

PRESS RELEASE

FOR IMMEDIATE RELEASE

Date: Dec. 31, 2025

Contact: Staff Services Analyst Emmett Raines-Smith, (530) 225-5982,
eraines-smith@shastacounty.gov

CalFresh Clients, Apply Now to Replace Food Lost to Power Outage, Flooding, Disaster

SHASTA COUNTY – Due to winter storm impacts, the Shasta County Health and Human Services Agency (HHSa) has gained approval to waive a 10-day deadline for CalFresh clients to request replacement benefits. Lost CalFresh benefits can be a result of power outages or flooding due to the storms that began Dec. 20, 2025, or due to some other disaster.

All CalFresh households that have lost food purchased with CalFresh benefits will have through Jan. 20, 2026, to request replacement benefits. The extension period applies to all CalFresh households in the county who request food-loss replacement benefits for any reason, including other disasters.

Benefit replacement can be requested in person at an HHSa Regional Services Office, through HHSa's Customer Service Center at (877) 652-0731, or online through BenefitsCal.com.

For in-person service, customers may visit the Regional Services Offices below, 8 a.m. to 4:30 p.m., Monday through Friday:

- Anderson, 2889 E. Center St., Anderson, CA 96007
- South Redding, 2460 Breslauer Way, Redding, CA 96001
- Burney, 36911 Main St., Burney, CA 96013
- East Redding (Enterprise), 2757 Churn Creek Rd., Redding, CA 96002
- Downtown Redding, 1400 California St., Redding, CA 96001

For questions or additional information, contact Emmett Raines-Smith at (530) 225-5982 or eraines-smith@shastacounty.gov.

#