



# Ongoing Efforts & Recommendations from Staff

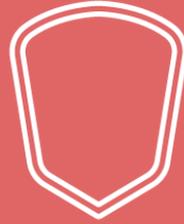
## 2024 Community Survey

*Presented to Council Dec. 16, 2024*

# Key Themes in 2024 Survey Responses



Homeless



Public Safety &  
Crime Prevention



Litter & Code  
Enforcement

*Ongoing  
Efforts*

## Homeless



- Conducted Housing Study
- Developed the Divert Program
- Created the Homeless Outreach Team
- Expanded hours at Room at the Inn
- Boone County Coalition to End Homelessness

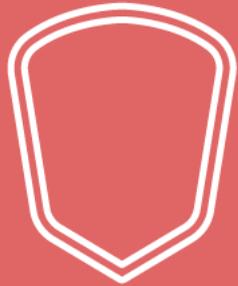
## Homeless



- Host community meetings and focus groups on homelessness
- Add public restrooms for those that do not have access to such facilities
- Augment existing staff to support Homeless Outreach Team efforts
- Expand the DIVERT program
- Create Homelessness Advisory Board
- Incentivize housing options with landlords
- Implement “ride home” program for individuals to their initial area of support

*Ongoing  
Efforts*

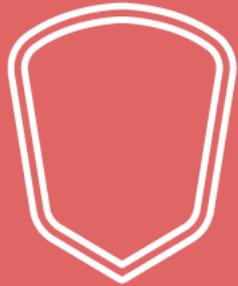
Public  
Safety &  
Crime  
Prevention



- Recruitment
  - 40 CPD officers have been recruited in 2024
- Opened City of Columbia Police Academy
- Implementation of Flock camera system
- Increased number of Park Rangers in City parks
- Improved camera systems and lighting in parks

*Recommendations  
from Staff*

Public  
Safety &  
Crime  
Prevention



- Reinststitute Downtown Unit
- Improve safety in medians and roadways
- Expansion of Homeless Outreach Team
- Improve site lines and visibility along trails and in parks through vegetation management and tree pruning
- Enhance park signage to better allow residents to report suspicious or illegal activity

*Ongoing  
Efforts*

## Litter & Code Enforcement



- Addressing code violations
  - Neighborhood Services handled 5,957 code enforcement cases in FY24
- Implemented Dumpster Day program
- Special docket focused on properties with significant housing violations
- Promote and continue implementation of volunteer cleanup programs
- Staffing augmented for Parks shelter/restroom cleanliness

*Recommendations  
from Staff*

Litter & Code  
Enforcement



- Create and staff a litter crew on first priority routes
- Acquire additional street sweepers and staffing
- Increase number of code enforcement specialists for property maintenance, rental compliance and residential property management

*Recommendations  
from Staff*

Litter & Code  
Enforcement



- Create a Parks and Trails Maintenance Operations Plan to outline standards of care for all parks, trails and facilities
- Partner with local contractors to clean, clear and restore city areas due to accumulation of trash and debris resulting from homeless camps



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