

Constituent Feedack to the Office of the Governor on Energy Concerns, January 2025-June 2026

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Case	Name	Subject	Comments	Source	Date
164576	Joan H.	Delmarva Power Insane Rates	You must stop Delmarva Power from ripping off the Delaware consumer. They are raising their rates yet again. I am tired of listening to their lame excuses. You must take action now.	Web	6/22/2026
164474	Ina R.	Delmarva Power Complaint	Ina called our office because she has explored every avenue for assistance to keep her electricity on, and it at the end of her rope. Ina received a notice from Delmarva power that her electricity will be shut off 6/24 unless she pays ~\$1700. She did look into the relief fund through Delmarva power but was told she was ineligible because she does not receive Medicaid or other social services (only Medicare). She was then given a list of resources to contact from Delmarva Power that can help her, and unfortunately, they cannot. She does not know where else to turn to for help after exhausting all of her resources.	Phone	6/16/2026, 2:35 PM
164304	Adella F.	Adella F. called on behalf of her daughter who has four children and her electric has been turned off for six weeks.	Adella F. called the office on behalf of her daughter. Adella stated: My daughter is currently in a dire situation. She has been without power for six weeks, and my daughter feels unsafe in the house with her four children, one of whom is autistic and another with asthma. With temperatures reaching 90 degrees this week, they are in urgent need of help. We've reached out to Salvation Army, Churches, and other resources that was provided by the state, but no one has been able to assist. Everyone seems to out of funds. I am asking for help. Thanks, Adella F.	Phone	6/8/2026, 2:53 PM
164165	Robin L.	Electric bill	This is ridiculous. I am disabled and my boyfriend of 22 years is 57. We almost lost our home. Our electric bill is ridiculous! No air conditioning because it is to expensive. You are NOT helping the people of Delaware! So many people are struggling with the loss of jobs, gas prices, groceries and the electric bill to top it all off.	Web	6/2/2026, 6:04 PM

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164160	Marlon B.	Utility help	I'm a disabled legally blind resident of Wilmington Delaware. I've recently had a crisis financially and have been trying to recover since then, however I'm in a situation where my support left some months ago and I was left with an outstanding electric bill. I have some help but it's just not enough my electric bill is 8 thousand dollars of which I'm almost certain that I haven't used that much electric! Something is wrong and I don't have enough time to even think about that. I'm due to be cut off on the 7th of July. I've messaged you before however it's hard to do the most basic things at times. My social security is not enough for me to handle this problem please try to respond at your earliest convenience I desperately need help?	Web	6/2/2026, 2:42 PM
164121	Idella C.	Ms. Idella C. needs assistance affording her electrical bill	Power has been shut off from Ms. C's 514 Wilmington address for over a month. She is concerned about her children and grandchildren as the temperature gets hotter. She needs urgent assistance affording her power bill and getting her power back on.	Phone	6/1/2026, 11:15 AM
163956	Mike F.	Utility Rates	Delawareans can no longer afford their DPandL electric and gas bills. You must do something real fast to rein in DPandL's abusive rates.	Web	5/22/2026, 12:15 AM
163906	Gloria M.	Ms. Gloria, who is a senior citizen, called to make a complaint against Delmarva regarding a bill she never received from them.	Ms. Gloria, who is a senior citizen, called to make a complaint against Delmarva. I have been paying my bill for years. I've lived here since 1999; however, Delmarva is saying they had some kind of system issue and now they want to charge me over \$400 more. I'm on their budget plan and have been for years. I have always paid my bill on time. I was on the paperless billing plan, and they haven't sent me a bill indicating what I owed, other than what they previously stated. Now they want to tell me I owe them over \$400 because, I guess, they had some system problem and weren't billing me correctly. I didn't know that my bill was more than what I was Paying, and I don't think that's fair. I don't believe they should charge the customer for their billing errors.	Phone	5/20/2026, 1:17 PM

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163887	Marlon B.	Disability/electric	<p>I'm a 46 year old disabled "due to blindness" man. I've had a crisis recently in my life. I'm able to hire a worker to help me but unfortunately, easter seals which is the company that allowed me to hire help has taken months to process an application. My electric has risen as a result of this crisis and now the total owed is over 8 thousand dollars of which I really don't agree that I've used that much electric. my reason for this is because I've previously had 4 people living in my house, but for the last year I've been alone, however the amount of electric charged never changed! I've recently had to beg for an extension and provide them with a date that a government program will see me to request help. Unfortunately my 8 thousand dollar bill is too much and nobody will help because of this. They require for me to have the difference of whatever they will give before anything! On top of all this delmarva power has denied my application to accept that I have an emergency device that requires electric 24 hrs, or I risk injury! I'm praying that someone please answer this msg I don't want to ask for anything, other than a reasonable arrangement to begin paying this amount off! "If I'm responsible for the whole amount" somehow I don't feel that I've used 8 thousand dollars worth of electric! Thank you in advance.</p>	Web	5/19/2026, 4:32 PM
163765	Chad R.	Delmarva Power	<p>Good morning. We have contracted to have solar panels installed on our house and have cleared all of our necessary hurdles except Delmarva Power. Our installation plans have been awaiting their approval for about a month now and they are not giving us any indication as to when our plan will be approved. They are well beyond their own limits on approval. We would appreciate any help we could get with getting these panels approved.</p>	Web	5/13/2026, 8:00 AM
163631	Rule W.	Called to state that the cost of electric was too high during the winter	<p>He was saying that the cost of power during the winter was too high and it has been the highest he has ever seen it.</p>	Phone	5/6/2026, 10:15 AM

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163600	Sandra M.	Help Delaware	While you and your colleagues are blaming DC for everything, the people of Delaware are suffering because of Delaware's lawmakers and you are doing nothing! My Delmarva power bill has gone up over \$40 in 3 months and I have not been running the heater or a/c. People will have to leave Delaware because of poor decisions NOT from DC but from Delaware. Do something instead of always blaming others! The people of Delaware deserve better.	Web	5/5/2026, 9:01 AM
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<p>163419</p>	<p>Brittany M.</p>	<p>Delmarva power</p>	<p>I'm writing to share a concerning experience with Delmarva Power that I believe deserves public attention.</p> <p>Like many residents, I've struggled with rising utility costs, including increased delivery fees and higher monthly bills. After falling behind on one payment, I made the effort to bring my account fully current, reducing my balance to \$0. Shortly after, I received a new bill exceeding \$1,000. When I called, I was told it included my current charges plus a \$660 deposit fee imposed because of that prior missed payment—despite the account being paid in full.</p> <p>I have since paid all current charges again, but I strongly dispute the \$660 deposit. I've also been warned that failure to pay it could result in termination of my account. With another rate increase expected in June, this feels excessive and unfair.</p> <p>Situations like this raise serious concerns about how utility customers are treated, especially at a time when many are already under financial strain. I hope this brings attention to practices that may be impacting more people than just myself.</p> <p>Delmarva power bills have become an additional mortgage costs for almost everyone, and thats not due to increased usage! We all need your help to stop all these rising rates and drop the current rates. We can afford just the basics with rent being almost and over 2k and electricity bills being 1k we can't even feed our families. Delmarva is raising rates AGAIN in June and your people are already struggling! You have the power please do something!!</p>	<p>Web</p>	<p>4/25/2026, 4:23 PM</p>
<p>163233</p>	<p>Paul N.</p>	<p>Delmarva Rate Increases</p>	<p>Not sure if DPL really needs distribution increase in Delaware? “PECO has withdrawn its proposed 2026 rate hike, which would have raised average residential electric bills by \$\approx\$\$20 and gas bills by \$\approx\$\$14.50 per month, following discussions with PA state officials. The proposal, deemed "unconscionable" by lawmakers, aimed to fund infrastructure, but prompted backlash due to previous rate increases and record profits”</p>	<p>Web</p>	<p>4/16/2026, 6:21 PM</p>

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163229	Beverly M.	Electric Bill	Beverly called our office to express her frustrations with her increasing utility bill. She says that it is the result of Big Tech and AI and that the Gov needs to step in and do something. I did refer her to call the Public Service Commission to check if Delmarva Power has resources for payment assistance.	Phone	4/16/2026, 3:47 PM
163146	JAMIE P.	Electric bills	I emailed you guys last Thursday and still haven't heard anything back which isn't a shocker because you guys rarely reply to anything. Our electric bills are going through the roof. My increase for this month was \$100 over last month. Are you guys doing anything to counter this? We're paying for Delmarva power to build their own infrastructure. Bills are going up across the board. Are you going to respond to this or do anything about it? I'm sure the answer is no because that's what politicians do.	Web	4/13/2026, 1:19 PM
163094	Shela P.	Will Lose Power Today	Shela called our office because her and her husband filed for DEAP (Delaware Energy Assistance Program) mid-March with DHSS to receive assistance paying their electricity. They received a notice from DHSS saying they will be contacted within a week. They were contacted via phone, but Shela was unavaible since she was working, and she was told they were going to call her back later. She was never contacted later. Last week Shela and her husband received a notice from Delmarva Power stating they need to pay around \$500 from their current \$881.14 balance by today 4/10 or they will lose power. They called our office because they don't know what to do and don't want to lose power.	Phone	4/10/2026, 2:11 PM

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163084	Holly T.	Delmarva power	I would like to know why Delaware continues to allow Delmarva Power to increase rates, effectively stealing money, from its citizens? My electric bill has more than doubled over the past few years while the company CEOs make millions of dollars a year. The most recent statistics I could find state Calvin Butler, the CEO of Exelon which is parent company of Delmarva Power, made \$15.6 million dollars in 2023. Yet for some reason the Delaware Public Service Commission continues to approve rate increases. I would like to know why this is allowed to continue and when our representatives decided completely abandon the people they are supposed to represent.	Web	4/10/2026, 10:35 AM
163016	Charlene C.	Delmarva	What are you doing about Delmarva? This company, a subsidiary of Exelon, is making money hand over fist. They are doing the same thing in Delaware Couy, PA, asking for a rate increase.	Web	4/7/2026, 5:42 PM
162916	Tom L.	Delmarva Power	<p style="text-align: center;">Dear Governor:</p> <p>Writing you to request the the increase in electric charges that Delmarva is proposing should be rejected. They have use delivery charges to charge home owners way to much for power even when there have really been no improvement in the grid. Please reject their proposal</p>	Web	4/3/2026, 10:14 AM
162912	Jane H.	Food and medicine or electric bill?	<p>I have a question can you suggest whether I pay for my electric bill and hope I can get my food and medicine this month with living only on social security tried to get help and assistance but there isn't much out there I applied for all and never heard from them so tell me what am I supposed to do.</p> <p>Delmarva offers a few things but the repayment plans are impossible to afford. We need help!!!!!!</p> <p style="text-align: center;">Delaware residents for over fifteen years</p> <p style="text-align: center;">Thank you</p>	Web	4/2/2026, 6:00 PM

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162838	Renee G.	Electricity Assistance Issue and Documentation Dispute	<p>Renee G. called about issues getting assistance with her electricity bill. After submitting all required documents, she was asked to complete a form stating she receives financial help, which she says is not true. She is a single mother, recently lost her job, and is struggling financially, she is concerned the request is unethical and could affect her benefits. She was told her case may be closed if she does not submit the form, and her electricity is at risk of being shut off soon. She has contacted Energize Delaware and was told that the fund is not going to reflect till a couple weeks and she's at risk of losing her electricity in a couple of days.</p>	Phone	3/31/2026, 4:25 PM
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162779	Peter P.	Delmarva Power	<p style="text-align: center;">Governor Meyer,</p> <p>At the end of January of this year, I received my bill from Delmarva and it was \$539.29. I contacted them and asked if I could pay \$400.00 per month until it was current again, which I expected to be April or May because my use would be reduced with the warmer weather and my solar panels would produce more with the longer days. I produce more than I use, when my HVAC isn't needed. So everything seemed ok, until I got my next bill and saw that not only was the balance from the previous bill included, but also a late fee, which no one told me would be charged. This month, the late fee again, this time more. I called them to see if it could be waived because in the 13 years that I've been a Delmarva customer, I've never been late on a payment until now and this was with their approval. They weren't having it. Just for the record, the late fee is only \$3 dollars, but you would think that just to help their customers with these recent ultra high bills, they would waive the fees, but that's not the case, they just added "insult to injury" The reality is that because I have no choice but to use them, they don't have to be customer friendly.</p> <p>As a result of their high bills and lack of care for their customers, I strongly urge you to oppose their pending rate increase and to begin the process of reducing their customer base in favor of coop op and non profit electric providers until they no longer operate in the state of Delaware. Thank you for taking the time to read my comments.</p> <p style="text-align: center;">Pete</p>	Web	3/30/2026, 5:16 PM
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<p>162719</p>	<p>David C.</p>	<p>Delmarva Power rate increase</p>	<p>Dear Governor Meyer, I am writing as a concerned resident of Delaware regarding the proposed rate increase by Delmarva Power. Over the past year, my household, and many others in my community, have already experienced a significant rise in electricity costs. In many cases, monthly bills have effectively doubled following the most recent rate adjustment. This increase has placed a measurable financial strain on working families, particularly at a time when the overall cost of living continues to rise across the state. Essentials such as housing, food, and transportation are already stretching household budgets, and additional utility increases risk pushing many residents into difficult financial positions. Reliable electricity is not a luxury; it is a necessity. Given the current economic conditions, I respectfully urge your office to carefully evaluate and challenge any additional rate increases proposed by Delmarva Power. There must be stronger consideration for affordability and the cumulative impact these decisions have on Delaware residents. I ask that you advocate for measures that protect consumers, promote transparency in rate-setting, and ensure that any increases are justified, reasonable, and phased in a way that does not disproportionately burden households. Thank you for your attention to this matter and for your continued service to the people of Delaware.</p>	<p>Web</p>	<p>3/29/2026, 12:23 PM</p>
<p>162497</p>	<p>joshua K.</p>	<p>Electric bills</p>	<p>Bro, I'm on Delmarva power. My bill is \$700 this month. The highest it's ever been since I have lived in this house. Stop taking photo ops and doing podcast and fix this s\$\$\$. I've lived in Delaware my whole life and have never seen such terrible leadership. Do better and do your job! Sincerely, all of Delaware.</p>	<p>Web</p>	<p>3/18/2026, 5:40 PM</p>

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162426	Carolyn A.	Delmarva	<p>On 2/28/26 I exchanged emails with a staff member as a follow up to a phone call and email and have not received a response from our last exchange. I am still seeking information on Delmarva energy and hope that you will be able to direct me to whoever can provide answers on what the Governor is doing to lower the cost of energy. I am not looking for financial assistance from relief funds, but information on initiatives being taken to lower overall costs for all Delaware residents. My question, after following the PSC meeting on Zoom and gaining an understanding of how the energy utilities operate, is how is Governor Meyer actively and effectively advocating on these issues to prevent further financial burden and lower the costs for all Delaware residents? These rising energy costs are having a serious impact on all of us and it needs to be taken seriously.</p>	Web	3/14/2026, 7:35 PM
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162375	Rosemarie H.	Rosemarie sent a letter to say that Delmarva Power is making it impossible to catch up on her taxes.	<p>Rosemarie sent in a letter that states: I am contacting you regarding a serious matter. I know there are an abundance of citizens with the same issues. However, my issues may be a little more severe. I have been a homeowner in the city of Wilmington since 2001. I live alone as a divorcee. Initially when I purchased the home, I was raising my son who is an adult now living in another state raising his children. I've had some difficulties with my mortgage and refinanced as a regular loan. With that, I am responsible for paying my own taxes. Another struggle of course. I have had recent changes in the past few years as far as work and trying to relocate to make my future better. However, those options have not worked out exactly as planned. Today, I am working on my future preparing for retirement which isn't far away. However, Delmarva Power is making is impossible to catch up on any taxes I am behind in. My electric bill went from \$200 at the maximum to \$600. Last July I replaced my entire HVAC system, and just before Christmas, I replaced my hot water heater. I work two jobs (which I have since 2006) and I live alone. There isn't another living soul in my 1100 square foot home. In addition, my heat does not exceed 70 degrees. I am seeking some type of help with this matter. It's beyond ridiculous! The programs that are offered say my gross income is too much. There were a few others I reached out to but have heard nothing. Bottom line is I am unable to pay my complete electric bill as the supply itself is \$500. I am asking the real people in charge to help the little people live. I look forward to your response and thank you for reading my letter.</p>	Mail	3/12/2026
162352	Don C.	Outrageous electric bill	Mr. C would like someone to call him back about these outrageous electric bill. He wants to know what is the Governor doing to assist in lowering cost.	Phone	3/11/2026, 12:41 PM

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162268	Zohal H.	Delmarva bill	Hello, My most recent Delmarva bill was \$601.49. My winter Delmarva bills usually range from \$200-\$300. This is so high. I'm worried about being able to continue paying my bills. I know you are aware that Delmarva has been unfairly increasing prices. Please continue to work on this. I will not be able to continue paying these outrageously high bills.	Web	3/8/2026, 4:34 PM
162217	Valerie A.	Delmarva Power exorbitant tariffs	Governor, the rate increase is crushing to average citizens - the power bill has more than DOUBLED! Not from an increase in gas/electricity usage, but an inexplicable tariff delivery fee. Feb. bill- \$75 for gas, \$94 electric, \$215 delivery fee. Also, this fund to assist is apparently a sham. Further, they promised no late fee in Jan/Feb - I am looking right at my Feb bill with a late fee. Delmarva needs to be investigated and strict regulation. HELP!!	Web	3/5/2026, 4:31 PM
162182	Brandon A.	Concerns with Delmarva power fee increase	Brandon A. is wondering what elected official will do about the Delmarva fees increasing. He would like somebody to call him back to talk about the situation.	Phone	3/4/2026, 2:28 PM
162173	Joanne M.	Joanne called to say that her electric has jumped from \$70.00 to \$700.00. I cannot continue to pay this increase.	Joanne called to say that her electric has jumped from \$70.00 to \$700.00. I cannot continue to pay this increase. I need help. Please call me back. Thanks	Phone	3/4/2026, 12:27 PM
162172	Amy H.	Amy called to say: I have 4 children and I don't know how I'm going to pay my electric bill. I need help.	My electric bill is scheduled for shut off on March 9, 2026, and I can't afford to pay it. I have four young children who needs electricity for internet, school and etc. and I don't have the means to pay my electric bill. I was on a plan about a year ago but, when I called Delmarva, they said I don't have that option. I need resources to help me pay my bill. Thanks!	Phone	3/4/2026, 12:14 PM

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162154	Tomeka T.	Tomeka called to say she received an update call from Delmarva on Friday stating that her service is about to shut-off	Tomeka called to say: I received an update call from Delmarva on Friday stating that If I don't come up with the required funds, they would disconnect the charity assistance. I was approved by Catholic Charities for funds to pay my electric bill and they assured me they would handle it and I kept trying to call but can't reach anyone. It seems there may be something they didn't complete on their end. Can someone please look into this matter. Thanks	Phone	3/3/2026, 2:50 PM
162139	Kevin S.	Delmarva Power	Electric delivery and supply rates are out of control. We use gas heat (which is also free to run wild and claim its justified) and are very pro active in limiting our usage. Yet, i still watch my bill increase from \$70/month to over \$200/month. Im not paying as i cant afford to. I wont qualify for any help, despite being on disability, as my live in caregivers income is included. Even if i could afford it, id ha e serious moral obligations, as we know these corporations are passing on costs so shareholders boast about their profits. They dont even hide it. I said i keep it brief, so... please... do something. This is wrong.	Web	3/3/2026
162104	Erin V.	Erin called to ask, what is the governor going to do about the increase in our electric bills?	Erin called to say: What is the governor doing about the high increase in our electric bills? This is outrageous and we can't afford it. What are we to do?	Phone	3/2/2026, 9:35 AM
161626	Dorcas E.	Utility Delmarva Power	This is the fourth message I've sent to you regarding my utility bill from Delmarva Power. I'm home 3 days on the weekend, but my electric and gas bills are higher than when I was home seven days a week. You have to help your constituents, especially your seniors. Please do something. I'm sure if nothing is done you will be a one-term governor.		2/26/2026
161972	Dorothy H.	Delmarva Power rate increases	Dear Governor Meyer, I know you have always worked hard to find solutions to make life better for Delawareans. Your Meyer Moment videos reflect how you really do care about people.	Web	2/25/2026

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161961	Daniel H.	High utility bills	Delmarva power is ripping off the residents of Delaware and getting away with it. There delivery charges are 75 percent of the bill each month. If you want my vote next time you need to put a stop to this greedy company whose taking advantage of the situation cause they know we need them. Thank you for your time	Web	2/25/2026, 12:34 PM
161921	Diana S.	Diana called to say, someone from Senator McBride office told her to contact the Governor's office regarding Delmarva.	Diana called to say: An email was sent from the Senators office informing me to contact the governor's office regarding Delmarva's high increase and I would like to know how I can get some assistance paying this bill. Please give me call back before I get shut off. Thanks	Phone	2/24/2026
161918	Ronald R.	Future reliable and affordable electrical power plants for Sussex County	I'm contacting you regarding the high cost in electricity bills in our state. With power plants like Hayroad in Wilmington and Indian River in Millsboro being retired. The solution would be to upgrade them with modern modular nuclear reactors manufactured by Nuscale	Web	2/24/2026, 2:47 PM
161914	Alisha P.	Alisha called to express her concern regarding Delmarva's high increase that is out of control.	Alisha called to say: I am calling to leave a message for Governor Meyer because Delmarva is out of control regarding the treatment of senior citizens who rely solely on Social Security. As a widow, I, along with many others, cannot afford this situation, and we feel that we are not receiving the support from our governor. Older people matter too.	Phone	2/24/2026, 2:22 PM
161898	Beth A.	Electric bills	I am a senior living on a fixed income like so mant. I live in a 2 bed 1 bath cottage. My electric bill is now 470.00 dollars a month. This is insane and most people will not be able to eat because of this. Please consider doing something about this. We are being robbed. Please take care of your people	Web	2/24/2026, 9:14 AM

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161869	Brenda S.	Electric bill	I am writing to ask for help,my electric bill is high,I have not used anything different and they put me on a plan a month ago but this bill is going up higher,900 and some. This is ridiculous and we are retired. My husband served in the military and retired. I can not pay this by the 3rd of March. They say they will shut me off. Can you help me. I appreciate if if you can. Thanks Mrs. S. We are senior citizens.	Web	2/23/2026, 8:42 AM
161850	Brenda W.	Delmarva Bill	I just received a disconnect notice. I'm a senior who had a disability and lives alone but yet my bill has jumped in one month \$500. I received the \$300 help but I understand now it's \$500 trying to see if I can that additional \$200. I'm also on a fixed income. Please help me. Thanks	Web	2/22/2026, 1:49 AM
161840	Alicia P.	Delmarva	Something has to be done with delmarva rates!! Us seniors living on social security can NOT afford this. You are only worrying about the young. We need help too! We have no pay checks coming in	Web	2/21/2026, 9:53 AM
161836	Cheryl F.	Delmarva Power	I write to express how scared I am of how high my electric bills are. Delmarva Power is price gouging Delawareans. We are hurting. I have seal windows, doors, and cut back the heater to the point the air coming out of our cats noses is cold air and still could not by food for two weeks. Please don't let Delmarva Power increase rates. Even though I work as a PSR at Beebe, I don't get paid enough for the costs of electricity. This coming bill will be \$402. This is so wrong on so many levels. We all need to be refunded \$500 each household. Please look out for us.	Web	2/20/2026, 7:16 PM
161824	Tiffany S.	Delmarva price increase	Tiffany S. is a single mom of three boys who works at Christiana Hospital and is attending school, she is calling to express that the Delmarva electrical and delivery fee increase is unattainable for most people in Delaware. She was given resources but would still like her opinion on the matter to be heard.	Phone	2/20/2026, 3:51 PM

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161808	Twylla M.	Twylla called to say that she is not happy about her high electric bill.	Twylla called to say that she is not happy about her high electric bill and she can't pay it. Twylla wants to know what the governor is doing about these increases. I need help.	Phone	2/20/2026, 12:18 PM
161807	Jeremy H.	Jeremy called to ask if the governor has any plans on getting these bills under control	Jeremy called to ask if the governor has any plans on getting these bills under control	Phone	2/20/2026, 12:13 PM
161803	Priscilla B.	Priscilla called regarding the high increase in electric bill.	Priscilla called wanting to know if the governor is going to do anything regarding the high increase in our electric bills. I can't continue to pay this large amount; I'll have to file bankruptcy. We need help from our officials immediately. Thanks	Phone	2/20/2026, 10:45 AM
161805	Lisa M.	Delmarva electric	Good morning, I am writing as a Middletown resident for the past seven years. My Delmarva billed more than doubled with my bill reaching almost \$600 per month now with half of it as a "delivery charge". I moved to Delaware due to the lower cost of living and now have been struggling to make ends meet. My husband and I work full time and I and I have two adult children who live with me and work as well. One is a Middletown police officer. He is looking for a home for his growing family that will be a family of four come August and is too struggling to find a home he can afford. The cost of living in Delaware has climbed so much since we moved here it has us considering moving out of state. So many of my neighbors are also considering the same. We are aware the costs have risen all across the country but so many of our family members in other states are not struggling as much as we are. Our major cost increase has been our electric bill and now they are again wanting to increase our bill. I hear the proposed data center will also be devastating to our bill. Please continue to fight for us as I can attest my household of nine with 4 full time employed adults are struggling pay check to paycheck.	Web	2/20/2026

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161804	James S.	Delmarva price increase is an outrage	James is calling on behalf of his 80 employees, he says this Delmarva price increase is an outrage and he calls on Governor Meyer, to take action. He says his employees cannot afford or survive this type of price increase, he says there should be no more green mandates, the people of Delaware cannot survive this.	Phone	2/20/2026
161786	Trip T.	Electric Rate	I am writing as a concerned resident of Harrington regarding the recent and devastating electric rate hike affecting our community. This increase is placing a serious financial strain on families, seniors on fixed incomes, small businesses, and working households throughout Harrington. Many of us are already struggling with rising costs for groceries, housing, insurance, and fuel. A sharp increase in electricity rates — a basic necessity — pushes some households to the breaking point. Reliable and affordable electricity is not a luxury. It is essential for heating and cooling our homes, preserving food, powering medical devices, and maintaining basic quality of life. For many in our community, this rate hike forces impossible choices between paying utility bills and covering other essential expenses. I respectfully ask that you: Investigate the justification for this rate increase; Advocate for transparency in how these rates were approved; Explore immediate relief options for residents; Support long-term measures to prevent excessive future increases. Our community deserves accountability and protection from sudden and burdensome utility hikes. I urge you to take swift action to address this issue and stand with the residents of Harrington. Thank you for your time and attention to this urgent matter. I look forward to your response and to learning what steps will be taken to help protect our community.	Web	2/19/2026, 6:33 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161785	Shannon B.	Electric Rate	I realize I'm just one person in a sea of people, hopefully flooding your office with firsthand accounts of how devastating the unprecedented current and imminent electric rate hikes are. We have a decision..... food or electric, a home or electric, warmth or electric. I also realize that some people may believe electricity is a luxury and not a necessity. With the exploding costs of basic necessities such as food, fuel, and healthcare, I can't help but feel like my government is actively trying to hasten my demise by eliminating my access to said necessities. I implore you to do something before your constituency dies from preventable circumstances such as starvation, exposure, or illness.	Web	2/19/2026, 6:05 PM
161773	Joanne C.	Joanne called to make a complaint regarding the high increase in electric bill.	Joanne called to say, it's illegal what the government is doing to its citizens. The electric bills have gone off the roof, and I would like a response back. What is the governor going to do?	Phone	2/19/2026, 3:46 PM
161771	Elsa C.	Elsa call to say: Delmarva Power Bills are too excessive. No one is answering at Delmarva, and I don't think this is legal.	Elsa call to say: Delmarva Power Bills are too excessive. No one is answering at Delmarva, and I don't think this is legal. I hope someone can help us with this.	Phone	2/19/2026, 3:26 PM
161770	Beverly B.	Beverly called to say: I'm retired senior citizen, on a small income and the electric bills are too high for me to pay.	Beverly called to say: I'm upset, I'm a retired senior citizen with a small income and electric bills are too high for me to continue to pay. Something has to be done about it and I want to know what the governor's plan is on resolving this matter. How much more are our bills going to go up before it stops.	Phone	2/19/2026, 3:06 PM
161769	Balika Y.	Balika called regarding his electric bill.	Balika called regarding his excessive electric bill and what is the governor going to do about it. I can't continue to keep this up.	Phone	2/19/2026, 2:59 PM

Constituent Feedack to the Office of the Governor on Energy Concerns, January 2025-June 2026

161762	Kim M.	Delmarva Power bill	<p>I am a 66 year old widow on social security- I live in a 3 bedroom townhouse I keep heat at 57 - my bills were never above 225 until this year I paid 480 last month - I can't stay in Delaware with these prices - my daughter in Michigan paid less than 200 for a 5 bedroom house i I am so afraid I will run out of money before I die - I have lived here my whole life - life time democrat- something has to be done all my friends are moving - please help us!</p>	Web	2/19/2026, 1:31 PM
161761	Michael M.	Delmarva bills and rate increases	<p>I know you're no doubt weary of these types of messages, and I rarely send them. But I have to plead with you to help do something about the outrageous Delmarva power bills. I am a retiree on a fixed income and my bill has doubled in a year, despite very little increase in usage. I live alone in a row house in Canby Park Estates in Wilmington. I have an efficient gas HVAC unit installed less than three years ago. I do very little cooking, keep the thermostat low and use a blanket to stay warm. My bill this month is \$355.42. Something has got to be done about this. Some agency, political or regulatory, has got to say NO to these providers. It sickens me to think that this increase (or future ones) is tied to data centers (which contribute little in the way of jobs) that support personal and private information storage and crypto currency miners. Or just simple greed. While Delaware's customers are struggling to pay their utility bills, Excelon CEO Calvin Butler's annual compensation package is listed as \$14.66 million. I have written to the Public Advocate and my legislative representative and I am asking you to please use whatever power and influence you and your fellow legislators have to reduce these unaffordable rates and return us to fair and sane pricing.</p>	Web	2/19/2026, 1:29 PM

Constituent Feedack to the Office of the Governor on Energy Concerns, January 2025-June 2026

161753	Beth C.	DPandL Delivery fees	Mr. Governor, I implore you, please look into Delmarva's delivery charge. It is literally doubling our bill. My gas and electric charges were \$228.00. The delivery fee is \$212.00. I understand that these rates are approved by state commissions. Aren't the people in this board appointed by you? Is there something you can do? These rates are unreasonable.	Web	2/19/2026, 10:37 AM
161739	Fabian D.	DELMARVA	DELMARVA NEEDS TO STOP THIS MOBBING AROUND!!! YOU GUYS ARE PROBABLY IN THE SAME CULT ! Collecting money from Delmarva ! Bunch of scums stealing from the poor people.	Web	2/18/2026, 8:08 PM
161735	Karen L.	Power being shut off tonight she needs help.	Karen's power is being shut off tonight, she tried contacting Delmarva, but they said there was nothing they could do. She had been kicked off the payment plan because she missed a bill but said she just needs a week to get her stuff together so she can make her payments. She is a veteran senior citizen with health issues and has had to start working again to make payments.	Phone	2/18/2026, 4:15 PM
161727	Michelle B.	Michelle called to say that she is upset with Delmarva delivery charge and don't have money to pay bills.	Michelle called to say: I'm upset with Delmarva delivery charge. I don't have money to pay bills. I'm falling between the cracks. I need to file my latest taxes but don't have money for that. I'm being affected financially. These are everyday people who are struggling with these fees. I'm a month behind in mortgage, won't be able to pay mortgage, may have to sell my home after living here for 30 years. We need the governor to do something about this.	Phone	2/19/2026
161724	Linda H.	Needs Delmarva to contact her	Linda H. needs somebody from Delmarva or someone that can answer he detailed questions about the rise in electrical bills. She is wondering why if Delmarva made a mistake the people have to pay for it through fines. She has many questions about what is happening and would like direct answers.	Phone	2/18/2026, 2:23 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161715	Moses M.	Concerned with Delmarva electrical and delivery fees	Moses M. called on the behalf of himself and his family and friends. He is concerned with the rise of electrical and delivery fees recently implemented. He says nobody can afford that, and the delivery fees alone will drive people to homelessness, low families can't survive while paying those fees.	Phone	2/18/2026, 1:02 PM
161683	Mary A.	Delivery fee for DPandL	I used 178.89 in gas and electric for the month and my delivery fee was 209.93 why is the delivery more than what I am using. As I said last month, and will continue to say every month after this I am 78 years old and on a fixed income. When are you going to do something about this. I will continue to send you this email every month until something is done about this that's why we voted you in so please help the people of your state.	Web	2/17/2026, 3:21 PM
161678	Aurelia D.	Delmarva	I just received a \$468.84 cents bill on my 1000 square foot home. I use to pay \$165 2 years ago, this is outrageous. The commision and Delmarva are out of line. People can't afford these bills. We live in a "Blue State" and the dems have control. Where is the wonderful life yall keep talking about? I don't understand how in a state with 1 million or less people yall can't figure out how to make this state great? I'm tired of seeing houseless people while \$600,000 homes are being built. I'm tired of how long it's taking to get more recreational cannabis store fronts open. Has the permit to buy a gun been sorted out yet? I hope that you are fighting tooth and nail to get Delmarva and the commision to get their act together so they don't bankrupt people or have to choose between food or heat/air. We should not be having to set up payment plans either. This level of inadequacy being displayed by this states government is embarrassing.	Web	2/17/2026, 2:48 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161672	Katie B.	Delmarva	<p>Hi, I'm writing to you as a single mother of 6. I have limited income and my electric bill is 823 a month, which is higher than my mortgage. The delivery charge was as much as both my electric and gas almost. How do they expect people to pay these extremely high bills and still be able to feed their family and live it makes no sense to me. How this is able to happen in this state and nobody do anything about it. My heat stays on 62 because I cannot afford a higher bill. What makes it worse is that we have no other choice available which makes them a monopoly. It's either pay or freeze. Also delmarva will not let me be on a budget billing plan which makes no sense because my bill is up to date. So they say they offer help but your ineligible to get it. It makes no sense. I would like to know what you as the governor of Delaware are doing about it. This is absolutely insane. Thank you for your time!</p>	Web	2/17/2026, 1:34 PM
161667	Tiffany P.	Delmarva prices	<p>I would like to voice my concerns about the Delmarva prices. The fact that delivery charges are higher than the actual price of gas and electricity is absurd. These prices are making DE too expensive to live in for families.</p>	Web	2/17/2026, 12:51 PM
161611	Timothy K.	<p>Timothy called to express his concern regarding his gas and electric bills stating they are going thru the roof.</p>	<p>Timothy called to say that his gas and electric bills are going through the roof. Can't afford the bills. Seniors are being affected. Can't keep having the rates continue to rise or we're all going to be bankrupt.</p>	Phone	2/16/2026, 10:57 AM
161573	Shanea D.	Delmarva	<p>Good Afternoon, I hope this message finds you well. I am concerned about the outrageous delivery fees that Delmarva is charging. My bill was \$337 this month with \$173 of that being "delivery" fees. There has been no true explanation of what the fee is for or how its calculated. Massive increases without explanation should be illegal. Thanks, in advance, for your attention to this matter.</p>	Web	2/14/2026, 3:07 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161540	Linda D.	Linda called regarding the high electric bills asking the governor to help seniors with this debt.	Linda called to say: I received my electric bill again this month, and the delivery charges was \$181 alone, making the total bill \$342. I keep my heat down and try to turn off the lights when I'm not in a room, but I don't know what else I can do to reduce the cost. I hope the governor can take some time to look into this issue for us senior.	Phone	2/13/2026, 3:02 PM
161509	Linda H.	Help with electric bill	Her electric bill has tripled. She is on Social Security & receives \$1600/month. Her electric bill is now half of her income. She has to decide whether to eat or to pay her electric bill. She is already in progress with Energize Delaware, but that's only a 1 time \$300 payment. Delmarva keeps getting our money--via the monthly bills and also taxes that go to them. Delmarva fines are also going to trickle down to us. Her friends pipes are freezing & other things are failing--why does everything fall on us? The people making decisions are getting richer & the rest of us are getting poorer. She saw on Nextdoor that they are trying to get people to protest Delmarva Power if there is another rate hike. She also called the Public Service Commission & was told by a state employee that Delmarva Power can do whatever they want. The workers have total control over the funds, but they were never elected into those positions--she cannot believe it.	Phone	2/12/2026, 1:51 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161523	Troy G.	Concern about rising electric bills and need for relief or regulation	<p>Mr. Matt Meyer, I am writing to formally raise a concern regarding a significant and unexplained increase in my electricity bills over the past ten months. Historically, my average monthly bill was approximately \$359.00, but in recent months it has increased dramatically to \$1,150.11, representing nearly a fivefold rise. This increase does not reflect any significant change in my household's electricity usage or the number of occupants. To provide further context: January–May 2025: Average monthly bill — \$359.00 June–July 2025: Average monthly bill — \$642.00 August–September 2025: increased to \$1,088.00 October 2025: Most recent bill — \$1,150.11 I contacted Delmarva office in June 2025 and was informed that everything appeared to be in order. Additionally, Mr. Karon Tucker visited my home on October 20, 2025, to inspect the meter and reported that there was no visible issue. He indicated, however, that there may be a problem elsewhere and that the matter would be reviewed further. To date, I have not received any updates or adjustments to my account. I kindly request that an investigation be conducted into my billing history and meter readings to verify their accuracy. Please confirm whether any rate changes, billing errors, or equipment faults could be responsible for this substantial and unexplained increase. Under applicable consumer protection and utility regulations, I am entitled to clear, accurate, and transparent billing. Therefore, I respectfully request a written response within 14 business days outlining your findings and any corrective actions and have not to date received anything. I am constantly receiving emails that my bill will be going up and I am using more electricity each month which nothing has changed in my home. I am asking that you investigate my rates, give support relief measures, etc. Thank you for your prompt attention to this matter.</p>	Web	2/12/2026
161496	Frank P.	Delmarva Power	<p>My January 2026 Delmarva Power Bill was \$1019! This is shear LUNACY! We are two people married 50 years living out our last years and WE ARE GOING into DEBT over Electricity! None of us in DE VOTED for this NONSENSE! Please....Correct it now!</p>	Web	2/12/2026, 8:16 AM

Constituent Feedack to the Office of the Governor on Energy Concerns, January 2025-June 2026

161480	Frank K.	Utility Bill	Just received my Delmarva Bill - \$1500 for the month of January (2025 January bill was \$600). More than half of that bill is the DELIVERY FEE!!!!!! I just got off the phone with Delmarva to figure out why I am paying more to get the energy to my house then what I am paying for the energy itself. The reason for that is the DISTRIBUTION CHARGES - which have increased by 3 times over the fee in 2025. The reason for that is - THE STATE IS THE ENITIY THAT INCREASED THIS NUMBER - SHAME ON YOU ALL!!!! You have already raised our taxes and now this. -What is next.	Web	2/11/2026
161492	Judith M.	Gas and Electric Price Gouging	DELMARVA Has unfairly added a delivery fee to our monthly bill for months. This DOUBLED the cost of utilities and residence! What happened to negotiations on getting the lowest price for us taxpaying residence!! These increases have been since you took office. Why??! NC County taxes too. Seniors can't afford this!	Web	2/11/2026
161470	Mike J.	Mike called to ask the governor, what is he doing about the high increase with our electric bills?	Mike called wanting to know what the governor is going to do about the high increase in our electric bills?	Phone	2/11/2026, 12:23 PM
161444	Frank P.	Frank who is 74 years wants to hear back from someone on how he can get his bills lowered.	Frank wants to express that his electric bill is extremely high. He has been living in the same house for over 30 years, and he has never seen a bill this high. He mentions that his electric bill is \$1.019.96. and he has never paid that much for electricity before. He would like to hear back from someone on how he can get these bills lowered, as he is 74 years old and needs assistance with his bill.	Phone	2/10/2026, 5:15 PM
161364	Sam S.	Delmarva	What can be done about the excessive charges on my Delmarva bill? They're clearly a monopoly but what can be done? Sincerely Sam.	Web	2/9/2026, 10:02 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161313	Angella C.	SENT TO DELMARVA 02/07/26 COLDEST DAY IN YEARS	My name is Angella C., a senior citizen living in Newark Delaware where Delmarva is my electric/gas provider. Today, the coldest day in years I am writing to let you know while you are sitting in a warm environment, I am freezing with no electricity again. (Last year (2025) electricity was out 8 times. Yes, 8 times in one year. Ironically, each time I looked out my window to see neighbors lights still on. Can you please do something about this? I am quite sure with all the increases Delmarva is not starving for monies that giving customers adequate service is not reachable. AND if not, could you then again please pass the 'outage' around so we are not always the sufferer. Eight times in one year is excessive; and here we are again starting off the new year 2026 out again. Please respond.	Web	2/7/2026, 4:21 PM
161311	Jennifer E.	Delmarva Bills	Morning! Our Delmarva bills decreased over the past year, but they're now steadily rising again. They were manageable (\$375 - \$475) for most of 2025, but have almost doubled between December 2025 (\$389) and February 2026 (\$750). I realize the winter weather taxes the grid, but the same can be said during the summer (when our bills were reasonable). With inflation still high, Delmarva's rates are becoming out of control again. Please continue to investigate and hold them accountable on behalf of Delawareans.	Web	2/7/2026, 12:35 PM
161305	Ebony S.	Delmarva Bill	Good Evening or Morning but there something that need to be done about Delmarva power and this deliver and supply charges where people can't afford to maintain cost of living or afford to pay their bills or the price of gas and electric is the same as our Rent/ Mortgage	Web	2/6/2026, 11:45 PM
161289	Blanca R.	Delmarva delivery charge	I want to express the public and my discontent with the amount Delmarva is charging. It is true that it has been cold but the delivery charge is absurd and costs more than the service itself. How is this possible? Why is there no regulation for such charge? People are either living in cold homes or cutting costs in food in order to make ends meet to pay these gas and electric bills. Please do something about it.	Web	2/6/2026, 2:22 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

<p>161288</p>	<p>Geneara B.</p>	<p>Immediate Intervention Required to Address Delaware's Utility Cost Crisis</p>	<p>Dear Governor Meyer, I am writing to demand immediate attention and action regarding the rapidly escalating utility rates and delivery fees affecting residents across Delaware. The financial strain these increases are placing on households is alarming and it is becoming dangerous. Families throughout our state are being pushed toward impossible decisions: whether to keep the lights on, purchase life-sustaining medications, put food on the table, or meet other essential needs. No resident of Delaware should ever be forced into choices that jeopardize their health, safety, or dignity simply to afford electricity. Electric power is a fundamental necessity, not a privilege in the United States of America. When costs rise beyond what working families, seniors, and vulnerable citizens can reasonably sustain, it signals a failure in oversight and consumer protection. The current situation is unsustainable, and without swift leadership, the consequences for many Delawareans will be severe. What residents need now is decisive action: not review without results, not prolonged regulatory delays, but visible leadership that prioritizes the well-being of the people YOU were elected to serve. I urge you to act immediately by: Calling for an emergency review of these rate and delivery fee increases; Implementing temporary relief measures for residents facing financial hardship; Demanding full transparency and justification for these charges; Strengthening protections to prevent residents from bearing unreasonable utility costs. Public frustration is growing quickly, and understandably so. Delaware citizens expect their government to stand between them and practices that threaten their financial stability. How this issue is handled will strongly shape public trust in state leadership and confidence that elected officials are prepared to protect their constituents when it matters most. Governor Meyer, this is a defining moment for many</p>	<p>Web</p>	<p>2/6/2026, 2:05 PM</p>
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161252	Mary A.	Delivery fee for DPandL	<p>I wonder what can be done with the delivery fee now on our DPandL bills. My charge for gas and electric was 161.50 my delivery fee for this was 181.70. Are you for real. I am 78 years old keep my heat on 68 degrees. I even tried turning it down a few degrees at night. When I called DPandL to complain about this, they told me to not turn it up until 12 noon. Are you kidding me? Something has to be done about this; do you want all of us to freeze? I understand things go up but this is beyond insane.</p>	Web	2/5/2026, 4:43 PM
161240	Karei D.	Delmarva	<p>Hi good afternoon: I am a concerned tenant Of Delaware. The Delmarva electric bills are out of control. I am a single mom of 2 boys and I do well for my little family. I do not appreciate having to choose between feeding my boys, gas in my vehicle, or lights. These bills are out of control and residents are struggling to make payments. The payment plans are not feasible and ideally will put a resident in a financial turmoil. There are no programs to help working class citizens because we do not qualify due to income restrictions. Paying \$500 for electric in an apartment is beyond insane. Please we need some type of help here. Thank you Karei D.</p>	Web	2/5/2026
161242	Theresa W.	Delmarva Power	<p>Her electric bill is \$600. How does she pay a \$600 light bill on her small paycheck bc she has to pay so much for insurance. She is drowning financially. Where is her help? Cannot allow Delmarva Power's proposed price hike.</p>	Phone	2/5/2026, 1:38 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161236	Susan B.	Delmarva Power	<p>Hello Governor Meyer. I first want to thank you for all that you are doing for our state and community of neighbors, especially our immigrant communities. With the current political climate, I know that you have your hands full. But I am writing today to express my frustration with Delmarva Power (I know this is not new for you as you addressed them in your state of the State address) something must be done Sir. I am 51, and disabled. I have owned my home for 10 years and have NEVER had bills like this before. TRIPLED. My average HIGHEST bill had never been more than 285\$ and in december to jan it was 502\$ and today it is 621\$ They are gaslighting us in our statements about "energy efficiency and conservation in the home". My habits have not changed. in fact i have become more energy conscios; last summer July - August i was hospitalized for 3 weeks; my sister who shares my home was gone 14-16 hours a day so there was no one here and when she was home she was asleep. not doing laundry, cooking, using any appliances, and our thermostat is on their program; YET that bill was HIGHER Than normal! but was STILL UNDER 300\$. As a disabled constituent on a fixed income, this is not sustainable, and in my opinion is likened to theft as I am not allowed to switch to a new power provider such as Delaware Electric Cooperative; i am forced to stay with Delmarva power. they claim that "switching the provider" other than DPL can save you money but then the rates hike up unexpectedly and then you are in the same position. Also, they are charging close to 4\$ each bill now to pay your bill online. HOW MANY CUSTOMERS DO THEY HAVE? that fee is bogus and should be looked into. I would hazard a guess that that fee alone is netting them a couple million dollars per year. Please hear me when i say Fining them isn't the answer because they just pass the expense on to their customers. There needs to be real legislation to prevent price gouging their</p>	Web	2/5/2026, 11:55 AM
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161218	Noreen M.	Energy	Can you please tell me how Delaware is going to help its citizens with the highly rising energy bills with Delmarva. It is getting harder and harder to pay this bill. I live in a small home with 2 people and my delivery fee is almost the price of the energy. I am really hoping you have a plan to help us because you surely have to be aware of this issue	Web	2/4/2026, 8:24 PM
161203	Shawn W.	Shawn called with concerns regarding the outrageous bills from Delmarva.	Shawn called with concerns regarding the outrageous bills from Delmarva. The governor of New Jersey implemented a moratorium on the bills in New Jersey. The delivery service charges are excessive and need to be addressed.	Phone	2/4/2026, 2:00 PM
161199	William W.	William called about the ridiculous delivery charges that he is receiving for gas and electric.	I'm calling about the ridiculous delivery charges that I'm receiving for gas and electric. I do not understand why I should have to pay for ineffective government policies. If these failed policies are going to cost me money, I am considering replacing those who create these policies. I would appreciate hearing your plan to address this issue. Thank you	Phone	2/4/2026, 1:39 PM
161182	Joanne M.	Joanne called to make a complaint against the Governor and Delmarva	Joanne called to say that her electric bill is too high, and she is afraid it might get cut-off, because she can't afford it. The governor needs to step in and do something about this. Thanks.	Phone	2/4/2026, 11:49 AM
161171	Ric B.	Delmarva Power Bill	Dear Public Advocate, I'm writing to object to the rate increases Delmarva has implemented and is proposing. My energy bill went up more than \$100.00 in December compared to the previous December. That's frankly outrageous. Something needs to happen to reign in Delmarva's profit seeking, as these rates are out of control. Thank you for hearing my concern.	Web	2/2/2026

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161161	Linda C.	Delmarva power new castle county electric bills.	I would like to know how they can charge us a delivery charge, electric supply and a gas supply charge!! My gas and electric this month was only 242.08. The electric supply that they charged me is 151.06 and the gas supply they charged me is 110.22! That is more than my whole bill was for this month! Something needs to be done! This is highway robbery!! This is not fair to the people of DELAWARE!! I need to hear from this office concerning this major issue	Web	2/3/2026, 2:24 PM
161146	Matoka W.	Matoka called regarding the increase in her electric bill. The high Delivery Charge is ridiculous,	The Delivery charge that's on my electric bill is ridiculous, and it's unfair to the people. The governor needs to do something about this. I'm now suffering from a cold because I had to adjust my heat due to the high delivery charge on my bill. The bill started at \$95.00 and has now increased to \$252. I believe something is wrong. and it doesn't seem fair since I still have to pay. My bill has increased from around \$200 to \$561. this month, and my paycheck hasn't increased, so I'm confused about the situation.	Phone	2/3/2026, 11:54 AM
161109	Stacey M.	Stacey called regarding the increase in electric bill.	Stacey called to say: Delmarva is a monopoly and every time I turn around the electricity is increasing. The delivery fees are outrageous and being a senior citizen my income is tight. We need competition in Delaware.	Phone	2/2/2026, 4:27 PM
161084	Kathy M.	Delmarva Power Delivery Charges	I have lived in New Castle County for 35 years. I recently retired and I am living on a fixed income. The recent increase that Delmarva Power has issued has been devastating. I know that there are other retirees, low-income families, single parents etc. that are presently having extreme financial difficulties. I am sick and tired of seeing corporations continue to place more money in their pockets with no concern of the consequences for their customers. Someone needs to put a stop to this greed. What are you doing to address this issue and will possibly see any changes to assist the hard-working blue-collar constituents.	Web	2/2/2026, 12:01 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

161037	Bianca	Delmarva power vs State of Delaware	What is being done about these HIGH delivery charges. Why are they outsourcing. ? This is going to have the entire state Foreclosed on . Your office doesn't seem to be the least bit concerned that our homes aren't using energy conservation YET delivery charges are more than actual bill! Our state needs answers ! Your office doesn't seem to have any solutions! Please don't look for our votes next election! If this lackadaisical approach is the solution to a state suffering under this EXTORTION!	Web	2/1/2026, 1:13 PM
160968	Cindy R.	Cynthia called, outraged over high increase with her electric bill.	Cynthia called, outraged over the high increase with her electric bill. Cynthia said, her delivery charges are more than her electric and the governor need to do something, I voted for him.	Phone	1/30/2026, 1:27 PM
160934	Beverly M.	Beverly called regarding the high increase with her electric bill.	Beverly called wanting to know if the governor is going to do something about the high increase without electric bills. This is becoming stressful and unfair because we live on a fixed income and find this to be a financial burden each month if the governor does not address this situation.	Phone	1/29/2026, 3:30 PM
160698	Harold K.	Harold called regarding his Delmarva Bill, wants the governor to put a stop to this.	Harold called regarding high increase in his Delmarva Bill. Harold wants the governor to handle this situation. Mr. K stated that he lives in a two-bedroom apartment, senior citizen, and this has become a burden on seniors on a fix income. Harold wants to know why the governor is allowing this to happen. This is criminal.	Phone	1/23/2026, 3:25 PM
160697	Mike J.	Mr. Joswick has a major issue with his Delmarva Power	Mr. J has a major issue with his Delmarva Power, he just received his bill and it was \$550 there is no way he can afford to pay that. he really needs the Governor to do something	Phone	1/23/2026, 3:22 PM
160682	Joanne H.	Electric Bills	Please, please, please repeal the green energy bill. The costs for gas and electric from DPandL are killing retirees. We don't have the option to work overtime for more pay. We are on fixed incomes. The delivery fees are sometime times higher than the actual fuel costs. Please do something for us in Delaware. Show us that you understand and care for the people of Delaware — Your people!	Web	1/23/2026, 9:10 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160672	Karen S.	Electric Rates	I find it amusing that you blame Delmarva Power for high electric and gas rates when the PSC approves their rate increases. If Delmarva Power is over charging then your PSC is complicit. You can do what the Governor of NJ just did and freeze rates. In any event you must do something fast.	Web	1/22/2026, 11:14 PM
160632	Matthew A.	Matthew called to make a complaint against Delmarva Power regarding utility service.	Matthew called to say: I am calling to make a complaint against Delmarva Power. I'm currently on disability, and I feel that Delmarva Power is getting away with some unfair practices, and such as significantly increasing electric bills after issuing more than three cut off notices within twelve-month period. I find this very disrespectful, as I don't see the justification for these actions on my bill. While Matt Meyers is involved in various protests, I wonder why he isn't addressing these important issues in our state that need attention. Thank you very much and have a great day.	Phone	1/21/2026, 12:02 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160562	Kevin C.	EXELON / delmarva power	<p>The issues residents are now experiencing are not only in your hands, but in prior administrations and at the legislature. The elderly, as well as disabled veterans, are unable to afford these ridiculous utility rates, and most importantly, the passing on of "DELIVERY" charges on FIXED INCOMES. We relocated here from Colorado more than four years ago, and from our first utility bills to today, they've 2x-3x. Colorado had its sticking points with water and water collection via mill levies, but this is straight-up robbery of citizens by these power companies. They all get raises and bonuses.</p> <p>Infrastructure improvements for new developments and commercial/industrial facilities should be borne by developers/investors.</p> <p style="text-align: center;">THIS IS UNSUSTAINABLE!!!</p> <p>In a shitty 60-year-old home, "Electric Delivery is \$110 ", and "Gas Delivery is \$215 "???? Our actual usage is 1/2 of that on both accounts. We have to decide whether to eat or pay the utilities, WTH? I've been around from the time when public utilities went "private". Yes, there has been good and bad, but today, we're seeing pilfering!!! We're just above the poverty line, and below the ability to thrive.... I don't even want to touch on the lack of employment in Delaware! Even if I took a State job, we would not be able to meet expenses at the low wages/salaries here in DE. You must DO MORE to leverage our state against the utility corporations. PLEASE, we all need help and relief, PERMANENT relief, not temporary measures.</p>	Web	1/17/2026, 9:13 PM
160556	Michael F.	Utilities in Delaware	<p>Our utilities in Delaware are skyrocketing and Delmarva wants more Utilities in Delaware are experiencing a significant increase, and Delmarva is expressing a desire for more. When will this situation be adequately addressed?</p>	Web	1/17/2026, 11:38 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

<p>160497</p>	<p>William V.</p>	<p>William called to say: Legislation needs to be passed to protect seniors against predatory companies like (DPL)</p>	<p>William call to say: I read that a certain type of legislation was passed that could allow for an increase in charges by DPL. My wife and I have been retired for 16 years, and we are in our late 70's and early 80s. We feel this situation is somewhat unethical. I have reached out to DPL, and they provided me with a callback number. However, when I called back, the number was disconnected. I have been struggling to get in touch with them. There seems to be some legislation that allows companies to charge senior citizens whatever they wish. Is there someone in the Governor's office I could speak with, or could they possibly reach out to this company for us. Can you help protect us seniors. I am receiving bills for around \$600, and I can't get anyone to return my calls. I need someone from the legislature to address these predatory practices. It's crucial to take care of the elderly, as they typically become weaker over time. Delaware should pass legislation to prevent these companies from unfairly increasing charges on seniors. I've only seen a slight cost of living adjustment from my social security because social security does not keep up with cost-of-living expenses.</p>	<p>Phone</p>	<p>1/15/2026, 1:00 PM</p>
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160470	Cameron F.	Delmarva Power Consideration	<p>I hope you are doing well. I am writing to you as a young homeowner in New Castle County to ask that you please do everything in your power to stop Delmarva Power from being granted their request for a \$67.8 million dollar increase base rate increase. My husband and I have worked hard for years to be able to scrape together enough money to finally afford a house in our home state of Delaware and we are now being faced with increased taxes and power supply fees that threaten our ability to continue to afford to live here. Our "power supply" fee from Delmarva is already more than the usage fee for both our gas and power combined and we do everything we can to keep our usage as low as possible. It simply does not matter because Delmarva continues to increase their prices and fees so that affordability is entirely out of the consumers' control. I do not even know how we will continue to afford our mortgage, taxes, and utilities not to mention other expenses of living if this latest request goes through. I understand that they are contending with the clean energy requirements which they cannot meet and thus must pay fees, but as a lower-middle class citizen who works extremely hard to make ends meet, I am tired of being caught in the crossfire of politics. I appreciate all you do for our state and humbly ask that you keep us little people in mind when given opportunities to weigh in on this decision. Thank you very much for your time.</p>	Web	1/14/2026, 4:26 PM
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160465	Shannon W.	Why are we letting Delmarva get away with this??	Hello, I have never contacted anyone in Delaware politics ever, however, I have lived here my whole life. I can't stay silent any longer. I am a single mother who makes a decent living, and yet I am still finding it difficult to cover all my bills with one paycheck. Delmarva is running wild with the "supply charges" and increasing our electric and gas bills to unforeseen and unbudgeted amounts! My "delivery charges" are more than my usage charges which mean that my bill more than doubles! Why are they going unchecked and why are they allowed to continue to impose rate increases?!? Why does Delaware not have competitor in the market for the people to be able to choose?!? This is getting out of control. It is sad that as someone who makes a good living but only has one income cannot afford to purchase a home in this state because I have be priced out of the market, but now I'm struggling to pay my utilities as well?!? What are the priorities of the legislature if not to act on behalf of those who elected you in the first place?? I don't mean for this to come off rude because I know that as a politician you probably hear more bad than good, but I am as frustrated as the next person who feels it is increasingly more difficult to keep up with the cost of living in our great state!	Web	1/14/2026, 3:07 PM
160449	Letitia H.	Delmarva Power	Dear Sir, What are you doing with the unaffordable cost of Delmarva Power? Please help.	Web	1/14/2026, 11:01 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160447	Latasca L.	Electric bill	<p>Good morning, My name is Latasca L, I reside in Wilmington. My electric bill came in for the month of Dec. For 778. Which was due Jan 9th. I called Delmarva power to see when I will be eligible to get on a new payment arrangements and they telling me May 2026. I have broken some of my past arrangements but I always try to make an arrangement to a payment. I called multiple agencies and no one have funds right now. Delmarva is telling Delawareans only get 3 payment arrangements in a year time frame. Im not eligible until May 2026. I don't understand why they are not willing to help people. Its cold and they suggest we keep our thermostat at 68. I have small kids and they be cold. I have to come up with 1323.82 by Jan 27th 2026. I need help I don't want to end up down at tent city because Delmarva power don't want to help individuals</p>	Web	1/14/2026, 10:31 AM
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160438	Stephania J.	Concern in Delmarva Power rate increase	<p>Good morning my name is Stephania J, and I am writing to express my serious concern regarding the proposed Delmarva Power rate increase. I am here to ask what actions the governor plans to take to address this issue. I'm sure that you know how the cost of living is at an all time high. Rent, groceries, gas, and basic necessities continue to rise, and many Delaware residents including myself are already living paycheck to paycheck. If Delmarva Power's application for a rate increase is approved by the Public Service Commission, I simply will not be able to afford my electric bill. As our Governor, you are meant to represent and protect the people of Delaware during times of financial strain. If the state can oppose or challenge federal actions when necessary, I believe that there must also be a way to intervene or advocate on behalf of residents when essential utility costs are becoming unaffordable. I urge you to use the power and influence of your office to oppose this rate increase and to stand up for Delaware families who are already struggling to make ends meet. Access to electricity is NOT a luxury it is a NECESSITY and increasing rates at this time will only deepen financial hardship across our state. Thank you for your time and attention. I hope to see decisive action taken to protect Delaware residents</p>	Web	1/14/2026, 8:23 AM
160435	Elena M.	Delmarva	<p>Can the state government please offer incentives to have competing electric suppliers service our area? Delmarva is out of control with their billing and we need to get rid of this monopoly. It's due time someone did something about it. Since price gouging can't be controlled by the legislatures, bringing in competing electric and gas companies may be the next step.</p>	Web	1/14/2026, 7:55 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160413	Matt S.	Matt called wanting to know, what has the state done about the high increase in our Electric Bills	Matt called to say: I would like to know what the State has done regarding the process hearing but haven't seen any updates. How can I find out if any actions have been taken? I am referring to the increase in electric bills that started 12 months ago. Delaware had a hearing, but I haven't seen any information about it, so I prefer not to complain again. I want to know what actions were taken last year based on all the complaints and hearings.	Phone	1/13/2026, 12:07 PM
160407	Lynn G.	Delmarva Power	Good morning – I am heartbroken of the recent news announcement regarding the price hike proposed from Delmarva Power. I have family members that are struggle keeping their modest home warm and their latest bill just doubled. How are they supposed to handle this? What can be done? It seems they are gouging the small guy to make a huge profit. My supplier is with Delaware Electric and none of this extreme rate increase is going on with them. How can these electric companies run with such a huge difference in cost? Please help me understand? Is there anything you can do to stop this?	Web	1/12/2026
160390	Brandon A.	Delmarva Power's fee increases	Delmarva Power increasing fees yet again -- with no additional services provided. Hopes the Gov will stand with his constituents & will push back against this increase. He would love to talk to someone about this.	Phone	1/12/2026, 5:29 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

160383	Jacqueline L.	Jacqueline called with concerns regarding Delmarva and the increase in her utility bill.	Jacqueline called to say: My delivery charges for gas and electricity exceeded my actual usage. For example, I spent \$19 on gas in my home, but the delivery fee was \$40 in one month, causing my bill to increase by 50% just from the delivery fee. I am single individual living in a small town, and my highest electric and gas bill over the four years I've lived here was \$230, with 50% of that being delivery charges. I need help understanding why it costs more for the existing gas and electric lines that deliver to my house when my gas usage was lower than the delivery fee; that doesn't make sense. Additionally noticed that Delmarva is now asking for a \$67.8 million base rate increase on the government page for Delaware. What are our legislators doing? I'm spending \$40 on gas and \$50 more a week on food, and now my electric bill is high for a single person	Phone	1/12/2026, 4:53 PM
160394	Jack D.	electric bills	Delmarva power is getting ridiculous, these bills are out of control, mine went from 204.55 to 438.85 dollars and my neighbors on each side of me went way up, the one went to 297.00 from 137.00 my other neighbor went from 277.44 to 610.80 try paying that on social security check, that was something i thought you were going to try to help with this when you got in office, between three homes that is over \$1300.00 dollars, Thank you for your attention in this matter,	Web	1/11/2026
160136	Ada C.	Delmarva Power delivery fees are outrageous	Her Delmarva Power electric bill is \$966--\$300 of it is a delivery fee. This is not okay for a bulk of the bill to be a delivery fee. She was told she can only received 3 payment arrangements/year (they said it's the state law). She has 1 autistic child & 1 child on a cpap machine & is not going to let them be cold.	Phone	1/5/2026, 9:07 AM

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159204	Karen G.	Needs help with electric bill	<p>Karen called to complain about Catholic Charities and Delmarva Power. She was unemployed due to multiple family deaths in the course of a month which caused her to become depressed. She went to Cath Charities for help with her electric bill. They have changed things bc now you have to be seen first so that you won't be disconnected. She went to Delmarva Power & they won't hold -- she doesn't have the money to keep her electric on. She has kids in the house.& the holidays are approaching. She is not getting the assistance she needs. This new process is not helpful. She has a job now, so she will have some money soon, but they are not being helpful. I did provide her with the number to contact Energize Delaware for some assistance, but told her that it's not a quick turnaround necessarily.</p>	Phone	11/24/2025, 12:32 PM
159041	Stacy W.	Delmarva Power is breaking federal law...	<p>Calling to complain about Delmarva Power and the State of DE. She was out of work for a few months. Took a long time for her to get her unemployment. She made a payment of \$467 in September and \$252 in October. Delmarva Power is breaking federal law by not applying her payments to her past due balance as she requested. They are applying it to her deposit instead. She was only 2 days late on her bill and Ms. Flitcraft told her that Delmarva Power can do what they want & that she has to pay 1/2 of her balance (\$1550 owed) so they don't cut her electric off. The state is allowing Delmarva Power to do this to the people of Delaware. She has never been cut off before. She has medical issues (cyst and partial emphysema in her left lung).</p>	Phone	11/14/2025, 4:50 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

159002	Margaret A.	Margaret called to say the budget bill for Delmarva Power is not fair.	Margaret called to say: My monthly bill is usually \$146, and October is when I typically review and adjust for the next year. Last month, I received a bill for \$284. Is that acceptable: I need to settle it today for the same amount. I called the company, and they mentioned that they review the budget billing every three months and adjust the budget amount. If the amount changes, a budget needs to be established. I opted out of the budget, but my bill increased from \$146 a month to \$284, a month. Additionally, I have two outstanding balances from the past two years. \$43 on one and \$53 on the other. The billing should not change every three months; it should be based on the average usage over the entire year. I understand there have been some increases, but my bill has risen over \$1200 per month under this new plan. I do not have air conditioning, and I only use electricity and gas for cooking in the summer, while relying on my heater in the winter. I cannot comprehend this increase of over \$1200 per month. It seems to be a new policy they have implemented. Can someone look into the high energy increase. The budget bill is not fair.	Phone	11/13/2025, 12:03 PM
158827	Tish G.	Phone number to pay bills was canceled with no warning.	She is the president of Society of St. Vincent de Paul Society for DE & the eastern Shore of MD. Delmarva Power has cancelled the number for them to call in to help pay for bills. They have to go online now to do it, which is not possible for these folks--especially once their power has been turned off. Why would Delmarva Power cancel this number with no warning? This is a huge problem for this Society.	Phone	11/5/2025, 4:19 PM
158557	Maria R.	Maria called to report that she has seven children, and her electric has been turned off and needs help	Maria called to report that she has seven children, one with a disability, and her electric has been turned off, needs help. Maria has reached out to all resources, and no one has any funds to help. Maria does not know what to do.	Phone	10/28/2025, 1:17 PM

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158239	Mary S.	Raised concern about rising energy costs.	Raised concern about rising costs about gas and electric charges including delivery fees. They mentioned paying \$3.26 for electricity and \$1.44 for gas including a \$35.00 delivery fee for electricity and a \$20.65 delivery fee for gas. Concerned was raised about the costs being too expensive.	Phone	10/14/2025, 4:45 PM
158092	Gail S.	Gail called to say that she is having problems with Delmarva and their rules on transferring service to a new location.	Gail called to say: I am having an issue with Delmarva Power and Electric. First of all, they are unresponsive, the reason I'm contacting you. I need to move to a new location but, in order to do that I need electric turned on at the new address. Delmarva told me that I could not transfer my service to a new location until my bill was paid off in full. I'm on a payment plan right now and that's because I'm struggling and there is no way I can pay the balance in full before service can be turned on at a new location. You get on a payment plan because you're struggling and to pay the whole bill before you can have it transferred to a new address will cause even more hardship. Gail would like the governor to ensure fairness in Delaware. I'm seeking help with this issue because I need to move.	Phone	10/7/2025, 2:55 PM
157586	Linda P.	Delivery Fees	Delmarva Power delivery fees are outrageous. The Gov needs to do something. \$50 for gas & \$80 for delivery fee. She is on a fixed income. 1.9.26 Update: Called crying today bc she is a senior citizen on a fixed income. Her electric bill is \$281.24--only \$131.49 is for her gas/electric. The rest is delivery fees. Something needs to be done. What is being done about this? She cannot afford this--and will not have money for food or anything else if she has to pay this much money.	Phone	9/18/2025, 1:36 PM
157505	Tandy C.	Delmarva Power issue	She is a caregiver to an older man: Daniel B, who is on a fixed income. He was in the hospital for weeks. She just opened his electric bill & it says they are going to cut him off if he doesn't pay \$800 by the 24th. He doesn't get his checks from the state until the 1st & the 3rd, but they said they cannot change his payment date. She needs help.	Phone	9/15/2025, 3:15 PM

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157122	Katherine B.	Electric was cut off...	Called upset bc her electric bill was cut off & she was not even a month late (for the 2nd month in a row). Her bill is due on the 15th, but she always pays it on the 1st or 2nd of the following month bc that's how her paychecks work out. They charged her a \$75 reconnect fee, even though no one has to come out and do anything to reconnect it anymore. They are holding her \$250 deposit & earning interest off of it monthly. They used to pull money from the deposit to put towards the amount owed, but the lady she spoke with at Delmarva Power said that's not what they do. This is a backwards policy. This is now how it used to be. Why are they all of a sudden changing? Is it because they are building a brand new building?	Phone	9/4/2025, 11:37 AM
157040	Saida H.	Saida called to say: My electric is being shut off tomorrow and I desperately need assistance.	Saida called to ask if someone could help her from getting her electric turned off tomorrow. She has contacted nearly all the agencies, but no one seems too able to assist her. With five kids to care for, it really important that her electric service is saved.	Phone	9/2/2025, 1:30 PM
156850	Alice F.	Alice called back again stating that she called Senator Hansen office 4 times and no one will get back to her.	Alice called to say that she has tried to call Senator Hansen office 4 times, left 4 messages, and no one has yet to contact her regarding the increase in electric bill. Alice has questions that she would like someone to answer, and she also would like the governor to know that she turns 76 years old on Sunday 8/31/25 and has to get a part-time job just to pay her electric bill	Phone	8/26/2025, 10:37 AM
156492	Alice F.	Cannot afford these electric ate increases.	Electric bill doubled for supply & delivery. This needs to be looked at. She is on a fixed income & cannot afford these rates. In June, it was \$82. In July it was \$179. In August, it is \$258. Neighbor down the street did not see these same increases.	Phone	8/13/2025, 5:00 PM
156468	Marylou G.	Electric Rates	Calling about electric rates - she is a widow & has not changed anything she is doing, but her electric bill doubled in a month. It is not right. What is the Gov going to do about this?	Phone	8/12/2025, 5:13 PM

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156139	Alex F.	(living on less than \$1k a month) Complaint about governor fining Delmarva, says Green Energy won't work, hasn't heard back from Coon's office	Alex F says that the governor fining Delmarva is what caused increase prices and voiced concerns of green energy not working. Alex is living on less than \$1k a month, so any price increase matters. Additionally, Alex has yet to hear back from Coon's office after contacting them.	Phone	7/30/2025, 2:13 PM
155942	Peggy W.	Peggy called in to state that her electric is about to be shut off and she needs assistance with this bill.	Peggy called in to state that her electric is about to be shut off and she needs assistance with this bill as soon as possible.	Phone	7/25/2025, 10:46 AM
155919	Sheila L.	Sheila Griffin reached out with concerns regarding her electric bill. Sheila is disabled and needs assistance with her electric.	Sheila reached out with concerns regarding her electric bill. Sheila is a disabled senior and needs assistance with her electric. Sheila received a shut off notice and desperately needs help.	Phone	7/24/2025, 3:38 PM
155918	kathy J.	Kathy reached out to get information regarding the \$300.00 credit assistance towards electric bill.	Kathy reached out to the governor's office seeking assistance to get help to pay her electric bill. Kathy wants to know where or who does she need to contact regarding the \$300.00 credit towards electric bill.	Phone	7/24/2025, 3:31 PM
155914	Carol B.	Carol who is a community health worker at Christiana Care wants to know if there are any programs to help with utility bills.	Carol who is a community health worker at Christiana Care wants to know if there are any programs to help with utility bills.	Phone	7/24/2025, 3:07 PM

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154678	Miah N.	Miah was informed that her electric is about to be turned off	Miah contacted us to express her concern that Delmarva is about to disconnect her electricity. Miah attempted to communicate with Delmarva about her upcoming appointment at the state service center, but it seems her message was overlooked. It is crucial that someone investigates her situation, as she cannot afford to have her electricity turned off.	Phone	6/30/2025, 10:21 AM
154145	Ron T.	Delmarva Power	Called to complain about electric bill/Delmarva Power. His just got shut off for owing \$600. He is disabled & has a heart monitor for defibrillator/pace maker. Said there is a \$250 surcharge they are charging.	Phone	6/13/2025, 10:26 AM
153544	Danice D.	Danice called stating that she needs help with her Delmarva bill.	Danice D. called the governor's office seeking help with her Delmarva bill.	Phone	5/21/2025, 4:37 PM
153321	Jeanette H.	Delmarva Power is robbing her	She is not using that much electric, but her bill keeps increasing. They are robbing her & she needs help.	Phone	5/20/2025, 11:21 AM
153181	charles L.	delmarva power	I would like to know why the state would aloud delmarva to charge a del. charge higher then what I use in gas and elec. I used in gas \$21.15 del. charge \$43.05 elec.67.07 del. charge \$46.80 how does the state let them do this they are already high enough and we don't have any other company that you can go to cause they all go threw delmava please help the people of del.	Web	5/13/2025, 9:44 AM
153120	Daireshyrrah C.	Delmarva Power just disconnected her with no notice. They will not let her get on a payment plan either. She needs help.	Delmarva Power just disconnected her with no notice. They will not let her get on a payment plan either. She needs help.	Phone	5/9/2025, 10:29 AM

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152995	Megan U.	Electricity has been shut off, lost all food in refrigerator	Megan called today to report that her electricity was cut off six days ago. She has a medical condition and is scheduled to have surgery on May 16. she has reached out to all the nonprofit agencies for assistance in getting her electricity restored, but she has been informed that they are all out of funds. She has also contacted 211 for help. Currently, she has no food, as she had to throw away all the items in her refrigerator due to spoilage from the lack of electricity. Following her surgery, she has been advised that her recovery will take approximately 6 to 8 weeks.	Phone	5/5/2025, 1:20 PM
152881	John C.	Energy	When will you get a handle on DPandL tripling my electric biLL?	Web	5/1/2025, 2:23 PM
152847	Doreen C.	Electric Bills	She is with West End Neighborhood House. She wants to know what the Gov is doing about the high electric bills. Said that these people are being cut off left & right. Asked if someone can give her a call	Phone	4/30/2025, 1:51 PM
152845	Donna M.	Donna is homebound, disable, on a breathing machine, and electric schedule to be shut off on May, 1.2025	Donna M. called the governor's office because she is seeking assistance. She need help paying her electric bill. She is disabled and relies on a breathing machine, and her electricity is scheduled to be shut off o May 1, 2025.	Phone	4/30/2025, 1:29 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

<p>152499</p>	<p>Martha R.</p>	<p>Wants to add more solar panels</p>	<p>They have been trying to become more energy efficient. They have solar panels on their roof. They want to add another set bc they plan to get a heat pump to convert their gas to electric over the next year. Currently, they go over in the winter, but it evens out over the rest of the year. Delmarva Power denied their request for a second set of solar panels. She wants to know how can Delmarva power tell them no & what does she need to do to get a second set of solar panels? She can't believe they cannot just do what they want at their own home.</p> <p>5.6.25 At this point, she cannot believe that she has not heard back from anyone yet. It's been 2 weeks. The good deal that they had received has since gone away, so the second set of solar panels are not the issue anymore, even though she still does not think Delmarva Power should be able to decide what they do. Now she is expressing her frustration in not hearing anything back from the Governor's office.</p>	<p>Phone</p>	<p>4/23/2025, 3:07 PM</p>
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

152129	Susan S.	Delmarva Power Discounts for medical devices	<p style="text-align: center;">Dear Governor Meyer:</p> <p>As a disabled retired senior resident dependent on oxygen 24/7, I have been informed by other disabled people that several states offer electrical discounts for individuals dependent on oxygen and other medical devices. California's Medical Baseline program and Medical Certificate programs in other states can provide discounts on electricity bills for those using medical devices like oxygen concentrators. These programs often cover the cost of electricity used by qualifying medical equipment.</p> <p>Here's a more detailed look at some states and their programs:</p> <p>California: The Medical Baseline program offers discounts for households with individuals using qualifying medical equipment, including oxygen concentrators.</p> <p>Massachusetts: Eversource offers a Discount Rate program for residential customers who receive certain benefits, with household income meeting eligibility requirements, and have an active utility bill.</p> <p>Virginia: Dominion Energy allows customers with serious medical conditions, including those needing oxygen or ventilators, to submit a Serious Medical Condition form to prevent service interruptions and for potential extensions.</p> <p>Pacific Power: The Medical Certificate Program assists residential customers with serious health conditions or those requiring electrically powered medical equipment, including oxygen concentrators.</p> <p>Other States: Many other states have similar programs under different names or through different utility companies. It's recommended to research the specific programs available in your state by contacting your local utility company or visiting their website.</p> <p style="text-align: center;">Important Considerations:</p>	Web	4/14/2025, 9:13 PM
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

151520	Mary V.	Delmarva Power	<p>Dear Governor Meyer,</p> <p>I've been watching the news for a clear explanation for Delmarva Power's rise in electricity and haven't read a clear explanation for it except the cost to reduce carbon. This could make sense on the surface with one major exception.</p> <p>Why hasn't my neighbor living one block away and receiving their electricity from Delaware Cooperative had a similar increase?</p> <p>Does DE Coop receive subsidies from the State and Federal Government?</p> <p>Is DE Coop under the same mandate as Delmarva Power to meet new standards?</p> <p>I'd like to be able to share this information to my friends, family and business associates who also have been questioning the increases. Please offer state answers to each question. I have read that you're working on legislation which I appreciate. I am most interested in understanding why one company is charging much more and the other is not.</p> <p>Thanks so much for your time and consideration!</p>	Web	3/26/2025, 11:53 AM
151350	Deb F.	Delmarva	<p>Governor, I know you are looking into the mess with Delmarva and I thank you for that. I am so frustrated with this delivery charge. I just received my new bill. It is \$91.47 for delivery and \$72.75 for usage. I work from home as a manager for DE 211. I am in the spare room working all day, sitting with a blanket. I live alone and keep my thermostat at 62, so the usage makes sense. But that delivery fee doesn't. Last month my usage was \$116 and delivery fee was \$146. It just makes no sense! Please don't let this slide and make sure all of us are being charged fairly!</p>	Web	3/21/2025, 11:01 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150649	Gloria L.	Delmarva Power Electric Bill Increases	<p>Is anything being done about DPandL's drastic increase in our electric bills? They have more than doubled!! Many of us can't afford this increase and don't want to ask for assistance to pay our bills. Please, please, please don't let DPandL get away with this ridiculous increase shown as a "Delivery Charge" and have them refund our monies!</p>	Web	3/4/2025, 11:05 AM
150616	Claudia W.	Concerned about Delmarva power - wants solar farms	Concerned about Delmarva power - wants solar farms	Phone	3/3/2025, 11:59 AM
150598	Helen C.	Delmarva Electric Bills	<p>Dear Governor Meyer,</p> <p>Our electric bills have almost doubled in price the last few months. My husband and I attended the meeting at Gunning Bedford Middle School on February 26, 2025 that was sponsored by our State Representative Mike Smith. There were a lot of angry people there and that is understandable. I am wondering what the state of Delaware is able to do to lower the cost of our electric power. The representative from Delmarva was poor and did not provide any solutions for lowering energy costs.</p> <p>When we first moved to Delaware in 2006 we knew that Delmarva had a price increase so we invested in geothermal heating and cooling which was expensive. We have never had such enormous bills as we recently incurred. Please let us know what you and the State of Delaware is doing to help lower these high electric bills.</p> <p>Thank you for your time.</p> <p>Helen and Mike</p>	Web	3/1/2025, 6:12 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150525	Joel P.	Delmarva Power	<p>I am curious to know what the plan is, if any, to change the green energy requirements forced on Delmarva Power? My electric bill nearly tripled last month to nearly \$600 because of the "delivery fees" which are really nothing more than a way for them to recoup the fines they received from the state. We just moved to Delaware last July and are shocked at what we are being charged for electric service.</p> <p>I look forward to your response.</p>	Web	2/27/2025, 1:02 PM
150504	Maurice L.	Delmarva and power light company excessive charges	<p>Delmarva charges for delivery \$99.92 for this month of February billing. From January 18th to February 18th 2025 bill issue date 219-2025 Electric usage \$34.56 usage \$65.36 the delivery charge is going up every month this needs to be investigated</p>	Web	2/26/2025, 3:51 PM

<p>150461</p>	<p>Dawn R.</p>	<p>High Electric Bills</p>	<p>I am writing on behalf of myself and many neighbors in our community regarding the alarming increase in monthly power bills.</p> <p>Over the past few months, our energy costs have escalated to a point where they are no longer sustainable. Personally, my most recent bill amounted to \$384 and my next bill will be \$394, which places a significant strain on my household budget. Conversations with neighbors reflect similar difficulties, regardless of one’s income bracket.</p> <p>Power costs affect every aspect of our daily lives—temperature control, cooking, working from home, and even our children’s ability to complete schoolwork. In a time where many of us are still recovering from recent economic challenges, these climbing bills are becoming less and less manageable.</p> <p>I respectfully request your support in investigating and addressing these escalating energy costs. We need immediate and meaningful solutions to ensure that our community does not continue to struggle under this mounting financial burden.</p> <p>Thank you for taking the time to consider this urgent issue. We believe that, with your leadership, we can find ways to balance fair market practices with the needs of our constituency. I look forward to hearing from you and am hopeful that you will champion policies that protect and strengthen the well-being of all your constituents.</p> <p>If you have any questions or require additional information, please feel free to reach me at the contact information provided. Thank you for your dedicated service to our district and for your attention to this critical matter.</p>	<p>Web</p>	<p>2/25/2025, 11:40 AM</p>
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150413	Gale D.	Electric bill increases	<p>This was posted by Brian Pettyjohn on Fb. He seems to think that democrats are to blame for the concerns about high prices. It's odd to make this concern a political shot across the bow. Just want to know if it true.</p> <p>For the past two years, and following Senate Bill 33 becoming law in 2021, Delmarva Power has been unable to purchase enough Renewable Energy Credits (RECs) to comply with the mandated percentages in the law. The fine is actually cheaper than the renewable energy.</p> <p>This isn't speculation. Our caucus asked Delmarva Power and that's what they told us. In fact, here's their response verbatim:</p> <p>"For the past two years, DPL has not been able to buy enough RECs to meet our annual obligation for a price lower than the Alternative Compliance Price (ACP). The ACP payment is part of the "Wind and Solar" component of the bill. The monetary total of \$26M went to the Green Energy Fund (GEF), which is controlled by DNREC."</p> <p>As a result, Delmarva Power ratepayers have paid ~\$26 million in fines, roughly \$13 million each of the past two years, via the "Wind and Solar" line item on their bills. This money is then funneled into DNREC's Green Energy Fund.</p> <p>You will hear Democrat elected officials and hardline green energy advocates say the charge is minimal. To the 85 year old widower on a fixed income or a single mom of 3 struggling to afford rent, daycare, and groceries to feed her family, that "minimal" amount is quite a lot.</p> <p>Make no mistake, Democrats in the General Assembly have forced unattainable goals on the largest utility company in Delaware and you're paying the price.</p>	Web	2/24/2025, 7:47 AM
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Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150332	Charles L.	Delmarva Power	Greetings Governor Meyer, I am inquiring about the substantial increase in the Delmarva Bills. This increase is causing a hardship upon the citizens of Delaware and the Businesses. Is there anything being done to bring resolve to this matter? I feel the payment plans and stay on turning service off is going to cause more harm than good. People are struggling already with the lack of affordable housing, elevated food prices and now elevated utilities. I look forward to hearing from you.	Web	2/20/2025, 1:24 PM
150314	Steve L.	Doesn't want energy efficiency programs run by the state/ should be run by the electric/ utility companies	Doesn't want energy efficiency programs run by the state/ should be run by the electric/ utility companies	Phone	2/20/2025, 9:01 AM
150313	tracey M.	electric bill	Hello, I am very concerned for the elderly folks receiving their outrageous electric bills. My 85 year old father who lives in a modest home received a \$750.00 electric bill. i am pretty sure that is more than half of his social security check. how is he supposed to live? I am sure you are aware of this latest catastrophe. I hope it gets resolved before it gives him a heart attack. thank you for anything you can do in advance.	Web	2/20/2025, 7:21 AM
150283	Francis H.	Delmarva bill too high	Doesn't need help with the bill, is upset about the delivery fee. Gave him DPA number.	Phone	2/19/2025, 12:11 PM
150281	Sandra D.	Electric bill too high	Doesn't need help paying the bill, doesn't understand why it's so high.	Phone	2/19/2025, 11:40 AM
150273	Cheryl G.	Electric bill too high. Steadily getting higher.	Doesn't understand why the bill is so high, much higher than neighbors. Gave her number to DPA.	Phone	2/19/2025, 10:22 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150239	Jennifer M.	Delmarva delivery fee	<p style="text-align: center;">Hello,</p> <p>I along with many of my friends and neighbors would like to speak to the governor about the unfair fees that Delmarva power is charging us for a delivery fee. My household alone is being charged \$298 a month just for a delivery fee. This fee does not include our usage.</p> <p>Many of us in Delaware and the surrounding areas are very upset and frustrated with being forced to pay these expensive fees. It is making an already financially hard time even more difficult for us to make our payments. Many of us are considering a petition and would like the support of our governor. Delmarva power is a monopoly in Delaware so we do not have the option of switching companies Because of unfair fees. We really need our elected governor to step in and protect us on this issue. Can you tell me which steps your office has already taken against this issue?</p>	Web	2/18/2025, 10:29 AM
150197	Gina G.	Delmarva Power	<p>I am going to lose my home if these outrageous electric bills continue. My last bill was DOUBLE my usual one. My husband and I are retired and living on a fixed income. We cannot continue to pay an increase like this. What are you planning to do to address this?</p>	Web	2/16/2025, 8:37 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150196	Lauren B.	Rising cost of delmarva	<p>Hello. Im writing due ro my concerns with the rising cost of delmarva. Many people that I've spoken with have mentioned high bills the last couple of months or so. Many people's bills are over \$1000 and many notice that there is a delivery fee that sometimes is more than the usage. There is a page on Facebook with over 10,000 members called Delmarva Power Victims. I encourage you to join so you can see for yourself the issues. Many have shared their bills in the group. Matt Morgan, a Maryland State delegate has joined the group and is looking to help the Maryland population. It would be nice from someone from Delaware to join and offer support. Some people can't afford this and may have to have their electricity turned off. Some have mentioned leaving the state of delaware because of this. It's a huge problem. We already have to deal with high grocery costs, rising rent costs, now delmarva. Please help</p>	Web	2/16/2025, 5:05 PM
150195	Susan S.	Delmarva Powers Monopoly	<p>Dear Governor,</p> <p>I know you have not missed any news on this nightmare from Delmarva and what it is putting us Delawareans through. How can this be happening? I heard all the reasons but this rate increase is unsustainable to residential or commercial tax payers. You're going to have so many people homeless and on the streets it will be horrific. Shame on Delaware! What about the elderly with pace maker monitors and medical equipment?</p>	Web	2/16/2025, 4:46 PM
150194	Madeline M.	Delmarva Electric	<p>Good afternoon! My name is Madeline I am 20 years old and hope to get my own house in a couple years looking at my parents electric bill of 900\$ this month from Delmarva I don't believe I'll ever be able to afford to live on my own! This is terribly sad something must be done we cannot afford to live like this anymore, please do something</p>	Web	2/16/2025, 4:30 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150192	Sandra F.	Delmarva	<p>PLEASE, PLEASE, PLEASE do something about the gas and electric bills. We are seniors on fixed income and we will struggle to pay these bills. Ours have double. We have lived in our home for 48 years and have never paid over \$200 a month. Our last bill was \$400. It has doubled and we are very careful with how much gas and electric we use. This is going to affect everyone, including businesses in our state.</p>	Web	2/16/2025, 3:53 PM
150186	Robert C.	<p>OUTRAGEOUS ELECTRIC BILLS</p>	<p>Dear Governor Meyer,</p> <p>I am writing as a concerned Delaware resident regarding the rising cost of electricity, which has placed a heavy financial burden on families across the state. The implementation of Senate Bill 33 (SB33) has contributed to increased energy prices, making it harder for households to afford basic utilities.</p> <p>While I support efforts toward renewable energy, it should not come at the expense of struggling families. I urge you to take immediate action to review, amend, or repeal SB33 to provide relief to Delaware residents. We need balanced policies that protect both our environment and our financial well-being.</p> <p>I look forward to your response and to seeing action taken on this critical issue.</p>	Web	2/16/2025, 1:46 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150185	Pattie C.	OUTRAGEOUS ELECTRIC BILLS	<p style="text-align: center;">Dear Governor Meyer,</p> <p>I am writing as a concerned Delaware resident regarding the rising cost of electricity, which has placed a heavy financial burden on families across the state. The implementation of Senate Bill 33 (SB33) has contributed to increased energy prices, making it harder for households to afford basic utilities.</p> <p>While I support efforts toward renewable energy, it should not come at the expense of struggling families. I urge you to take immediate action to review, amend, or repeal SB33 to provide relief to Delaware residents. We need balanced policies that protect both our environment and our financial well-being.</p> <p>I look forward to your response and to seeing action taken on this critical issue.</p>	Web	2/16/2025, 1:43 PM
150160	Fatima C.	Delmarva	<p>I'm trying to find out what's happening with our electricity bills mine just spiked \$200 and we haven't changed any part of our consumption habits. Delmarva has no reason for the sudden increase increase but I have learned everyone using Delmarva has done this to all customers this month. I can't afford my groceries and my utilities to all go up so much in the same time period. Can someone make them stop price gouging the customers.</p>	Web	2/14/2025, 10:36 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150156	Vivian C.	Delmarva Electric	<p>Governor, I am sure you are more than aware of what is going on with our electric bills with Delmarva Power. You are also aware that our bills have doubled or tripled. You are also aware that the the delivery charges are higher than the actual electric kw used. I would like to know what you are going to do about it?</p> <p>Most of your constituents are senior citizens that are on fixed incomes. If this situation doesn't change, you will be forcing many of us to move. Many of us live in townhouses that are not allowed to get solar panels, so, no, we can't get solar energy. I understand the price increase on our bills has not even been approved yet, so why are they allowed to charge us the higher rates? Please make this situation a priority before you see a mass exit out of Delaware.</p> <p>Thank you for your consideration.</p>	Web	2/14/2025, 6:46 PM
150135	Glenn K.	Delmarva Power	<p>What actions are being taken against Delmarva Power, investigating the higher delivery and transmission fees they are dumping onto customers. I and many people I know do not agree with the going green in which Delmarva is using Wind and solar then charging me ultra high fees for transmission and distribution. As the Governor please look into or get involved with this company using a strong-arm tactic to force customers to pay higher bills.</p>	Web	2/14/2025, 12:39 PM
150131	Patricia L.	Delmarva bill too high	<p>Unhappy paying solar and wind fees. Delivery fee too high.</p>	Phone	2/14/2025, 10:38 AM

Constituent Feedack to the Office of the Governor on Energy Concerns, January 2025-June 2026

150121	Jonathan N.	Delmarva power	<p>My names Jonathan and have been a resident for over 30 years in this state and have never seen more people upset scared and just all around confused as we are right now. It is just sickening and all the while we get nothing but parroted responses from the very people we elected to have our backs, and at that very same moment the new governor who has addressed nothing we see on new channels that he is spending tax payer money on flat screen TV's for the Superbowl party he's having and some of us can't even afford to watch the Superbowl. I'm truly disgusted with all of this and I truly hope someone in office will have the decency to to what's right, I have gas heat the cold is no excuse for my electric bill to double due to a bogus delivery charge because someone decided to shut down out powerplants without proper planning or preparations, people are in danger of losing everything including their lives , starving, kids freezing , elderly unable to eat, so what you do at this point is a direct result of what happens next and then it's going to be on your hands that includes loss of life, I'm convinced your not going to help so much so I've even messaged the president out of desperation because I feel like help from him is more likely then my own local lawmakers and that's a sad statement in itself,so I hope you do the right thing prove me wrong and stand up for the people who keep this state going, Maryland has found solutions so we know it can be done and a payment plan and extensions are off the table in case you haven't noticed people don't want a bandaid that's just going to leave us with deeper wounds in a month it's a simple as lowering delivery costs, just like any other business(oddly enough they are having to do it right now because of these rediculous energy costs) I guess Delmarva has to eat the loss of the mistake it made sourcing our power from ohio, instead of throwing it on the backs of people that are all ready mentally exhausted from living in survival mode for almost ten years,</p>	Web	2/13/2025, 9:59 PM
150113	Kate M.	Delmarva bill too high	Told that a lot of her power comes from the Indian River powerplant. Will that increase her bill?	Phone	2/13/2025, 2:19 PM
150111	John B.	High delmarva bill	Delivery charge higher than electric bill.	Phone	2/13/2025, 1:59 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

150108	Bianca W.	DELMARVA POWER is Making US HOMELESS	We have infant children ! Keep home at 68 and the delivery charges from last year to this current season has us hungry and cold !! This is Ridiculous what is happening!! Why isn't this looked into.!	Web	2/13/2025, 1:38 PM
150097	Cathy K.	Delmarva bill high and charging her for things she doesn't have	Cathy called to report that her Delmarva bill is too high. She also noted that there were items she was charged for that she isn't usually: green energy, overpower, etc. She told him about the extra charges, they didn't do anything.	Phone	2/13/2025, 12:05 PM
150062	Sharon S.	Delmarva bill too high	Called to complain about her Delmarva bill. I gave her the number to the public advocate.	Phone	2/12/2025, 4:48 PM
150060	Jade J.	Delmarva bill too high	Called to complain about the cost of her Delmarva bill. I also gave her number to the division of the public advocate.	Phone	2/12/2025, 4:40 PM
150054	Terri S.	Delmarva bill too high	Delivery fee is really high and bill is higher despite not having heat on.	Phone	2/12/2025, 2:27 PM
150024	Alicia Y.	Complaint about city of Dover electric	I received a bill with charges of 1,100 on my bill with no explanation and a cut off date of 2/25/25 so I contacted them and they told me they did a audit frm a house I used to live at and they didn't read my meter right for months and they just noticed frm 2024 I feel like this is crazy I am I single mother how is it my fault about a meter ?	Web	2/11/2025, 5:30 PM
149993	Cheryl G.	Delmarva Power Bill	Our electric Bill is \$700.15 Our neighbors Bill with same house and more people is \$375. Also my daughter's house with 6 people is \$500 and some change. I can't understand why my electric bill is so high and we weren't here 2 weeks out of the month!	Web	2/10/2025, 9:24 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

149980	Mary W.	Increase in electricity and propane gas bills	<p>I realize the cold weather and snow has been influential in the increased cost of utilities but so also is this climate change push. So, I visited whitehouse.gov and read President Trump’s Executive Orders regarding1/ Delivering Emergency Price Relief for American Families and Defeating the Cost of Living Crisis. It includes the cost of fuel, food, housing, automobiles, medical care, utilities, and insurance. “In particular, the assault on plentiful and reliable American energy through unnecessary and illegal regulatory demands has driven up the cost of transportation and manufacturing.” It goes on to include the unlawful regulatory mandate on companies to eliminate many or most gas powered vehicles with price increases and also in regards to electric vehicles. There is more. Using climate change and net zero emission goals to make life unbearable for the constituents of Delaware when there is documented federal relief available through this Executive Order seems thoughtless and irresponsible. Delaware State government needs to rethink their policies and intentions and do the right thing by the people of Delaware. The Executive Order for “Unleashing American Energy is also available for your perusal as well as “Unleashing Prosperity through DeRegulation, and many others to become familiar with for the greater good. Respectfully, Mary W. BSN, RN Ret.</p>	Web	2/10/2025, 3:54 PM
149965	Bryan B.	Delmarva Prices	<p>Good morning, Kyle -</p> <p>Like many folks in DE this month, I'm absolutely appalled at my energy bill for both my residence as well as my small business. I am asking that you consider bringing a repeal of the 2024 Delaware Energy Solutions Act. These price increases are absolutely outrageous and will be going nowhere but up. While I recognize that clean energy may come at a price, a 2x increase (and that won't be the end of it) is not the price I am willing to pay. If we want clean energy we should look no further than a cooperation amongst states and invest in nuclear which is the best and most efficient clean power source.</p>	Web	2/10/2025, 9:59 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

149963	Bryan B.	Delmarva Pricing	<p>Good morning, Governor -</p> <p>Like many folks in DE this month, I'm absolutely appalled at my energy bill for both my residence as well as my small business. I am asking that you consider bringing a repeal of the 2024 Delaware Energy Solutions Act. These price increases are absolutely outrageous and will be going nowhere but up. While I recognize that clean energy may come at a price, a 2x increase (and that won't be the end of it) is not the price I am willing to pay. If we want clean energy we should look no further than a cooperation amongst states and invest in nuclear which is the best and most efficient clean power source.</p>	Web	2/10/2025, 9:40 AM
149960	Dawn M.	Electric	<p>The electric bills are out of control and our elected officials need to address this. There are people with children and on fixed incomes not knowing how they will be able to keep there lights on. What's wrong with our government. Where are you when you are needed? Please do something. Laurel DE.</p>	Web	2/10/2025, 6:02 AM
149942	Janet P.	Delmarva Power Delivery Fees	<p>The extremely high new delivery fees on my Delmarva Power bills are outrageous. I am a 70 year old native Delaware resident and I have never struggled to pay my power bill before. I am now in a position where I need to decide whether to pay for electric or to pay for food. My understanding is that this recent huge increase is due to a demand that Delmarva invest an unreasonable amount in renewable energy. This requirement cannot be met by burdening customers. We need to have action from you office to remediate this problem in the immediate future.</p>	Web	2/8/2025, 6:21 PM
149899	Susan B.	Delmarva delivery charges	<p>We only moved to Delaware in 2024. We analyzed every bill and the delivery charges just go up and up and up. It reminds me of my Comcast bill back in the day. Something is wrong here. Can your office please address?</p> <p>Delmarva is a monopoly - that seems the likely problem?</p>	Web	2/7/2025, 8:11 AM
149887	philip H.	excessive utility bills	<p>How are you as the newly elected governor going to reduce the extremely high utility bills brought on by the last administration.</p>	Web	2/6/2025, 6:23 PM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

149883	Scott L.	Delivery charges for electricity	<p>What is currently being done about the drastic increase in electricity bills? How can there be delivery charges for power that is equal to or higher than the usage amount? Currently I am a deployed Delaware guardsmen and am worried about the cost of living when I get home. My fellow soldiers are seeing double and triple percent increase and it is not sustainable.</p>	Web	2/6/2025, 3:54 PM
149855	Michelle C.	Delmarva Power delivery charge	<p>Good morning</p> <p>I am writing to see if there is anything that our Governor can do to help STOP the delivery charge or service fee D3laware residents are being issued from Delmarva. Can you please advise if we even have an option for another enery provider. In my most recent bill, I used \$73 combined electricity and gas usage, however my delivery charge was \$94! How is this possible. How on earth am I paying more for a delivery fee and less in actual service. I must say that I do have solar panels on my home thankfully because some Delaware residences are receiving \$400-\$500 bills. What if anything can be done to help offset this unacceptable addition to my electric bill.</p>	Web	2/6/2025, 8:01 AM

Constituent Feedback to the Office of the Governor on Energy Concerns, January 2025-June 2026

149843	Marie C.	Delmarva power	<p>Please immediately repeal the legislation that caused the spike in Delmarva power costs and simultaneously issue Executive Orders that prohibit the executive branch from enforcing the increases. The residents of Delaware were shocked, appalled, and financially devastated by the astronomical increases in the Delmarva power costs caused by the legislation that required Delaware to go green and forced Delmarva to buy power outside from “clean sources” regardless of the cost or illogic</p> <p>Please listen when the citizens of Delaware express their needs, wants, and tolerances. The citizens of Delaware do not Want to be California, and we do not want to be woke. Stop passing laws requiring us to do what we don’t want to do. Stop passing inconsequential, useless, laws such as plastic bag bands and recycling human bodies. We want our elected officials to focus on economic prosperity and public safety. Stop passing the buck from one branch of government to another, especially hiding behind regulations and government agencies as if there is no way to control their actions. Please stop Delmarva and others from lying to consumers. This is not our fault; consumers are not using more power.</p> <p>Please take immediate action to repeal and refund the Delmarva costs increases to the users. (An alternative is to take a dollar for dollar deduction from our Delaware gross income tax)</p>	Web	2/5/2025, 4:35 PM
149839	Nancy C.	Huge Electrical Bills	<p>Is there not something you can do about Delmarva Power's large increase in our electric bills? I am 74 years old, with health issues, and still must work 40 hours a week to survive. I have been working since I was 12 years old and never been able to save much. Help is needed and because I still work, I am not eligible for any governmental programs for assistance. I am still paying the going rate for school taxes as well.</p>	Web	2/5/2025, 3:40 PM

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149823	Stef D.	Urgent Concern: Unmanageable Electric Bills	<p style="text-align: center;">Dear Governor Myers</p> <p>I am writing on behalf of countless families struggling under the weight of skyrocketing electric bills. The costs have become unbearable—forcing us to choose between paying for electricity, affording food, or covering other essential bills. This is not sustainable.</p> <p>We need immediate action to address these extreme energy costs before more families are pushed into financial crisis. What solutions are being considered to provide relief?</p> <p>I urge you to prioritize this issue before it becomes a full-blown emergency for so many of your constituents.</p>	Web	2/5/2025, 12:52 PM
149804	Maggie F.	Delmarva power and budget concerns and education	<p style="text-align: center;">Greetings and Welcome,</p> <p style="text-align: center;">I pray your term here in DE is successful.</p> <p style="text-align: center;">1st concern. Delmarve Power is an Insidious greedy company!</p> <p>I've had serious problems with them, with no solutions. They locked me out of my online account started in Dec 2024. 3 weeks of calls, ultimately on their site, a Clear Choice option?? Unknowingly I somehow got enrolled. I was hoping to be able to go thru them to get online again? Unfortunately not, in fact they charged me extra on the delmarva power bill! I canceled clear choice after 3 weeks. This month they're still charging me for clear choice, additional \$131. The many calls to delmarva they offered NO help. Is this an example of making American great? Cause I can't see it.</p>	Web	2/5/2025, 8:36 AM
149754	Joshua P.	Delmarva outlandish price increase - double last year	<p style="text-align: center;">Hello Matt,</p> <p>By now you must have heard from many constituents. Our Delmarva bills are double from what they were last year. When Delmarva proposed the rate increases we were told our bills would increase about \$20 per month. We were misled. My bill is \$500 this month. That is double the \$250 from this time last year. This is unsustainable and malicious. Something has to be done.</p> <p style="text-align: center;">What will you do?</p>	Web	2/4/2025, 8:47 AM

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149745	Ashlie R.	Delmarva delivery fee	This fee is outrageous! Many of us simply do not have an extra 250 to go directly into our energy bill for a simple delivery fee. Especially when the delivery fee has never been this high. Something needs to be done!	Web	2/3/2025, 9:03 PM
149733	Wendy L.	Delmarva bill	I heard that Carney signed a bill that is now resulting in double electric bills for us. My home is 1100 sq ft and my bill was \$630 this month. I will not be able to keep power on in our home. Please do something to repeal this renewable energy bill, if that is what is causing this.	Web	2/3/2025, 12:25 PM
149712	Nicole	Delmarva supply charges (electric and gas) COMPLAINT	<p style="text-align: center;">Hello Governor Meyer,</p> <p>I am writing to FILE A COMPLAINT, as I hope many others have to your office, about the recent DELMARVA ELECTRIC AND GAS SUPPLY CHARGES. The supply charges are exorbitant!!!! and need to be addressed at a government level.</p> <p>Please, as you settle into the new responsibilities of Governor, I hope this is top on your agenda and that you can address this concern immediately. Please also consider sending letters to all DE residents affected to let us know the resolution and confirmation that our future Delmarva utility bills will not continue to be excessively high.</p> <p>Thank you for reading. I look forward to hearing back from you/your office.</p> <p style="text-align: center;">Sincerely, Nicole</p>	Web	2/3/2025, 10:12 AM
149697	Kerri H.	Delmarva delivery charges!	I don't understand this delivery charge!!!! Never in my life have I been charged for this!!!! I looked it up, infrastructure, maintenance?????? What do our taxes pay for???? This is absurd. 🤔 🤔 🤔	Web	2/2/2025, 8:21 PM

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149662	Paul	Electric bill	I'm sure you've been getting complaints about the dramatic increase in the electric bill all of us are experiencing. From folks at the gym to social media that's what everyone is talking about. That and the price of eggs and overall grocery cost. Speaking for myself and my girlfriend...seniors on fixed income and it's getting to the point of food or pay the electric bill, medication or pay the electric bill. The amount of the increase that Exelon/Delmarva is charging is flat out corporate robbery. We are doing everything we can to lower the cost from turning the thermostat down to 60 degrees to unplugging lamps we rarely use. I pray this doesn't fall on deaf ears but something has to be done asap because our next step to survive is applying for Meals on Wheels, that's if we can get into that program. fyi...neither of us have kids so it's not like we have family to go to for help.	Web	1/31/2025, 6:03 PM
149660	Bryan A.	Delmarva Power	What are you going to do about the SKY HIGH BILLS everyone is receiving from Delmarva??????	Web	1/31/2025, 4:51 PM
149641	Mark M.	Delmarva Power	I am writing to make you aware that all Delaware citizens are suffering right now trying to pay our electric bills that have like tripled there is literally a page dedicated to it on Facebook is anyone doing anything to actually help us investigate why half of Delaware workers can barely afford to have electric! Hoping you will do something to address this it's hard enough to make it in this messed up economy with the price of groceries and heat oil and now this you people need to step up and address the facts of what people really need help with instead of all the other nonsense that is being addressed - thank you !	Web	1/31/2025, 9:18 AM
149640	Jason T.	DELMARVA	Can something please be done regarding DELMARVA and the delivery charge? Everyone I know is outraged by this. It is greatly affecting our way of life and we are struggling to pay our bills. Please help!	Web	1/31/2025, 9:04 AM
149638	annmarie P.	Delmarva	Something really needs to be done about the huge increases in the cost and delivery charges that Delmarva is charging.	Web	1/31/2025, 8:45 AM

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149636	Katherine R.	Delmarva Power Price Gouging	<p>Hello Governor Meyer. You may already be aware, but people in this state are outraged by Delmarva Power’s ridiculous price gouging. It is at an all-time high. My bill was \$450 last month. I realize that it was extremely cold, but my bill has never been that high despite low temperatures. I keep my thermostat at 67 degrees and I live by myself. I am not using an excessive amount of energy. After reading a number of people’s experiences on Facebook and Reddit, it is clear that Delmarva is taking advantage of everyone. Not only have they raised costs for power, but they have a separate delivery charge that is at least a third of the usage cost or more. In some cases, people’s usage costs are less than the delivery charge. No one can understand how Delmarva Power is permitted to get away what they are doing to people’s wallets. How can they charge for power usage AND a delivery charge? What is a delivery charge and why is it so high? Do they think they are Ticketmaster now, charging additional fees for no apparent reason? There are a lot of people calling Delmarva every single day because of this. They have nothing to say other than it was very cold last month. That company is causing people even more financial hardship than they already have. I am as furious as everyone else is. Is there anything you can do to help the people in this state with Delmarva’s greedy and unacceptable corporate practices? They are an Exelon company, so I am sure this is coming from them, but it doesn’t matter. They are corporate pigs. People cannot afford to keep paying Delmarva’s outrageous rates. Delmarva knows they have a lot of people, pardon the expression, by the balls. They are going to keep doing this until someone stops them. Thank you for your time.</p>	Web	1/31/2025, 8:27 AM
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149618	Janice M.	Delmarva is out of control	<p>Good evening.</p> <p>My bill from Delmarva Power went from 639.70 in December to 938.04 in January. Yes it was cold. But so was December.</p> <p>Here is the breakdown of my current bill:</p> <p>Electric 313.22 Gas 180.91 DELIVERY!!!.....443.91!</p> <p>So I was billed 494.13 for gas and electric and almost the same amount to deliver it.</p> <p>This needs fixed.</p> <p>If you have not heard the outcry you aren't listening. It is all over social media and all over the radio.</p> <p>YOU have the power to reach out to Delmarva. We don't.</p> <p>This needs your attention TODAY</p> <p>Sincerely, A Voter</p>	Web	1/30/2025, 3:04 PM
149579	Laura S.	DELMARVA POWER BILL!	<p>I live in Newark, DE. I would like to file help regarding the latest increase with Delmarva Power.</p> <p>I, as many of my family and friends, am shocked at my electric bill and a delivery charge of \$283.02!! making my bill \$638.90 for ONE month in a very small raised ranch home. This is highway robbery. In addition to the high food prices, gas prices, taxes, there is no way to keep up as it is and this is just insanity.</p> <p>Please let me know what you can do for the people you represent to help us. I have already contacted the Public Service Commission as well as Sarah McBride but would hope you could expedite a resolution.</p>	Web	1/29/2025, 11:11 AM

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149576	Carole N.	Delmarva Power	<p style="text-align: center;">Governor Meyer,</p> <p>What can be done to stop Delmarva Power from doubling our electric bills? My delivery charge is more than my supply charge!</p> <p>We are a senior couple on a fixed income, we chose to not run our oil burner and are heating our home with a woodstove and our bill still doubled. Since our property taxes are probably going to double and our electric bill has doubled, this is putting us in a position where we will most likely have to sell our home of 25 years and leave the North Wilmington area. Please do something!</p> <p style="text-align: center;">Thank you for your time, Carole N.</p>	Web	1/29/2025, 9:54 AM
149572	David W.	Delmarva Power invoice, Delivery charge	<p>yesterday I received by Delmarva statement, that is double what it was last month! The current statement includes a "delivery" charge. How does that just happen? As a retired Delawarean and veteran struggling to keep to a budget, I am surprised that such increases are even permissible without some form of discussion/consideration. I sincerely hope that is not a sign of more to come for Delawareans. Respectfully.</p>	Web	1/29/2025, 9:12 AM
149529	kathleen D.	Delmarva Power/ Exelon	<p>Governor Meyer: Delaware has not made there own energy since 1999. It time for Delmarva to build there own energy plant in De. Not to buy energy from other sources pass the cost to the consumer.This last Bill was extremely high.</p> <p>There is Federal grant money for infrastructure why have we not applied for that. It is easier just to pass the cost on to us. Enough,Enough. Were the First State let act like it. Delaware lost corporations next it will be resident moving out of the state. The word will get out it not Senior friendly to move to De or cheaper to live here. Not with water going up, energy, assessments on our homes. Regards, Kathleen</p>	Web	1/27/2025, 5:11 PM

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149490	Wayne O.	New Electric and Gas consumptions and delivery charges.	<p>Unfortunately For Governor Meyer, his predecessor stuck him with how to explain in layman's terms, to the people of Delaware, just how our state has agreed to or did not challenge such astronomical increases in the new costs of electricity and the distribution charge for the electricity. If and when will the people of our state receive a clear understanding from the Governor?</p> <p>Thank You and I look forward to a timely response.</p>	Web	1/26/2025, 8:32 AM
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