

215 E. McKinney St., Denton, TX 76201 • (940) 349-8307

MEMORANDUM

- **DATE:** May 18, 2018
- **TO:** The Honorable Mayor Watts and Council Members
- **FROM:** Todd Hileman, City Manager
- **SUBJECT:** Friday Staff Report

I. <u>Council Schedule</u>

A. Meetings

- 1. Committee on the Environment Meeting on **Monday**, **May 21**, **2018** at **1:00 p.m.** in the City Council Work Session Room.
- 2. Public Utilities Board Meeting on Monday, May 21, 2018 at 6:00 p.m. in the City Council Work Session Room.
- 3. Council Airport Committee Meeting on **Tuesday**, **May 22**, **2018** at **10:00 a.m.** in the City Hall Conference Room.
- 4. Work Session of the City Council on **Tuesday**, **May 22**, **2018** at **1:00 p.m.** in the City Council Work Session Room followed by a Regular Meeting in the Council Chambers at **6:30 p.m.**
- 5. Downtown Denton Tax Increment Financing Reinvestment Zone No. 1 Board meeting on Wednesday, May 23, 2018 at 12:00 p.m. in the City Council Work Session Room.
- 6. Development Code Review Committee Meeting on Wednesday, May 23, 2018 at 12:00 p.m. in the City Hall Conference Room.
- 7. Agenda Committee Meeting on **Wednesday**, **May 23**, **2018** at **3:30 p.m.** in the City Manager's Conference Room.
- Work Session of the Planning and Zoning Commission on Wednesday, May 23, 2018 at 5:00 p.m. in the City Council Work Session Room, followed by a Regular Meeting at 6:30 p.m. in the City Council Chambers.
- 9. Development Code Review Committee Meeting on **Thursday**, **May 24**, **2018** at **12:00 p.m.** in the City Hall Conference Room.

OUR CORE VALUES

Integrity • Fiscal Responsibility • Transparency • Outstanding Customer Service

B. Upcoming Events

1. US Conference of Mayors, June 8-11, 2018 in Boston, MA.

II. <u>General Information & Status Update</u>

A. <u>City Hall Roof Replacement</u> – Facilities Management will be starting the roof replacement at City Hall on Tuesday, May 29. In an effort to be as least disruptive to the day-to-day operations as possible, the contractors will be working at night. Weather dependent, the roof replacement project should be completed within four weeks.

The roofing contractor will also need to block off approximately 20 parking spaces on the western wing of City Hall (Legal and Finance area) for material staging. Recognizing that this will be an inconvenience to parking, Facilities will be putting up signage in all lots to help with notification of alterative parking. Staff contact: Mario Canizares

- B. <u>Runoff Election</u> The runoff election for Place 5 is scheduled for Saturday, June 16. Early voting will be held June 4-9 (8 a.m. to 5 p.m.) and June 11-12 (7 a.m. to 7 p.m.). During early voting you can vote at any open polling location in Denton County. Two locations will be open in Denton: Denton Civic Center (321 E. Mckinney St.) and Denton County Elections Administration building (701 Kimberly Dr.). On Election Day, voters must vote at their designated polling location, based on precincts. A list of Election Day polling locations is **attached**. Additional information can be found at <u>www.votedenton.com</u> or by going to the City's website (<u>www.cityofdenton.com</u>) and searching "vote." Voter information has also been added to the Quick Links section of the homepage. Staff contact: Jennifer Walters
- C. <u>Mayor's Summer Youth Job Program</u> Interviews for the Mayor's Summer Youth Job Program were held on Tuesday, April 24 and Monday, April 30. 22 students were selected from the interviews and offer letters were sent to those students earlier this week. These students will be working in various departments throughout the City including Animal Services, Library, Parks and more. An introduction to the program for the students is planned on June 5 at 6 p.m. including a welcome from the Mayor. Through the program, participants will have access to job skills training, career development resources, mentorship opportunities, and fulfilling work experience that will create opportunities for personal and professional advancement. The participants first day will be on June 11 and the program ends on August 3. Staff contact: Sarah Kuechler
- D. <u>Purple Heart City</u> On March 6, 2018, Mayor Watts read a proclamation to designate the City of Denton as a Purple Heart City. The City received a Purple Heart City sign to post in the community. That sign has been located at Ernest W. Dallas, Jr. Veterans Memorial Park located adjacent to the Denton Katy Trail off of Sun Ray Dr. The park honors Army Spc. Ernest W. Dallas Jr. who lost his life

on July 24, 2005, while serving in Baghdad, Iraq, when an improvised explosive device detonated.



- E. <u>TWU Sidewalk</u> City staff is scheduling a meeting with TWU staff to discuss the possibility of using the existing network of golf cart paths within the TWU Golf Course for public use as pedestrian paths (sidewalks). Since the golf course is now closed, City staff believes utilizing the former cart paths is a viable temporary option to keep pedestrians safe from traffic along Mingo Road. Please see **attached** map. However, Staff will continue to work on the long-term planning of this area that includes sidewalks along Mingo Road. Staff contact: Pritam Deskmukh
- F. <u>Edwards Road Project</u> Beginning June 4, Edwards Rd. (from Camino Real Tr. To Swisher Rd.) will be closed to thru traffic to complete drainage improvements and street reconstruction. Detours will be provided during construction (please see **attached** traffic control plan). Weather conditions and contractor scheduling may impact the plans, but we hope to have the project completed by September 10. Motorists will be notified by electronic message board, the interactive map and Street Construction Report online, and through rotating information videos on DTV. Letters will be sent to residences along Edwards Road and staff will work with the HOA's of Villages of Carmel and Preserve at Pecan Creek to help notify residents of the project. This project is part of the bond program. Staff contact: Keith Gabbard
- G. <u>Smoke Testing</u> Throughout June, City of Denton inspection crews will conduct smoke testing of sewer lines to locate breaks and defects in the system. During this testing, white smoke will exit through vent pipes on the roofs of homes and through sewer line breaks. The smoke is non-toxic, leaves no residue, and creates no fire hazard. Smoke should not enter residents' homes unless defective plumbing exists or drain traps are dry. At no time will field crews have to enter any business or residence. A wide-spread area will be affected by this testing (please see **attached** map), and residents will be notified of testing through social media and the City website. Staff contact: Kent Conkle
- H. <u>Denton County Mental Health Sequential Intercept Mapping</u> Please see **attached** an Informal Staff Report from Municipal Court Judge Robin Ramsay

regarding recent efforts to better identify mental health resources available in Denton County through a mapping exercise. A meeting to conduct the mapping exercise will be facilitated by a planning group, Policy Research Associates, on May 23 from 8:30 a.m. to 5:00 p.m. at the Embassy Suites of Hilton Convention Center. Members of the Denton City Council are welcome and encouraged to attend. Staff contact: Judge Robin Ramsay

- <u>Atmos Monthly Summary</u> Over the last several months, City Staff has been working closely with Atmos for enhanced coordination of their gas line relocations prior to street construction beginning. **Attached** is a summary for the month of April 2018 with a comparison of Atmos' activity in April 2017. Staff contact: Mario Canizares
- J. <u>DCTA Denton Update</u> DCTA President, Jim Cline has provided a brief summary (**attached**) regarding DCTA's role in the Autonomous Vehicle pilot program with the City of Frisco. Mr. Cline indicated that he would be happy to brief the City Council at an upcoming work session and answer any specific questions regarding this program. Staff contact: Mark Nelson
- K. <u>Red Light Camera Program OT Reconciliation</u> On April 20, 2018 staff provided an informal staff report to the City Council (No. 2018-047) regarding the creation of the City's "Red Light Camera" program and associated Traffic Safety Fund. The report included a five year history of the fund's revenues and expenditures, and ending fund balance.

On May 4, 2018, as part of the Friday Staff Report, staff reported on the status of overtime hours being charged by the Denton Police Department subsequent to the implementation of an automated timekeeping system in August 2016. This system is an electronic system automating many of the timekeeping functions, including assigning time worked as either "overtime" or "straight time." Based on the City's policy, only hours recorded in excess of an employee's assigned hours (e.g. in excess of 40 hours per week) are recorded as overtime. Additionally, the Police Department was operating with the direction to charge hours worked reviewing red light camera citations as overtime, so not to interfere with the officers' primary patrol duties/responsibilities, regardless of when those hours fell in a pay period.

In late April, staff became aware that the automated timekeeping system had created instances where overtime that should have been charged to the Traffic Safety Fund was charged as straight time. Conversely, time that should have been recorded as straight time in the General Fund was recorded as overtime. Officers were coding hours worked to the correct fund and the proper amounts were paid to officers, but the payroll system was not recognizing Traffic Safety Fund overtime hours as "overtime" unless the employee had already exceeded their 40 hours. Instead, it would record hours worked later in the pay period (regular General Fund hours) as overtime.

Staff has completed the analysis and reconciliation of the payroll and overtime records and related expenditures recorded in the Traffic Safety Fund since the implementation of the automated timekeeping system in August 2016. The total

adjustment to reclassify straight hours to overtime hours was \$62,133. See **attached** summary of the overtime adjustment. Accounting has recorded the corresponding adjusting entry to reclassify the overtime expenditures from the General Fund to the Traffic Safety Fund. Additionally, adjustments have been made to the timekeeping process that will ensure hours are correctly recorded to the Traffic Safety Fund. Staff contact: Tony Puente

L. <u>Police Department and School Resource Officer Training</u> – All sworn police officers are required to attend a basic Crisis Intervention Training (CIT) course as a part of the State licensing process. This course includes material on personality disorders, mood disorders, psychosis, and developmental disorders. Autism is discussed in the developmental disorders section. The majority of our sworn officers have received additional mental health training, and several officers are certified as Mental Health Peace Officers.

The Department's School Resource Officers receive additional training specific to their assignment in the schools. This includes a State-mandated "School Based Law Enforcement" course that covers:

- De-escalation techniques and techniques for limiting the use of force (physical, mechanical, and chemical restraints)
- Mental Health Crisis Intervention
- Child and Adolescent development and psychology
- Mental and behavioral health needs of children with disabilities or special needs
- Positive behavioral interventions and supports, conflict resolution, and restorative justice techniques.

Officer Coulston, the officer recently called to Lee Elementary, also attended a 2013 course on "Effective Communication in Crisis or Conflict." In the fall of 2018, the Department will begin teaching a new de-escalation course to all officers that was mandated during the last Texas Legislative Session. SROs only get involved in disciplinary matters if they rise to the level of criminal offenses or present physical threats to others. Staff contact: Lee Howell

M. <u>DEC Emissions Testing</u> – Emissions testing on the DEC is scheduled to start on May 17 and be completed by May 29. The contractor expects to have a report completed by mid-June for submittal to TCEQ. Staff will provide the final emissions report to the Public Utilities Board and City Council as soon as practicable thereafter.

In a recent City Council meeting, Council inquired about ammonia slip from the DEC. **Attached** is an Air Pollution Control Technology Fact Sheet from the US Environmental Protection Agency (EPA). The DEC's air permit specifies an allowable ammonia slip of 10 parts per million. Per the EPA fact sheet, "Ammonia slip at this levels do not result in plume formation or human health hazards." For further health information, the Safety Data Sheet for the aqua ammonia that will be used at the plant is also **attached**. Ammonia vapors are a known pulmonary irritant, as stated in the Safety Data Sheet; however, as stated above from the EPA fact sheet, the ammonia emission levels at the DEC will not pose health hazards.

for the citizens living in areas around the DEC and further downwind. Staff contact: George Morrow

N. <u>Denton Energy Center Construction Update</u> – The Denton Energy Center (DEC) is approximately 98% complete. The facility has now entered the performance testing phase of the project, which is scheduled to continue through spring 2018. Site finish and cleanup are also expected to be complete by late spring 2018. To date, approximately 79% of allocated project funds have been expended. The target date for commercial operations remains early summer 2018 with ERCOT approval. All of the plant systems have been fully commissioned, and the plant has demonstrated the ability to generate 225 MW of electricity. The DEC permanent staff are now hired and the site is averaging less than 50 contractors per day.

Troject Schedule.	
Mechanical/Electrical completion	March 27, 2018 (ahead of schedule)
(engine auxiliary systems)	
Engine Performance testing	May 2018 (ongoing and ahead of
	schedule)
Wartsila Engine Startup Certification	May 7, 2018 (ahead of schedule)
Engine Reliability Tests (96 run	May 17, 2018 (ahead of schedule)
hours)	
Air Emissions Test	May 17 to May 28, 2018 (ahead of
	schedule)
Commercial Operation of Plant	Early summer 2018 (ahead of
	schedule)

Project Schedule:

Please see attached project photos. Staff contact: George Morrow

- O. <u>Denton Parks Foundation Financials</u> Follwing the City Council Work Session on the Denton Parks Foundation, Council Member Hudspeth requested a summary of the cash held by the Foundation. **Attached** is a copy of the balance sheet for the Foundation as of March 2018, which shows their cash position and all other assets. Staff contact: Bryan Langley
- P. <u>Proposal for Ethics Training</u> Staff provided an update to City Council in the May 11, 2018 Friday Report regarding the proposed timeline for implementation of the ethics ordinance, and engaging Alan Bojorquez to assist in drafting materials for the implementation and administration of the ethics ordinance. Attached is the proposal that staff received from the Bojorquez law firm to provide training to City Officials, assist in the drafting of the Board of Ethics rules and procedures, and creating various forms that will be required during the complaint process. The estimated cost for this service is \$15,500 and staff expects to meet the September 1, 2018 date set by Council. Staff contact: Bryan Langley

III. <u>Community Events</u>

- A. <u>Denton Citywide Job & Resource Fair</u> Goodwill Industries of Fort Worth will be hosting a Citywide Job & Resource Fair on Tuesday, May 22 from 10 a.m. – 1 p.m. at the Embassy Suites – Denton Convention Center (Triangle Room – 3100 Town Center Trail, Denton, TX 76201). More than 20 employers will be hiring, some even on-the-spot, and more than 10 resource providers will be on hand to distribute information and provide services.
 - Free Admission
 - Help with Online Applications
 - Connections to Resource providers
 - Free parking

Remember to bring copies of your resume and two forms of ID (Drivers license, state ID and Social Security Card preferred). Please see **attached** flyer with more information.

IV. <u>Attachments</u>

- A. Polling Locations by Precinct for June 16 Runoff Election
- B. TWU Sidewalk Map
- C. Edwards Road Project Traffic Control Plan
- D. Smoke Testing Map
- E. Atmos Monthly Summary
- F. DCTA Denton Update
- G. Traffic Safety Fund Overtime Adjustment Summary
- H. EPA Air Pollution Control Technology Fact Sheet
- I. Safety Data Sheet 217 Aqua Ammonia Solution
- J. DEC Project Photos
- K. Denton Parks Foundation Balance Sheet as of March 2018
- L. Proposal from Alan Bojorquez for Ethics Training
- M. Goodwill Industries Citywide Job & Resource Fair

V. <u>Informal Staff Reports</u>

- A. 2018-058 Employee Policy Revisions to Uniform Absence Control
- B. 2018-059 Denton County Mental Health Sequential Intercept Mapping
- C. 2018-060 Luxury Lounger Fee WP 2018
- D. 2018-061 DCTA Quiet Zones
- E. 2018-062 CO & GO Bond Ratings

VI. <u>Council Information</u>

- A. Council Requests for Information
- B. Draft Agenda (no draft agenda)
- C. Council Calendar
- D. Future Council Items
- E. Street Construction Report

Polling Locations by Precinct for June 16 Runoff Election

District	Sites and County Precincts
District 1	MLK Rec Center
	1014
	4009
	4010
	4011
	4013
	4014
	Pecan Creek Elem. Skl.
	1038
	4041
District 2	North Branch Library
	1008
	1009
	1011
	1012
	4006
	4008
	4040
	4042
	Billy Ryan High School
	1005
	1007
	1010
	1013
	1039
	4012
District 3	North Lakes Rec Center
	4000
	4001
	4005
	4007
	4038
	4039
	4045
	Fire Station #7
	4002
	4003
	4004
	4017
	4044
District 4	Denia Rec Center
	1015
	4015
	4037
	LA Nelson Elem. Skl.
	1016
	1017
	1018
	1019
	1046
	4016







area that we will test for defects. This area has approx 430 000 ft of wastewater lines



Atmos Utility Coordination Update

May 2018

Summary

On April 9thth, Atmos returned to Denton and remobilized onto the projects that were temporality halted by the emergency work in Dallas. The Hickory St. Phase II section of North Texas to Bonnie Brae is scheduled to be complete by 5/11, and Phase III will immediately follow. There are 2 construction crews currently on Bernard, and a crew ready to begin on Paisley next week.

While Atmos construction crews were in Dallas, their 3rd Party potholing crews remained working in Denton, potholing the streets on the 2012 & 2014 bond programs. This effort, scheduled to wrap up by the end of the month, will identify which streets are clear for work and which streets will require relocation efforts by Atmos.

Current Construction

The following projects are currently under construction:

- Hickory Street Phase II (North Texas to Ave B) Scheduled for completion 5/11
- Bernard (Fannin to Chestnut)

Up Coming Projects

The Following Projects are in Atmos's short term work queue:

- Paisley
- Londonderry
- Hickory Ph III
- Holiday Park PH II
 - o Manhattan
 - o Sierra
 - o Laguna
 - o King's Row

Clearances

The following projects have been cleared for street work:

- Congress
- Amarillo
- Shadow Trail
- Hollyhill



Projects Currently Under Investigation

The following projects are under investigation. Once these are complete, Atmos will have a clear answer for every 2012 and 2014 Bond Street as to which segments are clear for City of Denton work and which segments will require gas line relocation prior to streets construction.

- Smith-Johnson Drainage Project
- Whitney Ct
- Hinkle Dr. (Windsor to University)
- Timber Ridge
- Panhandle

Segment Clearance Pace

*All Atmos Crews were in Dallas for the Month of March

* There are 45 projects that have been potholed for clearance. Atmos is currently reviewing the potholing data, which is expected to result in a significant increase in cleared segments.





DCTA Denton Update - May 16, 2018

Autonomous Vehicle (AV) Pilot Program

As autonomous vehicle technology becomes more prevalent, the possibilities for applications in the public transportation space could be very advantageous. To fully serve our member communities, it is key that we stay abreast of these technologies. To this end, DCTA was able to seize an opportunity to participate in a pilot program for an AV implementation fully funded by the AV provider (drive.ai). This pilot project slated to launch in July 2018 will provide detailed operational data and financial feasibility data to determine the overall applicability for improved mobility. The effort is a clear precursor to considering this type of technology. The joint effort includes the City of Frisco, Frisco Station Development, Blue Star Development, and Hall Office Park in addition to DCTA. DCTA currently provides contract service to the City of Frisco for elderly, disabled, and medical trips. We believe this institutional approach in the AV realm is the first of its kind in Texas. DCTA will continue to update the DCTA Board and our member cities as the operational data becomes available. DCTA will have an ongoing role of coordination and facilitation with the cost of all service delivery being borne by drive.ai. To date, DCTA costs include in-house staff time and legal time to review documents. The legal work (less than \$1500 and well within our budget) set a template for future efforts of this type, and will retain value as we (or our partners/member cities) move forward in this arena. (https://www.dcta.net/routes-schedules/other-dcta-services/frisco-av)





City of Denton Resolution Regarding Passenger Amenities

DCTA has received the resolution requesting \$250,000 in passenger amenities. We will incorporate this into the budgeting process we are now beginning, and keep our entire board informed of the progress.

CITY OF DENTON TRAFFIC SAFETY FUND Overtime Adjustment Summary For the Period August 2016 Through April 2018

Officers		FY15-16 ¹			FY16-17			FY17-18 ²			Grand Total	
	Overtime	Benefit	Total	Overtime	Benefit	Total	Overtime	Benefit	Total	Overtime	Benefit	Total
	Base Pay	& Taxes	FY15-16	Base Pay	& Taxes	FY16-17	Base Pay	& Taxes	FY17-18	Base Pay	& Taxes	FY16-18
Briggs	\$ 850.74	\$ 278.82	\$ 1,129.56	\$ 1,879.57	\$ 681.05	\$ 2,560.62	\$ 1,218.31	\$ 441.91	\$ 1,660.22	\$ 3,948.62	\$ 1,401.78	\$ 5,350.40
Fletcher	3,354.53	926.73	4,281.26	18,755.47	5,694.95	24,450.42	7,044.71	2,106.87	9,151.58	29,154.71	8,728.55	37,883.26
Hildebrand	1,519.24	497.32	2,016.56	7,116.06	2,647.58	9,763.64	5,250.02	1,868.94	7,118.96	13,885.32	5,013.84	18,899.16
Total	\$ 5,724.51	\$ 1,702.87	\$ 7,427.38	\$ 27,751.10	\$ 9,023.58	\$ 36,774.68	\$ 13,513.04	\$ 4,417.72	\$ 17,930.76	\$ 46,988.65	\$ 15,144.17	\$ 62,132.82

¹ Partial year, for the two month period starting in August 2016

² Partial year, for the seven month period ending in April 2018



Air Pollution Control Technology Fact Sheet

Name of Technology: Selective Catalytic Reduction (SCR)

Type of Technology: Control Device - Chemical reduction via a reducing agent and a catalyst.

Applicable Pollutants: Nitrogen Oxides (NOx)

Achievable Emission Limits/Reductions: SCR is capable of NOx reduction efficiencies in the range of 70% to 90% (ICAC, 2000). Higher reductions are possible but generally are not cost-effective.

Applicable Source Type: Point

Typical Industrial Applications: Stationary fossil fuel combustion units such as electrical utility boilers, industrial boilers, process heaters, gas turbines, and reciprocating internal combustion engines. In addition, SCR has been applied to nitric acid plants. (ICAC, 1997)

Emission Stream Characteristics:

- a. Combustion Unit Size: In the United States, SCR has been applied to coal- and natural gasfired electrical utility boilers ranging in size from 250 to 8,000 MMBtu/hr (25 to 800 MW) (EPA, 2002). SCR can be cost effective for large industrial boilers and process heaters operating at high to moderate capacity factors (>100 MMBtu/hr or >10MW for coal-fired and >50 MMBtu/hr or >5MW for gas-fired boilers). SCR is a widely used technology for large gas turbines.
- b. Temperature: The NOx reduction reaction is effective only within a given temperature range. The optimum temperature range depends on the type of catalyst used and the flue gas composition. Optimum temperatures vary from 480°F to 800°F (250°C to 427°C) (ICAC, 1997). Typical SCR systems tolerate temperature fluctuations of ± 200°F (± 90°C) (EPA, 2002).
- c. Pollutant Loading: SCR can achieve high reduction efficiencies (>70%) on NOx concentrations as low as 20 parts per million (ppm). Higher NOx levels result in increased performance; however, above 150 ppm, the reaction rate does not increase significantly (Environex, 2000). High levels of sulfur and particulate matter (PM) in the waste gas stream will increase the cost of SCR.
- d. Other Considerations: Ammonia slip refers to emissions of unreacted ammonia that result from incomplete reaction of the NOx and the reagent. Ammonia slip may cause: 1) formation of ammonium sulfates, which can plug or corrode downstream components, and 2) ammonia absorption into fly ash, which may affect disposal or reuse of the ash. In the U.S., permitted ammonia slip levels are typically 2 to 10 ppm. Ammonia slip at this levels do not result in plume formation or human health hazards. Process optimization after installation can lower slip levels.

Waste gas streams with high levels of PM may require a sootblower. Sootblowers are installed in the SCR reactor to reduce deposition of particulate onto the catalyst. It also reduces fouling of downstream equipment by ammonium sulfates.

The pressure of the waste gas decreases significantly as it flows across the catalyst. Application of SCR generally requires installation a new or upgraded induced draft fan to recover pressure.

Emission Stream Pretreatment Requirements: The flue gas may require heating to raise the temperature to the optimum range for the reduction reaction. Sulfur and PM may be removed from the waste gas stream to reduce catalyst deactivation and fouling of downstream equipment.

Cost Information:

Capital costs are significantly higher than other types of NOx controls due to the large volume of catalyst that is required. The cost of catalyst is approximately $10,000 \text{ s/m}^3$ (283 s/ft³). A 350 MMBtu/hr natural gas-fired boiler operating at 85% capacity requires approximately 17 m^3 (600 ft³). For the same sized coal-fired boiler, the required catalyst is on the order of 42 m³ (1,500 ft³). (NESCAUM 2000).

SCR is a proprietary technology and designs on large combustion units are site specific. Retrofit of SCR on an existing unit can increase costs by over 30% (EPA, 2002). The increase in cost is primarily due to ductwork modification, the cost of structural steel, and reactor construction. Significant demolition and relocation of equipment may be required to provide space for the reactor.

The O&M costs of using SCR are driven by the reagent usage, catalyst replacement, and increased electrical power usage. SCR applications on large units (>100 MMBtu/hr) generally require 20,000 to 100,000 gallons of reagent per week (EPA, 2002). The catalyst operating life is on the order of 25,000 hours for coal-fired units and 40,000 hours for oil- and gas-fired units (EPA, 2002). A catalyst management plan can be developed so that only a fraction of the total catalyst inventory, rather than the entire volume, is replaced at any one time. This distributes the catalyst replacement and disposal costs more evenly over the lifetime of the system. O&M costs are greatly impacted by the capacity factor of the unit and annual versus seasonal control of NO_x .

O&M cost and the cost per ton of pollutant removed is greatly impacted by the capacity factor and whether SCR is utilized seasonally or year round.

Unit Type	Capital Cost	O&M Cost ^d	Annual Cost ^d	Cost per Ton of Pollutant Removed
	(\$/MMBtu)	(\$/MMBtu)	(\$/MMBtu)	(\$/ton)
Industrial Coal Boiler	10,000 - 15,000	300	1,600	2,000 - 5,000
Industrial Oil, Gas, Wood ^c	4,000 - 6,000	450	700	1,000 - 3,000
Large Gas Turbine	5,000 - 7,500	3,500	8,500	3,000 - 6,000
Small Gas Turbine	17,000 - 35,000	1,500	3,000	2,000 - 10,000

Table 1a: Summary of Cost Information in \$/MMBtu/hr	(1999 Dollars) a, b
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	Capital Cost	O&M Cost ^d	Annual Cost ^d	Cost per Ton of Pollutant Removed
Unit Type	(\$/MW)	(\$/MW)	(\$/MW)	(\$/ton)
Industrial Coal Boiler	1,000 - 1,500	30	160	2,000 - 5,000
Industrial Oil, Gas, Wood $^{\circ}$	400 - 600	45	70	1,000 - 3,000
Large Gas Turbine	500 - 750	350	850	3,000 - 6,000
Small Gas Turbine	1,700- 3,500	150	300	2,000 - 10,000

Table 1b: Summary of Cost Information in \$/MW (1999 Dollars)^{a, b}

^a (ICAC, 1997; NESCAUM, 2000; EPA, 2002)

^b Assumes 85% capacity factor and annual control of NOx

° SCR installed on wood fired boiler assumes a hot side electrostatic precipitator for PM removal

^d Coal and oil O&M and annual costs are based on 350MMBtu boiler, and gas turbine O&M and annual costs are based on 75 MW and 5 MW turbine

Theory of Operation:

The SCR process chemically reduces the NOx molecule into molecular nitrogen and water vapor. A nitrogen based reagent such as ammonia or urea is injected into the ductwork, downstream of the combustion unit. The waste gas mixes with the reagent and enters a reactor module containing catalyst. The hot flue gas and reagent diffuse through the catalyst. The reagent reacts selectively with the NOx within a specific temperature range and in the presence of the catalyst and oxygen.

Temperature, the amount of reducing agent, injection grid design and catalyst activity are the main factors that determine the actual removal efficiency. The use of a catalyst results in two primary advantages of the SCR process over the SNCR: higher NOx control efficiency and reactions within a lower and broader temperature range. The benefits are accompanied by a significant increase in capital and operating costs. The catalyst is composed of active metals or ceramics with a highly porous structure. Catalysts configurations are generally ceramic honeycomb and pleated metal plate (monolith) designs. The catalyst composition, type, and physical properties affect performance, reliability, catalyst quantity required, and cost. The SCR system supplier and catalyst supplier generally guarantee the catalyst life and performance. Newer catalyst designs increase catalyst activity, surface area per unit volume, and the temperature range for the reduction reaction.

Catalyst activity is a measure of the NOx reduction reaction rate. Catalyst activity is a function of many variables including catalyst composition and structure, diffusion rates, mass transfer rates, gas temperature, and gas composition. Catalyst deactivation is caused by:

- poisoning of active sites by flue gas constituents,
- thermal sintering of active sites due to high temperatures within reactor,
- blinding/plugging/fouling of active sites by ammonia-sulfur salts and particulate matter, and
- erosion due to high gas velocities.

As the catalyst activity decreases, NOx removal decreases and ammonia slip increases. When the ammonia slip reaches the maximum design or permitted level, new catalyst must be installed. There are several different locations downstream of the combustion unit where SCR systems can be installed. Most coal-fired applications locate the reactor downstream of the economizer and upstream of the air heater and particulate control devices (hot-side). The flue gas in this location is usually within the optimum temperature window for NOx reduction reactions using metal oxide catalysts. SCR may be applied after PM and sulfur removal

equipment (cold-side), however, reheating of the flue gas may be required, which significantly increases the operational costs.

SCR is very cost-effective for natural gas fired units. Less catalyst is required since the waste gas stream has lower levels of NOx, sulfur, and PM. Combined-cycle natural gas turbines frequently use SCR technology for NOx reduction. A typical combined-cycle SCR design places the reactor chamber after the superheater within a cavity of the heat recovery steam generator system (HRSG). The flue gas temperature in this area is within the operating range for base metal-type catalysts.

SCR can be used separately or in combination with other NOx combustion control technologies such as low NOx burners (LNB) and natural gas reburn (NGR). SCR can be designed to provide NOx reductions year-round or only during ozone season.

Advantages:

- Higher NOx reductions than low-NOx burners and Selective Non-Catalytic Reduction (SNCR)
- Applicable to sources with low NOx concentrations
- Reactions occur within a lower and broader temperature range than SNCR.
- Does not require modifications to the combustion unit

Disadvantages:

- Significantly higher capital and operating costs than low-NOx burners and SNCR
- Retrofit of SCR on industrial boilers is difficult and costly
- Large volume of reagent and catalyst required.
- May require downstream equipment cleaning.
- Results in ammonia in the waste gas stream which may impact plume visibility, and resale or disposal of ash.

References:

EPA, 1998. U.S. Environmental Protection Agency, Innovative Strategies and Economics Group, "Ozone Transport Rulemaking Non-Electricity Generating Unit Cost Analysis", Prepared by Pechan-Avanti Group, Research Triangle Park, NC. 1998.

EPA, 1999. US Environmental Protection Agency, Clean Air Technology Center. "Technical Bulletin: Nitrogen Oxides (NOx), Why and How They Are Controlled". Research Triangle Park, NC. 1998.

EPA, 2002. U.S. Environmental Protection Agency, Office of Air Quality Planning and Standards. *EPA Air Pollution Control Cost Manual Section 4 Chapter 2*. EPA 452/B-02-001. 2002. http://www.epa.gov/ttn/catc/dir1/cs4-2ch2.pdf

Gaikwad, 2000. Gaikwad, Kurtides, and DePriest. "Optimizing SCR Reactor Design for Future Operating Flexibility". Presented at the Institute of Clean Air Companies Forum 2000. Washington D.C.

ICAC, 1997. Institute of Clean Air Companies, Inc. "White Paper: Selective Catalytic Reduction (SCR) Control of NOx Emissions". Washington, D.C. 1997.

ICAC, 2000. Institute of Clean Air Companies. "Optimizing SCR Reactor Design for Future Operating Flexibility". Washington, D.C. 2000.

NESCAUM, 2002. Northeast States for Coordinated Air Use Management. "Status Reports on NOx Controls for Gas Turbines, Cement Kilns, Industrial Boilers, and Internal Combustion Engines: Technologies & Cost Effectiveness". Boston, MA. 2002.

OTAG 1998. OTAG Emissions Inventory Workgroup. "OTAG Technical Supporting Document: Chapter 5." Raleigh, North Carolina, US Environmental Protection Agency. 1998.



I. Product and Company Information					
SII Product Name(s):	Aqua Ammonia (15% - 30% as NH ₃)	Synonym:	Ammonia Solution		
Chemical Name:	Ammonium Hydroxide	CAS Number:	1336-21-6		
Manufacturer's Name:		Emergency Contacts:			
Southern Ionics Incorpo	orated	Afterhours (Southern Ionics)1-888-610-2379			
210 Commerce Street					
West Point, MS 39773		For Chemical Emergency, Spill or Accident			
Customer Service: 1-800	0-953-3585	Call CHEMTREC at 1-800-424-9300			
Web Site <u>www.souther</u>	nionics.com	CHEMTREC	CCN - 20596		

II. Hazard Identification					
OSHA HCS / GHS Clas	ssification(s):		Hazard Statement(s):		
Acute Toxicity, Oral (0	Category 4)		Harmful if swallowed.		
Skin Corrosion (Categ	ory 1)		Causes severe skin burn.		
Serious Eye Damage (Category 1)		Causes serious eye damage.		
Specific Target Organ (Category 3)	Toxicity (Respin	ratory - single exposure) -	May cause respiratory irritation.		
Acute Aquatic Toxicity	y (Category 3)		Harmful to aquatic life.		
Signal Word:	Precautionar	y Statement(s):			
Danger	Prevention:	Wash affected body parts	thoroughly after handling.		
		Do not eat, drink, or smol	ke when using this product.		
		Wear eye and face protec	ection.		
		Wear protective gloves ar	nd clothing.		
		Do not breathe mist, vapo	ors, or spray.		
$\sim \sim \sim$		Avoid release to the envir	onment.		
· ·	Response:	IF SWALLOWED: Rinse mouth. Do not induce vomiting. Immediately seek			
		medical advice.			
			ediately all contaminated clothing. Rinse skin		
		with water.			
		IF IN EYES: Rinse cautiously with water for several minutes. Remove			
		contact lenses, if present and easy to do so. Continue rinsing.			
		IF INHALED: Remove victim to fresh air and keep comfortable for			
		breathing.			
		Collect spillage: See section	on VI - Accidential Release Measures.		
		For specific treatment: Se	e section IV - First Aid section.		

III. Composition / Information on Ingredients				
Chemical Name	CAS Reg #'s	%		
Ammonia (NH ₃)	7664-41-7	15 - 30.5		
Water	7732-18-5	Balance		

	IV. First Aid Measures
Eyes:	Immediately flush eyes with running water for at least 15 minutes, keeping eyelids
	open. Remove any contact lenses. Seek medical attention, if you feel unwell.
Dermal / Skin:	Remove contaminated clothing and wash exposed area thoroughly with soap and
	water. Seek medical attention, if you feel unwell.
Inhalation:	Move to fresh air immediately. If breathing is difficult, give oxygen. Seek medical
	attention, if you feel unwell.
Ingestion:	If swallowed, DO NOT induce vomiting. Rinse mouth. Seek medical attention, if you
	feel unwell.

	V. Fire Fighting Measures					
NFPA Hazard Rating:	Health (Blue)	Fire (Red)	Reactivity (Yellow)	Special Instructions (White)		
NFFA Hazaru Ratilig:	3	1	0	None		
NFPA Hazard Cla	ssification: 0 =	Least 1 =	Slight 2 = Moderate	3 = High 4 = Extreme		
Extinguishing Media:	Use extinguish	ing media ap	propriate for surround	ling fire (Not CO_2).		
Special Firefighting	Wear full protective clothing and a self-contained breathing apparatus (SCBA) because					
Procedure:	toxic fumes are emitted. Stop flow if possible. Use water to keep fire-exposed containers					
	cool and to protect persons shutting off flow of liquid. For a serious leak, use fire hose					
	with a fog nozzle and plenty of water to absorb ammonia vapors.					
Unusual Fire and	At elevated temperatures, aqua ammonia will emit ammonia gas and possibly small					
Explosive Hazards:	amounts of nitrogen oxides which have been classified as toxic. Presence of oil or					
	other combustible materials increases the fire hazard of ammonia gas. Ammonia					
	concentrations in the range of 16-25% by volume in air can be ignited or caused to					
			o-ignition temperature			

VI. Accidental Release Measures				
Precaution if Spilled or Released:	Steps should be taken to contain spilled liquids and prevent discharges to streams or sewer systems. Ventilate spill or leak area to disperse gas. Eliminate all sources of ignition. Stop flow if possible. If small spill, either allow it to vaporize or absorb the vapor in water. If large spill, spray the vapor cloud with water to reduce fire and fume hazard.			
Neutralizing Chemicals:	Neutralization with acid not recommended. Flush area with water.			

	VII. Handling and Storage
Handling:	Handle all chemicals with respect. Keep separated from incompatible substances. Handle only with equipment, materials, and supplies specified by their
	manufacturer as being compatible and appropriate for use with this product.
Storage:	Storage in specially designated areas outside or in detached structure is preferred. Store inside only in a cool, well-ventilated area free from combustibles and away from all sources of ignition. Protect containers from corrosion and mechanical damage. Containers should have safety relief valves. Separate from other chemicals, particularly oxidizing gases, organic materials, chlorine, bromine, iodine, mercury, and acids. Post readily visible warning signs in the storage area listing emergency measures. Water hoses should be readily available to knock down vapors from spill.

V	III. Ex	cposure	e Contr	ol / Persona	al Pro	tective Equipment	
Component Work	Component Workplace Control Parameters:						
Components: CAS-No		No.	Value	Parameters	Basis	5	
Ammonia NH ₃	7664	-41-7	TWA	25 ppm	as An	nmonia NH ₃ (ACGIH)	
Engineering Contro	ls:					gineering controls to keep th spective threshold limit valu	
General Hygiene:				sonal hygiene a g, or using the to		ng this material, especially l	pefore eating,
Personal Protection	on Equ	uipment	:				
Eye:	Wear chemical goggles and face shield unless protected by a respirator with a full face piece. Do not wear contact lenses as they may trap fumes against the eyes and can make flushing ineffective.						
Skin:		The use of gloves, boots, and aprons impermeable to the specific material handled (for Ammonia, includes Butyl, Teflon, Neoprene, and Viton) is advised to prevent skin contact, possible irritation, and skin damage.					
Respiratory:		None required under normal conditions. When conditions warrant a respirator, use NIOSH approved respirator and cartridge for particulates and ammonia.					
Other Protective Ite	ems:						g and boots are
		Health (Blue)	Flammability (Red)	Physical Hazard (Yellow)	PPE (White)
HMIS Classification:		3		1		0	See Above
Hazard Cla	assific	ation: 0 =	= Minima	l 1= Slight	2 = Mo	derate 3 = Serious 4 = S	evere

	IX. Physical and Cl	nemical Properties	
Physical State:	Liquid	pH:	>12
Appearance:	Clear, colorless liquid	Molecular Weight:	35.05
Odor:	Pungent odor	Odor Threshold:	1-50 ppm
Specific Gravity:(H ₂ O=1)	0.94 (15% Solution); 0.92 (19% Solution); 0.90 (25% Solution); 0.89 (30.5% Solution) @ 60°F (15.5°C)	Weight per Gallon:	7.87 (15% Solution); 7.74 (19% Solution); 7.58 (25% Solution); 7.45 (30.5% Solution) lbs @ 60°F (15.5°C)
Vapor Density: (Air=1)	0.045 lb/cf @ 60°F (15.5°C)	Vapor Pressure:	276 mm Hg (19%) 629 mm Hg (29%) @ 77°F (25°C)
Boiling Point: at 14.7 psia	86°F - 138°F (30°C -58.9°C)	Freezing/Melting Point:	-106°F (-77°C)
Lower Explosive Limit:	16% by volume Ammonia gas	Upper Explosive Limit:	25% by volume Ammonia gas
Flash Point:	N/A	Autoignition Temp:	1,204 °F (651 °C) (vapor)
Solubility in water:	100%		
Other:		•	

X. Stability and Reactivity Data							
Chemical Stability:	Product is stable under normal or expected use.						
Conditions To Avoid:	Heat, sunlight, incompatibles, sources of ignition.						
Incompatible Materials:	Corrosive to copper, brass, silver, zinc, aluminum alloys, and galvanized steel. Immediately boils when mixed with acids and is dangerous. Forms explosive compounds with calcium hypochlorite, bleaches, gold, mercury, silver, chlorine, and other halogens.						

Hazardous products of	Burning may produce ammonia and nitrogen oxides.
Decomposition:	

		XI	. Toxico	logica	l Information		
Routes of Entry:	🛛 Eyes	\boxtimes Eyes \boxtimes Skin \boxtimes Ingestion \boxtimes Inhalation					
Sign and symptoms	Burning of the eyes, conjunctivitis, skin irritations, swelling of the eyelids and lips, dry red mouth and tongue, burning in the throat, and coughing. In more severe cases of exposure, difficulty in breathing, signs and symptoms of lung congestion, and, ultimately, death from respiratory failure due to pulmonary edema may occur.						
Eye Contact:			Vapor is i	rritating	g to the eyes. Liquid	d will cause burn	S.
Ingestion:			Ingestion causes burning pain in mouth, throat, stomach, and thorax, constriction of throat, and coughing. This is soon followed by vomiting of blood or by passage of loose stools containing blood. Ingestion of 3-4 ml may be fatal.				
Skin Contact:			Ammonia absorption: Because if its alkalinity and water solubility, tends to break down and disrupt the outer cell layers, permitting rapid penetration. Even so, ammonia is not a systemic poison and the effects will be limited to local effects. Contact: Causes smarting of the skin and first-degree burns on short exposure. May cause second-degree burns on long exposure.				
Inhalation:			Ammonia vapors are highly irritating to throat at approximately 400 ppm. Causes edema, dyspnoea, bronchospasm, chest pain, pink frothy sputum. Inhalation of 500 ppm Ammonia considered immediately dangerous to life and health (OSHA).				
Carcinogenicity:	NPT	Not Lis		IARC	Not Listed	OSHA	Not Regulated
Ingredient Name:			Species		Test	Period	Results
Ammonium Hydroxi	de		Rat		350 mg/kg	oral	LD50
Comments:							

XII. Ecological Information						
Ingredient Name:		Test	Period	Results		
Ammonium Hydro	xide	Daphnia magna	32 mg/L	50 hrs	LC50	
Comments:	combinati sediment ammonia	dissipates relatively qui on with sulfate ions or particles, and colloids to nitrate occurs in wate mand (BOD).	washout by rainfall. in water under aer	Ammonia stron obic conditions	gly adsorbs to soil, Biodegradation of	

XIII. Disposal Considerations				
Waste Disposal:	Always dispose of material in accordance with local, state, and federal regulations.			

XIV. Transportation Information							
Proper Shipping Name:	Ammonium	Ammonium Hydroxide, with more than 10% but not more than 35% as ammonia.					
DOT Classification:	8	8					
Identification Number:	UN 2672	Packing Group:	III	Other Labels:	Corrosive		
Comments:							

XV. Regulatory Information					
Inventory Status: US				egulations:	
U. S. TSCA	Yes	SARA 302 TPQ	500 lbs as ammon	ia NH3	
Europe EINECS	Yes	SARA 304 RQ	100 lbs as ammon	ia NH3	
Canadian DSL	Yes	SARA 313 List	Listed		
Japan ENCS	Yes	CERCLA (RQ)	1,000 lbs for pure ammonium hydroxide		
Korean KECI	Yes	RCRA 261.33	Not Listed		
Philippines PICCS	Yes	CAA-112r (RMP)	20,000 lbs as amm	nonia NH_3 (Solution of greater than 20%)	
Australian AICS	Yes				
		SARA 311/312	🛛 Acute 🖂 Chron	nic 🖂 Fire 🖂 Release o	of Pressure 🗌 Reactive
	Internation	al Regulations:		Other R	egulations:
Canada WHMIS	Е	Corrosive		California PROP 65	No
EINECS	231-635-3	as Anhydrous Ammonia			
EINECS	215-647-6	as Aqua Ammonia			

	XVI. Other Information
NSF Certification:	Aqua Ammonia manufactured at Lake Charles, LA is NSF-60 certified. Maximum use in
	potable water is 10 mg/L.
Other:	
Revision Notes:	
MSDS Replacements:	SII MSDS 061 Aqua Ammonia (15 - 30% as NH ³)

For Product Information: TEL: 662-494-3055 FAX: 662-494-2828 **SALES OFFICE** Post Office Drawer 1217 West Point, MS 39773

To Place An Order: TEL: 800-953-3585 FAX: 800-953-3588

IMPORTANT

Although the information contained is offered in good faith, SUCH INFORMATION IS EXPRESSLY GIVEN WITHOUT ANY WARRANTY (EXPRESS OR IMPLIED) OR ANY GUARANTEE OF ITS ACCURACY OR SUFFICIENCY and is taken at the user's sole risk. User is solely responsible for determining the suitability of use in each particular situation. SII specifically DISCLAIMS ANY LIABILITY WHATSOEVER FOR THE USE OF SUCH INFORMATION, including without limitation any recommendation which user may construe and attempt to apply which may infringe or violate valid patents, licenses, and/or copyright.

Denton Energy Center Project Photos



DEC Stacks



Aerial View looking Northwest



South Engine Hall Engines



DEC North Hall Generators

DENTON PARKS FOUNDATION Balance Sheet

As of March 31, 2018

	Mar 31, 18
ASSETS	
Current Assets	
Checking/Savings	
AccessBank Checking	
Eureka - 2	35,507.07
AccessBank Checking - Other	152,442.21
Total AccessBank Checking	187,949.2
Checking	5,359.3
Money Market	60,367.9
Senior Center Cash Accounts	
AccessBank-CD1	10,000.00
AccessBank-CD2	10,075.87
Meridian Bank Texas - CD	36,000.00
Senior Center Cash Accounts - Other	18,013.63
Total Senior Center Cash Accounts	74,089.5
Total Checking/Savings	327,766.0
Total Current Assets	327,766.0
TOTAL ASSETS	327,766.0
LIABILITIES & EQUITY Equity	
Temp. Restricted Net Assets	
Events	1 050 00
Cool Beans Layer Run	1,050.00
Liberty Run	7,750.81
PPP Reindeer Romp	834.36 6.031.61
Total Events	15,666.78
Pass Through	70.050.00
Accessible Playground	70,050.00
Cinco de Mayo	2,635.72
CycloDia	-19.04
Juneteenth Celebration	242.01
Memorials	360.00
Morale Fund	4,251.18
Nette Schulz Bench	2,225.40
Pops Carter Sculpture	1,589.12
Senior Center	76,256.95
Shade Structures	20,000.00
Skate Park	4,432.60
Splash Park	10,493.80
Tennis Program	100.00
Youth Sports Enhancement Fees	29,531.28
Total Pass Through	222,149.02
Purpose	806 72
Adaptive Rec Programs	896.73
Aquatic Scholarships	247.32
Bettye Meyers Fund	3,183.63
Bill Terry Memorial Fund	115.00
Cross Timbers	258.51
Denia Rec Passes	485.00
Denia Scholarships	100.00
Development Assistant	6,366.32
Dog Park	9.44
Eureka -2	35,507.07
Legacy Forest	1,543.71
MLK	1,421.32
	100.00
NL Scholarships for Vets	

DENTON PARKS FOUNDATION Balance Sheet

As of March 31, 2018

	Mar 31, 18
Rec Passes	563.00
Scholarships	10,693.97
Teen Council	6,684.13
Vela Athletic Complex	1,000.00
Water Works Park	1,192.98
Total Purpose	70,718.13
Total Temp. Restricted Net Assets	308,533.93
Unrestricted Net Assets.	
Friends of Park Foundation	15,892.86
General Fund	3,339.26
Total Unrestricted Net Assets.	19,232.12
Total Equity	327,766.05
TOTAL LIABILITIES & EQUITY	327,766.05

DENTON PARKS FOUNDATION Profit & Loss by Class

January through March 2018

	Adaptive Rec Programs	Cinco de Mayo	Friends	General Fund	Pops Carter Sculpture	Youth Sports Enhancement	TOTAL
Ordinary Income/Expense Income Friends Program Receipts	0.00 20.00	0:00 2,745.00	1,974,13	00 [.] 0	0.00	0.00	1,974.13 3,375,00
Total Income	20.00	2,745.00	1,974,13	0.00	25.00	585.00	5,349.13
Expense Administrative Fees	0.00	00.0	00.0	60.00	000	00.0	60.00
Advertising	0.00	0.00	28.58	0.00	0.00	0.00	28.58
Insurance	0.00	0.00	00.00	1,020.00	0,00	0.00	1,020,00
Office Expenses	0.00	0.00	0.00	186.13	0.00	0.00	186.13
Office Supplies	00'0	00.00	0.00	8.76	0.00	0.00	8.76
Professional Fees	0.00	0.00	0.00	4,602.80	0.00	0.00	4,602.80
Program Expenses	0.00	0,00	00.0	63.96	0.00	0.00	63.96
Total Expense	0.00	0.00	28.58	5,941.65	00.0	00.0	5,970.23
Net Ordinary Income	20.00	2,745.00	1,945.55	-5,941,65	25.00	585.00	-621.10
Other Income/Expense Other Income Interest/Dividends Income	00.0	0.00	0.00	181.04	0:00	0.00	181.04
Total Other Income	00.0	00'0	0.00	181.04	00.0	0.00	181.04
Net Other Income	0.00	0.00	0.00	181.04	00.00	00.0	181.04
Net Income	20.00	2,745.00	1,945.55	-5,760.61	25.00	585.00	-440.06



Phone: (512) 250-0411 Fax: (512) 250-0749 TexasMunicipalLawyers.com

May 18, 2018

Charlie Rosendahl Management Analyst City of Denton 215 E. McKinney Denton, Texas 76201

ADDENDUM TO STANDARD TERMS OF ENGAGEMENT:

- Implementation & Administration Code of Ethics

Mr. Rosendahl:

Please accept this Addendum #1 to the Standard Terms of Engagement, which was approved on or about November 28, 2017. The City of Denton has expressed an interest in continuing my services as *Special Counsel and Ethics Advisor* to assist in the drafting of materials necessary for the implementation and administration of the newly-enacted Code of Ethics. I am willing to continue providing services in this regard.

The Scope of Work includes document preparation and consultation regarding the following items:

- 1. Complaint Form
- 2. Financial Disclosure Form
- 3. Business Disclosure Form
- 4. Conflicting Interest Disclosure Form
- 5. Conflicts Log
- 6. Curriculum for Training: City Officials
- 7. Curriculum for Training: Board of Ethics
- 8. Training Manual
- 9. Flow Chart for Processing Complaint
- 10. Rules of Procedure for Board of Ethics
- 11. Format for Advisory Opinions
- 12. Notice of Accepted Complaint
- 13. Deficiency Notice

- 14. Determination of Actionable Complaint
- 15. Determination of Baseless Complaint
- 16. Preliminary Assessment
- 17. Notice of Receipt of Appeal
- 18. Letter of Notification
- 19. Letter of Admonition
- 20. Determination of Frivolous Complaint
- 21. Letter of Reprimand
- 22. Recommendation of Suspension
- 23. Determination of Frivolous Complaint
- 24. Notice of Reconsideration
- 25. Ruling on Request for Reconsideration

In order to provide the two training components (Items 6 and 7 above), I anticipate two trips to Denton. It's my understanding that the training sessions I conduct on-site will be videotaped for future viewing.

The fee for the above Scope of Work shall be **\$15,500.00** (which is inclusive of all related expenses).

For any work provided beyond the Scope of Services listed above, our services will be billed at our standard hourly rates (as listed in the Standard Terms of Engagement).

If the City finds this acceptable, please acknowledge by counter-signing this Addendum.

Sincerely,

Alan J. Bojorquez Principal Attorney

CITY OF DENTON:

Purchasing Manager



GOODWILL FORT WORTH PRESENTS

CITYWIDE JOB & RESOURCE FAIR

Embassy Suites - Triangle Room 3100 Town Center Trail Denton, TX 76201

May 22 • 10am-1pm • 20+ Employers Hiring On-the-Spot • 10+ Resource Providers





Opportunities await!

- FREE ADMISSION
- ON-THE-SPOT HIRING
- HELP WITH ONLINE
 APPLICATIONS
- CONNECTIONS TO RESOURCE
 PROVIDERS

Reminders/FAQ

- Bring copies of resume, two forms of ID (Drivers License/State ID and Social Security Card preferred)
- Free parking
- For questions, email krubin@goodwillfw.org

Free Shuttles Available

Confirmed Vendors

- Denton County Sheriff's Office
- Express Employment Professionals
- Fastenal Company
- P.L. Marketing
- Res Care
- Senior Care Center



Report No. 2018-058

INFORMAL STAFF REPORT TO MAYOR AND CITY COUNCIL

SUBJECT:

Policy updates:

Deletion of policy 107.05 – Illness/Off-Duty Injury Addition of policy 111.07 – Non-FMLA Medical Leave Revision of policy 111.08 – Personal Leave Without Pay

EXECUTIVE SUMMARY:

The Illness/Off-Duty Injury policy incorporates a section for "Business Necessity Termination," which staff internally refers to as a Uniform Absence Control (UAC) policy. The UAC policy allows for 12 weeks of leave in a 12-month period beyond what is required by the Family and Medical Leave Act (FMLA) plus up to 24 weeks of additional leave time (contingent upon City Manager or his designee's approval). FMLA already requires 12 weeks of unpaid leave in a 12-month period for eligible employees, although under City policy, employees must use their accrued sick and vacation concurrently with family or medical leave. Additionally, the Americans with Disabilities Act and its amendments (ADAAA) may require additional leave as a reasonable accommodation.

Instead of this UAC policy, staff is proposing that any leave beyond the 12 weeks required by FMLA be considered on a case-by-case basis. Most of these cases will involve the "interactive process" between the employee and employer as mandated by the ADAAA. This change will require the elimination of policy 107.05 – Illness/Off-Duty Injury, revisions to policy 111.08 – Personal Leave Without Pay, and the addition of policy 111.07 – Non-FMLA Medical Leave. These policies will be included on the consent agenda for the June 5, 2018, Council meeting.

BACKGROUND:

Staff revised the Illness/Off-Duty Injury policy in FY 2001/2002 to incorporate "Business Necessity Termination"/UAC. The policy was revised to allow for an employee to be terminated as a business necessity when the employee exhausts 12 weeks of non-FMLA leave time in a 12-month period (the leave does not have to be concurrent), unless an accommodation is required under the ADAAA. Upon notice of termination for business necessity, the employee can request up to an additional 24 weeks of leave from the City Manager or his designee. Prior to this revision, employees could have been out for an indefinite amount of time. Albeit much of the time was unpaid, the departments often went without filling the position, as it would have required a "double fill" and would have impacted the number of full-time equivalents (FTEs).

To clarify, leave under the UAC policy is in addition to leave required by the FMLA. The FMLA is a federal law that provides 12 weeks of protected leave in a 12-month period for employees who meet the following criteria:

- Has worked for the City for 12 months (need not be consecutive),
- Has worked 1,250 hours in the 12-month period immediately prior to the commencement of the leave, and
- Has a qualifying condition (e.g., birth or adoption of a child; medical condition of self; medical condition of a spouse, parent, or child).

When considering FMLA, UAC, and the potential extended leave allowed under the UAC policy, an employee can be off work for up to 48 weeks in a 12-month period. Even after that time, the City might still have to consider additional leave as a reasonable accommodation under the ADAAA.

While this policy was originally revised to assist with better management of employees who were out for an extended period of time for medical reasons, it has created more of a hardship for many departments.

DISCUSSION:

By having a UAC policy, employees are entitled to leave beyond the 12 weeks required by the FMLA, even if it creates a hardship for the department. By eliminating the UAC policy and considering leave as a reasonable accommodation on a case-by-case basis, supervisors and department heads can weigh in on how additional leave time will impact their operations.

Factors that would be considered in a case-by-case analysis include, but is not limited to the following:

- 1. The employee's essential functions of his or her job.
- 2. The general nature of the employee's mental or physical impairment.
- 3. Whether the employee is limited in a major life activity.
- 4. How long the impairment is expected to last.
- 5. Whether the employee presents a risk of danger to him/herself or others while working.
- 6. The probable duration of the disability and/or recommended accommodations.
- 7. Any barriers (if any) exist to the employee's performance of his or her duties in light of the employee's condition.
- 8. Identity of any range of possible accommodations that have the potential to remove the difficulties, either in the work environment or job tasks, and which would allow the employee to perform the essential functions of the job.
- 9. The overall financial resources of the department involved in the provision of the reasonable accommodation, including the number of persons employed at such facility, and the effect on expenses and resources.
- 10. The overall financial resources of the City.
- 11. The impact of the accommodation upon the operations and the ability of other employees to perform their duties and the impact on the department's ability to conduct business.
- 12. The employee's submission of satisfactory evidence of his/her inability to return to work, either in a limited duty capacity if such work is available, or to regular duty.
- 13. The employee's efforts to communicate with his/her immediate supervisor prior to the expiration of FML on his or her expected return-to-work date. If the employee was unable to make contact personally, he/she should have someone contact his/her supervisor on his/her behalf.
- 14. The length of time it would take to replace the employee in his/her position.
- 15. Whether reassignment is an option if the employee cannot return to his/her regular position.

Termination would not be considered unless no reasonable accommodation (which would not cause undue hardship on the organization or pose a direct threat to the health or safety of the employee or others) exists that would enable the employee to perform the essential functions of his/her position, and no job reassignment is available. A good faith effort would be made to try to accommodate the employee.

Calendar Year	Number of Employees Who Needed Leave Beyond 12 Weeks of FMLA	Number of Employees Who Requested Extended Leave Beyond 12 Weeks of UAC
2012	14	5
2013	11	2
2014	8	3
2015	14	1
2016	1	0
2017	9	3
2018	5	0
(as of the end April)		

The number of employees who use more than 12 weeks of leave varies from year to year:

After looking at policy #107.05 further, staff is recommending the entire policy be deleted. Once the "Business Necessity Termination" language is removed, the remaining sections can be addressed by one or more of the following policies:

- 100.02 American with Disabilities Act (ADA)
- 107.04 Family Medical Leave.
- 111.07 Non-FMLA Medical Leave (new)
- 111.08 Personal Leave Without Pay

These policies have been attached to this Informal Staff Report in their edited format for Council's reference. There are recommended changes to policies 100.02 and 107.04, but not due to the elimination of policy 107.05. Although all of these policies are attached for Council reference, only policies 107.05, 111.07, and 111.08 will be placed on the June 5th agenda for Council's approval. The reasoning for this is because the "Policy Statement" section has been impacted.

These policies were revised with input from a representative from the City Attorney's Office and reviewed with the City Manager, Deputy City Manager, and Assistant City Manager. The policies were also sent to the Policy Review Committee for review and input. The Policy Review Committee is comprised of approximately 25 employees at various levels representing different departments/divisions. The members are expected to distribute the proposed changes to individuals in their area and solicit comments, questions, and concerns regarding the proposed changes. Feedback from the Committee has been incorporated into the policies.

More Information About Policies in General

Policies include a "Policy Statement" which is adopted and approved by the City Council. Some policies include a second section entitled "Administrative Procedures" which the City Manager approves to implement the Council's policies. In order to revise a Policy Statement, the City Council must approve the revision(s). The City Manager may approve revisions to the Administrative Procedures without referral to the City Council.

Administrative Directives are approved and issued by the City Manager and do not require City Council review or approval for enactment or revision.

Specifically, Sec. 2-28. "Policies, procedures and directives" of the Code of Ordinances states the following:

(a) Definitions. The following words, terms and phrases, when used in this section, shall have the meanings ascribed to them in this subsection, except where the context clearly indicates a different meaning:

Administrative directive means a written statement from the city manager to city employees establishing rules and regulations concerning internal operational matters of the city.

Administrative procedure means a specific and detailed statement of the means and methods by which management implements a policy.

Policy means a statement of overall philosophy and direction, describing goals to be accomplished and programs to be established.

- (b) Review by city attorney and approval by council. Policies and any amendments thereto shall be reviewed by the city attorney for legal compliance and approved by resolution of the city council.
- (c) Authority to issue. The city manager is hereby authorized to issue such administrative procedures and directives as he deems necessary to implement approved policies relating to personnel and internal operational matters. Such procedures and directives shall be contained in a manual available for inspection by city employees.

CONCLUSION:

Policy 107.05 – Illness/Off-Duty Injury, includes a section for Business Necessity Termination which is creating a hardship for many departments. The FMLA already requires 12 weeks of leave in a 12-month period. Additionally, leave that is not protected by FMLA may have to be considered as a reasonable accommodation under the ADAAA.

Staff has been analyzing the best way to change this policy to balance the needs of the employees and the departments. The ADAAA limits the City's ability to have a hard fast rule on the maximum amount of leave usage an employee may use. After discussions with a representative from the City Attorney's Office, we are recommending eliminating the UAC policy and considering additional leave requested beyond the 12 weeks required by FMLA on a case-by-case basis.

STAFF CONTACT:

Carla Romine, Director of Human Resources 940-349-8344

CITY OF DENTON

POLICY/ADMINISTRATIVE PROCEDURE/ADMINISTRATIVE DIRECTIVE

SECTION:	HUMAN RESOURCES	REFERENCE NUMBER:
SUBJECT:	EMPLOYEE BENEFITS AND SERVICES	INITIAL EFFECTIVE DATE: 11/01/94
TITLE:	- ILLNESS/OFF DUTY INJURY POLICY	LAST REVISION DATE:

POLICY STATEMENT:

The ability of the City to provide timely and adequate salary continuation and benefit programs to assist City employees absent from the job due to an injury or illness is dependent upon the City's ability to coordinate its handling of each individual case. This policy seeks to create a coordination and uniformity of the handling of all City employee disability or injury cases. It is expected that employees will assist and cooperate with the City in obtaining recommended medical treatments or therapy and rehabilitative services in order to return towork at the earliest possible date.

This policy applies to all regular full-time and regular part-time employees who have completed the six month introductory period. On the job injury or illness is addressed in the "Occupational Injury Policy" (409.1) with the exception of "business necessity termination" (Section III of this policy). Civil Service employees will be governed by the provisions outlined in Chapter 143 of the Texas Local Government Code unless Chapter 143 does not address the disability issue, in which event the provisions of this policy will apply.

ADMINISTRATIVE PROCEDURES

I. DEFINITIONS

- A. <u>Essential functions</u> The m ajor duties e ssential to a position (with or without reasonable accommodation). These are determined by the job description of each position. The following should be considered in determining if a job function is essential:
- 1. The position exists, in part, to perform the function.
 - 2. There are a limited number of other employees available to perform the function or among whom the function can be distributed.
 - 3. A function is highly specialized, and the person in the position is hired for special expertise or ability to perform it.
 - B. <u>Reasonable Accommodation</u> A m odification of the work environm ent or work process that enables a person with a disability to perf orm the essential functions of a job pursuant to the Americans with Disabilities Act of 1990 ("ADA"), and associated regulations. The determination of what accom modations are reasonable shall be the determ ination of the City, but will be in com pliance with the provisions of the ADA. The determ ination of reasonable accommodation will also include consideration of whether an undue hardship will be posed on

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the operations of the departm ent or division, or if a direct threat to the health or safety of the employee or others will be posed.

- C. <u>Undue Hardship</u> defined by the ADA as an <u>action that is excessively costly, extensive,</u> substantial, or disruptive, or that would funda <u>mentally alter the nature or operation of the</u> business.
 - D. <u>Direct Threat</u> a health or safety risk that, based on valid m edical and/or other objective evidence, is determined to pose a significant risk of substantial harm , and which cannot be reduced to an acceptable level with reasonable accommodation.
 - E. <u>Disability</u> Under the ADA, an individual with a disability is a person who has: a physical or mental impairment that substantially limits one or more major life activities; a record of such an impairment; or is regarded as having such an impairment.
 - F. <u>Illness, Injury, or Medical Condition</u> A temporary physical or mental impairment that does not substantially limit one or more of the major life activities of an individual.
 - G. <u>Business Necessity Term ination</u> Occurs when a department's or division's productivity or ability to deliver services is adversely affected because an employee is unable to perform the essential functions of the position for whic h that employee is hired, and no reasonable accommodation can be made.
 - H. <u>Modified Duty</u> Any restriction placed on an employee by a treating physician that requires an employee to do less than his/her full job. Modified duty will not extend beyond 120 days.
 - I. <u>Extended Leave of Absence</u> Leave of absence that has been approved by the City Manager or his/her designee after an employee has already had more than twelve (12) weeks of absences in a twelve (12) month period, not including leave pursuant to the Family and Medical Leave policy. An Extended Leave of Absence shall not exceed twenty-four (24) weeks.
 - J. Notice When the City of Denton is required to give notice under the following adm inistrative procedures, notice shall be written and sent by Un-ited States first-class mail to the employee's last known home address as provided to the Human Resources department. Date of the notice is the same date the notice is placed and postmarked into the United States mail.

H.PROCEDURES

A. When an employee is unable to perform the essential functions of his/her position due to a disability, injury, illness, or medical condition (and reasonable accommodation is not possible),

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the City may separate the employee due to business necessity and fill the position except as is restricted by the Family and Medical Leave Act. (See Section III below.)

- B. Eligibility for benefits as defined in this procedure is dependent upon the complete compliance of the employee with the responsibilities outlined in this procedure and the requirem ents and procedures stated in the employee benefit booklets or appropriate benefit policies.
 - C. An employee who experiences an of f the job injury or illness that renders the employee incapable of perform ing his/her regularly a ssigned duties shall use his/her accrued sick, vacation and, if applicable, compensatory leave balances. The employee shall use his/her-available leave balances until the earlier of:
 - 1. The date the employee has exhausted all such leave balances (if exhausted, refer to "Personal Leave Without Pay Policy" [111.08] or the "Family and Medical Leave Policy" [107.04]);

2. The date the em ployee is able to return to work and perf orm the essential f unctions of his/her position; or

- 3. The date the em ployee has accumulated twelve (12) weeks of absences in a twelve (12) month period, not including FMLA leave, unle ss the employee applies for and is approved for a Extended Leave of Absence by the City Manager or his/her designee.
- D. An employee who is unable to perform the essential functions of his/her position due to a disability, injury, illness, or medical condition (and reasonable accommodation is not possible) is not guaranteed a return to his/her position at the completion of his/her injury or illness leave except that in the case of Family and Medical Leave the employee will return to an equivalent position with equivalent benefits, pay and ot her terms and conditions of employment, in accordance with FMLA regulations. If after consultation with Human Resources and the Risk Manager (in the case of an on the job injury), a supervisor determ ines that a department's or division's productivity or ability to deliver services is adversely affected because an employee is unable to return to his/her position, the employee may be administratively removed from his/her position is able to return to work with the appropriate medical releases, that employee will be considered for any open position in the City for which that employee is qualified. Employees who are not disabled as defined by the ADA will be required to compete for open positions.

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E. Benefits will be calculated as listed below:

- 1. Employees who are absent from work due to an injury, illness or approved Extended Leave of Absence shall continue to accrue vacati on and sick leave for as long as they are receiving paid leave (i.e. sick, vacation, or compensatory time).
 - 2. Benefit accrual and usage would follow the provisions of the "Fam-ily and Medical Leave Policy" (107.04).
 - 3. An employee shall not be eligible to receive tuition reim bursement unless it is for an approved course which was already in progress at the time the employee became unable to perform his/her job duties and the course has been successfully completed and documented as required by the "Tuition Reimbursement Policy" (107.09).
 - 4. The City will continue to pay its portion of benefits for the employee as provided by the Family and Medical Leave Act (FMLA) of 1993 and the Family and Medical Leave policy (107.04).
 - 5. The employee and eligible dependents will remain qualified for benefits coverage through the City's group plans as long as the prem-iums for the employee and dependent coverage under the City plans are paid on a timely basis by the employee (either through payrolldeduction or personal payment). It is the responsibility of the employee to make arrangements for the payment of these premiums if they cannot be meader by a payrolldeduction.
 - 6. Regular full time and regular part tim e employees who are not able to work for an extended period of tim e may be eligible to a pply for long-term disability benefits. The employee is responsible for contacting the Risk Managem ent office as soon as he/she is able in order to discuss eligibility qualifications. Some benefits may not be available if the employee fails to apply for the benefits within the time mandated by the benefit provider.
 - F. Employees who qualify for FMLA leave m-ust comply with all provisions of the Family and Medical Leave policy (107.04).

III. BUSINESS NECESSITY TERMINATION DUE TO UNIFORM ABSENCE CONTROL

A. An employee may be terminated as a business necessity due to uniform absence control when the employee has been unable to perform the essential functions of his/her job with or without reasonable accommodation for a period of twelve (12) weeks within a twelve month period, not including the use of any FMLA leave. This time need not be consecutive. This section applies to both on the job and off the job injuries or illnesses for employees who have completed their

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introductory period. The City will use a "rolli ng" 12-month period measured backward from the first date an employee uses any leave for either on-the job or off-the-job injuries or illnesses in order to calculate the twelve weeks.

- B. Supervisors shall obtain approval from the Director of Human Resources or his/her designeeprior to initiating a termination due to uniform absence control. The Risk Manager shall also be consulted if any absence is due to an injury that occurred on the job. In the case of an em ployee with a disability as determ ined by the ADA, termination would not be considered unless noreasonable accommodation (which would not cause undue hardship on the organization or posea direct threat to the health or safety of the employee or others) exists that would enable the employee to perform the essential functions of his/her position, and no job reassignm ent is available (see Section VII of this policy entitled "Job Reassignment").
- C. If after reviewing these factors, the supervis or with the guidance of the Hum an Resources Director or his/her designee and, in cases of on the job injuries, the Risk Manager determines that the employee cannot return to perform the essential functions of his/her job, then the employee will be notified in writing of the proposed termination at least two weeks before the termination will take effect. An employee who receives notice of intent to term inate under this section shall be afforded the right to seek an Extended Leave of Absence, as m ore fully discussed below in section III. D. Business necessity termination due to uniform absence control is not a disciplinary action and does not operate to deny an employee the use of accrued benefits as outlined in appropriate policies.
- D. An employee who has received notice of the C ity's intent to term inate the em ployee for absences in excess of twelve (12) weeks in a tw elve month period or for absences due to an offduty injury or illness m ay apply for an Extended Leave of Absence for up to twenty four (24) weeks of additional leave to the City Manager or his/her designee. In order to apply for the Extended Leave of Absence, the em ployee must present a written request to his/her supervisor and the Director of Hum an Resources stating the length of additional leave requested and identifying reasons in support of the request for an excess of on-the-job injuries, the Risk Manager will review the em ployee's request and m ake a recommendation to the City Manager or his/her designee. The decision on whether to approve the employee's request for additional leave is left to the sole discretion of the City Manager or his/her designee. The following shall be taken into-consideration when reviewing the employee's request for Extended Leave of Absence:

A doctor's prognosis indicating whether or not the employee will be able to perform his/her regular duties or modified duties if available. In the case of an employee with a disability as defined by the ADA, term ination would not be considered unless no reasonable accommodation (which would not cause undue hardship on the organization or pose a direct threat to the health or saf ety of the employee or others) exists that would enable the

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	employee to perform the essential functions of his/her position, and no job reassignm ent is available (see Section VII of this policy entitled "Job Reassignment").
2.	A doctor's prognosis indicating when the employee may be able to return to work.
3.	The length of time it would take to replace the employee in his/her position.
4	Whether the employee is willing to accept placem ent in a different, available position for- which the employee is qualified.
5.	Whether the em ployee has been willing to accept a modified duty assignment after expiration of any available FMLA leave for an on-the-job injury.
6.	Whether the employee is able to present sa tisfactory evidence of his/her inability to return to work, either in a lim ited duty capacity if such work is available, or to regular duty according to the timetable established in this procedure or upon request by the City.
7	Whether the em ployee has m ade any fals ifications or m isrepresentations concerning his/her physical condition or capacity.
8.	Whether the employee fails or refuses to return to regular duty on the day specified by the treating physician.
<u> </u>	Whether the employee maintained contact with his/her immediate supervisor on a regular basis (as directed by his/her supervisor) and notified him //her of his/her condition and expected return to work date. If the em ployee was unable to m ake contact personally, he/she should have someone contact his/her supervisor on his/her behalf.
<u> </u>	Whether the employee provided requested progress reports from the treating physician.
	– PERVISOR RESPONSIBILITIES FO R DISABILITY, INJURY, ILLNESS, OR AL CONDITION:
	hin seven (7) days of the date the em ployee's disability, injury, illness, or medical condition ins, the supervisor must notify the employee in writing of his/her obligation to contact the

begins, the supervisor must notify the employee **in writing** of his/her obligation to contact the supervisor on a regular basis. (The reco — mmended reporting tim e is once a week, but the — supervisor can elect to change this reporting tim e to more frequently or less f requently after consulting with the Human Resources Department). Each supervisor shall establish procedures for this reporting requirement, inform the disabled, injured, or ill employee of the procedures, and notify the employee that failure to follow these procedures could result in disciplinary action.

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B. Each supervisor, with the consultation of the Hum an Resources department and the Risk-Manager in the case of an on the job injury, shall notify the disabled, ill or injured employee in writing of his/her obligation to provide a monthly progress report, if applicable, from his/her attending physician regarding his/her medical condition and rehabilitation options as they relate to his/her ability to return to full duty. This report shall include:

- 1. Whether the employee will be able to return to full duty with no restrictions. If so, when?
 - 2. Whether rehabilitation is an option? If not, why not?
 - 3. Are any accommodations necessary for the employee to return to full duty? If so, describe.
 - C. Upon exhaustion of paid sick and/or vacati on time, the supervisor shall subm it an "Employee Status Form" to notify Human Resources to stop leave accrual.
- V. EMPLOYEE RESPONSIBILITIES FOR DISA BILITY, INJURY, ILLNESS, OR MEDICAL CONDITION:
 - A. Employees who are disabled, ill, injured, or have a medical condition are required to notify their immediate or designated supervisor immediately if they are going to be absent from work.
 - B. The employee will periodically provide a progress report from his/her treating physician as indicated in Section IV.B. of this policy.
 - C. The employee must contact his/her supervisor as established in Section IV.A. of this policy until he/she returns to work or the end of th e twelve (12) week period, not including leave pursuant to the Family and Medical Leave policy (107.04), in which the employee is unable to perform the essential functions of his/her position. If the employee is unable to make contact personally, he/she shall have some one contact his/her supervisor on his/her behalf. The Citymust be aware of the employee's status in order to plan and assign work duties and responsibilities in an efficient manner.
 - D. An employee who fails to contact his/her supervisor or provide prognosis report(s) in accordance with this policy shall be subject to disciplinary action in accordance with the "Disciplinary Action Policy" (109.01).
- VI. RETURN TO WORK FOR FULL DUTY
 - A. The following reporting requirements apply when an employee returns to work from an off-thejob disability, illness, injury, or medical condition:
 - 1. An employee returning to duty at the expiration of his/her Fam ily and Medical Leave or-

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after being unable to work f or ten (10) or m ore working days due to a disability, illness, injury, or medical condition which is not covered by the FMLA m ust provide a written release to the supervisor from the attending physician indicating the employee's fitness to return to full duty. The supervisor must then forward the release to the Director of Human Resources or his/her designee.

- 2. In the case of an employee who returns to work from a disability, illness, injury, or medical condition in less than ten (10) working days, the employee is **not automatically** required to furnish a doctor's release to his/her supervisor, unless the employee's leave was pursuant to the Family and Medical Leave policy (107.04) in which case the employee must always furnish a doctor's release if the leave was ta ken for the serious health condition of the employee. The supervisor, at his/her discretion, **may require** the employee to furnish a release from the attending physician if he/she feels the employee's disability, injury, illness, or medical condition may not permit the employee to safely perform the job. W hen the supervisor requires such a release from the attending physician, the employee must take his/her release to the supervisor who m ust then forward it to the Director of Hum an Resources.
- B. The City reserves the right to require an independent physical or m ental assessment, at the City's expense, upon the return to work of an employee from a disability, illness, injury, or medical condition to determine whether the employee is able to perform the essential functions of the job. If the independent physical or m ental assessment differs from the opinion of the employee's attending physician and the employee disputes the City's independent assessment, a third physical or m ental assessment by an independent physician, to be agreed upon by the employee and the City, m ay be made at the C ity's expense and the third opinion will be the determinative assessment.

C. Upon return from leave within a twelve (12) week period, excluding any applicable Fam ily and Medical Leave, after the beginning date of a di-sability, illness, injury, or medical condition, an employee who exercises any right provided under this section, if able to perform the essential functions of the position with or without reasonable accommodation, shall:

- 1. return to the position held by the employee when the leave commenced; or
- 2. be placed in an equivalent position with equivalent benefits, pay and other term s and conditions of employment, if the employee is on Family and Medical Leave and tim ely returns to work in accordance with the Family and Medical Leave policy (107.04); or
- 3. be placed in a vacant position which he/she is qualified to perform.

VII. JOB REASSIGNMENT

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- A. Job reassignment will be provided as f ollows when an employee is unable to return to his/hercurrent position due to a disability, illness, injury, or medical condition:
 - 1. If a position for which the employee is qualified and physically able to do is vacant, the employee may be considered for transfer to a job reassignment. Job reassignment will only be considered within the twelve (12) week period, excluding any applicable Fam-ily and Medical Leave, from the date of disability, illness, injury, or medical condition.
 - 2. It will be the employee's responsibility to contact the Human Resources Director or his/her designee to identify positions for which he/she m ay be qualified and physically able to perform, and to request such job reassignment.
- B. Should an employee be unable to return to work in his/her current position due to a disability, the City may provide job reassignment as a reasonable accommodation in accordance with the Americans With Disabilities Act of 1990.
 - C. Job reassignments are not guaranteed. Such requests will be discussed with the Director of Human Resources and the Department Director of the hiring department before such a decision will be made. Interviews with the hiring s upervisor will be conducted. Rate of pay will be determined by the Com pensation/Classification Guidelines f or the position to which the employee is being reassigned.

-VIII. MODIFIED DUTY

- A. Modified duty assignments may be considered based on the following when an employee is unable to perform the duties of his/her current position due to a disability, illness, injury, or medical condition:
 - 1. If a modified duty position in the department is available which the employee is physically able to do. Modified duty status will only be considered during the twelve (12) week period from the date of disability, illness, in jury, or medical condition in addition to any Family and Medical Leave used.
 - 2. It will be the employee's responsibility to contact his/her supervisor and the Hum an Resources Director to determ ine if a modified duty position for which he/she may be qualified and is physically able to perform, is available.
- B. Modified duty assignm ents are consider ed temporary and will last no longer than 120 workdays. Type and length of m odified duty assignments will be contingent upon availability and a doctor's statement indicating any restrictions in performing modified duty assignments.

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 C. Modified duty assignm ents are not guarant eed. Such requests will be discussed with the Department Director and Human Resources Director prior to assignment.

-IX. REASONABLE ACCOMMODATION

- A. Reasonable accommodation will be provided to any otherwise qualified employee with a known disability as defined by the Americans With Disabilities Act of 1990.
- B. Reasonable accommodation will be provided only when it enables the employee to perform the essential functions of the job and it does not prove to be an undue hardship, as determined by the Americans With Disabilities Act of 1990, to the organization.
- C. Requests for reasonable accommodation must be submitted by the individual to the Director of Human Resources or his/her designee. The requests for reasonable accommodation will be reviewed in accordance with the City's "American's With Disabilities Act Policy" (100.02).
- X. SEPARATION OF EMPLOYMENT

This procedure does not preclude an employee from being terminated under policy 109.01, or under an official reduction-in-force due to budget reductions.

XI. RESPONSE HEARING PROCEDURES

The City Manager or his/her designee shall cons ider any response to a decision m ade pursuant to this policy or any decision m ade by the ADA Com mittee. All response hearing requests m ust be submitted in writing to the Director of Human Resources within ten (10) working days of the action or decision (as outlined in "Disciplinary Appeals Policy" [109.03]).

XII. MEDICAL RECORDS

All medical records obtained pursuant to this procedure will be kept in conf-idential medical files as required by the Americans With Disabilities Act of 1990.

CITY OF DENTON

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SECTION:	HUMAN RESOURCES	REFERENCE NUMBER: 100.02
SUBJECT:	EQUAL EMPLOYMENT OPPORTUNITY	INITIAL EFFECTIVE DATE: 07/07/92
TITLE:	AMERICANS WITH DISABILITIES ACT (ADA)	LAST REVISION DATE: 04/28/2011

POLICY STATEMENT:

It is the policy of the City of Denton to provide equal access to all City sponsored services, programs, and activities for citizens and employees with disabilities, as provided by the "America ns with Disabilities Act" of 1990, 42 U.S.C. § 12 101, et seq., as the same may be amended from time to time (t he ADA). The City will not discriminate against a "quali fied individual with a disability," as this term is defined by the ADA, with regard to job applications, hiring, advancement, discharge, compensation, training and other terms, conditions and privileges of employment.

The City will make reasonable modifications and accommodations in policies, practices, and procedures to ensure equal access; will provide auxiliary ai ds and services when nece ssary to provide effective communication, and will operate its programs so that, when viewed as a whole, those programs are readily accessible to, and useable by, individuals with disabilities.

DEFINITIONS:

Disability: For purposes of determining eligibility for a reasonable accommoda tion, a person with a disability is one who has a physical or mental impairment that materially or substantially limits one or more major life activities.

Reasonable Accommodation: A reasonable accommodation is a modification or adjustment to a job, an employment practice, or the work e nvironment that makes it possible for a qual ified individual with a disability to enjoy an equal employment opportunity.

Employment: The City of Denton will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City of Denton's em ployment related activities. Exam ples of accommodations may include acquiring or modifying equipment or de vices; modifying training materials; making facilities readily accessibl e; modifying work schedules; and reassignment to a vacant position.

Modifications to Polici es and Programs: The City of Denton will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy its programs, services, and activities. For example, individuals with service animals are welcomed in the City of Denton

TITLE: AMERICANS WITH DISABILITIES ACT (ADA)

REFERENCE NUMBER: 100.02

offices, even where pets are generally prohibited.

Anyone who requires auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the City of Denton, should contact the appropriate ADA Coordinator (reference I below) as so on as possible but no later than 48 hours before the scheduled event.

Undue Hardship: An undue hardship is an action that is unduly costly, extensive, substantial, or disruptive, or that would fundamentally alter the nature of operation of the City.

ADMINISTRATIVE PROCEDURES:

ADMINISTRATIVE PROCEDURES:

I. DEFINITIONS

- A. Disability A person who has a physical or mental impairment that substantially limits one or more major life activity. This includes people who have a history/record of such i mpairments, even if they do not currently have a disability. It also includes individuals who do not have a disability but are perceived by others as having a disability.
- B. Essential Job Functions Essential functions are those job duties that are so fundamental to the position that the individual cannot do the job without performing them. A function can be essential if the position exists sp ecifically to perform that function; there is limited number of other employees who could perform the function; or the function is specialized and the individual was hired based on the ability to perform it. The job description is a consideration also for determining the essential functions of the job.
- C. Reasonable Accommodation A reasonable accommodation is a modification or an adjustment to a job or the work environment that will enable a qualified applicant or employee with a disability to participate in the application process or to perform essential job functions.

Reasonable accommodation also includes adjustments to assure that a qualified individual with a disability has rights and privileges in employment equal to those of nondisabled employees. *See* Americans with Disabilities Act of 1990 ("ADA"), Am ericans with Disabilities Act Amendments Act of 2008 ("ADAA") and associated regulations.

D. Undue Hardship - An "action requiring significant difficulty or expense" when considered in light of a num ber of factors. These factors include the nature and cost of the accommodation in relation to the size, resources, nature, structure of the employer's operation and the impact on the department and the City.

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II. GUIDELINES

A. The determination of what acc ommodations are reasonable w ill be established through an interactive process. Once an employee ha s requested an accommodation and m edical documentation has been received, if applicable, all necessary parties (e.g., employee, supervisor, legal, human resources representative) shall be involved in the interactive process to determine what, if a ny, accommodation(s) should be provi ded. If such m edical certification or documentation does not specify the existence of an ADA disability and explain the need for a reasonable accommodation, it will be considered insufficient. Documentation also m ight be insufficient where: (1) the health care professional does not have the expertise to give an opinion about the employee's m edical condition and the lim itations imposed by it; (2) th e information does not specify the functional lim itations due to the disability; or (3) other factors indicate that the information provided is not credible or is fraudulent.

The City is not required to provide areasonableaccommodation without sufficientdocumentation.

Once sufficient documentation is provided, the in teractive process shall include the following steps:

- 1. A review of the particular position/job involved and determine its purpose and its essential functions.
- 2. Consultation with the e mployee with the disability to f ind out their specif ic physical or m ental abilities and lim itations as they relate to the essential job functions. Identify the barriers to job performance and assess how these barriers could be overcome with an accommodation.
- 3. In consultation with the employee, identify potential accommodations and assess how effective each would be in en abling the employee to perform essential job functions. If an appropriate accommodation is not identified, the human resources representative may contact outside technical resources for further assistance.
- 4. Select the accommodation, if available, that best meets the need of employee, the department and the City.
- 5. If there is a direct threat or significant risk of substantial harm to the health or safety of the individual or others that cannot be elim inated or reduced, the requested accommodation may not be granted.
- 6. Medical information obtained as part of an accommodation request is considered strictly confidential and will be shared with supervisors and managers only on a need to know basis. All related information shall be filed in a separate file within Human Resources

I. <u>IIB.-</u> Questions concerning general ADA policy, reas onable accommodations, and grievances by citizens or_-employees not resolved by the a ppropriate department shall be directed to one of the

TITLE:	AMERICANS WITH DISABILITIES ACT (ADA)	REFERENCE NUMBER:
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following ADA Coordinators or his/hertheir designee for resolution:

- Facilities Manager buildings and facilities owned and/or operated by the City of Denton;
- City Engineer public infrastructure; and
- <u>Director of Human Resources Compliance Specialist</u> employment-related matters.

The ADA Coordinator shall resolve the issue(s) or make recommendations to department heads, the City Manager, or the City Council, as appropriate.

- **H**<u>C</u>. In order to be qualif ied for a City position, an applicant must have the skills, experience, and knowledge as re flected by the es sential functions of the posit ion with or wit hout reasonable accommodation. Inquiries regarding pre-employment or employment procedures, interviews, and hiring shall be directed to the Human Resources Department for resolution. Supervisor training will be conducted by the Human Resources Department as required to educate the supervisors of the requirements of Title I of the ADA.
- **IVD**H. The Building Inspections Division will, prior to issuing a building permit, advise applicants of the need to comply with the requirements of Title III of the Americans with Disabilities Act.
- **IVE**. When the City is given notice of a need for an accommodation, there will be an interactive process with the re questor as outli ned in the De partment of Justice technical guidelines f or ADA accommodations.
- **VIF.** The ADA does not require the City of Denton to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative hardship.
- VIIIG. While an individual's preference for an accommodation will be given c onsideration, the City of Denton is free to choose among equally effective accommodations and may choose the one that is less expensive or easier to provide.
- **VIIIH**. The City of Denton will not place a surcharge on a particular individual with a disability, or any group of individuals with disabilities, to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.
- \underline{XVIII} . All supervisors are re sponsible for continually monitoring and evaluating current policies, procedures, facilities and programs to achieve and maintain compliance with this policy.

CITY OF DENTON

POLICY/ADMINISTRATIVE PROCEDURE/ADMINISTRATIVE DIRECTIVE

SECTION:	HUMAN RESOURCES	REFERENCE NUMBER: 107.04
SUBJECT:	EMPLOYEE BENEFITS AND SERVICES	INITIAL EFFECTIVE DATE: 08/05/93
TITLE:	FAMILY AND MEDICAL LEAVE	LAST REVISION DATE: <u>3/11/06</u> <u>10/05/17</u>

POLICY STATEMENT

The City of Denton shall provide authorized leave for family and medical reasons to eligible employees in accordance with the provis ions of the "Family and Medical Leave Act" (FMLA) of 1993 and its amendments.

The purpose of this policy is to enable eligible employees to take absences from work for up to twelve (12) weeks during a 12-month period for new child leave and/or medically-related reasons due to a serious health condition regarding self, spouse, child or parent.

ADMINISTRATIVE PROCEDURES

- I. DEFINITIONS
 - A. "Child" is a biological, adopted, foster, legal ward, child of a person standing in the place of a parent, or a step-son or -daughter who is under 18 years old or who is over 18 years old and incapable of self-care because of a mental and/or physical disability. For purposes of a child on covered active duty or called to covered active duty, or for Servicemenmber Family leave, the child may be of any age.
 - B. <u>"Covered Active Duty" is: 1) in the case of a member of a regular component of the Arm ed</u> Forces, duty during the deployment with the Armed Forces to a foreign country; and 2) in the case of a member of a reserve component of the Armed Forces, duty during the deployment with the Armed Forces to a foreign country where they may become involved in m ilitary actions, operations, or hostilities against an enemy of the United States or again st an opposing m ilitary force.
 - C. <u>"Covered Servicemember" means: 1) a member of the Armed Forces (including a member of the National Guard or Reserves) who is undergoing recuperation for a serious injury or illness; or, 2) a veteran who is undergoing recuperation for a seri ous injury or illness and who was a member of the Armed Forces (including a member of the National Guard or Reserves) at any time during the preceding period of five years.</u>
 - D. "Family leave" is approved leave for the birth of a child or placement of a child for adoption or foster care.
 - C. "Health care provider" is an authorized individual who provides health care services.

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- D. "Intermittent leave" is leave taken in separate blocks of time rather than one continuous period.
- E. "Next of Kin" means the nearest blood relative of a Covered Servicemember.
- F. "Parent" is the biological, legal adoptive or stepparent of an employee or an individual who had dayto-day responsibilities to care for and financially supported the employee when he/she was a child. The term does not include parents-in-law.
- G. "Period of Incapacity" is an inability to work, attend school or perform other regular daily activities due to the serious health condition, treatment therefore, or recovery therefrom.
- H. "Reduced schedule leave" is fewer workdays per week or hours per workday than an employee's normal work schedule. For employees who work part-time or variable hours, the leave is determined on a pro-rata basis.
- "A Regimen of Continuing Treatment" includes, for example, a course of prescription medications (e.g., an antibiotic or therapy requiring special equipment to resolve or alleviate the health condition). A regimen of treatment does not include the taking of over-the-counter medications such as aspirin, antihistamines, or salves; or bed-rest, drinking fluids, exercise, and other similar activities that can be initiated without a visit to a health care provider.
- J. "Serious health condition" is an illness, injury, impairment or physical or mental condition that involves inpatient care or a ny subsequent treatment in connection with inpatient care and/or continuing treatment by a health care provider as described in the FMLA regulations.
- K. <u>"Military Caregiver Leave" is leave taken to care for a covered servicem ember or veteran who</u> has incurred a serious injury or illness in the line of active duty in the Armed Forces.
- L. "Spouse" is a husband or wife as defined by State law, including a common law marriage. Common law spouses must provide the City of Denton with an affidavit from each spouse testifying to the marriage relationship.
- M. <u>"Treatment" includes examinations to determine if a serious health condition exists and evaluations</u> of the condition. Treatment does not include routine physical examinations, eye examinations, or <u>dental examinations</u>.
- N. "Qualifying Exigency" includes: 1) notification of a call to cove red active duty seven or fewer days from date of deployment; 2) m ilitary events and r elated activities, including postdeployment activities (e.g. official cerem onies, support programs, counseling, etc. related to covered active duty or a call to such); 3) attending to childcare and school activities; 4) attending to financial and legal matters; 5) to spend up to five days with a military member who is on shortterm, temporary rest and recuperation leave during the period of de ployment; and, 6) any

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additional activities related to the call to covered active duty otherwise agreed to by the employer and employee.

- O. <u>"Veteran" means a person who served in the active military, naval, or air service, and who was discharged or released under conditions that were not dishonorable. The discharged must have been within a five (5) year period of becoming ill or injured while serving in the line of duty.</u>
- P. <u>"12-Month Servicemember Period" is a single 12-month period measured forward from the first</u> <u>day Servicemember Family Caregiver Leave is taken.</u>
- Q. <u>"12-Month Period" is a rolling 12-month period measured backward from the date leave is taken.</u>
- II. Eligibility

In order to be eligible for leave under the FMLA, an employee must:

- A. Have been employed for at least 12 m onths at any time by the C ity of Denton prior to the commencement of the leave (12 months need not be consecutive);
- B. Have worked for the City at least 1,250 hours during the 12-month period immediately prior to the commencement of the leave; and,
- C. Have a qualifying condition, as defined in Part III below.
- III. Qualifying Conditions
 - A. Birth of a child or placement of a child for adoption or foster care with the employee.
 - B. A serious medical condition of self, spouse, parent or child consisting of any of the following:
 - 1. Hospital Care

Inpatient care (i.e., an overnight stay) in a hospital, hospice, or residential medical care facility, including any period of incapacity or subsequent treatment in connection with or consequent to such inpatient care.

2. Absence Plus Treatment

A period of incapacity of more than three (3) consecutive calendar days (including any subsequent treatment or period of incapacity relating to the same condition), that also involves:

a. Treatment two or more times by a health care provider, by a nurse or physician's assistant

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under direct supervision of a health care provider, or by a provider of health care services (e.g., physical therapist under orders of, or on referral by, a health care provider); or

- b. Treatment by a health care provider on at least one occasion which results in a regimen of continuing treatment under the supervision of the health care provider.
- 3. Pregnancy
- A period of incapacity due to pregnancy or for prenatal care.
- 4. Chronic Conditions Requiring Treatments
- A chronic condition which:
 - a. Requires periodic visits for treatment by a health care provider, or by a nurse or physician's assistant under direct supervision of a health care provider;
 - b. Continues over a n extended period of ti me (including recurring episodes of a single underlying condition); and,
 - c. May cause episodic rather than a continuing period of incapacity (e.g., asthma, diabetes, epilepsy, etc.).
 - 5. Permanent/Long-term Conditions Requiring Supervision

A period of incapacity that is permanent or long-term due to a condition for which treatment may not be effective. The employee or family member must be under the continuing supervision of, but need not be re ceiving active treatment by, a health care provider. Examples include Alzheimer's, a severe stroke, or terminal stages of a disease.

6. Multiple Treatments (Non-Chronic Conditions)

Any period of absence to receive multiple trea tments (including an y period of recovery therefrom) by a health care provider or by a provider of health care services under orders of, or on referral by, a health care pr ovider, either for restorative surgery after an accident or other injury, or for a condition that would likely result in a period of incapacity of more than three (3) consecutive calendar days in the absence of medical intervention or treatment, such as cancer (chemotherapy, radiation, etc.), severe arthritis (physical therapy), or kidney disease (dialysis).

IV. Types of Leave

A. Leave to care for a child following the child's birth, adoption, or placement in foster care with the employee;

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- B. Leave to care for an immediate family member (spouse, child, or parent) of the employee if such immediate family member has a serious health condition;
- D. Leave necessary for an employee to attend to a **qualifying exigency** arising out of the fact that the employee's spouse, child, or parent is on covered active duty or has been notified of an impending call or order to covered active duty in the Armed Forces.
- E. Leave to care for such covered Servicemember who incurred a serious injury or illness in the line of active duty in the Armed Forces (hereafter referred to as "Servicemember Family Caregiver Leave."
- Note: All injuries covere d by workers' compensation <u>or long-term disability</u> that also constitutes a "serious health condition" will be designated as FMLA leave. Please contact the designated representative for more information.
- V. Duration of Leave
 - A. Leave Maximum
 - 1. Twelve (12) workweeks of leave during a 12-month period (known as the "leave year" for all types of leave)

Exceptions: Military Caregiver Leave

- a. <u>Eligible employees who are the spouse, ch_ild, parent, or next of kin of a cove_red</u> Servicemember are entitled to up to 14 weeks of additional leave during a single 12-<u>Month Servicemember Period (for a total of 26 weeks if combined with other FML A leave).</u>
- b. Available leave not taken during the 12-month Servicemember Period, which begins on the first day of leave is taken, will be forfeited.
- c. No more than 26 weeks of leave m ay be taken in a single 12-Month Servicem ember Period, and no additional extended leaves m ay be taken in other years for the sam e injury or illness.
- d. If married spouses both work for the City, their total Servicemember Family Caregiver Leave may be limited to an aggregate of 26 weeks.
- 2. If an employee has accumulated sick or vacation time or "comp time" (if eligible), he/she must take paid leave first un til paid leave is exhausted. The balance of the employee's FMLA entitlement will be provided without pay.

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- a. An employee on medical leave must first use accumulated sick leave. When the sick leave is exhausted, an employee must then use any accumulated vacation time.
- b. Upon the approval of family leave, an employee may choose to first use accumulated sick leave. When sick leave is exhausted, an employee must then use any accumulated vacation time. If an employee on family leave does not choose to use accumulated sick leave, the employee must use any accumulated vacation leave.
- 3. When both spouses are employees of the City, they are entitled to a total combined twelve (12) weeks for family leave to care for a newly born or placed child and/or medical leave to care for a parent with a serious health condition. Each employee separately, however, is entitled up to twelve (1 2) weeks total leave for r a medical leave due to a serious health condition of self, spouse or child.
- 4. A paid holiday occurring during a week of FMLA leave has no effect on FMLA time used and is still counted as FMLA leave.
- B. "Leave Year"
 - 1. The City uses a "rolling" 12-month period measured backward from the date an employee uses any leave under the FMLA.
 - 2. For Military Caregiver Leave, the City uses a "12-Mont h Period" which is a single 12-month period beginning on the first day the employee takes leave for this reason and ends 12 months later.
- C. Reduced Schedule/Intermittent Leave
 - 1. Family leave may be used intermittently but only with approval from the employee's supervisor and it must be completed within twelve (12) months of t he date of bir th or placement of the child.
 - 2. Medical leave to care for a seriously ill family member or because of the employee's serious health condition may be used intermittently or on a reduced schedule if all of the following apply:
 - a. Must be medically necessary;
 - b. The employee must present a medical certification; and
 - c. The employee must consult with his/her supervisor and make a reasonable effort to schedule foreseeable leave so as not to unduly disrupt the department's operations.
 - 3. The City may transfer the employee temporarily to an alternative job with equivalent pay and benefits that accommodates recurring periods of leave better than the employee's regular

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job.

- 4. Intermittent and reduced schedule leave absences will be me asured in <u>one half (1/2)15</u> minute hour increments.
- VI. Coordination of Benefits
 - A. During approved FMLA leave, the City will continue to pay the employee's portion of the health insurance premium. The employee is required to pay health insurance premiums for any dependent coverage, through payroll deduction or personal finances. The employee is also responsible for other benefit premiums normally taken from his/her paycheck.
 - B. Vacation/bonus time, sick leave, and longevity benefits will not accrue during an employee's *unpaid* FMLA leave status. -The employee will not receive_death in the family leave pay, holiday pay, or any other paid benefit during an *unpaid* <u>consecutive</u> FMLA leave <u>status</u>. -These benefits will resume upon the employee's return to work. Provided the employee is being paid because the employee has accrued time
 - C. The FMLA policy is administered concurrently with all other relevant City policies. For questions regarding sick leave, holiday pay, death in the family leave, vacation/bonus time, <u>and</u> longevity pay, <u>personal leave without pay</u>, <u>off-duty injury or illness and/or occupational injury benefits</u>, please see the specific policy for details.
- VII. Notification by Employees
 - A. If the need for leave is foreseeable, an employee must give at least a 30-day notice (oral or written) of his/her desire to take family and/or medical leave. The City may delay the requested leave for up to thirty (30) days after the notice is provided to the City if an employee fails to give adequate notice of foreseeable leave.
 - B. If the need for leave is unforeseeable, an employee must give notice as soon as practicable. Typically, this is within one or two working days of learning of the need for leave, except in extraordinary circumstances where such notice is not feasible.
 - C. C. —If the City had not been made aware that an employee was absent for FMLA reasons and the employee wants the absence counted as family or medical leave, the employee must give notice within two business days of his/her return to work that the leave was taken for an FMLA-qualifying reason.
 - C.D. Employees are required to follow department call-in procedures.
- VIII. Paperwork and Timelines

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- A. All FMLA leave, including intermittent leave, must be documented on the "Family and Medical Leave Request" form through t he on-line timekeeping system and will be char ged against the employee's FMLA entitlement.
- B. In addition to a completed "Fa mily and Medical Leave Request" form, a<u>A</u>n employee requesting leave for medically related reas ons must also prov ide medical certification by submitting a completed "Certification of Health Care Provider" form when requested to do so by the City of Denton.
 - 1. If the City has reason to doubt the validity of a medical certification provided by an employee's health care provider, the City may require the employee to obtain a second opinion at the City's expense from a health care provider chosen by the City. If the first and second opinions differ, a third opinion from a health care provider chosen jointly by the City and the employee may be requested at the City's expense. The third opinion is final and binding.
 - 2. The City may request re-certification during an employee's approved FMLA leave, although such re-certification will not be more often than every thirty (30) days.
- C. All necessary paperwork must be completed and returned to the Human Resources department within fifteen (15) calendar days of the employee receiving the paperwork. If an employee fails to provide medical certification in a tim ely manner, the City may deny the leave request until certification is submitted.
- D. During approved FMLA leave, the City may require an employee to periodically report to his/her supervisor about the employee's status and intent to return to work.
- IX. Other Employment

Provided an employee is absent due to consec utive FMLA leave for a medical condition and the employee asserts they are unable to perform their job duties, the employee is prohibited from engaging in outside employment that would conflict with any medical restrictions.

- X. Return to Work
 - A. If an employee is out due to a serious health condition of self, he/she must provide a "Return-to-Duty Certification" completed by the employee's health care provider at the time the employee returns to work. If an employee fails to provide return-to-duty certification, the City may deny job restoration until the certification is submitted.
 - B. When the employee re turns to work the employee will return to an equivalent position with equivalent benefits, pay and other terms and conditions of employment, in accordance with FMLA regulations.
- XI. "Key Employee" Exemption

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A. A "k ey employee" is a s alaried employee (exempt from the minimum wage and overtime requirements of the Fe deral Labor Standards Act as an executive, admini strative or professional employee) who is among the highest paid 10 percent of all the City of Denton's employees. The determination whether an employee is among the highest paid 10 percent of the City's employees is determined from the time the employee first gives notice of the need for leave.

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- B. Where restoration of a key employee to his/her pos ition at the end of hi s/her leave will cause substantial and grievous economic injury to the City's operations, the City may refuse to reinstate a key employee.
- C. In the event that r estoration of a key employee would cause the Cit y substantial and grievous economic injury to the City's operations, the employee will be notified in writing of his/her status as a key employee, the reasons for denying job restoration and will further be provided a reasonable opportunity to return to work after so notifying the employee. The City of Denton shall determine in its sole discretion, what constitutes su bstantial and grievous economic injury to its operations.

Department of Labor regulations governing the FMLA are available for review at t he Human Resources <u>dD</u>epartment. Employees who fraudulently misrepresent themselves and/or circumstances regarding this policy will be subject to disciplinary action. <u>If there is any language</u> in this policy that conflicts with the federal statute, the language in the federal statute will be the controlling language.

CITY OF DENTON

POLICY/ADMINISTRATIVE PROCEDURE/ADMINISTRATIVE DIRECTIVE

SECTION:	HUMAN RESOURCES	REFERENCE NUMBER: 111.07
SUBJECT:	APPROVED LEAVE	INITIAL EFFECTIVE DATE:
TITLE:	NON-FMLA MEDICAL LEAVE	LAST REVISION DATE:

POLICY STATEMENT

Employees who do not meet the eligibility requirements of the Family and Medical Leave Act (FMLA), or who have exhausted FMLA benefits, m ay request Non-FMLA medical leave ("medical leave"). This leave is only available for an em ployee's own serious medical condition. All sick and vacation accruals will run concurrently with the leave. This policy may run concurrently with ADA, where applicable.

ADMINISTRATIVE PROCEDURES

- A. Medical leave granted under this directive will be with pay provided the employee has accrued balances (e.g. sick and/or vacation accruals).
- B. Medical Leave
 - 1. An employee who has exhausted leave under the FMLA and who continues to suffer from a serious health condition may request medical leave under this directive.
 - 2. All requests for medical leave due to an employee's own medical condition must be in writing and requires the approval of the Human Resources Director or designee.
 - 3. The employee may be required to provide a m edical certification from their treating physician in support of the employee's request for a medical leave.
- C. Application: Medical Leave
 - 1. Approval of medical leave will be based on the medical certification, departmental business needs, and any other relevant factors.
 - 2. Prior to employee taking the leave, it must be authorized by the employee's supervisor and Human Resources.
- D. Employee's Responsibilities
 - 1. Sufficient and Accurate Information: Employees must give sufficient and accurate inform ation so

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that a determination can be made as to the em ployee's eligibility for a m edical leave under this directive.

- Notice: Employees must provide their supervisor with advanced notice as practicable and in accordance with the Department's normal call-in procedures for leave. Provided the employee has advanced notice that employee will have to be out on leave, employee should give the City thirty (30) days advanced notice or as much notice as possible, when the leave is foreseeable.
- 3. Compliance with Call-In Procedures: Em ployees must comply with their Departm ent's normal call-in procedures for reporting absences, tardiness, and requesting leave, e.g., making contact with the appropriate supervisor by a certain tim e. Employee may be subject to disciplinary action in accordance with City policy provided the em ployee fails to comply with the Department's normal call-in procedures and is unable to provide an explanation that warrants no disciplinary action.
- 4. Medical Certification: In all instances where the Human Resources (HR) Director, or designee, requests a medical certification from an employee, it is the employee's responsibility to provide a complete and sufficient medical certification supporting the need for the City to grant such leave due to a medical condition. The certification must set forth the beginning and ending dates of the medical leave, the duration of the treatments resulting in the need for either consecutive or intermittent leave, and the expected return to work date.
 - a. Second/Third Opinion: In some instances, the HR Director, or designee, may require a second or third medical opinion (at the City's expense).
 - b. Recertification: the HR Director, or design ee, may request the em ployee to periodically recertify the need for medical leave.
- E. Continuation of Benefits
 - 1. Health Insurance: During any period of an a pproved medical leave under this policy, the City will continue to pay its portion, if any, of the insurance coverage for the em ployee on the same terms as if the em ployee continued to work. However, the em ployee must timely pay their portion of the insurance premiums. Provided the employee fails to pay their portion timely, the City will cease paying its portion until the em ployee makes the payments or returns to work. The City may recover premiums it paid to m aintain coverage for the employee who failed to return to work.
 - 2. Benefits Accruals: Vacation/bonus time and sick leave will not accrue during an employee's unpaid leave status. Employees will not receive death in the family leave pay, holiday pay, or any other paid leave benefit during an unpaid leave status. These benefits will resume upon the employee's return to work.
 - 3. Retirement Contributions: Contributions to the retirement fund will cease when an employee is on unpaid leave and will resume upon the employee's return to work.

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4. Compensation: If an employee does not perform their job duties for three (3) consecutive months or longer, performance increases may be pro-rated.

F. Other Employment

Provided an employee is absent due to consecutive medical leave, and the employee asserts they are unable to perform their job duties, the employee is prohibited from engaging in outside employment that conflicts with their medical restrictions.

G. Misuse of Leave

An employee who misuses or fraudulently obtains medical leave will be subject to disciplinary action including, but not lim ited to, dismissal of City em ployment. An employee failing to return from medical leave on the specified date, wit hout notifying the approving authority and receiving approval for a leave extension, m ay be considered to have abandoned their job as outlined in policy 110.01 (Absenteeism/Tardiness).

CITY OF DENTON

POLICY/ADMINISTRATIVE PROCEDURE/ADMINISTRATIVE DIRECTIVE

SECTION:	HUMAN RESOURCES	REFERENCE NUMBER: 111.08
SUBJECT:	APPROVED LEAVE	INITIAL EFFECTIVE DATE: 11/05/85
TITLE:	PERSONAL LEAVE WITHOUT PAY	LAST REVISION DATE: 08/25/03

I.—POLICY STATEMENT

In special circum stances, supervisors m ay consider granting <u>additional</u> absence to employees for <u>medical</u>, emergency, legal, educational or any other legitim ate purpose personal to the employee <u>once the em ployee has exhausted all appropriate accrued leave</u>. -A personal leave of absence is approved time off without pay. -Employees requesting such leave may be obligated to show that granting such leave will not <u>work-cause</u> an undue hardship on the appropriate operating department.

Primary considerations for leave approva 1 include vacation, sick, and compensatory time accruals of the employee, and the legitimacy of the request.

Supervisors authorizing personal leaves of absence may be required to submit an explanation to the Department Director and/or the Human Resources Department as to why compensatory time, vacation time, or similar accrual was not used by the requesting employee. The circumstances resulting in the leave authorization may also be required in the explanatory report.

Approval of personal leave protects the em ployee's position with the City f or a specific period of time.

Categories of personal leave are as follows:

- Immediate one hour to two <u>consecutive</u> work days.
- *Short-term* more than two <u>consecutive</u> work days to five <u>consecutive</u> work days.
- *Long-term* more than five <u>consecutive</u> work days to less than twenty <u>consecutive</u> work days or thirty <u>consecutive</u> calendar days (whichever is less).
- *Extended* more than twenty <u>consecutive</u> work days or thirty <u>consecutive</u> calendar days (whichever is less).

(For purposes of <u>definition this policy</u>, a work day is <u>defined as</u> eight hours for most employees; for employees working twelve hour shifts, a work day is twelve hours.)

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II.—ADMINISTRATIVE PROCEDURES

- A. All personal leave without pay <u>excluding *immediate*</u>, must be in writing <u>on the approved leave of absence form</u>. Any personal leave without pay exceeding five <u>consecutive</u> work days <u>will may</u> require the approval of the Department of the Department <u>Directorhead</u> and written notif ication to the Hum an Resources Department (i.e., a completed leave of absence form and a status change form).
- B. Personal leave without pay will not be granted if an em ployee has accrued leave balances. An employee must exhaust all applicable time before leave without pay is granted.
- a. If the employee is requesting personal leave for a matter related to a medical condition of the employee or any of the employee's family members as defined in the City's Sick Leave policy (no. 111.01), the employee's accrued sick leave, as well as vacation or bonus time and, in the case of non-exempt employees, accrued compensatory time, must be exhausted before the employee will be placed on personal leave without pay. (When the medical condition is one covered by the Family and Medical Leave Act (FMLA) and the City's policy 107.04, FMLA leave will run-concurrent with all paid leave as well as any personal leave without pay.)
- b. If the reason for the request is not related to a medical condition, the employee's accrued vacation or bonus time, as well as compensatory time for non-exempt employees, must be exhausted before the employee will be placed on personal leave without pay.

BB. ____On requests for *immediate* leave of absence, it is the supervisor' s responsibility to explore the legitimacy of the request upon the employee's return to work to determine if the leave is to be authorized. Approval of long, short, and extended personal leave of absence_-will be based on the employee's work load, needs of the departm ent, the degree of advance notice given prior to the expected start of the leave, the legitim acy of the request <u>_____</u> and the vacation, siek, and/or compensatory time_accruals of the requesting em ployee, and any other relevant considerations _____. -All *leave longer than thirty (30) calendar days or twenty (20) workdays in durationextended* leave requires approval from the Department Director head and the City Manager or his/hertheir designee.

C. Continuation of Benefits

1. <u>C.</u> Health Insurance: During any period of approved leave under this policy, the City will continue to pay its portion, if any, of the insurance coverage for the employee on the same terms as if the employee continued to work. However, the employee must timely pay their portion of the insurance premiums. Provided the employee fails to pay their portion tim ely, the City will cease paying its portion until the employee makes the payments or returns to work. The City m ay recover premiums it paid to maintain coverage for the employee who failed to return to work.

TITLE:	PERSONAL LEAVE WITHOUT PAY	REFERENCE NUMBER:
		111.08

- 2. Benefits Accruals: Vacation/bonus time_and, sick leave, and longevity benefits will not accrue during an employee's <u>long-term or extended</u> unpaid leave status. -Employees will <u>also</u> not receive death in the family leave pay, holiday pay, or any other paid leave benefit during a <u>long-term or n</u> extended unpaid leave status. -These benefits will resume upon the employee's return to work.
- 3. Retirement Contributions: Contributions to the retirement fund will cease when an employee is on unpaid leave and will resume upon the employee's return to work.
- 1. Sick leave accruals held by an employee prior to the unpaid leave status will be maintained if the employee is not seeking leave for a medical reason.
- 2.
 - D. An employee returning to work from a personal leave without pay status extending thirty (30) calendar days or twenty (20) work days or more will receive an adjusted longevity date.
 - -<u>4.</u> <u>E.</u> If an em ployee does not perform <u>his/hertheir</u> job duties for three (3) <u>consecutive</u> months or longer, perform ance increases <u>willmay</u> be pro-rated as <u>outlined in the Compensation/Classification Guidelines Manual</u>.

INFORMAL STAFF REPORT TO MAYOR AND CITY COUNCIL

SUBJECT:

Denton County Mental Health Sequential Intercept Mapping

EXECUTIVE SUMMARY:

At the direction of the Mayor, the Municipal Judge's Office would like to make you aware of its recent efforts to identify any mental health resources available in Denton County that may be of benefit to the citizens of the City of Denton. In doing so, it is the Judge's hope, to not only improve access to any available resources for those in need in our City, but to clarify the processes and resources that may be available on a county-wide basis and to better define the ways in which all stake-holders in Denton County may be able to better utilize any such processes as well.

DISCUSSION:

In the capacity as a Judge for the City of Denton and as a magistrate for our jail, the Judge's Office has been frustrated for a number of years by what could be described as a general confusion regarding available services for those struggling with mental health issues and the avenues for access to these services. Most importantly, the Judge's Office has been interested in finding ways in which Denton County agencies might be able to divert those individuals who are clearly in need of help away from the criminal justice system when appropriate.

It appears as if Denton County has assembled many of the resources necessary to address these needs, but the organization and "flow" of services is sporadic and disjointed at times, depending on agency and location. Due to the nature of how the County has expanded over the last ten years, several of the larger cities in the county, such as Denton, Lewisville and Carrollton, have taken on much of the initial contact and care for those suffering from mental health issues. Nevertheless, due to the way in which many of those in need first come in contact with "the system", services are delayed, or in some cases denied, as appropriate identification and evaluation may not be made until well after incarceration.

Luckily the Denton County Behavioral Leadership Team, under the leadership of Denton County United Way, has done much to establish various pathways to better utilize available resources in Denton County.

In an effort to better define these processes, the Municipal Judge reached out to personal contacts known to him as a result of his service on the Board of Directors of the Texas Municipal Courts Association. Consequently, through the Texas Municipal Court Education Center, the Denton Municipal Judge's Office has been able to secure the services of a nationally respected organizational and planning group, Policy Research Associates of New York, to perform a sequential intercept mapping session for Denton County. The Texas Municipal Courts Education Center has offered grant funds necessary to host and pay for this full day mapping session at no cost to either Denton County or the City of Denton.

In order to secure this opportunity, the Denton Municipal Judge's Office agreed to help organize a Sequential Intercept Mapping Exercise facilitated by Policy Research Associates of New York. This Mapping event will be held at the new Embassy Suites of Hilton at Denton on Wednesday, May 23rd, 2018 from 8:30 a.m. to 5:00 p.m.

As an initial organizer of this event, the Judge's Office has agreed to participate and provide names of organizations and mental health providers and identify those parties or persons necessary to achieve meaningful progress in providing a defined process for mental health services in Denton County. Thus far, participants who have agreed to attend include the Denton and Lewisville Police and detention staffs, Denton County Mental Health and Retardation (MHMR) Executive Staff and Crisis team members, Denton County Sheriff and Administrative and Jail Staffs, Denton County Health Services Administration and several of the area hospital and care providers.

As Council is well aware, mental health and criminal justice systems often collide, creating significant barriers to treatment and support services. *Sequential Intercept Mapping* helps communities develop and implement plans for community change through cross-system collaboration, organizational change, and enhancing practice, utilizing innovative and dynamic tools to map systems, identify gaps in service, and clarify community resources.

Goals

- Further the delivery of appropriate services to individuals with mental illness, intellectual disability, and/or substance use disorders involved in the criminal justice system
- Assist participants in identifying gaps in service
- Optimize use of local resources

Topics and Activities

This program will be customized to the very specific needs and desired outcomes of Denton County.

- Sequential Intercept Mapping to Identify Cross-Systems Gaps in Service and Collaboration
- Identifying and Setting Community Priorities
- Making Recommendations for a Local Action Plan

About Policy Research Associates, Inc.

Policy Research Associates, Inc. (PRA) is located in Delmar, NY. PRA's primary focus is on expanding access to community based services for adults diagnosed with co-occurring mental illness and substance use disorders at all points of contact with the justice system. PRA emphasizes the provision of consultation and technical assistance to help communities achieve integrated systems of mental health and substance abuse services for individuals in contact with the justice system.

If Council has any objection to the Municipal Judge co-hosting this event with Denton County United Way and Denton County MHMR, please let the Judge's Office know immediately and the Judge will be happy to step aside. In such an event, the Judge would still like to attend, but will refrain from "hosting" the event in the name of the City of Denton unless directed to do otherwise.

Attached, please find a copy of the Sequential Intercept Mapping Planning kit provided by Policy Resources Associates outlining the process for a sequential intercept mapping exercise.

Members of the Denton City Council are welcome and encouraged to attend.

<u>ATTACHMENTS:</u> Sequential Intercept Mapping Planning kit provided by Policy Resources Associates

STAFF CONTACT:

Municipal Court Judge Robin Ramsay 940-349-8139 robin.ramsay@cityofdenton.com



Planning for Sequential Intercept Mapping Workshop

Sequential Intercept Mapping Planning Kit

A successful *Sequential Intercept Mapping* program begins with the planning process. For maximum benefit, use this Planning Kit for suggestions, a checklist, and materials to help plan the entire program. The program consists of a pre-workshop consultation conference call, the workshop, and a summary report with recommendations. All aspects of the program are conducted by experts from Policy Research Associates, Inc.

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Who to Invite


Sequential Intercept Mapping

Policy Research Associates, Inc. (PRA) is known nationally for its work in regard to justice involved people with mental illness and co-occurring substance use disorders. *Sequential Intercept Mapping* are unique services tailored to the specific community, to provide an opportunity for communities to visualize how mental health, substance abuse, and criminal justice systems intersect in serving this group. It aims to:

- Further delivery of appropriate services
- Assist in identifying gaps in service
- Optimize use of local resources

Meaningful cross-system collaboration is required in order to establish effective and efficient services for people with mental illness in the criminal justice system. This workshop is unlike other types of consultations or staff development training programs. PRA staff serve as expert guides, helping the group to develop a plan for their community. This makes the composition of the group extremely important. While some workshops involve advertising to the entire provider community, it is essential that the organizers gather a group that represents key decision makers from the relevant provider systems and varied levels of staff.

Program Description: Sequential Intercept Mapping

Creating a Sequential Intercept Map

- This 1.5-day strategic planning workshop provides an opportunity for participants to visualize how mental health, substance abuse, and criminal justice systems intersect in serving this target population
- The workshop brings together key stakeholders to tap into the specific local expertise necessary to develop a *local* map, based on the *Sequential Intercept Model* (Munetz & Griffin, 2006)
- During the Sequential Intercept Mapping Exercise, opportunities and resources are identified for diverting people with mental illness and co-occurring substance use out of this costly system and connecting them with appropriate treatment and support services

Sequential Intercept Mapping Exercise

- Reflects how individuals move through the local criminal justice system
- Indicates points for intervention or diversion of people with mental illness
- Provides a visual depiction of the ways in which treatment systems interact with the local criminal justice system
- The Sequential Intercept Mapping Exercise also helps to identify gaps in services, duplication of services, or areas where different providers are working at cross purposes

Priorities for Change

- PRA staff provide examples of successful efforts at systems integration, promising programs, and emergent collaborations from around the country
- This guided exercise enables communities to determine areas where immediate steps will affect a more cohesive, integrated approach to service delivery
- The final activity of the workshop is to develop a local set of priorities for change



Planning for Action

- PRA staff provide examples of successful efforts at systems integration, promising programs, and emergent collaborations from around the country
- This guided exercise enables communities to determine areas where immediate steps will affect a more cohesive, integrated approach to service delivery

Additional Benefits

- This workshop facilitates communication among staff from the diverse systems about problems, expectations, boundaries, and avenues of information sharing and problem solving
- The Sequential Intercept Mapping exercise serves as a key step towards increasing collaboration
- This collaboration in turn improves the early identification of people with co-occurring disorders coming into contact with the criminal justice system, increases effective service linkage, reduces the likelihood of recycling through the criminal justice system, enhances community safety and improves quality of life

Program Participants

- Involving the key stakeholders is essential for a successful Sequential Intercept Mapping workshop
- This program should involve community representatives from the following:
 - *Criminal justice system professionals* (jail personnel, community corrections, police, probation, judges, court administrators or court personnel, attorneys for prosecution and defense, alternative to incarceration programs, probation departments, etc.)
 - *Mental health professionals* (psychiatrists, psychologists, social workers, supervisors, program managers, administrators, hospital staff, etc.)
 - Substance abuse professionals (psychologists, social workers, nurses and others working as chemical dependency counselors or substance abuse specialists, program managers, administrators, etc.)
 - Consumers of mental health services with lived experience in the criminal justice system and/or family members
 - Appropriate regional representatives of agencies which fund the above services

In order to help communities gather the key players, PRA provides a spreadsheet to assist in managing the participant list.



Specific Services Provided by PRA

Pre-Workshop

- Pre-workshop assistance with planning and an Event Planning Kit
- Organization with the site contact person for a consultation conference call including PRA staff and local key stakeholders to discuss the local context, intended goals of the community, and the desired outcome of receiving the Sequential Intercept Mapping program
- Data collection regarding the community, with the assistance of the site contact person
- Workshop preparation (essential in order to achieve optimum service) including:
 - Regular communications by phone and email to discuss agenda, participants, and logistics
 - Sample invitations, save the date and reminder templates, and other necessary materials

Workshop

- PRA will tailor the 1.5-day program specifically for the community
- Day of Event: Create a Sequential Intercept Map and identify areas for change
- Materials: professional slides, handouts, and workshop materials
- Supplies: name tags, name tents, and other necessary items
- Preparing for Action Planning:
 - Finalize the Local Sequential Intercept Map

Post Workshop

 PRA will develop a set of recommendations for a local action plan and deliver this report within two weeks of the workshop completion

Agency / Community Services

The community is responsible for the following:

- Meeting space (for 25 35 people, for 1.5 days)
- Information: participant list, data about (city or county), and Community Collaboration Questionnaire
- Promotion and registration (gathering the participants)
- Room set up
- Equipment: projector, screen, table or cart for projector, microphones
- Table and staffing for sign-in on each day of the program
- Easel Pad (2.5' x 2.08')
- Refreshments or lunch for participants (optional)



For More Information Contact Us: Policy Research Associates, Inc. 345 Delaware Avenue • Delmar, NY 12054 PH: (518) 439-7415 • FAX: (518) 439-7612 Web: http://www.prainc.com/



Planning for *Sequential Intercept Mapping*

The Planning Group

Establishing the Planning Group

- Ideally, a small group of key decision makers should convene to create a core group for planning
- This group should involve representatives from the mental health, substance abuse, and criminal justice systems and include at least one consumer/peer representative
- This group may be a subcommittee of a larger or existing planning group or criminal justice/behavioral health task force
- If there is an existing group, it should have cross-system representation
- If there is no existing group, it is highly recommended that such a group be formed

Key Roles

- The Planning Group should designate one or more individuals to fulfill key roles
- These roles include:
 - Key Contact Person to serve as liaison with PRA
 - Program Organizer
 - Participant List Manager
 - Consumer/Peer Coordinator
- Various responsibilities may be delegated, as long as the key contact is familiar with all activities and communicates as needed with PRA

Setting the Date and Location

- At the earliest opportunity, set dates for the consultation call and the workshop
- Consult with the calendars of relevant agencies or agency units, in order not to conflict with other scheduled events
- Provide sufficient time to gather the necessary participants for each consultation call and workshop
- Identifying the date and location will go hand in hand

The Consultation Call

Who Should Participate in the Call

- This conference call is the first component of the Sequential Intercept Mapping consultation
- The entire Planning Group should participate in the call
- It is essential that there are representatives from mental health, substance abuse, and criminal justice systems, as well as consumers/peers on this call
- In the event that a group member cannot participate, it is recommended that a substitute designee should participate



Call Set-Up

- A PRA Training Coordinator will work with the Key Contact to establish a date and time for the call
- The call is approximately 30 minutes in length
- A PRA Training Coordinator will provide the logistics of the call
- The Key Contact should provide the Training Coordinator with a list of call participants and their contact information
- A PRA Training Coordinator will send a Consultation Call Agenda and Participant List to the participants prior to the call

Other Materials

- Additional materials will be made available prior to the consultation conference call
 - Program Description
 - Who to Invite
 - Planning Kit

Agenda for the Consultation Call

- Description of the Sequential Intercept Mapping Workshop
- Goals and Expectation of the Locality
- Keys to Success: Cross-system Task Force, Consumer Involvement, Representation from Key Decision Makers
- Who to Invite to the Workshop
- Preparing for the Workshop: Pre-Workshop Data Collection and Community Collaboration Questionnaire
- Planning the Workshop: Logistics
 - What PRA Provides
 - What PRA Needs from You

Participants

Who Should Attend

- A representative group is key to a successful Sequential Intercept Mapping workshop
- The Planning Group should convene to discuss who to invite to the Sequential Intercept Mapping workshop
- Participation in the program will clearly be affected by the support of key leaders in the community
- Encourage these leaders to engage administrators, staff, and consumers to participate in this important process
- See the document that follows, Who to Invite



Extending the Invitation

- The Planning Group should develop a list of candidates for participation in the workshop
- Planning Group members can individually take responsibility to extend invitations to the appropriate people
- These group members should extend the invitation and communicate with the Participant List Manager regarding confirmed attendees

Workshop Announcement / Invitation

- The organizer should send a Save-the-Date notice to invited individuals at the earliest opportunity
- The workshop announcement/invitation flier should be sent to identified participants at least five weeks prior to the workshop
- Information provided should include:
 - o Date
 - o Time
 - Location
 - o Contact name, phone, email
 - o Information about the nature of the workshop
 - Directions and parking information (where to park, whether there are any fees)
- Distribute the flier through standard communication lines, such as email or interoffice mail
- Use the Word documents in the Planning Kit to assist in your promotion
- Personalize these with your own agency or sponsor names and logo
- Fill in the appropriate information
- Files in the Planning Kit include:
 - Save-the-Date –as an email or flier as soon as a date is set
 - Announcement/Invitation to confirm invitations to those who have received verbal invitations, at least 5 weeks prior to the program
 - Reminders an email or flier to be sent out one week in advance of the workshop

Managing the Participant List

- Planning Group members should send names and contact information to the Participant List Manager
- Information should include:
 - o Name
 - o Job title
 - Agency
 - Agency address
 - o Phone number
 - o Email
- The Participant List Manager should track this information in the Word document Sequential Intercept Mapping Registration Tracking
- The composition of the group should be monitored closely and reviewed with the Planning Group as necessary in order to ensure representation across systems and at varied levels of responsibility
- Be sure to confirm each registration by email or fax



Preparing Consumer/Peer Representatives

- The Consumer/Peer Coordinator should take the lead on preparing consumer/peer representatives
- Consumers/peers should receive all of the background materials
- Review a full explanation of the process and the roles of both consumers/peers and other participants
- Some consumers/peers may need assistance with transportation or other logistics
- Like other participants, consumers/peers should be receiving compensation for this work

The Space

Location

- The location is dictated by (1) space requirements, and (2) by proximity to typical work stations
- It may also be important to consider factors that might affect travel to the site such as access to public transportation, road conditions/time of year, traffic or parking

Selecting the Space – Specific Workshop Needs

- The space should accommodate approximately 30 people
- It is necessary to have space for a screen that can be viewed by all
- It is also necessary to have a workable wall space on which PRA staff can post easel pad paper
- Auditoriums are not recommended

General Space Needs

- The space should be comfortable for participants: well ventilated, well lit, and removed from outside distractions
- In some settings (such as hospitals), loud speaker announcements may disrupt the program; arrange to have these discontinued in the meeting space
- Handicap access should be available

Finding the Space

- If finding a space is a problem, contact each involved agency or other sister agencies to "borrow" space
- If appropriate space is not available within the agency, look to sources of 'free' space; for example, a hospital, college or community center might 'lend' some space in exchange for some consideration



Room Set Up

- Be sure to arrange for a room that will comfortably seat all participants with chairs and writing surfaces; the room arrangement should encourage interaction among participants
- "U" shape arrangement of rectangular tables and chairs is preferred
- An alternate arrangement would be two rows of tables facing each other, with the screen at one end of the room and the wall space at the other end
- Classroom style, with rows of rectangular tables all facing forward, is not recommended
- Extra tables arrange for additional tables for materials, sign-in, and refreshments



Option 1: Room Set Up

Option 2: Room Set Up





Amenities

Refreshments

- PRA <u>strongly encourages</u> providing people with refreshments during the sign-in and breaks
- This helps to encourage communication and networking among the representatives of different systems, a key aspect of this program
- It also helps to keep everyone connected to the meeting, preventing distraction to attend to outside issues
- If it is not possible to provide refreshments, be sure that these can be accessed easily from the meeting room

Lunch

- Providing lunch is also strongly encouraged for the above reasons
- If it is not possible to provide lunch, be sure it can be accessed easily from the meeting room

Additional Planning Issues

Times

- Typical times for this program are 8:30 4:30
- Breaks will be taken mid-morning and mid-afternoon
- A lunch break of one hour is taken at noon on day one
- Consider factors that might affect arrival times (travel, weather, typical work days, etc.)

Equipment

- Please make the listed equipment items available for the program
 - LCD Projector
 - o Screen
 - Table or cart for projector
 - Lapel type microphones (if needed)
 - Two easel pads with stands
 - One heavy duty extension cord / power strip
- Please make sure that these items are in place 30 to 60 minutes before the program begins; this allows PRA staff time to complete the set-up
- It can be useful to have a "technology person" available throughout the program to expedite solving any equipment or software problems that might arise

Materials

- PRA will provide all participant materials
- Please provide the PRA Training Coordinator with the final participant list 10 days in advance of the workshop



	POLICY RESEARCH ASSOCIATES Planning for Sequential Intercept Mapping Workshop Planning Checklist			
WHEN	TASK	NOTES		
0.40	Establish a Planning Group Key Contact person Program Organizer Participant List Manager Consumer/Peer Coordinator			
8-12 Weeks Before	Set the Dates Set date for workshop Set date for consultation call			
	 Participants Develop a complete list of relevant participants: criminal justice, mental health, substance abuse and consumers Send Save-the-Date 			
6-8 Weeks Before	 Participants Planning Group members should extend invitations Follow-up with e-mail Announcement/Invitation Participant contact information should be given to the Participant List Manager 			
	 Consultation Call Send call participant list to PRA two weeks prior Complete and return Community Collaboration Questionnaire two weeks prior Send draft workshop participant list to the PRA Center Training Coordinator 			
2-4 Weeks Before	 Participants Track participant list, monitor closely, review with Planning Group Two weeks prior to the training, discuss the registration list with the PRA Training Coordinator and send a copy of the Word file to the PRA Training Coordinator 			
	 Space Confirm reservation for rooms Arrange for room set-up Arrange for equipment: LCD projector, screen, cart, microphones, easels 			
	 Amenities Arrange for refreshments and lunch OR Identify where these can be found 			
1 Week	 Participants Send <i>Reminder</i> and directions 			
Before	Space & Amenities Confirm all arrangements			
1-2 Days Before	 Materials & Sign-In Provide 3-5 large tables for materials and sign-in Print out a copy of the Word sign-in, provided by the PRA Training Coordinator 			
Day Of	SpaceProvide staff to work the registration table			

Who to Invite

In order to get the best result, from your *Sequential Intercept Mapping* program, it is essential to convene a group of key stakeholders. The primary partnership building is between mental health and substance abuse treatment providers with criminal justice services. While some people in the list below may exert more influence than others in the community, PRA's experience dictates that a diverse group is important for broad and lasting change.

Key Change Agents

POLICY RESEARCH ASSOCIATES

- It is essential that the key change agents in your community should be present
- It is critical that all groups are fully represented and in attendance
- Representative group see chart below

Key Services

- Workshop participants should be a mix of representatives from key services
- The primary groups are mental health treatment and case management services, substance abuse programs and criminal justice agencies (law enforcement, courts, jail, prison, parole, probation and others)
- There should be equal numbers of representatives from these three primary groups: mental health, substance abuse, criminal justice

Levels of Representation

- Participants should include representatives from varying levels of administration plus those on the front line
- Think of your participant list using a top down approach, with adequate representation of front line staff and peers/consumers
- Approximately 75% of the group should be top and middle level administrators
- 25% should be front line staff and peers/consumers or family with lived experiences
- <u>Top level administrators</u> such as service agency directors, jail administrator, sheriff, judge
- <u>Middle level administrators</u> such as program directors who work with both top level administrators and front line staff

Note: Peer/consumer participation is often understood as including one person who is a consumer of services or a family member. A single person can make only a limited contribution; it is very important to include at least 2-3 consumers and consumer advocates.

- Front line staff staff who are on the front line and have an understanding of how programs and processes actually operate
 Peers/consumers/consumer advocates/family members people with lived
- experiences of co-occurring disorders who may or may not have had contact with the criminal justice system (these individuals are essential)

Note: A common error is for service providers to send only middle level administrators.



Peers/consumers

- Individuals with mental illness and co-occurring substance use disorders who have lived experiences with the criminal justice system are essential members of the participant group
- Family members can also be helpful
- Consumer advocates are acceptable, if no consumers can be identified

Additional Representatives to Round-Out the Group

- Invite representatives from other services, such as those listed here:
 - Housing services
 - Social services/entitlements (e.g., local Medicaid/Social Security)
 - Faith-based or vocational organizations
 - Community-based advocacy groups
 - Community/supported housing
 - Programs to combat homelessness
 - Hospital ER and other crisis services

Managing the Participant List

- The program accommodates a total of 30-35 people (Contact PRA if this is a problem)
- The Planning Kit includes a Word document to help guide the participant list and to track confirmed attendance

Planning For Sequential Intercept Mapping

	Who to Invite – Sample Services and Roles				
MENTAL HEALTH	SUBSTANCE ABUSE	CRIMINAL JUSTICE	CONSUMERS	SUPPORT SERVICES	OTHERS
Community-based	Community outpatient treatment	Law enforcement	People with mental illness	Case management	Elected officials
Mental health centers	Case management	Jail and prison	People with co- occurring disorders	Housing	Social services; Medicaid/Medicare
Clinics	Detoxification programs	Probation and parole departments	People with lived experiences with the criminal justice system	Peers & Peer programs	Social Security Administration (entitlements)
Behavioral health HMO's	Residential treatment programs	Diversion programs	Family Members	Mutual support programs	Cultural organizations
Hospital ER / Crisis Centers		Community corrections	Advocacy programs		Faith-based organizations
		Courts: Judges District Attorney Public Defender Defense Attorneys Mental Health Court Drug Court Other Specialty Courts			



Preparing for the *Sequential Intercept Mapping* Workshop

Data Collection

Data can be extremely helpful in directing intercept-related interventions that will be most useful to the community in providing services to justice-involved people with mental illness and co-occurring substance use disorders.

The following pages contain a few recommended areas for data collection. This data can help provide information about the:

- Profile of persons with mental illness being booked into jail
- Relationship of persons being booked to the delivery of existing mental health services (how many are known to the system and what services are they receiving?)
- Level of comfort different stakeholders may have with different diversion opportunities based on the nature of the charges against the individuals (risk to public safety)
- Extent to which the folks being booked are being charged with new offenses or violations
 of probation that are technical in nature
- This is of particular interest because people may be receiving services that are insufficient in intensity or type to keep them out of trouble with the criminal justice system!

Data can inform the types of changes that should receive the greatest priority. Some communities may have this information readily available, while others will not. PRA recognizes that it may not be feasible to collect and sort the information prior to the *Sequential Intercept Mapping* activities.

Community Collaboration Questionnaire

The final item in this packet is a *Community Collaboration Questionnaire*. It is recommended that this questionnaire be completed in consultation with the key stakeholders. It is not necessary to have separate stakeholders complete it. This questionnaire provides PRA with background information about your community's experience in collaborating across systems.



Pre- Sequential Intercept Mapping Data Collection

Prior to the mapping activities, it will be useful to collect as much data as is feasible to inform the discussion and planning process. Recommended data collection includes the populations/data sets identified below. It would be useful to collect this information for a recent 12 or 24-month period. For some of this data, it is recognized that it may not be feasible to collect and sort the information prior to the Sequential Intercept Mapping activities.

Jail Bookings

Number of individuals identified as persons with mental health issues at booking:

- By jail booking staff
- While incarcerated, (e.g., by corrections officers, health staff, etc.)
- During mobilization for release
- Held for forensic review

Cross-Tabulation of Multi-System Data

For the entire population of individuals who were booked into jail during the identified time period, individuals known to:

- Publicly funded mental health system, separated by acute/crisis services and long-term services enrollment (including those currently in service as well as cases closed or terminated)
- Publicly funded chemical dependency treatment system and types of service(s) received
- Developmental Disabilities system

Additional Jail/Offense-Related Information

For those who are identified as persons with mental health, substance abuse and/or developmental disability issues by the jail, the mental health system, the substance abuse treatment system and/or the developmental disabilities system:

Charges, Arrests, Bookings

- Nature of the charge(s) against the individual, (e.g., misdemeanor, felony, violent, nonviolent, violations of probation, etc.)
- Frequency of booking (number of arrests and/or bookings into jail)
- Length of stay in the jail for each episode of incarceration/cumulative length of jail stay

Financial Information

 Nature of the financial benefits or entitlements (if any) available to fund treatment and supportive services in the community, (e.g., Medicaid).

JAIL BOOKINGS	
How many people are identified as having mental health issues?	(insert number)
By jail booking staff	
While incarcerated (by corrections officers, health staff or others)	
Release Planning Activity	
How many people are held for forensic review?	
CROSS TABULATION OF MULTI-SYSTEM DATE For the entire population of persons booked into jail during the identified time perio cases):	d (open or closed
How many were known to publicly-funded mental health system? Acute crisis services? Long-term service enrollment?	
How many were known to publicly funded substance abuse treatment system? Community-based Detoxification services Residential	
ADDITIONAL JAIL/OFFENSE-RELATED INFORMATION For those who are identified as persons with mental health, substance abuse or de disabilities (by jail, other criminal justice, or treatment systems)	velopmental
Nature of the charges Misdemeanors Felonies Violent behavior Violations of probation	
Frequency How many arrests / bookings per person? (average) Length of stay in the jail for each episode of incarceration (average) DISCHARGE / REENTRY	
How many people left the jail with financial benefits or entitlements in place? How many people left the jail with a shelter as the identified residence?	
How many people had no known residence? How many people left the jail with an appointment at a mental health or other treatment service?	
How many people with mental illness had contact with a helping professional from the community to facilitate reentry?	

Community Collaboration Questionnaire

Effective and efficient services for people with mental illness and co-occurring substance use disorders in the justice system requires meaningful cross-system collaboration. The *Community Collaboration Questionnaire* provides PRA with background information about your community's experience in collaborating across systems. It is recommended that <u>one</u> questionnaire be completed in consultation with all of the key stakeholders.

This information helps prepare PRA for providing the best direction during the training about the points of intervention most useful in your community. This Word document can be filled in and returned by way of email to <u>akrider@prainc.com</u>

Community:		
Contact Person:	Phone	Email

Please check the appropriate box for each and provide descriptions as necessary.		YES	NO
1	Has your community begun to collaborate in providing services/working with people with mental illness and co-occurring disorders in the criminal justice system?		
2	Does your community have a cross-system collaborative team or task force? If yes, please list the membership by agency and/or title, listing mental health providers, criminal justice services, substance abuse services, consumers, family members, elected officials and others.		
3	Does your community provide for cross-training of mental health, substance abuse, criminal justice and other providers? <i>If yes, please list recent programs:</i>		
4	Does your community have resources identified to work with this population? <i>Please describe:</i>		

5	Do agencies have dedicated staff or staff time to work with this population? <i>Please describe:</i>	
6	Does your community gather data about persons with mental illness and co-occurring substance use disorders involved with the criminal justice system? <i>Please describe:</i>	
7	Does your community have an identified boundary spanner? <i>Please describe the position and the person(s):</i>	
8	Does your community have interagency agreements (MOU) to facilitate services and enhance safety? <i>Please describe:</i>	
9	Does your community have a coordinated crisis management plan or team? <i>Please describe:</i>	
10	Does your community have any jail diversion programs at this time? <i>Please describe:</i>	
11	Does your community have a mental health, drug or other specialty court? <i>Please describe:</i>	

12	Does your community have a mechanism (such as an MOU) to facilitate communication across agencies or systems?	
13	Does your community have a mechanism (such as an MOU) to facilitate partnerships with probation, parole or law enforcement? <i>Please describe:</i>	
14	Have screening or assessment procedures been instituted in the mental health, substance abuse and criminal justice systems to identify people with mental illness and co-occurring substance use disorders? <i>Please describe:</i>	
15	Have re-entry services been instituted to help people returning to their communities from jail or prison? <i>Please describe:</i>	
16	To be successful, what aspects of each agency's culture do the other agencies need to be sensitive?	



The Planning Tools

Instructions

- The fliers are Microsoft Word documents н.

- Please customize these fliers to your community Cut and paste each section to email or print on fliers Simply block the text, click on edit, copy, and then paste Note: highlighted text should be customized



Sequential Intercept Mapping Tools for Planning





Sequential Intercept Mapping Tools for Planning

You are Cordially Invited Sequential Intercept Mapping

By Policy Research Associates, Inc.

Please join us. Your expertise is vital to creating a local Sequential Intercept Map!

Mental health and criminal justice systems often collide, creating significant barriers to treatment and support services. Sequential Intercept Mapping helps communities develop and implement plans for community change through cross-system collaboration, organizational change, and enhancing practice, utilizing innovative and dynamic tools to map systems, identify gaps in service, and clarify community resources.

Goals

- Further the delivery of appropriate services to people with mental illness and/or substance use disorders involved in the criminal justice system
- Assist _____ in identifying gaps in service
- Optimize use of local resources

Topics and Activities

This program is customized to the very specific needs and desired outcomes of

- Sequential Intercept Mapping to Identify Cross-Systems Gaps in Service and Collaboration
- Identifying and Setting Community Priorities
- Making Recommendations for a Local Action Plan

About Policy Research Associates, Inc.

Policy Research Associates, Inc. (PRA) is located in Delmar, NY. PRA's primary focus is on expanding access to community based services for adults diagnosed with co-occurring mental illness and substance use disorders at all points of contact with the justice system. PRA emphasizes the provision of consultation and technical assistance to help communities achieve integrated systems of mental health and substance abuse services for individuals in contact with the justice system.

Don't miss the opportunity to participate in Sequential Intercept Mapping for

Date Time: 8:30 – 4:30

Location: Sponsored By Policy Research Associates, Inc.

To Accept this Invitation

Complete the information below and fax to: OR cut and paste to an email to:

Sequential Intercept Mapping		
Name:	Title or Position:	
Agency:	Agency Address:	
Phone:	Email:	

For More Information Contact: Name, Email & Phone



Sequential Intercept Mapping Tools for Planning







Press Release

The following document is available for your community to use as a press release immediately following the *Sequential Intercept Mapping* workshop.

- Customize the statement, adding the name of your community and the names of relevant individuals
- Add some relevant details that result from the workshop
- Provide a digital photograph to accompany text
- Obtain the name of a contact person and the fax number of local newspapers, radio, or television stations in advance of the workshop
- Fax the statement to each immediately at the end of the program





For Immediate Release

Contact: ____ (name) _____ Agency: Telephone: Email:

Stepping Up for Change: () County Tackles Mental Illness in Community and Jail

(Location), _____County, State, Date -- ____County participated in a 1.5-day workshop for the development of integrated strategies to effectively identify and respond to the needs of justice-involved adults with co-occurring mental and substance use disorders.

Sequential Intercept Mapping facilitated by Policy Research Associates, Inc. (PRA) in Delmar, New York is a workshop designed to help communities identify existing community resources, service gaps, and opportunities for improved service coordination and communication between mental health, substance abuse, and criminal justice professionals. According to Dr. Henry J. Steadman of PRA, "This workshop is a strategic planning session intended to foster systemic change and provide each participating community with the tools necessary to move forward to enhance services for adults with mental illness and co-occurring substance use disorders in contact with the justice system."

Key agency administrators, staff, and consumer advocates from the mental health, substance abuse, and criminal justice system in <u>County</u> participated in *Sequential Intercept Mapping* which focused strategic planning efforts on cross-systems collaboration and the reduction of system and service barriers with an integrated, local action plan.

In preparation for the workshop, a County Planning Committee held a conference call with the facilitators on ______ to discuss current practices and potential barriers to systems change. The ______ Planning Committee comprises _____, ____,

Nationally, individuals with co-occurring mental health and substance use disorders are an increasing presence within the criminal justice system. Studies have shown that 6.4% of men and 12.2% of women entering U.S. jails have a severe and persistent mental illness, compared to less than 2% of the general population. Of these individuals, 72% have a co-occurring substance use disorder. This problem is especially pronounced in rural communities, where the availability, accessibility, and acceptability of behavioral health services prevent many from receiving the help that they need. With more than 650,000 individuals returning to communities each year from US prisons and seven million individuals returning from jails, effective linkage and access to community services for people with a mental illness and co-occurring substance use disorder is critical to reduce an often repetitious cycle of justice involvement.

For more information on <u>County's</u> Action Plan contact: <u>County's</u> Action Plan contact: <u>County's</u> Information on the workshop is available at www.prainc.com or <u>training@prainc.com</u>

Policy Research Associates, Inc. 345 Delaware Avenue • Delmar, NY 12054 PH: (518) 439-7415 • FAX: (518) 439-7612 http://www.prainc.com/

INFORMAL STAFF REPORT TO MAYOR AND CITY COUNCIL

SUBJECT:

Establish a fee for the rental of new luxury loungers (Exhibit 1) at Water Works Park to begin this summer season.

BACKGROUND:

Water Works Park currently has ten cabanas that are rented out during the summer to patrons. Each cabana can accommodate up to eight people. Four luxury lounger shade structures that can accommodate two people were recently purchased to provide additional shaded seating options. The rental of luxury loungers is not included in the current 2017-18 Parks and Recreation Fee Schedule (Exhibit 2) which was adopted on September 19, 2017.

According to the CITY CODE OF ORDINANCES (Exhibit 3), Subpart A, Chapter 22 – Parks and Recreation, Article II, Sec. 22-28 – Facility and program fees:

- (a) The department of parks and recreation shall charge and collect the fees for the use of buildings and facilities and for recreational programs, services, and merchandise offered by the department in the amounts established in a "Schedule of Fees"* adopted from time to time by ordinance of the city council.
- (b) The director of the department may set, charge and collect fees for classes, trips, equipment, merchandise, police or supervisory services, and other programs, services, events and merchandise provided or offered by the department where no fee is established in the "Schedule of Fees"*. The fee or charge shall be based on the costs of providing the event, service, equipment or goods.

(Code 1966 § 15-3.1; Ord. No. 91-055, § I, 4-2-91; Ord. No. 93-206, § I, 11-2-93; Ord. No. 99-311, § 1, 9-7-99; Ord. No. 2003-267, § 1, 9-2-03; Ord. No. 2004-262, § 1, 9-21-04; Ord. No. 2005-015, § 1, 1-18-05; Ord. No. 2009-224, § 1, 9-22-09)

*Note— Said "Schedule of Fees" is not set out herein but is available for inspection in the offices of the city.

In addition, PROS Consulting has recently completed an assessment of the Aquatic Center's operations (Exhibit 4). It includes an analysis and inventory of the current aquatics facilities' operational and financial models. The assessment also reviewed current and anticipated supply and demand for aquatic facilities and programming.

The assessment provides "next" practices and implementation strategies to achieve strategic objectives. This assessment was presented to City Council and the Denton ISD Board of Trustees during a joint meeting held on May 7, 2018. As part of the study, an Implementation Plan (Exhibit 4) was drafted. One of the goals of the plan is to increase the cost recovery of the Aquatic Division. Objective 2.4, page 6, calls for "premium revenue generating services at

Water Works Park" and includes a recommendation to purchase luxury loungers in order to help achieve this objective.

Rental timeframes for both the cabanas and luxury loungers have been scheduled for use as follows:

- Monday-Thursday 11a-3p and 3p-7p
- Friday-Saturday 11a-3p and 3p-7p
- Sunday 12p-4p and 4p-7p

CONCLUSION

Based on the current city ordinance and the recommendation made by PROS Consulting the Director of Parks and Recreation would like to establish the following fees for luxury loungers:

- 3-Hour Rental Monday Thursday \$30 resident/\$35 non-resident
- 1-Extra Hour Monday Thursday \$10
- 3 -Hour Rental Friday Sunday \$40 resident/\$45 non-resident
- 1-Extra Hour Friday Sunday \$15
- Water Park Season Pass Holders receive \$5 off total fee for luxury lounger rental

Based on the above fee structure and an average sale price of \$35 per rental, it is conservatively projected to generate \$700 per luxury lounger. Cost to purchase the lounger was \$590 per unit. It is unknown how long these assets will last, but staff is projecting 3 years. With this anticipated life span, each lounger could gross \$2,100 over three years with a profit of approximately \$1,510 each.

It would be the intention of this fee to be included in the proposed Parks and Recreation Fees presented to City Council during the upcoming budget process.

ATTACHMENT(S):

Exhibit 1: Photo of luxury lounger

Exhibit 2: 2017-18 Parks and Recreation Fees (September 19, 2017)

Exhibit 3: Code of Ordinances

Exhibit 4: PROS Consulting Aquatics Assessment Implementation Plan (April 2018)

STAFF CONTACT:

Laura Behrens Assistant Director of Parks and Recreation Laura.Behrens@cityofdenton.com

Exhibit 1

LUXURY LOUNGER



ORDINANCE NO.

AN ORDINANCE ADOPTING A SCHEDULE OF FEES FOR CEMETERIES AND USE OF CERTAIN PARK FACILITIES; SUPERSEDING ALL PRIOR FEES IN CONFLICT WITH SUCH SCHEDULE; AND PROVIDING FOR SEVERABILITY AND AN EFFECTIVE DATE.

THE COUNCIL OF THE CITY DENTON HEREBY ORDAINS:

<u>SECTION 1</u>. The "Schedule of Fees" effective upon signing, set forth in Exhibit "A", attached hereto and made a part hereof for all purposes, is hereby approved, and supersedes all prior conflicting fee schedules.

<u>SECTION 2</u>. The provisions of this ordinance are severable, and the invalidity of any phrase or part of this ordinance shall not affect the validity or effectiveness of the remainder of this ordinance.

<u>SECTION 3</u>. This ordinance shall become effective immediately upon its passage and approval.

PASSED AND APPROVED this the _____ day of _____, 2017.

CHRIS WATTS, MAYOR

ATTEST: JENNIFER WALTERS, CITY SECRETARY

BY: _____

APPROVED AS TO LEGAL FORM: AARON LEAL, INTERIM CITY ATTORNEY

BY: Ce M

Exhibit A

PARKS AND RECREATION FEES General Fund Only Effective October 1, 2017

General

- Special Event Application Fee \$30 per application
- Vendor Permit Nonprofit \$15
- Vendor Permit- For profit \$25

Rec Pass (Resident/Nonresident)

- Individual ages 8 and up \$10/\$15
- Replacement \$2/\$2

Facility Rentals

Recreation Centers

- Building Attendant \$14 per hour for rentals scheduled after operating hours
- Security Deposit \$100 to reserve rental date
- Security Fee \$20 per hour based on attendance

Gym space

- Full gym \$65 per hour
- Half gym \$35 per hour
- Nonresident fee is \$5.00 per reservation

Small meeting rooms \$25 (per hour) at MLK

- Ammons A
- Ammons B
- Nonresident fee is \$5.00 per reservation

Denia

- Room A
- Room C
- Nonresident fee is \$5.00 per reservation

North Lakes

- Room A
- Nonresident fee is \$5.00 per reservation

Senior Center

- Conference Room
- Craft Room
- Nonresident fee is \$5.00 per reservation

Large meeting rooms \$30 (per hour)

Denia

- Room B
- Nonresident fee is \$5.00 per reservation
- North Lakes
 - Room B
 - Nonresident fee is \$5.00 per reservation

Senior Center

- Room 143
- Room 144
- Room 145
- Nonresident fee is \$5.00 per reservation

Multipurpose rooms \$20 (per hour) MLK Jr.

- Kitchen
- Craft Room
- Game Room
- Nonresident fee is \$5.00 per reservation

American Legion Hall

- Main Room
- Annex
- Nonresident fee is \$5.00 per reservation

Senior Center

- Kitchen
- Nonresident fee is \$5.00 per reservation

Multipurpose rooms \$40 (per hour) Senior Center

- Multipurpose room (half)
- Nonresident fee is \$5.00 per reservation Multipurpose rooms \$80(per hour) Nonresident fee is \$5.00 per reservation

Senior Center

- Multipurpose room (whole)
- Nonresident fee is \$5.00 per reservation

Civic Center

- Rotunda \$100 per hour, maximum of 600 attendees
- Meeting Room 1 \$65 per hour
- Meeting Room 2 \$45 per hour
- Kitchen \$25 per hour
- Outside Plaza \$25 per hour
- Security Deposit \$200 to reserve rental date
- Refundable Damage Deposit \$800
- Building Attendant \$14 per hour based on attendance
- Cleaning Fee \$400 per rotunda rental
- Nonresident fee is \$5.00 per reservation

• Security Fee \$20 per hour based on attendance

Depending on the rental additional fees may apply: vendor permit, special event Application fee.

Pavilion and Stage

- Small \$10 per hour
- Large \$15 per hour
- CH Collins Stage at Fred Moore Park \$15 (per hour)
- Nonresident fee is \$5.00 per reservation

Neighborhood Park Rental

• Fred Moore Park \$65 per hour

Regional Park Rental

- North Lakes Park \$75 per hour
- South Lakes Park \$75 per hour
- Quakertown North \$200 per hour
- Quakertown South \$200 per hour
- Nonresident fee is \$5.00 per reservation

Athletic Sport Complex

- Denia Softball \$1,300 for a two day tournament (must meet specific field requirements)
- North Lakes \$1,300 for a two day tournament (must meet specific field requirements)
- Nonresident fee is \$5.00 per reservation

Athletic Fields

- Unlighted \$15 per hour
- Lighted \$25 per hour
- Nonresident fee is \$5.00 per reservation

Goldfield Tennis Center

- Tennis Tournament \$5 per court, per hour, 8 hour minimum
- Nonresident fee is \$5.00 per reservation

Goldfield Tennis Center

- Unlighted Court \$2 per individual, per hour
- Lighted Court \$4 per individual, per hour
- Nonresident fee is \$1.00 per reservation

<u>Tennis Passes</u>

Goldfield Tennis Center (Resident/Nonresident)

• Individual Annual Pass \$70 each

Youth Sports (Resident/Nonresident)

• Impact \$15/\$20

• Select Impact \$25/\$30

Aquatic Daily Admissions

Water Works Park (Resident/Nonresident)

- Under 48" \$13/\$15
- Over 48" \$17/\$19
- Non-Swimmer \$5/\$7

• Children 2 and under are free Natatorium: (Resident/Nonresident)

- Ages 3-15 \$3/\$4
 - Ages 16 + \$4/\$5
 - Children 2 and under are free

Civic Center Pool: (Resident/Nonresident)

- Under 18 \$3/\$3
- Over 18 \$4/\$4

<u>Aquatic Passes</u>

Water Works Park (Resident/Nonresident)

- Individual Season Pass \$75/\$80
- Individual Monthly Pass \$30/\$35

Natatorium: (Resident/Nonresident)

- Individual Monthly Pass \$20/\$25
- Individual Three Month Pass \$45/\$50
- Individual Annual Pass \$120/\$125
- Individual Punch Pass for 10 visits age 16+ \$30/\$35
- Individual Punch Pass for 10 visits ages 3-15 \$25/\$30
- Fitness Passholder One Month Pass (30 days) \$10/\$15
- Fitness Passholder Three Month Pass (90 days) \$25/\$30
- Fitness Passholder Annual Pass (365 days) \$75/\$80

Civic Center Pool: (Resident/Nonresident)

• Individual Season Pass \$40/\$45

All Access Pass: Water Works, Civic Center Pool and Natatorium)

• Individual annual pass \$150/\$155

Aquatic Rentals

Water Works Park

- 2-Hour Rental (1-400 guests) \$1,250.00 Extra hour \$500
- 2 -Hour Rental (401-600 guests) \$1,400 Extra hour \$525
- 2 -Hour Rental (601-800 guests) \$1,600 Extra hour \$5504
- 2 -Hour Rental (801-1200 guests) \$1,800 Extra hour \$575
- 2 -Hour Rental (1201-1600 guests) \$2,000 Extra hour \$600
- Nonresident fee is \$5.00 per reservation

Water Works Park Cabanas

- 3-Hour Rental Monday Thursday \$60/\$65
- 1-Extra Hour Monday Thursday \$20
- 3 -Hour Rental Friday Sunday \$75/\$80
- 1-Extra Hour Friday Sunday \$25
- Nonresident fee is \$5.00 per reservation

Water Works Park Pavilion

- Corporate pavilion \$150 per hour
- Party pavilion \$75 per hour
- Nonresident fee is \$5.00 per reservation

Natatorium

- 2-Hour Rental (under 100 guests) \$250 Extra hour \$100
- 2 -Hour Rental (100-199 guests) \$350 Extra hour \$125
- 2 -Hour Rental (200-299 guests) \$450Extra hour \$150
- 2 -Hour Rental (300-400 guests) \$550-Extra hour \$175
- Nonresident fee is \$5.00 per reservation

Civic Center Pool

- 2-Hour Rental (1-100 guests) \$225 Extra hour \$100
- 2 -Hour Rental (101-200 guests) \$325 Extra hour \$125
- 2 -Hour Rental (201-300 guests) \$425 Extra hour \$150
- 2 -Hour Rental (301-400 guests) \$525 Extra hour \$175
- Nonresident fee is \$5.00 per reservation

Cemetery

IOOF

- Full Coffin \$900
- Infant Coffin \$375
- Cremains \$150
- Burial Permit \$75
- Stone Permit \$75

Oakwood

- Full Coffin \$525
- Infant Coffin \$375
- Burial Permit \$50
- Stone Permit \$50
Parks and Recreation offer a variety of discounts and promotions throughout the year for patrons visiting the Natatorium, Water Works Park, and Ci vic Center Pool. Staff proposes to continue providing the following discounts, specifically for the 2017 season.

Water Works Park Pass Discounts: (Resident/Nonresident)

Discounted Water Works park passes can be purchased during preseason when purchased by May 20, 2018.

(Resident/Nonresident)

- Purchase 1-3 season passes \$65 each/ \$70 each
- Purchase 4+ season passes \$55 each / \$60 each

Discounted Water Works park passes can be purch ased during the season when purchasing four or more.

(Resident/Nonresident)

- Purchase 4+ season passes \$65 each / \$70 each
- Purchase 4+ monthly passes \$25 each / \$30 each

Pass Perks per Season Pass Holder at Water Works Park

- Two 50 percent off daily admission coupons for friends and family
- \$30 off a birthday party package of choice
- 10 percent off concessions and gift shop purchases
- \$10 off total cabana rental

Natatorium Pass Discounts: (Resident/Nonresident)

(Resident/Nonresident)

- Purchase 4+ monthly passes \$15 each / \$20 each
- Purchase 4+ three month passes \$37.50 each / \$42.50 each
- Purchase 4+ annual passes \$90 each / \$95 each

Pass Perks per Pass Holder at Natatorium

• One free daily admission coupon for friends and family 7

Group Sales

Water Works Park

- 10-29 people, \$3 off per admission
- 30-99 people, \$4 off per admission
- 100+ people, \$5 off per admission
- City of Denton Parks and Recreation camps \$4.00 per admission

Natatorium

- 10-19 people, \$0.50 off per admission
- 20+ people, \$1 off per admission
- City of Denton Parks and Recreation camps \$0.75 per admission

Civic Center Pool Pass Discounts: (Resident/Nonresident)

(Resident/Nonresident)

• Purchase 4+ season passes \$35 each / \$40 each

Promotions

Water Works Park

• "Flashback Fun" post wave pool opening, Monday-Friday, 4-7 p.m. 2016 season daily admission rates: (Resident/Nonresident)

(Resident/Nonresident)

- Under 48" \$7/ \$9
- Over 48" \$11/\$13
- On-going coupon, \$2 off daily admission (cannot be used with any other discounts)
- Mobile marketing, \$1 hot dogs, 50 percent off concessions items and 50 percent off daily admission
- On-duty aquatics staff incentive, 30 percent off concessions

<u>Natatorium</u>

• "Family Fun Night" Fridays, 4-7 p.m. Buy one get one daily admission (BOGO)

Civic Center Pool

- Father's Day, fathers get in free with a paid admission
- July 4, \$1 admission

Marketing and Customer Service

• 200 Water Works Park daily admission passes

Employee Wellness Incentive

- City employee wellness benefit, \$50 All-Access Annual Pass to Water Works Park, Natatorium, and Civic Center Pool for each immediate family member
- Denton ISD wellness benefit, \$90 per employee for Annual Individual Natatorium Pass

Sec. 22-28. - Facility and program fees.

- (a) The department of parks and recreation shall charge and collect the fees for the use of buildings and facilities and for recreational programs, services, and merchandise offered by the department in the amounts established in a "Schedule of Fees"* adopted from time to time by ordinance of the city council.
- (b) The director of the department may set, charge and collect fees for classes, trips, equipment, merchandise, police or supervisory services, and other programs, services, events and merchandise provided or offered by the department where no fee is established in the "Schedule of Fees"*. The fee or charge shall be based on the costs of providing the event, service, equipment or goods.

(Code 1966 § 15-3.1; Ord. No. 91-055, § I, 4-2-91; Ord. No. 93-206, § I, 11-2-93; Ord. No. 99-311, § 1, 9-7-99; Ord. No. 2003-267, § 1, 9-2-03; Ord. No. 2004-262, § 1, 9-21-04; Ord. No. 2005-015, § 1, 1-18-05; Ord. No. 2009-224, § 1, 9-22-09)

***Note**— Said "Schedule of Fees" is not setout herein but is available for inspection in the offices of the city.

City of Denton Aquatic Division Assessment



Implementation Plan

April 2018



Exhibit 4





EFFICIENCY and EFFECTIVENESS

Goal: Create an efficient and effective service delivery model of aquatics for Denton residents.

	Strategy		Strategy Tactics		Tactics	Group Responsible	Start Date	Performance Measure
1.1	^{.1} Develop and implement a plan that upgrades the utilization of technology to capture and analyze data while improving customer service.		Evaluate the utilization of Point of Sale scanners to enhance customer service while more accurately capturing data related to visitation, in particular at Water Works Park.	Aquatic Division Guest Services, City of Denton Information Technology, City of Denton Procurement, City of Denton Finance	September 2018	 Implementation of point of sale scanning system by May 2019. 		
		•	Evaluate the introduction of I- pads for staff to more efficiently capture data for pool maintenance and incident and accident reporting to eliminate the double work that comes with capturing data on log sheets and reports and then transferring it to digital and electronic formats.	Aquatic Division, City of Denton Information Technology, City of Denton Finance	September 2018	• Implementation of utilization of I-Pads by May 2019.		
		•	Evaluate the cost benefit of creating an interactive point of sale system for Water Works Park concessions - (i.e. Creation of an App that would allow for mobile ordering)	Aquatic Division, City of Denton Information Technology, City of Denton Finance	September 2019	• Creation and "roll-out of" of a mobile ordering APP for concessions at Water Works Park by May 2020		





Strategy	Strategy Tactics		Start Date	Performance Measure
1.2 Lifecycle replacement of the security system at The Natatorium	• Replace existing the obsolete security system at the Natatorium with a new, state of the art system that to reduce incidences of false alarms and eliminate the labor costs associated with responding to false alarms.	Aquatic Division, City of Denton Public Safety (Police and Fire Departments), Finance Department, Procurement	September 2018	• New Security System in place by January 2019.

Strategy	Strategy Tactics		Start Date	Performance Measure
1.3 Streamline Procurement practices	Engage the City of Denton's Procurement Division to determine opportunities to reduce Aquatic Division expenditures	Aquatic Division, City of Denton Procurement	September 2018	 Identification of opportunities that would either allow the Aquatic Division to purchase supplies and materials independently or have items specific to Aquatics stocked by Procurement at City of Denton warehouse.





Strategy	Tactics	Group Responsible	Start Date	Performance Measure
1.4 Work Order Management	• Developing a Work Order Management system for Aquatics Maintenance that interfaces with the city's umbrella financial system, the division will benefit by being able to collect data and develop performance measures that chronicle, the actual unit cost and task-time data for work being performed	Aquatic Division, City of Denton, Information Technology, and Finance	September 2018	 Implementation of work order management system by May 2020.





REVENUE GENERATION

Goal: To increase the cost recovery of the Aquatic Division to 70%

	Objective		Tactics	Group Responsible	Start Date	Performance Measure
2.1	Increase staff capacity to achieve cost recovery goals	•	The Aquatic Division should consider adding marketing and administrative/financial analysis resources - i.e. Marketing Coordinator (\$35,000-\$45,000) and Administrative Assistant/Financial Analyst positions (\$40,000-\$50,000). The addition of these positions should be considered within the context of the Parks and Recreation Department's overall organizational structure. The Parks and Recreation Department should consider adding the position of Revenue Development Manager, which will focus on the creation of earned income.	Parks and Recreation Department Director, Aquatic Division, Human Resources, Finance Department Department Director, Human Resources, Finance Department, Parks Foundation	2019 2019	 Evaluation of overall Department Organization Structure as part of Parks and Recreation Department Master Plan Update (Completion within one year from start of project) Generate \$100,000 in earned income and/or in-kind services in first year. Within five years, the goal of the position would be to generate \$250,000.
						+200,000





	Objective		Tactics	Group Responsible	Start Date	Performance Measure
2.2	Targeting Marketing Plan implemented by Marketing Coordinator	•	Develop a target marketing program for Water Works Park that focuses on increased group outings and dynamic pricing strategies	Parks and Recreation Department, Aquatic Division	January 2020	• Development of target marketing program that results in a 20% increase in group sales

Objective		Tactics	Group Responsible	Start Date	Performance Measure
2.3	Classify Programs and Services	 Implement the Classification of Services Model that focuses on cost recovery based on level of benefit received for each core program area 	Parks and Recreation Department, Aquatic Division	October 2018	 Achieving of cost recovery goals established as part of Aquatic Assessment for each core program area

	Objective	Grou Tactics Respon		Start Date	Performance Measure
2.4	Premium revenue generating services at Water Works Park	 Evaluate the introduction of premium services at the Water Works Park, including cabana services, luxury loungers and interactive point of sale system for concessions 	Parks and Recreation Department, Aquatic Division	October 2018	 If feasible, achieve a 25% increase in cabana services and 10% increase in concession sales





	Objective	Tactics	Group Responsible	Start Date	Performance Measure
2.5	Community Special Events	• Develop and implement three community special events at Water Works Park that engages the community at-large and the private sector	Parks and Recreation Department, Aquatic Division	October 2018	 Implement three community special events for Summer 2019 with each generating \$5,000 in net profit

Objective	Dbjective Tactics		Start Date	Performance Measure
2.6 Pricing strategy for Denton Independent School District employees	 Consider offering City of Denton Employee Pricing for aquatic programs and services to Denton Independent School District employees. 	Parks and Recreation Department, Aquatic Division, City Council	October 2018	 If implemented, generate \$25,000 in additional revenue in Fiscal year 2018-19

Objective	Tactics	Group Responsible	Start Date	Performance Measure
2.7 Implementation of real-time dynamic pricing strategies	 Allow Denton Aquatic Division staff to implement dynamic pricing strategies on an as needed basis within the framework of the new pricing policy. 	Parks and Recreation Department, Aquatic Division, City Council	October 2018	 Increase cost recovery at WWP by 2% annually





POLICY AND PROCEDURE

Goal: Align policy with the recommended operating models for each aquatic facility while continually seeking to manage the facilities utilizing best practice standards and procedures.

Objective		Tactics		Group Responsible	Start Date	Performance Measure
3.1	Adopt Pricing Policy	Council develop that alig of the t	t a Worksession with City to discuss the oment of a pricing policy gns the operating models hree aquatic facilities on the classification of s model.	Parks and Recreation Department, Aquatic Division, City Management, City Council	September 2018	 Development of FY 2019-20 Aquatic Division budget in-line with Pricing Policy

	Objective	Tactics	Group Responsible	Start Date	Performance Measure
3.2	Maximize "new" concession stand revenue at Water Works Park	Adopt a "No Outside Food Policy" for Water Works Park to maximize the return on investment of the new concession stand	Parks and Recreation Department, Aquatic Division, City Management, City Council	September 2018	Achieve \$400,000 in concession revenue during summer of 2019





Objective	Tactics	Group Responsible	Start Date	Performance Measure
3.3 Update Joint Use Agreement between City of Denton and Denton Independent School District	• Revisit the Joint Use Agreement between the City of Denton and the Denton Independent School District in an effort to better delineate roles, responsibilities, decision making authority and cost sharing.	Parks and Recreation Department, Aquatic Division	October 2018	 Revised joint use operating agreement in place by October 2019.

Objective	Tactics	Group Responsible	Start Date	Performance Measure
3.4 Improve Risk Management	 Update aquatic personal protective equipment standards. 	Parks and Recreation Department, Aquatic Division	April 2018	 Update Lifeguard Manual by May 2018.
	Develop and implement a written non-swimmer protection policy.	Parks and Recreation Department, Aquatic Division	April 2018	Update Lifeguard Manual by May 2018.
	 Create written, special needs patron safety guidelines. 	Parks and Recreation Department, Aquatic Division	April 2018	Update Lifeguard Manual by May 2018.





Objective	Tactics	Group Responsible	Start Date	Performance Measure
3.5 Maximize utilization of aq facilities while reducing c service incidents	 Implement a formal allocation policy for the utilization of the aquatic facilities. 	Parks and Recreation Department, Aquatic Division	October 2019	 Formal Allocation policy in place upon ratification of revised Joint Use Agreement

	Objective	Tactics	Group Responsible	Start Date	Performance Measure	
3.6	Task Time Analysis	• Conduct a full task time analysis of Aquatic Division full-time staff to refine the cost allocation of full-time wages and benefits to the three aquatic facilities and potentially result in further reduction of the annual Denton Independent School District cost sharing payment.	Parks and Recreation Department, Aquatic Division, City Council	May 2018	Complete full task time analysis by April 2019	





	Objective		Tactics	Group Responsible	Start Date	Performance Measure
3.7	Cost of Service Analysis	•	Conduct a full cost of service analysis including the cost allocation of direct, indirect and administrative and overhead costs across all functional lines of service. This analysis will more accurately allocate costs to the three aquatic facilities.	Parks and Recreation Department, Aquatic Division,	October 2019	• Fiscal Year 2020- 21 budget will accurately reflect cost of service for the Aquatic Division.

Objective	Tactics	Group Responsible	Start Date	Performance Measure
3.8 Customer Service Improvement	• Eliminate "Coin-for-A-Key" locker system to improve customer service by eliminating the perception of putting a financial strain on the customer by charging small amounts for a minor service ("nickel and diming")	Parks and Recreation Department, Aquatic Division	October 2019	 Replacement locker system in place by Summer 2020.



INFORMAL STAFF REPORT TO MAYOR AND CITY COUNCIL

SUBJECT:

Denton County Transportation Authority Quiet Zones on the A-train Rail Corridor.

EXECUTIVE SUMMARY:

The Denton County Transportation Authority (DCTA) has implemented Federal Rail Administration supplemental safety measures at all at-grade crossings on the corridor establishing quiet zones (QZ). Due to geometric constraints of rail crossings near roadway intersections, some QZs are required to have additional safety measures that include wayside horns. Denton has three of these crossings; Sycamore, Shady Oaks and South Mayhill Road. Of the 39 total QZ at-grade rail crossings on the A-train corridor, there are only four wayside horn applications, three in Denton and one in Lewisville.

DISCUSSION:

Council recently requested information regarding QZ applications on the DCTA rail corridor. More specifically, the question was raised as to why some crossings were truly quiet while some are not so quiet. QZs are generally established by implementing one of four supplemental safety measures; 1) closure of the at-grade crossing, 2) install sufficient curbs and medians to prevent vehicle encroachment or drive arounds, 3) install quad gates – gate at each approach on each side, 4) create a one-way road with a gate. The primary reason for each of the applications is to enhance safety by preventing vehicles from accessing or attempting to drive through an at-grade crossing. Note that should a person, animal, vehicle or other safety concern be within 25 feet of a rail line, the train operator may sound the train mounted horn even in established QZs.

The proximity of roadway intersections within 60 feet of an at-grade rail crossing requires additional Federal Rail Administration safety measures to be implemented. Wayside horns, though not quiet, are considered a complimentary quiet zone safety application. Wayside horns have a reduced noise "footprint" by directing the horn from a fixed location at the rail crossing directly toward the vehicle approach to the crossing. This directed horn abates the need of the train operator to sound the train mounted horn which travels linearly through the corridor creating a larger noise cone.

DCTA reported there are 39 at-grade crossings on the A-train corridor from Denton through Lewisville. Of the 39 crossings, there are four crossings with wayside horns. Three of these crossings are located in Denton; Sycamore Street, Shady Oaks and Mayhill Road. The attached table catalogs the crossings and references which supplemental safety measure has been implemented at each crossing.

ATTACHMENT(S):

DCTA Quiet Zone Table

Report No. <u>2018-061</u>

STAFF CONTACT:

Mark Nelson Transportation Director 940.349.7702 Mark.nelson@cityofdenton.com

DCTA Quiet Zone Table

			Supplem	ental Safet	ty Measures		
		Perm					
		Road	4 Quad	Median	One Way	Wayside	
Street Name	Crossing ID	Closure	Gate	Barriers	w/Gates	Horn	Reason for Wayside horn
					Denton		
Lakeview Blvd	414690Y			Х		No	
Pockrus Page Rd	414688X		Х			No	
S Mayhill Rd	414687R					Yes	Edwards Rd. intersection does not allow for long
							enough median on East side of tracks.
							C C
Brinker Road	414686J			Х		No	
Colorado Blvd	414679Y			Х		No	
Shady Oaks Drive	414678S					Yes	Kerley St. intersection does not allow for long
							enough median on East side of tracks.
Duncan Street	414677K		Х			No	
Morse Street	414676D		Х			No	
Prairie Street	795446C			Х		No	
Sycamore Street	795445V					Yes	Railroad St. intersection does not allow for long
							enough median on East side of tracks.

	Corinth									
Swisher Road	414698D		Х	No						
Burl Street	414697W		Х	No						
S Corinth Pkwy	933968G		Х	No						
Quail Run Road	415887D		Х	No						
N Corinth Pkwy	414694B		Х	No						
Walton Drive	414692M		Х	No						
Corinth Road	414691F		Х	No						
Shady Shores Rd	414689E		Х	No						

	Lake Dallas										
Carlisle Drive	414704E		Х			No					
Betchan Avenue	414702R			Х		No					
Main Street	414701J		Х			No					
W Hundley Drive	414700C		Х			No					
W Overly Drive	414057W			Х		No					

Hickory Creek									
Hickory Hill Drive 414014D X No									
Kelton Avenue	414705L			Х		No			

			L	ewisville.		
Frankford Road	415856E		Х		No	
Hebron Pkwy	414060E		Х		No	
Corporate Drive	966265W		Х		No	
Bennett Lane	414615H		Х		No	
Business 121	414717F		Х		No	
Purnell Street	414716Y	Х			No	
Main Street	414715S		Х		No	
E College Street	414714K	Х			No	
Kealy Street	414713D		Х		No	
Valley Ridge	974530E	Х	Х		No	
Jones Street	414711P	Х			No	
N Mill Street	414710H		Х		No	
Lake Park Road	414708G		Х		No	
Eagle Point	414707A		Х	Х	Yes	Planning efforts initiated to close the crossing.

INFORMAL STAFF REPORT TO MAYOR AND CITY COUNCIL

SUBJECT:

Bond credit ratings for the upcoming General Obligation (GO) and Certificates of Obligation (CO) bond sales.

BACKGROUND:

The purpose of this report is to provide the City Council notice of recent bond credit ratings from Fitch Ratings (Fitch) and Standard & Poor's (S&P) for the upcoming GO and CO bond sales. The City Council is scheduled to consider adoption of bond ordinances to authorize the bond sales on May 22, 2018.

DISCUSSION:

On April 30th and May 2nd, staff and the City's financial advisor, First Southwest Company, participated in conference calls with analysts from Fitch and S&P to discuss the City's financials and upcoming GO and CO bond sales. As a result of these conference calls, and a review of financial information, both S&P and Fitch assigned a rating of 'AA+' to the City's upcoming bond sales. This is the second highest rating offered by either rating agency. There is no change to either rating from the prior year and both indicated a stable rating outlook for the City. For your review, staff has attached the rating reports and a ratings chart for all three rating agencies which includes Moody's. Moody's has not rated the City for the upcoming bond sales.

On April 10, 2018, the Audit/Finance Committee received a presentation on the City's FY 2017-18 Adopted CIP, planned bond sales and the Notice of Intention ordinance to issue COs. The Audit/Finance Committee unanimously recommended approval to forward the upcoming bond issuance to the City Council for consideration. On April 17, 2018, the City Council adopted Ordinance No. 18-621 directing the publication of a Notice of Intention to issue COs. The City Council is scheduled to consider adoption of bond ordinaces to authorize the bond sales on May 22, 2018.

Please do not hesitate to contact me if you have any questions.

ATTACHMENT:

Fitch and S&P Credit Rating Reports Ratings Chart

STAFF CONTACT:

Antonio Puente, Jr., Director of Finance (940)-349-7283 <u>Antonio.Puente@cityofdenton.com</u>

Tax-Supported / U.S.A.

Denton, Texas

AA+

AA+ AA+ AA+ AA+

New Issue Report

Rati	ngs
------	-----

Long-Term Issuer Default Rating
New Issues
\$19,155,000 General Obligation
Bonds, Series 2018
\$9,630,000 Certificates of
Obligation, Series 2018
Outstanding Debt
Certificates of Obligation
General Obligation Bonds

Rating Outlook Stable

Sa	ale Date: May 24 via competitive sale.
Se	eries: \$19,155,000 General Obligation (GO) Bonds, Series 2018, and \$9,630,000
Ce	ertificates of Obligation (CO), Series 2018.
ра	Irpose: GO bond proceeds will be used to finance various street, stormwater drainage and irk improvements. Proceeds from the COs will be used for vehicle acquisitions and facility provements.
	ecurity: An annual property tax levy, limited to \$2.50 per \$100 of taxable assessed valuation AV).

Analytical Conclusion

The 'AA+' IDR and GO bond rating reflect exceptionally strong operating performance, supported by strong revenue growth prospects, ample revenue-raising capacity and sound expenditure flexibility. The rating also incorporates the expectation for a moderate, but slightly elevated, long-term liability burden.

Economic Resource Base: With a population of about 133,000, Denton is located at the northern end of the Dallas-Fort Worth (DFW) metro area. The local economy features institutes of higher education, a regionally prominent medical sector and a strong warehousing and manufacturing base, leveraging the city's multimodal transportation network.

Key Rating Drivers

Revenue Framework: 'aaa'

Fitch Ratings expects Denton's diverse and expanding tax base to continue to grow at a pace in excess of U.S. GDP over the medium term. Strong revenue-raising capacity is supported by a tax rate well below the statutory cap.

Expenditure Framework: 'aa'

The city's pace of spending is aligned with revenue growth. Discretion with respect to workforce and other operating costs provides the city with flexibility to address future uncertainties, including economic slowdowns. Carrying costs do not pressure the budget; however, debt issuance for capital needs is expected to keep carrying costs somewhat elevated.

Long-Term Liability Burden: 'a'

Currently at 19.6% of estimated personal income, Fitch expects the city's long-term liabilities to place a slightly elevated, but still moderate, burden on the resource base over time, considering likely debt issuance plans to address regional growth needs. The city's net pension liability burden contributes a modest amount to its long-term liability burden.

Operating Performance: 'aaa'

Fitch anticipates Denton would maintain strong financial flexibility in an economic downturn based on relatively stable revenues and sound expenditure flexibility. The city consistently maintains a solid financial cushion.

Analysts Emmanuelle Lawrence

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Jose Acosta +1 512 215-3726 jose.acosta@fitchratings.com

Rating History (IDR)

Rating	Action	Outlook/ Watch	Date
AA+	Affirmed	Stable	5/11/18
AA+	Assigned	Stable	3/19/12

Rating Sensitivities

Liability Burden: The rating assumes that liability levels will remain generally consistent with current levels, placing a slightly elevated, but moderate, burden on the resource base.

Credit Profile

Denton's location at the convergence of Interstate 35 East and Interstate 35 West and ready access to air and rail transportation have contributed to its strong warehousing and manufacturing base. The city is home to sizable distribution centers such as Target, Aldi, Fastenal and WinCo. Its diverse manufacturers include Safran, Flowers Baking Company, TetraPak and Peterbilt Motors. Denton is also known for its institutions of higher education (University of North Texas and Texas Woman's University) and regionally prominent medical sector. The city's growing healthcare facilities serve North Texas and Southern Oklahoma. These institutions include Columbia Medical Center Denton, Texas Health Presbyterian Hospital, and The Heart Hospital Baylor Denton.

Current TAV, at \$10.3 billion, represents about a 13% increase over the previous year. The city's management typically budgets for an annual 4% TAV increase; however, for the past several years TAV growth has exceeded budget projections. Additional development is reported across the city's commercial, industrial and residential property base. The city's ample developable land positions it well for ongoing solid growth over the medium-to-long term.

Revenue Framework

Taxes, including property and sales taxes, account for the bulk of the city's operating revenues. Based on fiscal 2017 audited results, tax receipts accounted for 74% of general fund revenues.

The 4.1% CAGR of Denton's general fund revenues over the 10 years ended in fiscal 2017 reflects growth in excess of U.S. GDP, driven by rapid TAV growth and mirroring the expanding regional economy. Fitch expects ongoing revenue strength based on growth in the city's diverse local economy.

The city of Denton's fiscal 2018 tax rate of 63.8 cents per \$100 of TAV provides ample capacity below the statutory cap of \$2.50. If a proposed tax rate results in an 8% year-over-year levy increase (based on the prior year's values), the rate increase may be subject to election if petitioned by voters.

Expenditure Framework

Based on audited results, public safety accounted for 57.6% of fiscal 2017 general fund spending.

The pace of spending is likely to remain at the level of revenue growth based on the expected moderate pace of population growth and the ongoing strength of revenues, incorporating a diverse tax base and robust sales tax along the city's transportation corridors.

Related Research

Fitch Rates Denton, TX's \$124MM GOs and COs 'AA+'; Outlook Stable (May 2018)

Related Criteria

U.S. Public Finance Tax-Supported Rating Criteria (April 2018) The city maintains flexibility with respect to headcount and salary arrangements and through the discretionary nature of its pay-as-you-go capital spending program as well as its annual contributions to funding street improvements. Carrying costs represent 21% of governmental spending and reflects a 10-year debt amortization rate of 58%. The city has a sizable multiyear capital improvement program and has plans to issue additional debt over the near term. As such, we anticipate carrying costs to remain around 20%.

Long-Term Liability Burden

Fitch expects Denton's long-term liabilities, currently 19.6% of personal income, to rise to somewhat elevated, but still moderate, levels (slightly over 20%) over the medium-term horizon based on the impact of regional growth on direct and overlapping issuances. Overlapping debt makes up the bulk of the burden.

Denton's fiscal 2017 five-year capital improvement plan includes about \$130 million of general government needs between fiscal 2017 and fiscal 2021, somewhat above the scheduled debt to be retired over the same period. The city has roughly \$34 million of remaining GO bond authorization. At this time, the city has tentative plans to approach voters of additional bonding authority over the next 24–36 months.

The city's pensions are provided through the Texas Municipal Retirement System, an agent multiple-employer defined-benefit plan, and the Denton Firemen's Relief and Retirement Fund, a single-employer plan. Under GASB Statement 68, the city reports a fiscal 2016 net pension liability (NPL) of \$105.2 million for both plans combined, with fiduciary assets covering 80.3% of total pension liabilities at the plans' 6.75% investment return assumption. Using a more conservative 6% investment return assumption, the ratio of assets to liability declines to 72.5%, and the NPL rises to \$162 million.

Operating Performance

Fitch expects Denton to maintain the highest gap-closing capacity through an economic downturn. For details, see Scenario Analysis, page 4.

Over the past 18 months, Denton updated its reserve policy to include a 5% resiliency (25% combined total) reserve component to safeguard against unexpected financial circumstances or economic downturns. The city's financial flexibility is demonstrated by its practice of funding nonrecurring expenditures with favorable revenue performance and taking advantage of economic upturns to maintain its financial cushion.

FitchRatings

Public Finance

Denton (TX)

Scenario Analysis

v. 2.0 2017/03/24

Year 2

0.5%

2.0%

3.4%

Year 1

(1.0%)

(1.0%)

High

2.0%

Year 3

2.0%

2.0%

5.9%

•



Analyst Interpretation of Scenario Results: Hide Fitch expects Denton to maintain the highest gap closing capacity through an economic downturn. As demonstrated in Fitch's analytical sensitivity tool (FAST) 1% decline in GDP scenario, the city has a strong financial cushion to address a moderate economic downturn. Fitch expects the city would maintain an ample cushion given its high level of revenue raising capacity and adequate expenditure flexibility.

The city completed fiscal 2017 with a \$3.6 million operating surplus and \$31.8 million in unrestricted reserves, which equates to 30% of spending. The fiscal 2017 surplus, per management, is largely due to higher-thananticipated sales tax receipts. Denton projects similarly strong fiscal 2018 results based on brisk sales tax revenues. The city's five-year forecast reflects moderate revenue growth, with maintenance of reserves at a level consistent with the city's 20% of spending policy floor plus 5% resiliency reserve (25% combined total).

Sconario	Parameters:

GDP Assumption (% Change) Expenditure Assumption (% Change)

Revenue Output (% Change)

Inherent Budget Flexibility

Revenues, Expenditures, and Fund Balance				Actuals				Scenario Output		
	2011	2012	2013	2014	2015	2016	2017	Year 1	Year 2	Year 3
Total Revenues	85,343	83,636	85,432	89,777	95,772	102,302	110,167	109,065	112,749	119,375
% Change in Revenues	-	(2.0%)	2.1%	5.1%	6.7%	6.8%	7.7%	(1.0%)	3.4%	5.9%
Total Expenditures	82,039	80,834	84,701	88,608	92,523	97,686	100,561	102,572	104,623	106,716
% Change in Expenditures	-	(1.5%)	4.8%	4.6%	4.4%	5.6%	2.9%	2.0%	2.0%	2.0%
Transfers In and Other Sources	111	167	140	85	118	171	288	169	175	185
Transfers Out and Other Uses	516	1,557	950	1,171	1,840	3,982	6,293	4,062	4,143	4,226
Net Transfers	(405)	(1,390)	(810)	(1,086)	(1,722)	(3,811)	(6,005)	(3,892)	(3,968)	(4,040)
Bond Proceeds and Other One-Time Uses	-	-	-	-	-	-	-	-	-	-
Net Operating Surplus(+)/Deficit(-) After Transfers	2,899	1,412	(79)	83	1,527	805	3,601	2,601	4,158	8,618
Net Operating Surplus(+)/Deficit(-) (% of Expend. and Transfers Out)	3.5%	1.7%	(0.1%)	0.1%	1.6%	0.8%	3.4%	2.4%	3.8%	7.8%
Unrestricted/Unreserved Fund Balance (General Fund) Other Available Funds (Analyst Input)	24,424	25,836	25,755	25,838	27,365	28,170	31,771	34,372	38,530 -	47,149
Combined Available Funds Balance (GF + Analyst Input)	24,424	25,836	25,755	25,838	27,365	28,170	31,771	34,372	38,530	47,149
Combined Available Fund Bal. (% of Expend. and Transfers Out)	29.6%	31.4%	30.1%	28.8%	29.0%	27.7%	29.7%	31.5%	35.4%	42.5%
Reserve Safety Margins	Inherent Budget Flexibility				/					
		Minimal		Limited		Midrange		High		Superior
Reserve Safety Margin (aaa)		16.0%		8.0%		5.0%		3.0%		2.0%
				c				0.50/		a

Reserve Safety Margin (aaa)	16.0%	8.0%	5.0%	3.0%	2.0%
Reserve Safety Margin (aa)	12.0%	6.0%	4.0%	2.5%	2.0%
Reserve Safety Margin (a)	8.0%	4.0%	2.5%	2.0%	2.0%
Reserve Safety Margin (bbb)	3.0%	2.0%	2.0%	2.0%	2.0%

Notes: Scenario analysis represents an unaddressed stress on issuer finances. Fitch's downturn scenario assumes a -1.0% GDP decline in the first year, followed by 0.5% and 2.0% GDP growth in Years 2 and 3, respectively. Expenditures are assumed to grow at a 2.0% rate of inflation. Inherent budget flexibility is the analyst's assessment of the issuer's ability to deal with fiscal stress through tax and spending policy choices, and determines the multiples used to calculate the reserve safety margin. For further details, please see Fitch's US Tax-Supported Rating Criteria.

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RatingsDirect[®]

Summary:

Denton, Texas; General Obligation

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Secondary Contact: Sarah L Smaardyk, Dallas (1) 214-871-1428; sarah.smaardyk@spglobal.com

Table Of Contents

Rationale

Outlook

Related Research

Summary: Denton, Texas; General Obligation

Credit Profile US\$19.155 mil GO bnds ser 2018 dtd 05/15/2018 due 02/15/2038 Long Term Rating AA+/Stable US\$9.63 mil certs of oblig ser 2018 dtd 05/15/2018 due 02/15/2038 Long Term Rating AA+/Stable New

Rationale

S&P Global Ratings assigned its 'AA+' long-term rating to the city of Denton, Texas' series 2018 general obligation (GO) refunding and improvement bonds and series 2018 certificates of obligation. At the same time, S&P Global Ratings affirmed its 'AA+' rating on the city's GO debt outstanding. The outlook on all ratings is stable.

The series 2018 GO bonds are payable from a direct and continuing ad valorem tax, levied within the limits prescribed by law, on all taxable property in the city. The series 2018 certificates of obligation, in addition to previously issued certificates, are secured by the city's direct and continuing ad valorem tax, as well as a limited pledge (not to exceed \$1,000) of surplus net revenues of the utility system. Despite the de minimis revenue pledge, we rate the certificates based on the city's GO pledge, which we consider stronger. The maximum allowable rate in Texas is \$2.50 per \$100 of assessed value (AV) for all purposes, with the portion dedicated to debt service limited to \$1.50. The city's current levy is well below the maximum, at 63.78 cents, 20.75 cents of which is dedicated to debt service. Based on the application of our criteria, titled "Issue Credit Ratings Linked To U.S. Public Finance Obligors' Creditworthiness" (published Jan. 22, 2018, on RatingsDirect), we do not differentiate between the city's limited-tax GO debt and its general creditworthiness, since the ad valorem tax is not derived from a measurably narrower tax base and there are no limitations on the fungibility of resources. We understand that proceeds from the sale of the bonds will be used to finance street, drainage, flood control, and park improvements, while proceeds from the sale of the certificates will be used to fund municipal building improvements, public vehicle purchases, airport improvements, and fire station improvements.

The 'AA+' rating reflects our opinion of the city's:

- Very strong economy, with access to a broad and diverse metropolitan statistical area (MSA) and a local stabilizing institutional influence;
- Very strong management, with "strong" financial policies and practices under our Financial Management Assessment methodology;
- Strong budgetary performance, with operating surpluses in the general fund and at the total governmental fund level in fiscal 2017;
- Very strong budgetary flexibility, with an available fund balance in fiscal 2017 of 32% of operating expenditures;
- Very strong liquidity, with total government available cash at 1.8x total governmental fund expenditures and 12.7x

governmental debt service, and access to external liquidity we consider strong;

- Weak debt and contingent liability position, with debt service carrying charges at 14.0% of expenditures and net direct debt that is 75.7% of total governmental fund revenue; and
- Strong institutional framework score.

Very strong economy

We consider Denton's economy very strong. The city, with an estimated population of 128,265, is located in Denton County in the Dallas-Fort Worth-Arlington MSA, which we consider to be broad and diverse. The city also benefits, in our view, from a stabilizing institutional influence. The city has a projected per capita effective buying income of 95.4% of the national level and per capita market value of \$80,553. Overall, the city's market value grew by 13.3% over the past year to \$10.3 billion in 2018. The county unemployment rate was 3.4% in 2016.

Spanning an area of roughly 90 square miles, the city of Denton is located 35 miles north of Dallas and Fort Worth at the convergence of East and West Interstate 35. The local economy--largely based in retail, manufacturing, distribution, education, and health care--has grown in tandem with the robust geographic and economic expansion within the Dallas-Fort Worth metroplex in recent years. As home to both the University of North Texas and Texas Women's University, the city also benefits from a stabilizing institutional presence, in our view. Primary employers in fiscal 2017 were represented by the University of North Texas (with 8,738 employees), Denton Independent School District (4,417), Peterbilt Motors (2,314), and the Denton State Supported Living Center (1,700). We consider the local tax base very diverse, as the top 10 taxpayers constitute only 6.1% of taxable AV in fiscal 2018. Taxable AV itself has demonstrated steady year-over-year growth since fiscal 2014, and management expects this trend to continue at a rate near 4% annually in line with ongoing development.

Both residential and commercial development have contributed to strong AV growth in recent years. Following a year of strong commercial development in fiscal 2017 in which multiple retail enterprises opened or began construction, city officials anticipate that commercial development will remain strong in the near term, with an assortment of new manufacturing and distribution, retail, hotel, and restaurant employers coming online. Among forthcoming projects are investments in electric utility infrastructure--expected to strengthen the city's cold storage industry footprint--as well as expansion to the local airport. Residential development likewise continues to represent a reliable source of taxable value growth for Denton, with multiple new subdivisions and multifamily housing complexes in various stages of development.

Very strong management

We view the city's management as very strong, with "strong" financial policies and practices under our Financial Management Assessment methodology, indicating financial practices are strong, well embedded, and likely sustainable.

Key policies and practices include:

- Conservative revenue and expenditure assumptions when compiling the annual budget, which typically allows for favorable budget variance by fiscal year-end;
- Budget amendments that, if needed, can be made by the council, which is informed quarterly about how the budget

is developing via budget-to-actual reports;

- Formal debt management and investment policies are reviewed annually, with quarterly investment reporting to the city council;
- · An annually updated long-range capital improvement plan and multiyear financial forecast; and
- A formal policy to maintain a minimum unassigned fund balance in the general fund equal to 20% of budgeted expenditures, and an additional 5% resiliency reserve (25% combined total) may be maintained to safeguard against unusual financial circumstances or economic downturns.

Strong budgetary performance

Denton's budgetary performance is strong in our opinion. The city had operating surpluses of 3.4% of expenditures in the general fund and of 11.6% across all governmental funds in fiscal 2017.

In assessing the city's budgetary performance, we made adjustments for recurring transfers out of the general fund, and for expenditures toward one-time capital projects across total governmental funds with the use of debt proceeds.

Denton has historically produced strong budgetary performance results, largely due to conservative budgeting practices in which deficit or balanced budgets are adopted and year-end results regularly exceed expectations. This was the case in fiscal 2017, when the city originally budgeted for a \$99,000 drawdown in the general fund following transfers, but finished with a surplus of more than \$3.3 million due in part to higher-than-expected sales tax revenues, and significant personnel savings in the public safety and parks and recreation departments. Property taxes represented 40% of general fund revenues throughout the year, with sales taxes (33%) and franchise fees (12%) constituting the next largest revenue sources. While franchise fees have remained stable in recent years, both property taxes and sales tax collections have demonstrated strong year-over-year growth, and officials expect these trends to continue in tandem with both residential and commercial expansion.

The city once again budgeted for break-even general fund operations in fiscal 2018, and management reports that revenues and expenditures are trending ahead of expectations thus far, owing to persisting strength in sales tax collections. Despite earmarking \$2.7 million in unassigned fund balance for additional capital expenditures related to park and traffic signal improvements, official expect to finish the year with balanced operations, or even a modest surplus, keeping fund balance near current levels. Furthermore, no potential sources of future budgetary pressure have been identified by management at this time. Consequently, we expect budgetary performance to remain strong in the near term.

Very strong budgetary flexibility

Denton's budgetary flexibility is very strong, in our view, with an available fund balance in fiscal 2017 of 32% of operating expenditures, or \$31.8 million. The city has historically maintained very strong reserve levels, exceeding 28% operating expenditures in each of the past three fiscal years, and providing substantial flexibility over its formal policy of 20%. Surplus results in fiscal 2017 allowed the city to grow unassigned fund balance by an additional \$3.7 million, and despite budgeting for the use of \$2.7 million in reserves for capital projects in fiscal 2018, outperformance in general fund revenues and expenditures may instead culminate in fund balance remaining level. While management indicates that fund balance may be used to cash finance future capital outlays in a similar manner, no immediate plans exist to materially draw on fund balance, or draw below the city's 20% policy level. Therefore, we expect budgetary

flexibility to remain very strong in the near future.

Very strong liquidity

In our opinion, Denton's liquidity is very strong, with total government available cash at 1.8x total governmental fund expenditures and 12.7x governmental debt service in 2017. In our view, the city has strong access to external liquidity if necessary.

Denton's strong access to external liquidity is demonstrated by its access to the market over the past two decades, which includes numerous GO-and revenue-backed bond issuances. It has historically maintained what we consider very strong cash balances, and given our expectation for at least break-even operations in fiscal 2018, we do not believe its cash position will materially weaken in the near term. All of the city's investments comply with both Texas statutes and its own formal policy, and were held in treasuries, agencies, certificates of deposit, commercial paper, municipal bonds, and local government investment pools at the end of fiscal 2017, which we do not view as aggressive. Additionally, we have not identified contingent liabilities that could pose a material risk to liquidity. Therefore, we do not expect the city's liquidity position to deteriorate from its very strong position in the near term.

Weak debt and contingent liability profile

In our view, Denton's debt and contingent liability profile is weak. Total governmental fund debt service is 14.0% of total governmental fund expenditures, and net direct debt is 75.7% of total governmental fund revenue. Debt supported through the city's enterprise fund has been adjusted in our direct debt to revenue calculations. Using the city's total direct debt we estimate that about 51% of debt will be retired over the next 10 years, which we consider average. Management plans to issue about \$42.6 million of additional tax-supported debt over the next two years. Despite the additional debt plans, we do not believe the city's key debt ratios will materially change our view of the debt profile.

Denton's combined required pension and actual other postemployment benefits (OPEB) contributions totaled 12.6% of total governmental fund expenditures in 2017. The city made its full annual required pension contribution in 2017. The city participates in the Texas Municipal Retirement System (TMRS), which is administered by the State of Texas, and is the city's largest plan. Denton's required pension contribution is its actuarially determined contribution, which is calculated at the state level, based on an actuary study. Using updated reporting standards in accordance with Governmental Accounting Standards Board (GASB) Statement No. 68, the city's net pension liability was measured as of Dec. 31, 2016, and was \$85.5 million. The TMRS plan maintained a funded level of 80.4%, using the plan's fiduciary net position as a percent of the total pension liability. For additional details on GASB 67 and 68, see our report, titled "Incorporating GASB 67 And 68: Evaluating Pension/OPEB Obligations Under Standard & Poor's U.S. Local Government GO Criteria, " published Sept. 2, 2015, on RatingsDirect. The city also participates in a single-employer, contributory, defined-benefit retirement plan, the Denton Firemans' Relief and Retirement Fund--established to provide pension benefits to full-time firefighters. The city recorded a net pension liability of \$19.6 million as of Dec. 31. 2016, with a reported funded ratio of 79%. While we do not anticipate short-term fixed-cost pressure resulting from the city's pension obligations, the amortization period is long in our view (29 years for TMRS and 31 years for the firemans' plan), and the level percentage of payroll amortization method creates negative amortization until contributions grow large enough to reduce the unfunded liability. Therefore, we acknowledge the potential for the city's pension-related costs to increase in the longer-term, though we anticipate that any near-term increases should be manageable given

the city's strong financial position and budgetary performance.

As part of its OPEB, the city also provides defined-benefit group term life insurance through the supplemental death benefits fund (SDBF), administered by TMRS, which it funds on a pay-as-you-go basis and to which it contributed \$152,556 in fiscal 2017. Furthermore, retiree health care is provided by the city, which is also funded on a pay-as-you-go basis; the city contributed \$524,589 toward the plan in fiscal 2017.

Although the city's combined pension and OPEB costs represented a high 12.6% of fiscal 2017 adjusted total governmental fund expenditures, we view these charges as somewhat skewed because funds generated from the city's ownership and operations of an electric utility system are used to offset the retiree costs of the system's employees. Most of Denton's comparable peer cities, by contrast, do not benefit from such an arrangement. When adjusting for retiree costs attributed to utility funds, combined pension and OPEB costs for governmental funds equate to a more manageable 9.2% of adjusted fiscal 2016 expenditures.

Strong institutional framework

The institutional framework score for Texas municipalities is strong.

Outlook

The stable outlook reflects our view of the city's stable and improving economy within the broad and diverse Dallas-Fort Worth-Arlington MSA, its very strong flexibility and liquidity, and very strong management practices and policies. It also reflects our expectation that the city's debt profile will remain elevated corresponding with anticipated growth and planned future debt issuances. Consequently, we do not expect to change the rating within the two-year outlook period.

Upside scenario

We could raise the rating if continued economic expansion results in improved wealth and income indicators, compared to those of peers, or if the city's overall debt profile were to improve while strong financial performance is maintained.

Downside scenario

We could lower the rating if the city's financial performance deteriorates--potentially stemming from fixed-cost pressure resulting from growing pension-related liabilities--leading to sustained and significant drawdowns in reserves.

Related Research

- S&P Public Finance Local GO Criteria: How We Adjust Data For Analytic Consistency, Sept. 12, 2013
- Incorporating GASB 67 And 68: Evaluating Pension/OPEB Obligations Under Standard & Poor's U.S. Local Government GO Criteria, Sept. 2, 2015
- Local Government Pension And Other Postemployment Benefits Analysis: A Closer Look, Nov.8, 2017

Ratings Detail (As Of May 11, 2018)

Ratings Detail (As Of May 11, 2018) (cont.)		
Denton certs of oblig			
Long Term Rating	AA+/Stable	Affirmed	
Denton GO			
Long Term Rating	AA+/Stable	Affirmed	
Denton GO			
Long Term Rating	AA+/Stable	Affirmed	
Denton GO			
Long Term Rating	AA+/Stable	Affirmed	
Denton GO bnds ser 2010 dtd 06/15/201	0 due 02/15/2011-2030		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO rfdg and imp bnds ser 2011 dt	d 04/01/2011 due 02/15/2012-2031		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO rfdg and imp bnds ser 2016 dt	d 06/01/2016 due 02/15/2036		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO rfdg bnds ser 2010A dtd 07/1	5/2010 due 02/15/2011-2022		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO rfdg bnds ser 2015 dtd 08/15/	/2015 due 02/15/2016-2026		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO rfdg bnds ser 2016 dtd 08/15/	/2016 due 02/15/2030		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO Rfdg & Imp Bnds ser 2015 dtd	06/01/2015 due 02/15/2035		
Long Term Rating	AA+/Stable	Affirmed	
Denton GO			
Unenhanced Rating	AA+(SPUR)/Stable	Affirmed	
Many issues are enhanced by bond insurance.			

Certain terms used in this report, particularly certain adjectives used to express our view on rating relevant factors, have specific meanings ascribed to them in our criteria, and should therefore be read in conjunction with such criteria. Please see Ratings Criteria at www.standardandpoors.com for further information. Complete ratings information is available to subscribers of RatingsDirect at www.capitaliq.com. All ratings affected by this rating action can be found on S&P Global Ratings' public website at www.standardandpoors.com. Use the Ratings search box located in the left column.

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BOND RATING CHART

Classification	Moody's	S&P	Fitch	Meaning
	Aaa	AAA	AAA	Prime Grade
	Aa1	AA+	AA+	
	Aa2	AA	AA	High Grade
	Aa3	AA-	AA-	
Investment Grade	A1	A+	A+	
	A2	А	А	Upper Medium Grade
	A3	A-	A-	
	Baa1	BBB+	BBB+	
	Baa2	BBB	BBB	Lower Medium Grade
	Baa3	BBB-	BBB-	
	Ba1	BB+	BB+	
	Ba2	BB	BB	Non-Investment Grade Speculative
	Ba3	BB-	BB-	
	B1	B+	B+	
	B2	В	В	Highly Speculative
	B3	B-	B-	
Junk	Caa1	CCC+	CCC+	Substantial Risks
	Caa2	CCC	CCC	Extremely Speculative
	Caa3	CCC-	CCC-	In Default with Little
	Са	CC	CC+	Prospect of Recovery
		С	СС	
			CC-	In Default
	D	D	D	

Note: City's current ratings for all general obligation debt are: AA+ from S&P and Fitch. Moody's has not rated the City's new bonds since 2011 but maintains a surveillance rating of Aa2 for any outstanding general obligation debt (2011 and prior).

Council Requests for Information

	Request	Request Date	Staff Responsible	Status
	Information on cost determination for curb rate vs drop- off rate at landfill	6/5/17	Сох	Consultant has been hired and started work on a cost of service study. A presentation to Council is expected in July.
	Work session on HOT funds and potential uses (historic preservation, public art, cultural district, etc) and administration of sponsorships	2/27/18	Puente	A work session is scheduled for June 12.
3.	Work session on plan for downtown and homelessness	3/20/18	Kuechler	A work session will be scheduled for June.
	Work session on water plan	3/20/18	Banks	A work session is scheduled for June 5.
5.	Work session with a broad posting to discuss Red Light Camera program, contract, traffic signal management, and intersection safety	3/27/18	Deshmukh/Howell/ Puente	A work session is scheduled for May 22.
6.	Search for "smoking" in Code of Ordinances and ensure consistency with new ordinance (look at 22.31(13) and 22.31(1))	4/17/18	Rosendahl	An ordinance is being prepared; tentatively for June 5 Council meeting.
7.	Work session on increasing the homestead exemption	4/24/18	Puente	A work session will be held on June 5 with overall budget update.
8.	ISR on noise ordinance 1) any issues from Police for bars/restaurants close to residential and 2) for zoning, will bars/restaurants be allowed near residential areas	4/24/18	Howell/McDonald	An ISR is being prepared for May 25 Friday report.
9.	Update on bike racks downtown and if we plan to or can add more	5/1/18	Deshmukh/Booth	Working with downtown associations.
10	. TWU master plan and how trees are impacted; Can trees be saved and protected; next steps	5/1/18	McDonald	TWU will give a brief presentation on their Master Plan at the June 26 work session.
11	. Current and projected student counts for Denton compared to other cities in DISD	5/7/18	Kuechler	
12	. Update on homeless students in DISD and Denton and how they are counted	5/7/18	Kuechler	
13	. ISR on leaf trucks (potential use and budget)	5/8/18	Cox	Staff is researching.
14	. Coordinate with TWU for a sidewalk along Mingo Road	5/8/18	Estes/Deshmukh	An update is provided in the Friday May 18 report.
15	. Inquiry when FS4 ribbon cutting will be held and when Medic 4 will be operational	5/8/18	Hedges	Planned for morning of Friday June 22.

Request	Request Date	Staff Responsible	Status
16. Inquiry for options for old substation properties	5/8/18	Morrow	
17. Information on DCTA autonomous vehicle pilot program with City of Frisco	5/8/18	Canizares/Nelson	An update is provided in the Friday May 18 report.
18. Work session on plan to catch up on road repair and to manage to a certain standard (metrics, costs, & financing options). Include review of best repair planning practices of other cities in similar climates.	5/15/18	Estes	A work session is scheduled for June 12.
19. Work session on PEC 4 project and other projects to reduce flood plain in downtown. Feasibility of adding bike/walk paths in drainage easements.	5/15/18	Estes	A work session is scheduled for June 5.
20. Review of options to address shortfall of emergency housing before winter comes. Set numerical goals and timing targets.	5/15/18	Kuechler/Shaw	
21. Work session on proposed permitting processes for businesses under the new DDC. Benchmark against other similar cities such as Carrollton or McKinney.	5/15/18	McDonald	
22. ISR on training that School Resource Officers (SROs) receive and detailed report of recent classroom situation in the news for Council	5/15/18	Howell	
23. Request for staff to reach out to UNT regarding naming of "Mean" Joe Greene dorm – opportunities to draw in visitors	5/15/18	Booth	
24. Work session on zoning map and processes/procedures for consistency of developing districts	5/15/18	McDonald	

	May 2018								
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday			
		1 12:00 pm CC Work Session 6:30 pm CC Regular Session	2	3 4 p.m. Public Art Committee	4	5			
6	7 8:30am Public Utilities Board 11:00am-2pm Joint Council/DISD Luncheon Meeting 5:30 pm Traffic Safety Commission Park Board TOUR 5 pm	8 12:00 pm 2nd Tuesday Session	9 11:00am EDP Board 5:00pm P&Z Work Session 6:30pm P&Z Regular Session	10	11	12			
13	14 5:30pm HLC	15 5:30 Council Reception 6:30 Election Meeting	16 11:30am Mobility Committee- <mark>cancelled</mark>	17 HaBSCo Meeting Cancelled	18	19			
20	21 1:00pm Committee on the Environment ZBA – Canceled 6:00pm Public Utilities Board	22 10:00 am Council Airport Committee 1:00 pm CC Work Session 6:30 pm CC Regular Session	23 12:00 Downtown TIF 12:00 Development Code Review 5:00pm P&Z Work Session 6:30pm P&Z Regular Session	24 12:00 Development Code Review	25	26			
27	28 Memorial Day - City Holiday	29 No Council Meeting	30	31					

			June 2018			
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 11:30 am Council Luncheon 1:30pm Committee on the Environment 5:30pm Traffic Safety Commission Park Board 6 pm	5 2:00 pm CC Work Session 6:30 pm CC Regular Session	6	7 4 p.m. Public Art Committee	8	9
10	11 9:00am Public Utilities Board 5:30pm HLC	12 2:00 pm 2nd Tuesday Session	13 11:00am EDP Board 5:00pm P&Z Work Session 6:30pm P&Z Regular Session	14	15	16
17	18	19 2:00 pm CC Work Session 6:30 pm CC Regular Session	20 11:30am Mobility Committee	21 HaBSCo Meeting HOT Committee 9-12 (Tentative)	22	23
24	25 6:00pm Public Utilities Board 4:00 pm ZBA	26 2:00 pm 4th Tuesday Session	27 5:00pm P&Z Work Session 6:30pm P&Z Regular Session	28	29	30

FUTURE CITY COUNCIL ITEMS

Note: This is a working draft of pending Council items and is subject to change without notice.

Meeting Date	Deadlines	Item
May 22 – Work/Regular Session	Captions – May 7	WS – Red light cameras
	Backup – May 18	WS – DME budget presentation
		WS – City Hall discussion
May 29 – No Meeting		Memorial Day holiday observed- City Offices closed 5/28
June 4 – Luncheon – 11 a.m. – 2:00 p.m.	Captions – May 21	WS – Department Budget Presentations
	Backup – May 31	WS – Teen Council update
		WS – Courthouse Square design discussion
		WS – Mews Street discussion
June 5 – Work/Regular Session	Captions – May 21	WS – Preliminary Budget Discussion
	Backup – June 1	WS – Department Budget Presentations
		WS – Water supply discussion
		WS – Drainage and floodplain discussion
		WS – UNT Bike Share discussion
1		IC – Comm. Dev. 2018/19 Action Plan
June $12 - 2^{nd}$ Tuesday Session	Captions – May 25	USCM, Boston, 6/8-6/11
	Backup – June 8	WS – Department Budget Presentations
		WS – HOT/sponsorship discussion
		WS – Street Rehab Program
		WS – Small Area Plan discussion
	~	CS – TWU contract agreement
June 19 – Work/Regular Session	Captions – June 4	TCMA, Galveston, 6/21-24
	Backup – June 15	WS – Department Budget Presentations
		WS – PID Guidelines
		PH – Reinvestment Zone Fisher59
		IC – TAA Fisher59
		IC – Chapter 380 Fisher59
June 26 – 4 th Tuesday Session	Captions – June 11	IC – Chapter 380 Cold Storage WS – Department Budget Presentations
June 20 – 4 Tuesuay Session	Backup – June 22	WS – Department Budget Presentations WS – Tree discussion
	Backup – Julie 22	WS – TWU Master Plan discussion
July 2 – No Luncheon		
July 3 – No Meeting		July 4 th holiday observed – City Offices closed
July 10 – No Meeting		
oury to the the the		

WS-Work Session

Meeting Date	Deadlines	Item
July 17 – Work/Regular Session	Captions – July 2	WS – 2nd Preliminary Budget Discussion
	Backup – July 13	WS – Department Budget Presentations
		IC – EDP Board nominating committee
July 24 – 4 th Tuesday Session	Captions – July 9	WS – Department Budget Presentations
	Backup – July 20	WS – Chamber ED contract
July 31 – No Meeting		
August 2 – Budget Workshop	Captions – July 16	
	Backup – July 27	
August 6 – Luncheon	Captions – July 23	WS – Department Budget Presentations
	Backup – August 2	
August 7 – Work/Regular Session	Captions – July 23	WS – Department Budget Presentations
	Backup – August 3	WS – Budget Workshop
August $14 - 2^{nd}$ Tuesday Session	Captions – July 30	WS – Budget Workshop
	Backup – August 10	
August 21 – Work/Regular Session	Captions – August 6	WS – Budget Workshop
	Backup – August 17	IC – Chamber ED contract
August 28 – 4 th Tuesday Session	Captions – August 13	WS – Budget Workshop
	Backup – August 24	PH – 1st Public Hearing on the Tax Rate
September 3 – No Luncheon		Labor Day holiday
September 4 – No Meeting		
September 11–Special Called Work/Regular	Captions – August 27	WS – Budget Workshop
Session	Backup – September 7	PH – 2nd Public Hearing on the Tax Rate
		PH – Public Hearing on the Budget
September 18 – Work/Regular Session	Captions – August 31	WS – Budget Workshop
	Backup – September 14	IC – Adoption of Budget
September 25 – 4 th Tuesday Session	Captions – September 10	ICMA – 9/22-26, Baltimore
	Backup – September 21	
October 1 – Luncheon	Captions – September 17	
	Backup – September 27	
October 2 – No Meeting		National Night Out
October 9 – 2 nd Tuesday Meeting	Captions – September 24	TML, Fort Worth, 10/9-10/12
	Backup – October 5	
October 16 – Work/Regular Session	Captions – October 1	
	Backup – October 12	
October 23 – 4 th Tuesday Session	Captions – October 8	WS – Stoke annual report
	Backup – October 19	
October 30 – No Meeting		

Meeting Date	Deadlines	Item
November 5 – Luncheon	Captions – October 22	
	Backup – November 1	
November 6 – Work/Regular Session	Captions – October 22	NLC, Los Angeles, 11/7-11/10
	Backup – November 2	IC – Stoke contract renewal
November $13 - 2^{nd}$ Tuesday Session	Captions – October 29	
	Backup – November 9	
November 20 – No Meeting		Thanksgiving Holiday observed–City Offices Closed 11/22-23
November 27 – 4 th Tuesday Session	Captions – November 12	
	Backup – November 21	Tentative-Based on Need
December 3 – Luncheon	Captions – November 19	
	Backup – November 29	
December 4 – Work/Regular Session	Captions – November 19	
	Backup – November 30	
December $11 - 2^{nd}$ Tuesday Session	Captions – November 26	
	Backup – December 7	
December 18 – Work/Regular Session	Captions – December 3	
	Backup – December 14	Tentative-Based on Need
December 25 – No Meeting		Christmas Holiday observed–City Offices Closed 12/24-25



Construction Projects Report

Week of May 21-27, 2018



Street/Intersection	From	То	Proposed Date of Construction	Proposed Date of Completion	Brief Description of Construction	Department	Letters	Other Communication	Department Contact:		
CURRENT P	CURRENT PROJECTS See Yellow Highlighted for Major Closures										
Ashcroft Ln.	Cobblestone Row	North Dead End	5/14/18	6/15/18	Street Reconstruction (Temporary Road Closures)	Streets	5/4/18	Door Hangers	(940) 349-7160		
Ave. A	Maple	Eagle	3/19/18	6/30/18	UNT 2018 Residence Hall Project (Temporary Lane Closures)	Engineering	N/A	Coordinate with UNT	(940) 349-8910		
Bonnie Brae St.	Roselawn West of UPPRR Line	Vintage	7/1/17	8/30/18	Street Widening (Phase 1)	Engineering	N/A		(940) 349-8910		
Bonnie Brae St.	Hwy 380	Intersection	3/14/18	TBD	Commercial Driveway Construction	Building Inspections	N/A		(940) 349-8360		
Canterbury Ct.	Hollyhill	I-35	4/9/18	6/15/18	Drainage Improvements (Temporary Lane Closures)	Engineering	3/26/18	Door Hangers	(940) 349-8910		
Edwards Rd.	Camino Real Trl.	Swisher Rd.	6/4/18	9/10/18	Street Reconstruction (Temporary Road Closures)	Streets			(940) 349-7160		
Gober St.	Scripture	Panhandle	4/22/18	5/28/18	Street Resurfacing, Curb and Gutter (Temporary Lane Closures)	Streets	4/9/18	Door Hangers	(940) 349-7160		
Hereford Rd.	Bighorn	Paint	5/7/18	6/8/18	Concrete Panel Repairs (No Detours)	Streets	4/26/18		(940) 349-7160		
Hickory St.	North Texas Blvd.	Ave C	5/21/18	8/3/18	Street Reconstruction (Temporary Road Closures)	Streets	5/15/18	Electronic Signs	(940) 349-7160		
Holiday Park Phase 2	Manhattan	Kings Row	11/10/17	12/1/18	Wastewater Main Construction (Temporary Road Closures Possible)	Wastewater	11/16/18	Door Hangers	940-349-7300		
Holiday Park Phase 2	Yellowstone	Sherman	3/6/18	TBD	Water Main Construction (Temporary Road Closures Possible)	Water	2/28/18	Door Hangers	(940) 349-7181		

Street/Intersection	From	То	Proposed Date of Construction	Proposed Date of Completion	Brief Description of Construction	Department	Letters	Other Communication	Department Contact:
Hollyhill Ln.	Pennsylvania Dr.	Longridge	5/9/18	6/1/18	Wastewater Main Construction (Temporary Road Closures Possible)	Wastewater	N/A	Door Hangers	940-349-7300
Hollow Ridge Dr	Paint Dr.	Big Horn Trail	5/14/18	6/29/18	Concrete Street Panel Repair (Temporary Road Closures Possible)	Streets	5/3/18		(940) 349-7160
Huisache	Yucca	Retama	ТВТ	TBD	Streets Construction (Temporary Road Closures Possible)	Streets	5/15/18		(940) 349-7160
Linda Ln.	Cobblestone Row	North Dead End	4/23/18	6/8/18	Street Reconstruction (Temporary Road Closures)	Streets	4/9/18		(940) 349-7160
McKinney St.	Loop 288	Ryan H.S	5/29/18	TBD	Sidewalk Construction (Temporary Lane Closures)	Engineering	N/A		(940) 349-8910
Market St.	Loop 288 N	Blake	4/16/18	6/1/18	Street Resurfacing, Curb and Gutter (Temporary Lane Closures)	Streets	4/9/18	Door Hangers	(940) 349-7160
Mayhill Rd.	Mayhill NB	Right Turn Lane at Mckinney	5/18/18	6/1/18	Water Line Replacement (Lane Closure)		N/A		(940) 349-8910
Mayhill Rd.	US 380	Edwards	9/1/17	2/1/20	Street Reconstruction (Temporary Road Closures)	Engineering	1/3/18, 1/24/18	Door Hangers	(940) 349-8910
Mild Creek Ln.	Rambling Rock	Cul de Sac	4/30/18	6/8/18	Concrete Panel/Sidewalk Repairs No Detours	Streets	4/26/18		(940) 349-7160
Mills Rd.	Mayhill	Denton ISD driveway	5/29/18	7/30/18	Water and Wastewater Construction and Road Widening (Street Closure)	Engineering	N/A	Electronic Signs	(940) 349-8910
Montecito Dr.	El Paseo	Seville	5/21/18	6/8/18	Curb and Gutter Repairs (Temporary Lane Closures)	Streets	N/A		(940) 349-7160
Panhandle St.	Carroll	Bolivar	4/18/18	5/31/18	Street Resurfacing, Curb and Gutter (Temporary Lane Closures)	Streets	4/9/18	Door Hangers	(940) 349-7160
Prominence Pkwy.	Mayhill	Atlanta	1/31/18	8/31/18	Water and Wastewater Crossing (Road Closure)	Engineering	1/24/18		(940) 349-8910

Street/Intersection	From	То	Proposed Date of Construction	Proposed Date of Completion	Brief Description of Construction	Department	Letters	Other Communication	Department Contact:
Retama	Sagebrush	Huisache	ТВТ	TBD	Streets Construction (Temporary Road Closures Possible)	Streets	5/15/18		(940) 349-7160
Riney Rd.	N Elm	Solana	9/29/17	9/30/18	Road Removal and Replacement (Road Closure)	Engineering	Yes		(940) 349-8910
Roselawn Dr.	Bonnie Brae	Kansas City Southern RR	3/26/18	TBD	Drainage and Roadway Construction (One Lane traffic control)	Engineering	N/A		(940) 349-8910
Sagebrush Dr.	Kings Row	Retama	5/21/18	7/20/18	Streets Construction (Temporary Road Closures Possible)	Streets	5/15/18		(940) 349-7160
Sena St.	Malone	Ector	4/23/18	7/20/18	Street Reconstruction (Temporary Lane Closures)	Streets	4/17/18		(940) 349-7160
Spencer Rd.	Mayhill	Lowe's Driveway	4/2/18	9/29/18	Water Line Replacement (Road Closure)	Water	3/16/18	Contacted departments affected	(940) 349-7181
Spencer Rd.	Mayhill	Lowe's Driveway	4/2/18	9/29/18	Drainage Rebuild (Road Closure)	Drainage	3/16/18	Contacted departments affected	940-349-8488
Spencer Rd.	Mayhill	Lowe's Driveway	4/2/18	9/29/18	Road Reconstruction (Road Closure)	Engineering	3/16/18	Contacted departments affected	(940) 349-8912
Sun Valley Dr.	Stuart	Dead End West	5/14/18	6/29/18	Street Resurfacing, Curb and Gutter (Temporary Lane Closures)	Streets	5/1/18	Door Hangers	(940) 349-7160
Valley View Rd.	Kings Row	Sun Valley	5/14/18	6/29/18	Street Resurfacing, Curb and Gutter (Temporary Lane Closures)	Streets	5/1/18	Door Hangers	(940) 349-7160
Welch St.	Mulberry	Chestnut	4/11/18	6/30/18	UNT 2018 CVAD Project Drive approach/Sidewalk (Temporary Lane Closures)	Engineering	3/19/18	3/30/2018	(940) 349-8910

COMPLETED PROJECTS

Auburn Dr.GeorgetownBowling Green2/19/18	4/30/18	Mill/Overlay (Temporary Road Closures)	Streets	1/31/18	Door Hangers	(940) 349-7160	
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Street/Intersection	From	То	Proposed Date of Construction	Proposed Date of Completion	Brief Description of Construction	Department	Letters	Other Communication	Department Contact:
Barbara St.	Audra	Beverly	5/7/18	5/21/18	Curb and Gutter Repairs (Temporary Lane Closures)	Streets	4/26/18		(940) 349-7160
Brandywine Cir.	Briarwood	Dead End	2/20/18	5/7/18	Street Reconstruction (Temporary Lane Closures)	Streets	2/16/18	Door Hangers	(940) 349-7160
Brandywine St.	Briarwood	Brandywine Cr.	2/20/18	5/7/18	Street Reconstruction (Temporary Lane Closures)	Streets	2/16/18	Door Hangers	(940) 349-7160
Country Home/Eagle Wing	Clear River	Cul de Sac	4/9/18	5/14/18	Concrete Panel Repairs (No Detours)	Streets	N/A	Door Hangers	(940) 349-7160
Egan St.	Amarillo	Malone	2/5/18	5/7/18	Mill/Overlay (Temporary Road Closures)	Streets	1/24/18	Door Hangers	(940) 349-7160
Hickory St.	Bonnie Brae	N Texas	1/2/18	5/11/18	Street Reconstruction (Temporary Road Closures)	Streets	2/7/18	Door Hangers, Public Meetings	(940) 349-7160
Linden Dr.	Malone	Ponder	4/18/18	5/14/18	Street Resurfacing (Temporary Lane Closures)	Streets	4/9/18	Door Hangers	(940) 349-7160
Locust St.	Walnut	Oak	4/23/18	4/27/18	Base Failure Repairs (Temporary Lane Closures)	Streets	4/9/18	Contacted through Julie Glover	(940) 349-7160
McKinney St.	Bolivar	Cedar	11/14/17	4/29/18	Parking Lot Reconstruction	Engineering	11/2/17		(940) 349-8910
Mockingbird Ln.	McKinney	Paisley	10/23/17	5/1/18	Street Reconstruction (Temporary Road Closures)	Streets	10/10/17	Public Meeting, Door Hangers	(940) 349-7160
Sagebrush Dr.	Multiple	Multiple	2/15/18	5/11/18	Wastewater Main Construction (Temporary Road Closures Possible)	Wastewater	2/9/18	Door Hangers	940-349-7300
Shiloh Rd.	Natchez Trace	Shenandoah	3/19/18	4/30/18	Concrete Panel Repairs (Temporary Lane Closures)	Streets	3/7/18	Door Hangers	(940) 349-7160
Unicorn Lake Blvd.	Wind River	State School	3/12/18	5/11/18	Concrete Panel Repairs (Temporary Lane Closures)	Streets	3/7/18	Door Hangers	(940) 349-7160
Wood St	Sycamore	Dead End	4/18/18	5/25/18	Parking Lot Construction (Complete Closure Parking Area /Park)	Streets	N/A		(940) 349-7160

			Proposed Date of	Proposed Date				Other	Department
Street/Intersection	From		Construction	of Completion	Brief Description of Construction	Department	Letters	Communication	Contact:
UPCOMING	PROJE	CIS							
Bonnie Brae St.	US 377	135W	2018	2020	Street Widening (Phase 2)	Engineering			(940) 349-8910
Bonnie Brae St.	US 377	135E	2019	2021	Street Widening (Phase 1)	Engineering			(940) 349-8910
Bonnie Brae St.	TBD	TBD	TBD	TBD	Street Widening (Phase 1)	Engineering			(940) 349-8910
Capetown Dr.	Desert Willow	Bishop Pine	Summer 2018	TBD	Street Panel Repair (No detours)	Streets			(940) 349-7160
Fulton St.			TBD	TBD	Water, Wastewater, and Streets	Multiple			
Hettie St.			TBD	TBD	Water, Wastewater, and Streets	Multiple			
Hinkle Dr.			TBD	TBD	Water, Wastewater, Drainage, Streets	Multiple			
Londonderry Ln.	Teasley	Westminster	9/1/18	TBD	Street Improvements (Temporary Lane Closures)	Streets			(940) 349-7160
Malone St.	Crescent	Westminster	Summer 2018		Water Main Construction	Water			(940) 349-7181
PEC 4 - Engineering			In Design		Installing Underground Box Culvert	Engineering			(940) 349-8910
Smith-Johnson			Summer 2018		Water, Wastewater, Drainage, Streets	Engineering			(940) 349-8910
Stuart Rd.	Windsor	Kings Row	TBD	TBD	Concrete Curb and Gutter Repair (Temporary Lane Closures)	Streets			(940) 349-7160
Thomas St.			TBD	TBD	Water, Wastewater, and Streets	Multiple			

Street/Intersection	From	То	Proposed Date of Construction	Proposed Date of Completion	Brief Description of Construction	Department	Letters	Other Communication	Department Contact:
W. Walnut St.	S. Elm	Cedar	ТВТ	ТВТ	Utility Construction (Temporary Road Closures)	Engineering	N/A		(940) 349-8910
Wayne St.			TBD	TBD	Water, Wastewater, and Streets	Multiple			
Windsor Dr.			TBD	TBD	Water, Wastewater, Drainage, Streets	Engineering			(940) 349-8910