

Lifeline Program

The Universal Service Fund low-income Lifeline Program benefit is available to recipients of Medicaid, SSI, Veteran's Pension Benefits, SNAP, Tribal Lands or if that consumer's income is below 135% of the Federal Poverty Level. With Federal Communications Commission (FCC) reforms, the Lifeline program has been streamlined, and eligible customers are now limited to one wireline or wireless phone or Broadband Internet Access Service (BIAS) per qualified household. The Lifeline Benefit provides a reduced monthly rate for telephone or BIAS service (subject to speed tier minimums). The current speed tier minimum for BIAS service is 25 Mbps download and 3 Mbps upload. Lifeline subscribers who wish to have their credit applied to BIAS must subscribe to this minimum speed per FCC rules.

Please contact our office
to review your options at
715-684-3346.

