and persons with disabilities. There is a

designated area for wheelchairs on each bus. Also

needs, but we always strive to exceed your expectations

The primary goal of GTA is to meet your transportation

Sunday , 6:00 AM to 6:00 PM Saturday, 6:00 AM to 10:00 PM Monday - Friday, 5:15 AM to 11:30 PM

GTA bus service does not operate on:

and other dates as announced. GTA does operate on Memorial Day, July 4th and Labor Day. Thanksgiving Day, Christmas Day, New Year's Day GTA for the most current information. upon request. Information is subject to change. Please call Copies of this document are available in accessible formats

the bus if available.

in delays for you and other riders.

have a more urgent need to sit down.

during crowded trips, offer your seat to others who may

Keeping Up Witl Your GTA

wherever passes are sold, including: Complimentary route maps and schedules are available the latest information to make the most of your trips. At Greensboro Transit Agency, we know you need

- 236-C E. Washington St.
- 300 W. Washington St.
- and all Greensboro Public Libraries

Please refrain from eating and drinking while on board

Passengers may board with up to four carry-on items

per passenger.

seats. All other animals are prohibited.

buses and may sit with their owner anywhere including

persons with disabilities are gladly welcomed on our

Trained guide and other service animals assisting

permitted but should not be opened on the vehicle. GTA vehicles. Food and drink in closed containers are

Sat., 7:00 am - 6:00 pm Sun. Hours are 6:00AM - 9:30PM M-F, 7:00 am - 9:00 pm

related information is normally available on WFMY Weather Delay Information: In addition, weather

announcements by visiting gtaheat.transloc.com or download the iOS/Android app. locations, bus stop arrival countdowns and service GTA Transloc Bus Tracker: Get real-time bus

com for dates and other information. Evaluation Committee (once per quarter). Visit ridegta. public meetings, and by attending our Service

GTA Title VI Notice/Reasonable Modifications

that prohibit discrimination against people because of

For everyone's safety and comfort, please take a seat on some cases, sex, age or low income status. View our full Title VI Notice to the Public on board buses, in the ride guide and at ridegta.com. Reasonable modification their race, color or national origin, disability, and in

requests are available by contacting Customer Service at

36-335-6499

SINGLE RIDE CASH FARE/PASS fare Information

New Service Modifications Check Inside For

Effective 8/5/19

Child (5 Yrs. Old or younger)Free Discount\$0.75 Iransfer Free Adult.....\$1.50

MULTI-RIDE PASSES and HEAT student ID/passes also accepted. GTA-issued change cards, GO pass

Discount All Day Pass\$2.00 Discount 31-day Pass\$29.00 Adult 31-day Pass\$58.00 All Day Pass\$4.00

Discount Passes

 Goodwill Industries Carolina Theatre

MOVING YOU TO:

andleman Road

during the following times: the presentation of a GTA Discount Identification Card. Purchase and use of GTA discount passes will require This free ID is available by visiting the Depot ID office

Tuesdays, Thursdays & Fridays 10 am – 2 pm

for Veteran discount, qualifying identification. discount). In addition, a current Medicaid or Medicare card must be presented for the Medicaid/Medicare discount or your card: Government-issued ID or Drivers License (Senior You will need to provide the following documents to receive

> Spring Valley Shopping Ctr. Warnersville Recreation Ctr.

Benchmark Square

Salvation Army Boys & Girls Clubs

Greensboro College Sports Complex

Greensboro Urban Ministries



Greensboro Transit Agency complies with federal laws visit www.ridegta.com.



For more detailed information on GTA services, please call our Customer Service Operator at (336) 335-6499 or

Featuring NC's first battery-electric buses placed into municipal service www.ridegta.com Effective August 2019 336.335.6499