
Congress of the United States
Washington, DC 20515

August 25, 2026

Postmaster General David Steiner
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General Steiner:

We write regarding the continued closure of the Ocean View Post Office and the significant hardship it has imposed on residents, businesses, and visitors throughout southeastern Delaware. Since the facility's emergency closure in October 2025, our offices have heard consistently from constituents who remain frustrated not only by the prolonged disruption in service, but also by the lack of clear communication regarding USPS's plans to restore a fully functioning post office in Ocean View.

We are deeply disappointed by the manner in which this process has unfolded. Throughout the past several months, USPS has provided shifting timelines, changing plans, and limited information, leaving local officials, residents, and Delaware's congressional delegation without the transparency necessary to answer basic questions from the communities we represent. Communication from the Postal Service has too often come only after repeated requests or through media reports rather than through proactive engagement with elected officials and the public.

Moving forward, we ask that USPS provide a clear communication plan outlining how your agency intends to resolve this issue and to keep our offices, local elected officials, and Ocean View residents informed as decisions are made and milestones are reached. Regular, proactive updates will be essential to rebuilding confidence that this project is receiving the attention and urgency it deserves.

We are also seeking clarification regarding several commitments that have previously been communicated. Earlier this year, USPS indicated that a jumbo collection mailbox with later pickup times would be installed as an interim measure to improve service during the closure. We understand that this temporary solution has not materialized as promised. Please explain why this commitment has not been fulfilled and provide an updated timeline for its installation or any comparable interim service improvements.

Our strong preference—and the preference consistently expressed by local elected officials and Ocean View residents—is for the construction of a new facility. Should USPS determine that renovation of the existing building remains the appropriate course, we request a detailed explanation of the analysis supporting that decision.

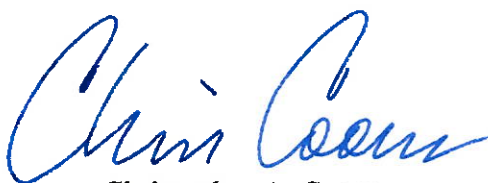
Regardless of which course USPS pursues, we request a comprehensive project plan that includes:

1. The final scope of the project and the rationale supporting that decision;
2. A detailed timeline, including anticipated design, procurement, construction, and reopening milestones;
3. The source of funding for the project and any factors affecting project delivery;
4. Any additional interim measures USPS intends to implement to lessen the burden on Ocean View residents until the facility reopens.

The people of Ocean View have demonstrated extraordinary patience. They deserve certainty, transparency, and a clear path toward restoring the reliable postal services upon which they depend. We respectfully request an in-person meeting with you at your earliest convenience to discuss the future of the Ocean View Post Office and the steps necessary to ensure this project moves forward without further unnecessary delay. We believe a direct conversation would be the most productive way to address the outstanding questions and ensure Delawareans receive the level of service they deserve.

Please reach out to Josette Manning, State Director for U.S. Senator Chris Coons, to schedule our requested meeting or to direct any additional questions. She will serve as the primary point of contact regarding this matter and can be reached at 302-573-6046 or Josette_Manning@coons.senate.gov. Thank you for your prompt attention to this matter. We look forward to your response and to working together to achieve a timely resolution for the community.

Sincerely,



Christopher A. Coons
United States Senator



Lisa Blunt Rochester
United States Senator



Sarah McBride
Member of Congress