

# Northern Berkshire Hub

## WHAT IS THE HUB?

The Hub is a team of designated community and government agencies that meet weekly to address specific situations with those facing elevated levels of risk, and develop immediate, coordinated and integrated responses through the mobilization of resources.

***The Hub does not perform case management.***

Its purpose is to mitigate risk within **24-48 hours** and connect individuals and families to services. Case management functions remain with the most appropriate agencies as determined by the Hub Situation Table.

## WHO DOES THE HUB SERVE?

The Hub works with families and individuals that are facing complex challenges and may need services from more than one community agency.

We work together to ensure families and individuals are safe, healthy and have the opportunity to thrive.

## WHERE & WHEN DOES THE HUB TABLE MEET?

The Hub Table meets weekly on Tuesdays in north Berkshire to update the Hub Table members on current situations & review potential new situations.

## EXAMPLES OF RISK FACTORS WE WORK TO REDUCE

Mental Health  
Basic Needs  
Antisocial/Negative Behavior  
Public Health & Safety Threat  
Elderly Abuse  
Sexual/Physical Violence

Self-Harm  
Domestic Violence  
Criminal Involvement  
Parent-Child Conflict  
Missing/Runaway  
Substance Misuse/Addiction

# HOW THE HUB TABLE WORKS:

Each partner at the table is able to present situations they or others in their organization encounter in their work. Other providers or community members contact a Hub partner with a situation. Re: a situation they have encountered where an individual or family is at an acutely elevated risk with no connection to helping support or services to mitigate that risk.

**The Hub Table is NOT a crisis intervention service & it is not a replacement for calling 911 in an emergency.**

## NORTHERN BERKSHIRE HUB TABLE MEMBERS

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18 Degrees  
Adams Council on Aging  
Adams Police Department  
Berkshire County Adult & Juvenile Probation Departments  
Berkshire County Sheriff's Department  
Berkshire County Regional Housing Authority  
Berkshire Health Systems  
The Brien Center  
City of North Adams  
Department of Children & Families  
Department of Mental Health  
Department of Youth Services  
Elizabeth Freeman Center  
Hoosac Valley Regional School District  
Lanesborough Fire Dept. & EMS  
Lanesborough Police Department  
The Louison House  
Mass Rehabilitation Commission (MRC)  
Mt. Greylock Regional High School  
North Adams Council on Aging  
North Adams Police Department  
North Adams Public Schools  
North Berkshire District Court  
Northern Berkshire Community Coalition  
Northern Berkshire EMS  
Pittsfield Community Justice Program  
Town of Adams  
Town of Williamstown  
Williamstown Council on Aging  
Williamstown Police Department