

## **DISH FAQs**

### **1. What is happening?**

By law, WABG, WNBD, WXVT, and Delta FOX10 must negotiate carriage agreements with satellite companies like DISH. Usually, these deals are reached without any disruption to your service. In fact, our company has negotiated dozens of agreements with only the rarest of disruptions. Unfortunately, so far, DISH has refused to negotiate a fair market deal with Cox Media Group for our stations' programming and services that customers value. DISH has been relying on a series of legal maneuvers and actions to stall negotiations. Despite losing a recent court ruling, DISH is still refusing. Because WABG, WNBD, WXVT, and Delta FOX10 has yet to secure a deal with DISH, you will lose live access to the shows, sports and local news on WABG, WNBD, WXVT, and Delta FOX10, which you rely on and are paying for. We are hopeful DISH will abandon its well-worn path of blacking out TV stations and come to the negotiating table with Cox Media Group.

### **2. As a DISH customer, what can I do to continue to watch my favorite shows on WABG, WNBD, WXVT, and Delta FOX10?**

The best thing viewers can do is Call DISH at 1-800-333-3474. Tell DISH that you pay them a lot of money to watch your favorite shows on WABG, WNBD, WXVT, and Delta FOX10, including Delta News, Grey's Anatomy, The Bachelor, The Good Doctor, America's Got Talent, This is Us, NCIS, Criminal Minds, Prodigal Son, 9-1-1: Lone Star, Wheel of Fortune & Jeopardy.

### **3. Why does WABG, WNBD, WXVT, and Delta FOX10 charge cable and satellite operators a fee to carry their programming?**

Despite what you may have heard, this dispute is not about WABG, WNBD, WXVT, and Delta FOX10 seeking large fees. Our stations are among the highest rated channels on DISH. Producing and broadcasting high rated, top-quality programming is very expensive. We invest millions of dollars in our local news, weather, emergency programming and entertainment content. To keep doing that, we need a fair deal from DISH and all our distributors. We have carriage agreements with every other major cable and satellite company that is carrying WABG, WNBD, WXVT, and Delta FOX10 and are seeking to be treated fairly by DISH.

### **4. Won't rates to subscribers go up if DISH has to pay WABG, WNBD, WXVT, and Delta FOX10?**

Whether rates go up depends on decisions made by DISH. Like all cable and satellite companies, DISH is already charging you to receive WABG, WNBD, WXVT, and Delta FOX10 as part of your monthly bill. We do not control how much DISH pays to other channels or how it manages its business. DISH should stop over-paying for channels its customers watch less and prioritize channels like WABG, WNBD, WXVT, and Delta FOX10, that its subscribers turn to every day. We

have and will continue to negotiate with DISH in good faith in an effort to successfully complete a deal with them.

**5. Since DISH stopped carrying WABG, WNBD, WXVT, and Delta FOX10, will I get a refund on my bill?**

It is up to DISH to resolve such questions with its customers. But, you could call DISH at 1-800-333-3474 about a refund and let them know you are no longer getting what you pay for -- your favorite newscasts and programming from WABG, WNBD, WXVT, and Delta FOX10.

**6. Is there anything the public can do to help make sure that WABG, WNBD, WXVT, and Delta FOX10 is back on DISH?**

The best way for you to encourage a resolution is to register your support of how important it is for them to carry WABG, WNBD, WXVT, and Delta FOX10 by calling DISH at 800-333-3474. You pay DISH a lot of money. It will listen to your voices.

You can also view WABG, WNBD, WXVT, and Delta FOX10 Over the Air with an over the air antenna available at retail. Or you can contact and easily switch to any number of other providers that are committed to providing you with all the programming you watch every day:

- DIRECTV: 1-888-777-2454 or [www.directv.com](http://www.directv.com)
- Comcast: 1-800-934-6489 or [www.comcast.com](http://www.comcast.com)
- Charter/Spectrum Cable: 1-833-694-9256 or 1-855-243-8892 or <http://www.spectrum.com>
- Verizon FiOS: 1-877-218-8592 or <http://fios.verizon.com>
- AT&T U-Verse: 1-877-821-6209 or <http://www.attsavings.com/>

Regardless, we will continue to work hard to try and get a successful outcome to this negotiation so that you regain live access to any of your favorite programming, but the ball remains in DISH's court to step-up like all its competitors and peers have done.