



Long-term Care Provider Search

Diadem Hearts Inc.

111 Executive Way,
Suite 102,
Desoto, TX 75115
Dallas County
469-941-4022

[Map \[https://www.google.com/maps/place/111+Executive+Way,+suite+102,,+Desoto,+TX+75115\]](https://www.google.com/maps/place/111+Executive+Way,+suite+102,,+Desoto,+TX+75115)

General [##p7TP3c1_1]

Inspections [##p7TP3c1_2]

Enforcement Actions [##p7TP3c1_3]

Inspections

The most recent comprehensive inspection of Diadem Hearts Inc. occurred on October 8, 2021, **14** violations of state standards were cited.

Findings

(May include findings from previous inspections)

Health Code

Date	Corrected State Violation Cited
10/08/2021	The agency failed to designate in its written emergency preparedness and response plan an employee by title and at least one alternate employee by title to act as the agency's disaster coordinator.
10/08/2021	The agency failed to enforce a written policy that detailed its client care practices for an initial assessment or reassessment.
10/08/2021	The agency failed to enforce staffing policies that governed all staff used by the agency, including employees, volunteers and contractors.
10/08/2021	The agency failed to have a written emergency preparedness and response plan based on a risk assessment that thoroughly described its approach to dealing with a disaster that could or did affect its services.
10/08/2021	The agency failed to have records of supervisory visits in each client record.
10/08/2021	The agency failed to have, implement, and review a quality assessment and performance improvement program consistent with state requirements.

Date	Corrected State Violation Cited
10/08/2021	The agency failed to include a continuity of operations business plan in its written emergency preparedness and response plan.
10/08/2021	The agency failed to include or use in its emergency preparedness and response plan procedures to triage clients to allow the agency to put clients into groups based on services provided; the client's need for the services; and having someone available if needed by the client to be responsible for the client's emergency response plan.
10/08/2021	The agency failed to include performance evaluations and disciplinary actions in its personnel records.
10/08/2021	The agency failed to include verification of license, permits, reference(s), job experience, or educational requirements to verify qualifications for each position a person accepted in its personnel records.
10/08/2021	The agency failed to provide documentation to show it complied with one or more of the licensing standards for verifying the employability and use of an unlicensed applicant, employee, or volunteer with face-to-face client contact.
10/08/2021	The agency failed to review its written emergency preparedness and response plan at least once a year or after an actual emergency response to decide if the plan works and to update it if needed.
10/08/2021	The agency failed to test the response phase of its emergency preparedness and response plan by conducting a planned drill consistent with state licensing rules as part of its annual review of the plan.
10/08/2021	The agency's administrator or alternate administrator failed to complete 12 hours of continuing education in the required topics within each 12 months in that job as required for the position of the administrator or alternate administrator of an agency.

Data available as of: June 20, 2022

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